



MARICOPA COUNTY

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ARIZONA@WORK MARICOPA COUNTY – Youth Services  
Quarterly Operations Report, Program Year 2018, 4<sup>th</sup> Quarter

9/20/2019



HUMAN SERVICES  
DEPARTMENT

## Budget

The Workforce Innovation and Opportunity Act (WIOA) annual allocation is provided for Adult, Dislocated Worker, Youth, and Rapid Response programming. Funds are provided in two appropriations, the first being available on July 1<sup>st</sup> of each year and the second appropriation is available on October 1<sup>st</sup> of each year. The funds available on July 1<sup>st</sup> are called “base” funds and are identified as Program Year (PY) funds. The October 1<sup>st</sup> funds are called “advance” funds and are identified as Fiscal Year (FY) funds. The annual allocation of both PY and FY funds are available to the local area for two years. Due to this two year funding cycle, the program budget is based on a utilization of 50% of the prior year allocation and 50% of the current year allocation.

The Fiscal Year 2019 (July 1, 2018-June 30, 2019) program budget is \$13,738,522, which provides \$8,684,158 for Adult and Dislocated Worker programing, \$4,342,302 for Youth programming, and \$712,062 for Rapid Response events and programming.

BUDGET		%	ADULT/DW		%	YOUTH		%	RR		%	
	\$	13,738,522		\$	8,684,158		\$	4,342,302		\$	712,062	
Personnel & Benefits	\$	5,496,733	40%	\$	3,412,007	39%	\$	1,667,590	38%	\$	417,136	59%
OST	\$	2,087,381	15%	\$	1,159,922	13%	\$	927,459	21%	\$	-	0%
WEX	\$	1,460,983	11%	\$	672,833	8%	\$	788,150	18%	\$	-	0%
Apprenticeships	\$	1,091,738	8%	\$	1,085,430	12%	\$	6,308	0%	\$	-	0%
Other Training	\$	418,578	8%	\$	-	0%	\$	311,039	19%	\$	107,539	26%
Support Services	\$	350,975	3%	\$	196,983	2%	\$	153,992	4%	\$	-	0%
Other Operating	\$	1,587,659	12%	\$	1,372,183	16%	\$	117,685	3%	\$	97,791	14%
Indirects	\$	1,244,475	9%	\$	784,800	9%	\$	370,079	9%	\$	89,596	13%
<b>Total Expenditures</b>	<b>\$</b>	<b>13,738,522</b>	<b>100%</b>	<b>\$</b>	<b>8,684,158</b>	<b>100%</b>	<b>\$</b>	<b>4,342,302</b>	<b>100%</b>	<b>\$</b>	<b>712,062</b>	<b>100%</b>

## Expenditures

FY19 WDD Youth Program		ARIZONA @ WORK MARICOPA COUNTY									
Budget Item	Current Month: June		YTD		Annual						
	Budget	Expenditures	Expenditures	Budget	Remaining	Expended %					
<b>Personnel</b>											
Personnel	\$	161,688	\$	248,831	\$	1,964,260	\$	1,847,706	\$	(116,554)	106%
<b>Total Personnel</b>	<b>\$</b>	<b>161,688</b>	<b>\$</b>	<b>248,831</b>	<b>\$</b>	<b>1,964,260</b>	<b>\$</b>	<b>1,847,706</b>	<b>\$</b>	<b>(116,554)</b>	<b>106%</b>
<b>Services</b>											
Apprenticeships	\$	-	\$	-	\$	757	\$	-	\$	(757)	-
Occupational Skills Training	\$	69,595	\$	284,627	\$	953,554	\$	927,459	\$	(26,095)	103%
WEX	\$	337,045	\$	51,405	\$	428,465	\$	671,464	\$	242,999	64%
Supportive Services	\$	-	\$	11,837	\$	91,261	\$	153,992	\$	62,731	59%
Other Youth Elements	\$	252,212	\$	49,257	\$	273,711	\$	252,262	\$	(21,449)	109%
<b>Total Services</b>	<b>\$</b>	<b>658,852</b>	<b>\$</b>	<b>397,126</b>	<b>\$</b>	<b>1,747,748</b>	<b>\$</b>	<b>2,005,177</b>	<b>\$</b>	<b>257,429</b>	<b>87%</b>
<b>Operations</b>											
Operations	\$	4,525	\$	(18,700)	\$	96,368	\$	127,685	\$	31,317	75%
<b>Total Operations</b>	<b>\$</b>	<b>4,525</b>	<b>\$</b>	<b>(18,700)</b>	<b>\$</b>	<b>96,368</b>	<b>\$</b>	<b>127,685</b>	<b>\$</b>	<b>31,317</b>	<b>75%</b>
<b>Total</b>	<b>\$</b>	<b>825,065</b>	<b>\$</b>	<b>627,257</b>	<b>\$</b>	<b>3,808,376</b>	<b>\$</b>	<b>3,980,568</b>	<b>\$</b>	<b>172,192</b>	<b>96%</b>

Table 1 reflects the Youth Program expenditures during the reporting period. These figures do not necessarily align with the services provided during the timeframe due to delays in invoice receipt and department financial processing.

Vendors:

- ACYR: Arizona Center for Youth Resources
- CPLC: Chicanos Por La Causa
- DKA: DK Advocates
- ResCare
- Year Up
- RSBHS: Rio Salado Behavioral Health Systems
- WDD: ARIZONA@WORK MARICOPA COUNTY Youth Services Program (Workforce Development Division)

Table 1

Youth Program Expenditures 4/1/2019 – 6/30/2019								
Element	ACYR	CPLC	DKA	ResCare	RSBHS	Year Up	WDD	Total
6.1 Tutoring and Study Skills	\$190.96	\$1,580.58						\$1,771.54
6.2 Secondary School	\$7,541.63							\$7,541.63
6.3 WEX Wages	\$11,610.71			\$32,104.59				\$43,715.30
6.3 WEX Administration	\$4,700.45		\$30,573.00	\$48,649.50				\$83,922.95
6.4 Occupational Skills Training Admin - Vendor Facilitated	\$1,127.10		\$17,186.60					\$18,313.70
6.4 Occupational Skills Training Tuition - Vendor Facilitated								\$0.00
6.4 Occupational Skills Training - ITA Vouchers							\$404,916.38	\$404,916.38
6.5 Education Concurrent with Workforce Prep						\$3,927.00		\$3,927.00
6.6 Leadership								\$0.00
6.7 Support Services (Total)	\$22,817.79		\$585.83	\$7,093.25		\$1,877.00		\$32,373.87
<i>Educational Testing</i>	\$4,036.98							\$4,036.98
<i>Work Related Expenses, Clothing/Shoes</i>	\$2,096.71		\$457.83	\$3,624.00				\$6,178.54
<i>Transportation</i>	\$1,618.92		\$128.00	\$320.00		\$1,492.00		\$3,558.92
<i>Childcare</i>	\$1,265.00							\$1,265.00
<i>Personal Care/Other/Medical</i>	\$3,893.48							\$3,893.48
<i>Books/Supplies</i>	\$621.88					\$385.00		\$1,006.88
<i>Administration</i>	\$9,284.82			\$3,149.25				\$12,434.07
6.8 Adult Mentoring								\$0.00
6.9 Follow Up Services	\$62,596.30							\$62,596.30
6.10 Comprehensive Counseling					\$4,218.50			\$4,218.50
6.11 Financial Literacy			\$24,961.50	\$1,097.25				\$26,058.75
6.12 Entrepreneurial Training								\$0.00
6.13 Labor Market Information			\$17,587.00	\$441.75				\$18,028.75
6.14 Activities to Transition to Post-secondary Education								\$0.00
<b>Total</b>	\$110,584.94	\$1,580.58	\$90,893.93	\$89,386.34	\$4,218.50	\$5,804.00	\$404,916.38	\$707,384.67

## WIOA Performance Indicators – Program Year 2018

The Workforce Innovation and Opportunity Act (WIOA) identifies the primary indicators of performance under Title I, Chapter 4 – Performance Accountability (Sec. 116) and, in agreement with the Chief Elected Official (CEO), the Workforce Development Board is responsible for oversight of program performance. The performance indicators measure employment and educational outcomes of WIOA program participants, and include:

1. **Employment Rate (2<sup>nd</sup> Quarter After Exit):** The percentage of participants who are in unsubsidized employment (or education/training activities for Youth Program participants) during the second quarter after exit from the program
2. **Employment Rate (4<sup>th</sup> Quarter After Exit):** The percentage of participants who are in unsubsidized employment (or education/training activities for Youth Program participants) during the fourth quarter after exit from the program.
3. **Median Earnings (2<sup>nd</sup> Quarter After Exit):** The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.
4. **Credential Attainment:** The percentage of those participants enrolled in an education or training program who attain a recognized postsecondary credential or a secondary school diploma/equivalent, during participation in or within one year after program exit.
5. **Measurable Skill Gains:** The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or employment.
6. **Effectiveness in Serving Employers:** Effectiveness of the core programs in serving employers. (Source: TRAINING AND EMPLOYMENT GUIDANCE LETTER No. 10-16, Change 1)

In September, 2018, the Maricopa County Workforce Development Board, the Board of Supervisors (CEO), and the Arizona Department of Economic Security (DES) negotiated and reached agreement on the local levels of performance for Program Year 2018 (July 1, 2018-June 30, 2019). The negotiated levels of performance for the Maricopa County workforce development area are displayed in the “Target” columns for each program in Table 2. Measurable Skill Gains is the only “real-time” Title I performance indicator. All other indicators are exit-based. Indicators based on data from the 2<sup>nd</sup> Quarter after Exit (Employment Rate and Median Earnings) include participants with exit dates four quarters prior to the time period. On the other hand, indicators based on data from the 4<sup>th</sup> Quarter after Exit (Employment Rate and Credential) include participants with exit dates *six quarters prior to the time period*.

Baseline data is currently being collected for the Measurable Skills Gains indicator for all programs, the Median Earnings indicator for the Youth program, and the Effectiveness in Serving Employers indicator. For PY18 and PY19, baseline indicators will not be considered in performance calculations (TEGL 09-17).

Table 2 PY18 WIOA Performance Indicators

	Youth Program					
	Target	YTD	Q1	Q2	Q3	Q4
Employment/Education Rate (2nd Quarter)	68.50%	<b>74.20%</b>	71.74%	72.39%	78.13%	74.81%
Employment/Education Rate (4th Quarter)	70.00%	<b>65.06%</b>	61.46%	60.67%	65.22%	72.39%
Median Earnings	Baseline	<b>\$5,005.34</b>	\$3,482.44	\$4,442.25	\$5,188.15	\$6,606.40
Credential Attainment	38.00%	<b>56.80%</b>	57.58%	51.02%	47.37%	68.66%
Measurable Skill Gains	Baseline	<b>80.38%</b>	18.49%	29.67%	27.82%	72.48%

Key	Exceeds	Meets (90% of Target)	Fails
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The Youth Program is currently exceeding the YTD 2<sup>nd</sup> Quarter Employment/Education Rate and the Credential Attainment Rate Performance Indicator targets, and meeting the YTD 4<sup>th</sup> Quarter Employment/Education Rate target. ARIZONA@WORK MARICOPA COUNTY Youth Program staff have dedicated significant time and resources to achieve the current Credential Attainment Rate, a failed indicator in PY2017. This effort included communication with State partners to form a better understanding of the Indicator calculation, redevelopment of data entry procedures, and delivery of training for the contracted vendor for Youth follow-up.

### Program Outreach

The Youth Services Team connected with 45 youth and staff while conducting 32 Outreach visits to community and partner organizations including: Care1st; Rio Salado Adult Education; Gilbert, Peoria, East Valley and Sun Valley High Schools; WIC; Salvation Army; United Food Bank; First Presbyterian Church Food Pantry; New Leaf; Save the Family; Boys and Girls Club; and Guadalupe Native Youth Development.

Staff attended 2 Events at Younkers High School and Care1st connecting with 180+ youth and adults. Presentations were also conducted for 230 youth and staff at Rio Salado-Avondale; Keys to Success All Staff meeting; Pathways in Education; WestMec in Buckeye and Deer Valley; Compadre and East Valley High Schools; and the Tempe Escalante Center. In April, Eboni Farmer (Business Services Representative) organized the annual Tempe College Connect Youth Job Fair for 100 plus attendees, with 15 Employers

hiring for over 400 open positions. Five Community Partners attended including Dress for Success and St Joseph the Worker who provided interview clothing for over 30 attendees. In June, Eboni Farmer and Shelly Jarrett (Trainer) provided a week-long course of Work Readiness training for 29 Avondale youth as part of Avondale’s summer teen employment program, AvITEMP (Teen Employment Mentorship Program).

### Individuals Served

WIOA stipulates that a minimum of 75% of all funding must be expended on Out-of-School Youth services. **Out-of-School Youth** are defined as an individual aged 16-24 who is (i) not attending any school (as defined under State law); (ii) not younger than age 16 or older than age 24; and (iii) one or more of the following: (I) A school dropout. (II) A youth who is within the age of compulsory school attendance, but has not attended school for at least the most recent complete school year calendar quarter. (III) A recipient of a secondary school diploma or its recognized equivalent who is a low-income individual and is— (aa) basic skills deficient; or (bb) an English language learner. (V) A homeless individual a homeless child or youth, a runaway, in foster care or has aged out of the foster care system, a child eligible for assistance, or in an out-of-home placement. (VI) An individual who is pregnant or parenting. (VII) A youth who is an individual with a disability. (VIII) A low-income individual who requires additional assistance to enter or complete an educational program or to secure or hold employment. (IV) An individual who is subject to the juvenile or adult justice system.

**In-School Youth** must be aged 14-21, attending school, low income, and meet one or more additional conditions, which could include: Basic skills deficient; English language learner; an offender; homeless, runaway, in foster care or aged out of the foster care system; pregnant or parenting; an individual with a disability; person who requires additional assistance to enter or complete an educational program or to secure and hold employment. (Source: TEGL 21-16)

During this reporting period, 92.5% of all youth served were Out-of-School Youth.

The category *Reportable Individuals* refers to those individuals enrolling in the WIOA Youth Program who have not participated in one or more of the required services to become a *Participant*. For the Title I Youth program, a *Participant* is a Reportable Individual who has satisfied all applicable program requirements for the provision of services, including eligibility determination, an objective assessment, development of an individual service strategy, and received 1 of the 14 WIOA Youth program elements. (Source: DOL-ETA Training and Employment Guidance Letter 10-16)

Individuals Served, Youth Program										
	Q1		Q2		Q3		Q4		YTD	
In-School Participants	1	0.3%	0	0.0%	0	0.0%	3	0.7%	4	0.6%
Out-Of-School Participants	328	96.5%	321	98.5%	297	96.7%	397	92.5%	666	93.9%
Reportable Individuals	11	3.2%	6	1.5%	10	3.3%	29	6.8%	39	5.5%
<b>Total</b>	<b>340</b>		<b>327</b>		<b>307</b>		<b>429</b>		<b>709</b>	

A majority of the Youth Program participants served (N=400) during this reporting period were in low-income households (92.5%). English Language Learners and individuals with low levels of literacy (Basic Skills Deficiency) accounted for 47.0% of participants.

Table 3.1

	Barriers (Youth Program, 4 <sup>th</sup> Quarter PY18)					
	In-School		Out-of-School		Total	
	Count	Pct	Count	Pct	Count	Pct
Displaced Homemakers	0	0.0%	1	0.3%	1	0.3%
Low-Income Individuals	3	100.0%	367	92.4%	370	92.5%
Individuals with Disabilities	1	33.3%	63	15.9%	64	16.0%
Justice-Involved	0	0.0%	70	17.6%	70	17.5%
Homeless individuals or runaway youth	3	100.0%	27	6.8%	30	7.5%
Current or former foster care youth	0	0.0%	7	1.8%	7	1.8%
English language learners, individuals with low levels of literacy or facing substantial cultural barriers	3	100.0%	185	46.6%	188	47.0%
Single parents (Including single pregnant women)	0	0.0%	64	16.1%	64	16.0%
Long-term unemployed (27 or more consecutive weeks)	2	66.7%	135	34.0%	137	34.3%

<sup>1</sup> Low-Income status, for WIOA purposes, is determined at the time enrollment and is based on the participant’s household income. A family/household income that does not exceed the higher of either the poverty line or 70 percent of the Lower Living Standard Income Level is considered low-income for WIOA purposes. Participation in various public assistance programs also qualifies individuals as low-income.

<sup>2</sup> Justice-Involved counts include participants in the Smart Justice program. However, not every WIOA participant with justice-involvement or criminal record is a Smart Justice program participant.

## Youth Program – Client Demographics, Educational Attainment

A majority of Youth Program participants served during the reporting period were aged 18-24 (92.0%), male (52.0%), white (40.8%), and Hispanic (61.0%). The most common educational attainment level among participants was a High School Diploma or Equivalent (61.5%). Note: Out-of-School Youth that have graduated high school may be eligible for services under other criteria, such as pregnant/parenting, homelessness, justice-involvement, aging out of foster care, among others (Source: TEGL 21-16).

Table 3.2

	Youth Program					
	In-School		Out-of-School		Total	
	Count	Pct	Count	Pct	Count	Pct
<b>Age</b>						
14-17	1	33.3%	31	7.8%	32	8.0%
18-24	2	66.7%	366	92.2%	368	92.0%
<b>Sex</b>						
Male	0	0.0%	208	52.4%	208	52.0%
Female	3	100.0%	189	47.6%	192	48.0%
<b>Race</b>						
American Indian	0	0.0%	13	3.3%	13	3.3%
Asian	0	0.0%	6	1.5%	6	1.5%
Black	2	66.7%	59	14.9%	61	15.3%
Hawaiian / Pacific Islander	0	0.0%	2	0.5%	2	0.5%
White	1	33.3%	162	40.8%	163	40.8%
Multiple	0	0.0%	36	9.1%	36	9.0%
<b>Ethnicity</b>						
Hispanic/ Latino	1	33.3%	243	61.2%	244	61.0%
Not Ethnic Hispanic/ Latino	2	66.7%	151	38.0%	153	38.3%
<b>Educational Attainment</b>						
High School Graduate or Equivalent	0	0.0%	203	60.6%	203	60.6%
Completed 1 or more years of Postsecondary Education	0	0.0%	27	8.1%	27	8.1%
Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0.0%	1	0.3%	1	0.3%
Associate's Degree	0	0.0%	3	0.9%	3	0.9%
Bachelor's Degree or Equivalent	0	0.0%	0	0.0%	0	0.0%
Not a Secondary School Graduate	0	0.0%	101	30.1%	101	30.1%

## Youth Program – Veterans Served

During the reporting period, one veteran received services through the Youth Program.

	In-School		Out-of-School		Total	
	Count	Pct	Count	Pct	Count	Pct
Veterans	0	0.0%	1	0.3%	1	0.3%

## Service Participation

To achieve the primary goals of quality secondary and postsecondary education, skills training, and employment for Youth Program participants, WIOA identifies 14 service elements to be made available (20 CFR 681.460). These 14 service elements are delivered to youth via multiple providers, including: ARIZONA@WORK MARICOPA COUNTY staff, Arizona Center for Youth Resources (ACYR), DK Advocates (DKA), ResCare, Year Up, and Rio Salado Behavioral Health Systems (RSBHS). *Design Framework* services do not fall within the 14 elements. These services are necessary for the case management process (e.g. Eligibility Determination, Objective Assessment, Development of Individual Service Strategy), and are delivered by ARIZONA@WORK MARICOPA COUNTY staff in the current model.

Table 4.1 presents a summary of Youth Program service participation and status across all vendors. It includes services provided by ARIZONA@WORK MARICOPA COUNTY operations staff. For the In-Progress, Successful, and Unsuccessful columns, the percentage (Pct) figures reflect the share of services or individuals within each *status*. For the Total columns, the percentage figures reflect the share of services or individuals within each *service element*. The Services section contains duplicated counts of all services within each service element. The Unique Service Participants section contains unduplicated counts of individuals within each service element. The Status Totals columns for the Unique Service Participants section are empty, because individuals cannot properly be categorized as In-Progress, Successful or Unsuccessful if they participate in multiple services. For example, an individual may be successful in Alternative Secondary School services, but unsuccessful in Occupation Skills Training. As such, the Unique Participant Total row is not a sum of the preceding rows, but an unduplicated count of individuals that received a service during the timeframe.

Through the fourth Quarter of PY18 (YTD), 709 Youth Program enrollees participated in 4,185 services. The most common service elements were Provision of Labor Market Information (14.2%), Supportive Services (13.5%), Postsecondary Preparation and Transition Activities (7.0%) and Occupational Skills Training (6.1%). The majority of services delivered were either Successfully Completed (71.7%) or In-Progress (20.5%).

Service Element	All Vendors (including AZ@Work-MC Operations)															
	Services								Unique Service Recipients							
	In-Progress		Successful		Unsuccessful		Total		In-Progress		Successful		Unsuccessful		Total	
Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
1 - Tutoring, study skills training, instruction and dropout prevention	3	37.5%	2	25.0%	3	37.5%	8	0.2%	3	37.5%	2	25.0%	3	37.5%	8	1.1%
2 - Alternative high school services or drop out recovery services	0	0.0%	5	29.4%	12	70.6%	17	0.4%	0	0.0%	4	28.6%	10	71.4%	14	2.0%
3 - Paid and Unpaid Work Experience	56	32.9%	48	28.2%	66	38.8%	170	4.1%	56	34.4%	48	29.4%	59	36.2%	163	23.0%
4 - Occupational Skills Training	75	29.2%	151	58.8%	31	12.1%	257	6.1%	73	29.3%	147	59.0%	29	11.6%	249	35.1%
5 - Education Offered Concurrently with Workforce Preparation and Training for a Specific Occupation	1	11.1%	7	77.8%	1	11.1%	9	0.2%	1	11.1%	7	77.8%	1	11.1%	9	1.3%
6 - Leadership Development Opportunities	0	-	0	-	0	-	0	0.0%	0	-	0	-	0	-	0	0.0%
7 - Supportive Services	167	29.5%	329	58.0%	71	12.5%	567	13.5%	118	31.8%	211	56.9%	42	11.3%	371	52.3%
8 - Adult Mentoring	0	0.0%	2	#####	0	0.0%	2	0.0%	0	0.0%	2	#####	0	0.0%	2	0.3%
9 - Follow-Up Services	2	10.0%	18	90.0%	0	0.0%	20	0.5%	2	15.4%	11	84.6%	0	0.0%	13	1.8%
10 - Comprehensive Guidance and Counseling	10	40.0%	8	32.0%	7	28.0%	25	0.6%	9	37.5%	8	33.3%	7	29.2%	24	3.4%
11 - Financial Literacy Education	54	39.7%	44	32.4%	38	27.9%	136	3.2%	53	39.8%	44	33.1%	36	27.1%	133	18.8%
12 - Entrepreneurial Skills Training	0	0.0%	1	20.0%	4	80.0%	5	0.1%	0	0.0%	1	20.0%	4	80.0%	5	0.7%
13 - Services that provide Labor Market Information	64	10.7%	506	84.9%	26	4.4%	596	14.2%	30	6.8%	400	90.3%	13	2.9%	443	62.5%
14 - Postsecondary Preparation and Transition Activities	0	0.0%	290	98.3%	5	1.7%	295	7.0%	0	0.0%	287	98.3%	5	1.7%	292	41.2%
Design Framework	428	20.6%	1590	76.5%	60	2.9%	2078	49.7%	167	23.7%	501	71.0%	38	5.4%	706	99.6%
<b>Total</b>	<b>860</b>	<b>20.5%</b>	<b>3001</b>	<b>71.7%</b>	<b>324</b>	<b>7.7%</b>	<b>4185</b>	<b>100.0%</b>							<b>709</b>	<b>100.0%</b>

## Provision of Services by Vendor

Tables 4.2 through 4.6 identify service provision by vendor, using the same methodology as Table 4.1. Youth Program Elements for which no services were provided have been removed from the tables.

### Arizona Center for Youth Resources (ACYR)

The most common services provided by ACYR (N=290) YTD were Supportive Services (66.9%), Work Experience (10.0%) and Financial Literacy Education (9.3%). The unsuccessful service rate was 22.4%, down from 30.0% in the previous quarter.

Table 4.2

Service Element	Arizona Center for Youth Resources															
	Services								Unique Participants							
	In-Progress		Successful		Unsuccessful		Total		In-Progress		Successful		Unsuccessful		Total	
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct
1 - Tutoring, study skills training, instruction and dropout prevention	0	0.0%	2	66.7%	1	33.3%	3	1.0%	0	0.0%	2	66.7%	1	33.3%	3	1.7%
2 - Alternative high school services or drop out recovery services	0	0.0%	3	21.4%	11	78.6%	14	4.8%	0	0.0%	3	23.1%	10	76.9%	13	7.3%
3 - Paid and Unpaid Work Experience	14	48.3%	8	27.6%	7	24.1%	29	10.0%	14	50.0%	8	28.6%	6	21.4%	28	15.6%
7 - Supportive Services	72	37.1%	91	46.9%	31	16.0%	194	66.9%	53	38.7%	64	46.7%	20	14.6%	137	76.5%
8 - Adult Mentoring	0	0.0%	1	100.0%	0	0.0%	1	0.3%	0	0.0%	1	100.0%	0	0.0%	1	0.6%
9 - Follow-Up Services	2	14.3%	12	85.7%	0	0.0%	14	4.8%	2	20.0%	8	80.0%	0	0.0%	10	5.6%
11 - Financial Literacy Education	12	44.4%	5	18.5%	10	37.0%	27	9.3%	12	44.4%	5	18.5%	10	37.0%	27	15.1%
12 - Entrepreneurial Skills Training	0	0.0%	1	20.0%	4	80.0%	5	1.7%	0	0.0%	1	20.0%	4	80.0%	5	2.8%
13 - Services that provide Labor Market Information	1	33.3%	1	33.3%	1	33.3%	3	1.0%	0	0.0%	1	50.0%	1	50.0%	2	1.1%
<b>Total</b>	<b>101</b>	<b>34.8%</b>	<b>124</b>	<b>42.8%</b>	<b>65</b>	<b>22.4%</b>	<b>290</b>	<b>100.0%</b>							<b>179</b>	<b>100.0%</b>

### DK Advocates

Services delivered during PY18 by DK Advocates (N=161) included Financial Literacy Education (31.7%), Work Experience (27.3%), Services that provide Labor Market Information (24.8%), and Supportive Services (16.1%). Service delivery results were more likely to be successful (31.1%) than unsuccessful (25.5%), while 43.5% remain ongoing.

Table 4.3

Service Element	DK Advocates															
	Services								Unique Participants							
	In-Progress		Successful		Unsuccessful		Total		In-Progress		Successful		Unsuccessful		Total	
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct
3 - Paid and Unpaid Work Experience	21	47.7%	9	20.5%	14	31.8%	44	27.3%	21	48.8%	9	20.9%	13	30.2%	43	75.4%
7 - Supportive Services	6	23.1%	13	50.0%	7	26.9%	26	16.1%	5	35.7%	6	42.9%	3	21.4%	14	24.6%
11 - Financial Literacy Education	22	43.1%	16	31.4%	13	25.5%	51	31.7%	22	43.1%	16	31.4%	13	25.5%	51	89.5%
13 - Services that provide Labor Market Information	21	52.5%	12	30.0%	7	17.5%	40	24.8%	7	41.2%	6	35.3%	4	23.5%	17	29.8%
<b>Total</b>	<b>70</b>	<b>43.5%</b>	<b>50</b>	<b>31.1%</b>	<b>41</b>	<b>25.5%</b>	<b>161</b>	<b>100.0%</b>							<b>57</b>	<b>100.0%</b>



## Rescare

Services delivered during PY18 by DK Advocates (N=293) included Supportive Services (32.8%), Work Experience (30.7%), Financial Literacy Education (19.5%), and Labor Market Information (17.1%). The YTD successful completion rate among all services is 47.1%, with 28.0% resulting unsuccessfully.

Table 4.4

Service Element	ResCare															
	Services								Unique Participants							
	In-Progress		Successful		Unsuccessful		Total		In-Progress		Successful		Unsuccessful		Total	
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct
3 - Paid and Unpaid Work Experience	20	22.2%	31	34.4%	39	43.3%	90	30.7%	20	23.3%	31	36.0%	35	40.7%	86	91.5%
7 - Supportive Services	14	14.6%	67	69.8%	15	15.6%	96	32.8%	10	16.1%	42	67.7%	10	16.1%	62	66.0%
11 - Financial Literacy Education	20	35.1%	22	38.6%	15	26.3%	57	19.5%	19	35.2%	22	40.7%	13	24.1%	54	57.4%
13 - Services that provide Labor Market Information	19	38.0%	18	36.0%	13	26.0%	50	17.1%	5	38.5%	4	30.8%	4	30.8%	13	13.8%
<b>Total</b>	<b>73</b>	<b>24.9%</b>	<b>138</b>	<b>47.1%</b>	<b>82</b>	<b>28.0%</b>	<b>293</b>	<b>100.0%</b>							<b>94</b>	<b>100.0%</b>

## Year Up

The majority of services delivered by Year Up (N=53) during Program Year 2018 were Supportive Services (77.4%). Additionally, Education and Workforce Preparation services accounted for 17.0% and Postsecondary Preparation Activities accounted for 5.7% of services delivered. Services largely resulted in successful completion (84.9%).

Table 4.5

Service Element	Year Up															
	Services								Unique Participants							
	In-Progress		Successful		Unsuccessful		Total		In-Progress		Successful		Unsuccessful		Total	
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct
5 - Education Offered Concurrently with Workforce Preparation and Training for a Specific Occupation	1	11.1%	7	77.8%	1	11.1%	9	17.0%	1	11.1%	7	77.8%	1	11.1%	9	32.1%
7 - Supportive Services	4	9.8%	35	85.4%	2	4.9%	41	77.4%	0	0.0%	22	95.7%	1	4.3%	23	82.1%
14 - Postsecondary Preparation and Transition Activities	0	0.0%	3	100.0%	0	0.0%	3	5.7%	0	0.0%	3	100.0%	0	0.0%	3	10.7%
<b>Total</b>	<b>5</b>	<b>9.4%</b>	<b>45</b>	<b>84.9%</b>	<b>3</b>	<b>5.7%</b>	<b>53</b>	<b>100.0%</b>							<b>28</b>	<b>100.0%</b>

## Rio Salado Behavioral Health Systems

All services delivered by Rio Salado Behavioral Health Systems this year (N=22) have been within the element of Comprehensive Guidance and Counseling. Completed services were resulted successfully and unsuccessfully at an equal rate (31.8%), and 36.4% remain ongoing.

Service Element	Rio Salado Behavioral Health Systems															
	Services								Unique Participants							
	In-Progress		Successful		Unsuccessful		Total		In-Progress		Successful		Unsuccessful		Total	
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct
10 - Comprehensive Guidance and Counseling	8	36.4%	7	31.8%	7	31.8%	22	100.0%	7	33.3%	7	33.3%	7	33.3%	21	100.0%
<b>Total</b>	<b>8</b>	<b>36.4%</b>	<b>7</b>	<b>31.8%</b>	<b>7</b>	<b>31.8%</b>	<b>22</b>	<b>100.0%</b>							<b>21</b>	<b>100.0%</b>

## Youth Program - Exits and Length of Participation

Since the start of Program Year 2018, 401 participants exited from the WIOA Youth Program. Length of Participation for individuals exiting the program is based on the number of days between the program participation date and the program exit date.

	Youth Program														
	In-School					Out-of-School					Total				
	Q1	Q2	Q3	Q4	YTD	Q1	Q2	Q3	Q4	YTD	Q1	Q2	Q3	Q4	YTD
Exits	0	1	0	0	1	131	89	99	81	400	131	90	99	81	<b>401</b>
Average Length of Participation (Days)	-	374	-	-	374	266	215	243	226	241	266	217	243	226	<b>241</b>
Median Length of Participation (Days)		374			374	285	172	241	199	235	285	174	241	199	<b>237</b>

## Employment & Placement Outcomes

Employment & Placement outcomes in Table 5 are based on the WIOA Performance Indicator: Employment/Education Rates in the 2<sup>nd</sup> Quarter after Program Exit. Youth Program exiters are exceeding the target rates for the 2<sup>nd</sup> Quarter after Exit Performance Indicator in PY2018. Education, Training, and Supportive Service participants were more likely to be employed than the overall Youth Program population.

Table 5

	Youth Program, Employment Rates (Exiters between 07/01/2017 - 06/30/2018)										
	Target Rate	YTD		Q1		Q2		Q3		Q4	
		Rate	Exiters	Rate	Exiters	Rate	Exiters	Rate	Exiters	Rate	Exiters
Supportive Services	68.5%	75.1%	394	71.8%	103	72.7%	99	80.2%	96	76.0%	96
Education Services	68.5%	76.4%	161	71.4%	35	68.8%	32	77.8%	45	83.7%	49
Work Experience	68.5%	70.5%	193	69.0%	71	72.9%	59	77.1%	35	60.7%	28
Occupational Skills Training	68.5%	76.3%	156	75.0%	24	82.6%	46	72.5%	40	73.9%	46
Apprenticeship	68.5%	100.0%	1	-	0	-	0	-	0	100.0%	1
Total (All Program Exiters)	68.5%	74.4%	531	71.7%	138	72.4%	134	78.1%	128	75.6%	131