



NOTICE OF PUBLIC MEETING OF THE  
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Maricopa County Workforce Development Board and to the general public that the Maricopa County Workforce Development Board will hold a meeting open to the public on:

**Thursday, April 16, 2026 – 9:30 a.m. - 11:00 a.m.**

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701 #

The agenda for the meeting is as follows:

*\*Indicates materials attached, please review/read prior to meeting.*

1. Call to Order.

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2. Roll Call.

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3. Welcome, Chair Opening Remarks. (5 minutes)

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4. Workforce Development Division Highlights\* (10 minutes)

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5. Consent Agenda. (5 minutes)

*For Possible Action.*

The MCWDB Full Board will consider and vote on the items on the consent agenda. Consent agenda is established to efficiently dispense the business of the MCWDB. These items will not be discussed unless a Member of the Full Board asks to remove an item from the consent agenda.

- a. Meeting Minutes: February 19, 2026\*
- b. FY 27 Administrative Budget\*
- c. FY27 MCWDB Meeting Schedule\*
- d. One Stop Operator Quarter 3 Performance Assessment\*
- e. Title 1B Quarterly Report\*
- f. MCWDB Membership Update\*
- g. DES WIOA Industry Driven Skills Training Fund Grant Award\*

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6. MCWDB Reports

- a. Maricopa County Workforce Development Board Quarter 3 Report\*
- b. Fiscal Report\*
- c. Executive Director Report\*
- d. Strategist Report\*
- e. Monthly One Stop Operator Report\*

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7. Community Impact Statement. (5 minutes)

- a. Success Story\*

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8. Information/Discussion/Possible Action.
    - a. Targeted In-Demand Occupations (10 minutes)
    - b. PY Dislocated Worker to PY Adult Funds Transfer (10 minutes)
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9. Information/Discussion Only.
    - a. MCWDB Workgroup Updates (5 minutes)
      - i. Advanced Manufacturing/Semiconductor Workgroup
      - ii. Regional Workforce/Economic Development Workgroup
    - b. Eligible Training Provider List (ETPL) Overview\* (10 minutes)
    - c. PBS Jobs Explained – Heather Kivatinos (15 minutes)
    - d. OSO Annual Progress Report – Janine Estrada (5 minutes)
    - e. MCWDB Committee Reports (5 minutes)
      - i. Executive Committee
      - ii. Youth Committee
- 

10. Call to the Public.

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11. Adjourn.

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**NEXT REGULAR MCWDB FULL BOARD MEETING: June 4, 2026**

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# WDD Division Highlights.

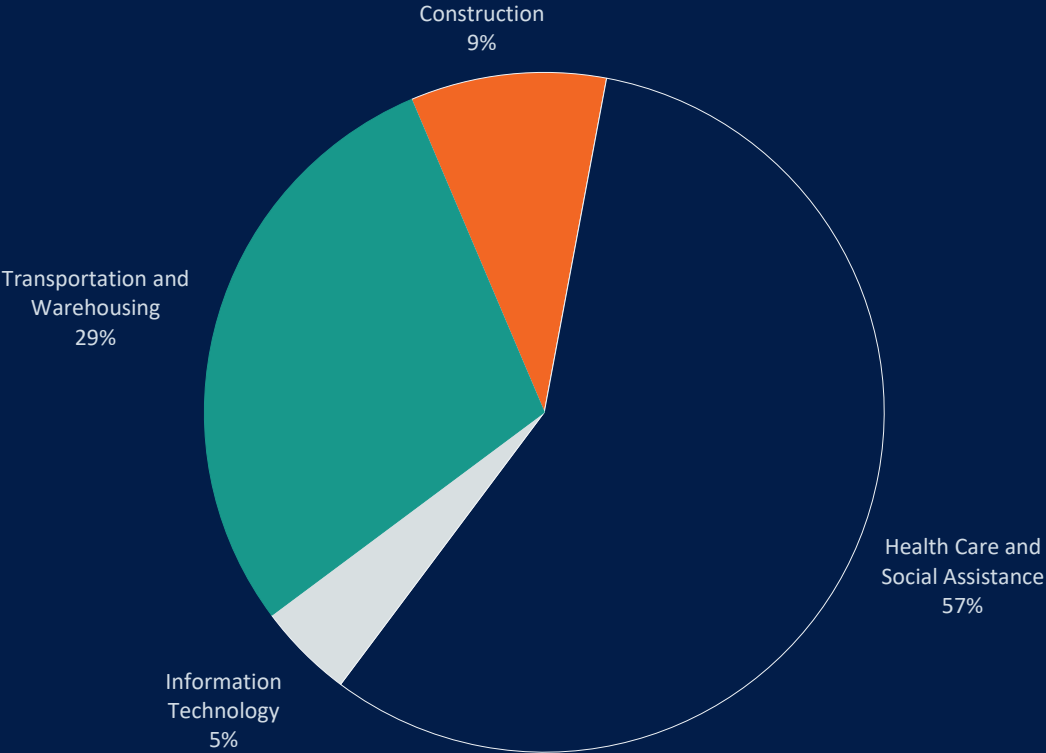


# Title 1B – Service Provider Update

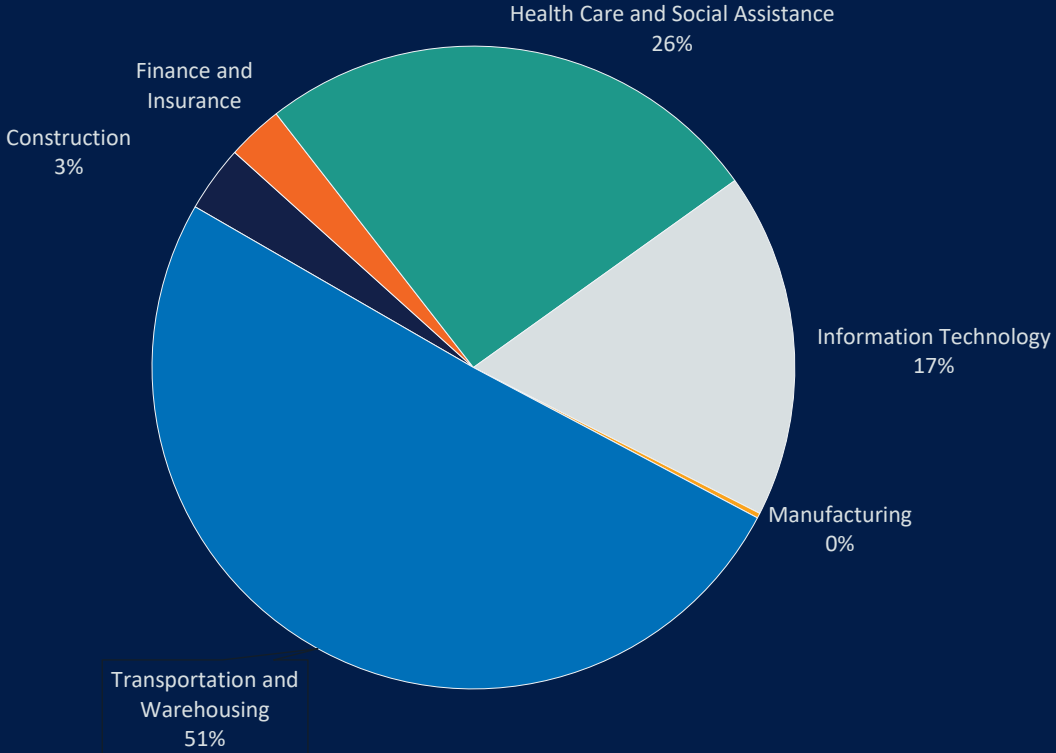
April 2026

# Occupational Skills Training

Percentage of Industry Funding for Youth

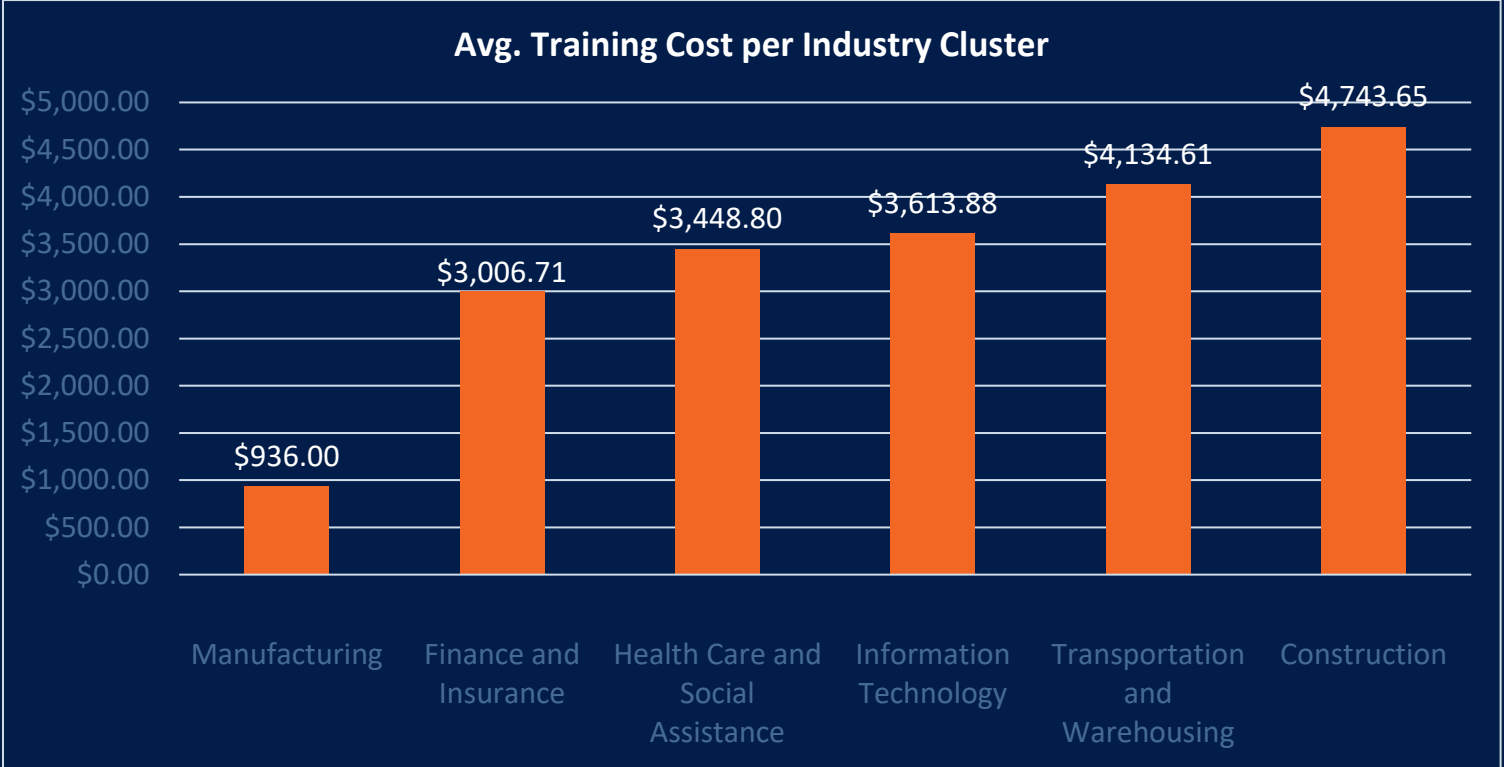


Percentage of Industry Funding for AD-DW/SJ



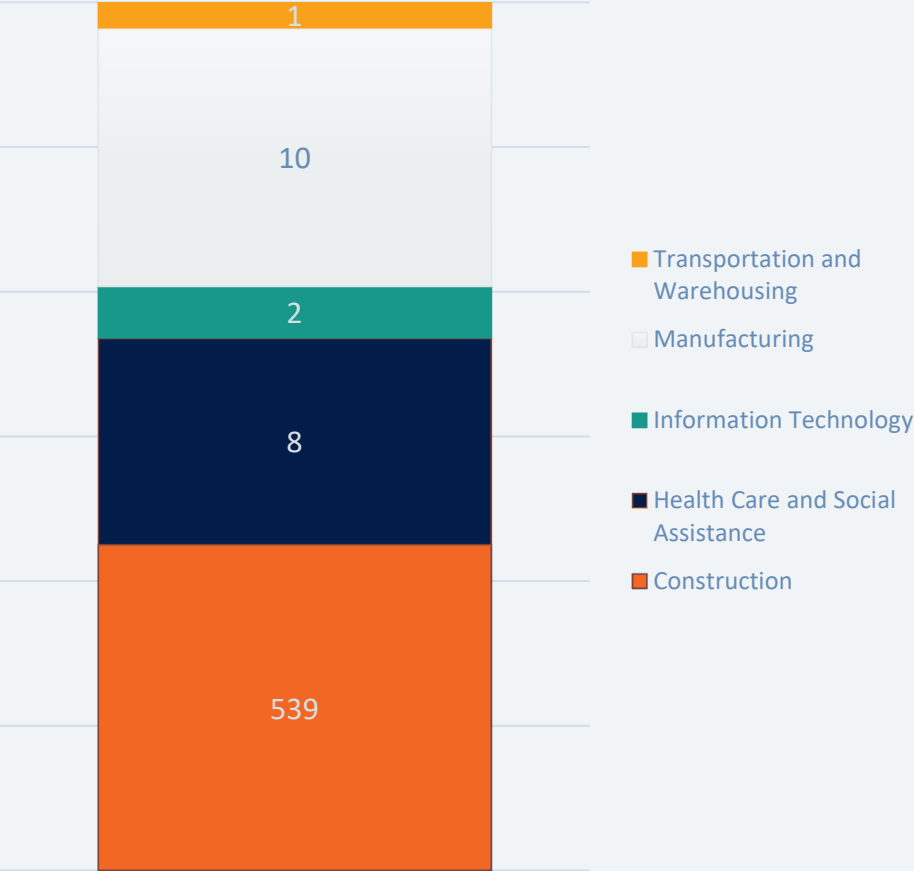
# Occupational Skills Training

| Industry                     | AD/DW Funds      | Smart Justice Funds Expended | Youth Funds Expended |
|------------------------------|------------------|------------------------------|----------------------|
| Advanced Manufacturing       | \$0              | \$1,872                      | \$0                  |
| Construction                 | \$14,987         | \$10,000                     | \$36,680             |
| Finance/Insurance            | \$21,047         | \$0                          | \$0                  |
| Healthcare/Social Assistance | \$191,995        | \$0                          | \$225,309            |
| IT                           | \$126,137        | \$4,000                      | \$18,032             |
| Transportation               | \$251,460        | \$127,300                    | \$113,259            |
| Other                        | \$0              | \$0                          | \$0                  |
| <b>Total</b>                 | <b>\$605,626</b> | <b>\$143,172</b>             | <b>\$393,280</b>     |



# Registered Apprenticeships

Enrollments by Industry



| Training Provider   | # of Enrollments | Total Training Funded | Avg. Training Cost |
|---|------------------|-----------------------|--------------------|
| ABA AGC EDUCATION FUND  | 108              | \$347,146.62          | \$3,214.32         |
| ARIZONA SHEET METAL JATC  | 106              | \$429,454.00          | \$4,051.45         |
| ASU-COLLEGE OF HEALTH SOLUTIONS                                     | 7                | \$20,000.00           | \$2,857.14         |
| Canyon State Electric Co Inc  | 27               | \$90,250.00           | \$3,342.59         |
| DP Electric   | 59               | \$265,500.00          | \$4,500.00         |
| FM Industries Inc   | 10               | \$18,171.00           | \$1,817.10         |
| Independent Electrical Contractors Association of Arizona-IEC of AZ | 59               | \$109,705.00          | \$1,859.41         |
| JetMX, Inc  | 1                | \$18,050.00           | \$18,050.00        |
| National Mechanical Institute Inc-National Mechanical Institute     | 15               | \$72,000.00           | \$4,800.00         |
| Okland Construction Co., Inc  | 3                | \$3,330.00            | \$1,110.00         |
| OpenClassrooms, Inc.  | 2                | \$16,000.00           | \$8,000.00         |
| RUMMEL CONSTRUCTION INC   | 15               | \$105,000.00          | \$7,000.00         |
| UNITED HEALTHCARE SERVICES INC                                      | 1                | \$7,160.00            | \$7,160.00         |
| WECA Apprenticeship and Training Trust                              | 19               | \$107,938.05          | \$5,680.95         |
| WILSON ELECTRIC SERVICES CORP                                       | 128              | \$261,300.00          | \$2,041.41         |
| <b>Grand Total</b>  | <b>560</b>       | <b>\$1,871,004.67</b> | <b>\$3,341.08</b>  |

# Job Fair Success

## PY22

- 337 Employers
- 1030 Job Seekers
- 8 WDC Sites

## PY23

- 496 Employers
- 2,159 Job Seekers
- 8 WDC Sites

## PY24

- 677 Employers
- 4,293 Job Seekers
- 8 WDC Sites

## PY25 (Q1-Q3)

- 513 Employers
- 6,328 Job Seekers
- 5 WDC Sites



# On the Horizon

- Contact Center Transition
- Exceptional Worker Summit
  - Today at ASU West
  - Approximately 150 Registered Employers
- 2026 Apprenticeship Fair
  - April 29<sup>th</sup> at the Goodyear Recreation Center
  - Nearly 500 Pre-Registrations



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# **Consent Agenda.**

## **Meeting Minutes**



**DRAFT**

**MEETING MINUTES OF PUBLIC MEETING OF THE  
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD**

**Thursday, February 19, 2026 | 9:30 a.m. – 11:00 a.m.**

**Members Present:**

Albert Blanco, Anna Yap, Anne Landers, Brittany Holmes, Chris Richardson, Che' Collins, Danielle Lertique, Elias Medina, Gregg Ghelfi, Jacob Evenson, JakinDee Kosaka, Kathryn Ybarra, Loren Granger, Minky Kernacs, Noelle Trinder, Scott Holman, Tim Willenborg, Tina Drews, Tom Saxon, Wallin Gustin

**Members Absent:**

Danielle Goodman, Kathryn Ybarra, Michael Vazquez, Shawn Hutchinson

**Call to Order.**

Chair Tim Willenborg called the meeting to order at 9:32 a.m.

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**Roll Call.**

Roll call was conducted by Management Analyst, Madison Ginsberg. Quorum was confirmed.

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**Welcome, Chair Opening Remarks.**

Chair Willenborg welcomed everyone to the meeting. Chair Willenborg introduced the new board members, Minky Kernacs, Chris Richardson, Tom Saxon, and Wallin Gustin. Minky Kernacs, Chris Richardson, and Tom Saxon briefly introduced themselves.

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**WDD Service Provider Update.**

Jared Beard, WDD Assistant Director, presented highlights on Occupational Skills Training (OST), registered apprenticeships, job fairs, and upcoming initiatives. OST programs provide short-term credential training for youth, adults, dislocated workers, and Smart Justice participants. Transportation remains the most utilized training area for adults and dislocated workers, while healthcare is now the leading industry for youth participants. Jared reviewed funding allocations by industry, average training costs, and noted the \$4,000 per-participant cap for most OST programs. Construction-related training is lower under OST due to an emphasis on registered apprenticeships. The majority of apprenticeship funding discussed is supported by \$12.5 million in ARPA funds awarded in late 2022 to serve 3,000 apprentices, with funding set to sunset this year. Staff recently met with the state unemployment team, where they were notified that the state will be adding 35 adjudicators and outsourcing its contact center to improve claims processing and reduce wait times.

Jared also highlighted significant growth in quarterly job fairs. In PY22, 337 employers and just over 1,000 job seekers participated; in the first half of PY25 alone, 543 employers and more than 6,300 job seekers participated, despite operating fewer sites. Upcoming events include an Apprenticeship Fair during National Apprenticeship Week (April 26-May 2), a Second Chance Job Fair in partnership with the City of Phoenix and Reform Alliance, and the inaugural Exceptional Workers Summit at ASU West during Autism Awareness Month.

**Discussion:**

Board members discussed training cost caps, ETPL requirements, and funding flexibility. Jared Beard clarified that all OST providers must be ETPL-approved, while apprenticeship and some pre-apprenticeship programs may be

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funded without the same cap structure. Staff work with participants to ensure training costs are fully covered upfront to prevent credential delays.

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### **Consent Agenda.**

Chair Willenborg introduced the consent agenda. The consent Agenda included: (a) Meeting Minutes: November 20, 2025, (b) One Stop Operator Quarter 2 Performance Assessment, (c) Needs Additional Assistance Policy, (d) Selective Service Policy, (e) Youth Program Eligibility Policy, (f) Title 1B Quarterly Report and the (g) Youth Committee Membership Update.

Chair Willenborg asked for a motion to approve the consent agenda items.

JakinDee Kosaka moved to approve the consent agenda. Che' Collins seconded the motion. Motion carried unanimously.

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### **Community Impact Statement.**

#### **Success Story.**

Career Advisor Angelica Dabrowski shared a success story of Abelardo. After more than ten years of incarceration, Abelardo felt overwhelmed reentering the community and unsure how to navigate employment with a felony background. He enrolled in the Smart Justice Program after learning about it from his parole officer and quickly found strong support from his Career Advisor. Through personalized career guidance and job search assistance, Abelardo secured full-time employment with Reddy Ice at \$22 per hour and received supportive services to help him start his new role. Grateful for the encouragement he received, he is excited about future growth opportunities and hopes to share the program with others.

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### **Information/Discussion/Possible Action.**

#### **Targeted In-Demand Industries**

Policy and Compliance Manager, Laura Malhoit, presented recommendations for updated Targeted In-Demand Industries and outlined the methodology used to develop them. A focus group composed of board staff, Workforce Development Division (WDD) leadership, and Business Services representatives met over multiple sessions to review labor market data and validate findings. The group analyzed labor market information from the Arizona Office of Economic Opportunity (OEO), regional economic priorities, participant outcomes, and existing board and state priorities. Selection criteria included projected job growth, competitive wages, training availability, realistic educational requirements for WIOA participants, and alignment with regional employer demand.

The focus group developed two lists: (1) Targeted In-Demand Industries (presented for board approval) and (2) a Targeted Occupations list (to be presented to the Executive Committee in March and the Full Board in April). The current industry list includes Construction; Finance and Insurance; Health Care and Social Assistance; Information; Manufacturing; and Transportation and Warehousing. Based on data review and Executive Committee feedback, staff recommended retaining Construction, Finance and Insurance, and Health Care and Social Assistance; renaming Information to Emerging Technologies; renaming Transportation and Warehousing to Transportation and Logistics; and updating Advanced Manufacturing to Manufacturing and Semiconductor. These updated industries will guide training investment eligibility, strengthen case management and service alignment, enhance employer engagement, and improve participant outcomes. Staff plan to review targeted in-demand industries annually to ensure continued alignment with labor market trends.

Chair Willenborg asked for a motion to approve the Targeted In-Demand Industries.

Albert Blanco moved to approve the consent agenda. JakinDee Kosaka seconded the motion. Motion carried unanimously.

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## **Information/Discussion Only.**

### **Arizona State University – AI Presentation.**

Brittany Holmes of Arizona State University (ASU), joined by colleagues from the Fulton Schools of Engineering, Ed Plus, and the W. P. Carey School of Business, presented an overview of ASU’s artificial intelligence (AI) strategy, programs, and workforce-focused initiatives. ASU approaches AI as a long-term, emerging technology centered on responsible, equitable, and principled innovation. The university emphasized using AI to augment—not replace—human work, with a focus on improving learning outcomes, operational efficiency, and real-world impact. ASU has built an internal AI ecosystem, including enterprise-level tools and a “My AI Builder” platform that allows staff to create customized AI applications.

Presenters highlighted student-focused innovations, including “Degree Me,” an AI-powered degree exploration tool designed to help students align interests with career pathways using labor market data. ASU is also expanding scenario-based and experiential learning through AI simulations, including applications in healthcare training and military flight simulations, while rethinking assessment methods in response to AI use in education. Academic offerings include new AI-focused degree programs—such as a PhD in Artificial Intelligence—and workforce-oriented programs through the W. P. Carey School of Business, including a Master of Science and Bachelor of Science in AI and Business, as well as certificate programs and short executive workshops. Additional upcoming offerings include AI-focused leadership sessions, industry-specific workshops (e.g., manufacturing, service industries, digital futures), and a Partner Day event featuring AI discussions in supply chain management and marketing. ASU emphasized collaboration with employers to ensure curriculum alignment with evolving workforce needs.

### **Boilermakers Local 627 – Post BuildItAZ Grant Summary Report.**

Jacob Evenson, Business Manager at Boilermakers Local 627, provided an overview of the Boilermakers union, its apprenticeship program, and outcomes from the Round 2 BuildItAZ grant. The Boilermakers operate in heavy industrial sectors including power generation, mining, tank construction, and large-scale industrial welding and rigging. Local 627 covers Arizona, New Mexico, and Hawaii, with approximately 450 members. The union’s 6,000-hour, multi-employer apprenticeship program is funded through contractor contributions and includes on-the-job training, classroom instruction, welding certifications, and college credit opportunities.

Jacob highlighted the transient nature of boilermaker work, noting that large outage projects may require hundreds of workers for short durations before scaling back significantly. As Arizona transitions from coal-fired power plants, the union is seeking to redeploy its skilled workforce into emerging sectors such as hydrogen, carbon capture, geothermal, pumped hydro storage, semiconductor facilities, data centers, and water treatment projects. He emphasized that the primary barrier is not recruitment, but connecting union contractors with developers and project owners to secure bid opportunities and place workers on job sites.

Through the Round 2 BuildItAZ grant the union hired a recruiter, expanded outreach efforts, attended more than 20 career fairs, invested in digital marketing, and increased apprenticeship applications from fewer than 100 to approximately 458 applicants. While the Round 3 grant request—focused on hiring a full-time instructor and expanding pre-apprenticeship training—was not awarded, the union remains prepared to train and deploy workers if stronger connections can be established with developers and construction projects across Arizona.

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### **Strategic Plan Progress Update.**

Madison Ginsberg, MCWDB Management Analyst/Board Liaison, presented the Strategic Plan FY26 mid-year update.

#### Goal 1: Identify In-Demand Industries and Occupations

Progress includes the formation of a targeted industries and occupations focus group, which developed updated industry recommendations and a workforce needs framework. The Board has also increased its focus on artificial intelligence (AI), adding two AI professionals to the Board, hosting AI presentations, conducting research on AI training opportunities, and attending an AI Summit. Next steps include continued AI research and development of a summary one-pager outlining accomplishments under this goal.

#### Goal 2: Establish Sustainable Funding Strategies

MCWDB staff developed a centralized funding tracker documenting grants pursued and awarded over the past five years, including funding sources, award status, amounts, and program impact. The tool supports data-driven decision-making and evaluation of funding trends. Next steps include analyzing success rates and strengthening alignment of future grant applications with workforce priorities.

#### Goal 3: Improve System Alignment and Partnerships

Two regional workgroups—Manufacturing and Regional Workforce & Economic Development—were established to strengthen coordination among industry, education, and workforce partners. Efforts include mapping semiconductor and advanced manufacturing workforce assets and improving employer engagement strategies. Next steps include hosting the Central Arizona Workforce Forum Series.

#### Goal 4: Establish Common Industry Terminology

The MCWDB staff are partnering with SciTech and industry professionals to develop a shared terminology template to align employers, educators, and workforce partners. The template aims to reduce confusion and duplication and will be presented to workgroups for feedback, and the final product will be presented to the Board for approval.

#### Goal 5: Define Career Pathway Entry Points

This goal is largely addressed through the Targeted Industries and Occupations Focus Group, which developed pathway inventories aligned with in-demand industries.

### **MCWDB Workgroup Updates.**

This item was deferred to the next meeting due to time constraints.

### **MCWDB Committee Reports.**

This item was deferred to the next meeting due to time constraints.

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### **Call to the Public.**

Chair Willenborg called for public comment. No public comments were made.

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### **Adjourn.**

There being no further business, Chair Willenborg thanked all attendees and asked for a motion to adjourn the meeting at 11:00 a.m.

Greg Ghelfi made a motion to adjourn. Che' Collins seconded the motion. Motion carried unanimously.

Meeting adjourned at 11:00 a.m.

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# **Consent Agenda.**

## **FY27 Administrative Budget**

# FY 2027 Administrative Budget

**Steve Clark, Executive Director**  
**Spring 2026**

# FY 2027 Administrative Budget

| Categories         | FY 27       | FY 26       |
|--------------------|-------------|-------------|
| Personnel Services | \$538,939   | \$518,276   |
| ERE                | \$199,685   | \$182,200   |
| Indirect Totals    | \$177,270   | \$168,114   |
| Professional Serv. | \$431,944   | \$385,094   |
| Travel/Training    | \$45,790    | \$45,790    |
| Operating Services | \$16,525    | \$24,050    |
| Total              | \$1,410,153 | \$1,328,775 |

# FY 2027 Administrative Budget

## Approval Process

- **March 19 – Exec. Comm.**
- **April 16 – MCWDB**
- **June – Maricopa County Board of Supervisor's (HSD)**

# FY 2027 Administrative Budget

**Questions?**

**(Need a motion to approve)**



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# **Consent Agenda.**

## **FY27 MCWDB Meeting Schedule**

# FY27 Board/Committee Proposed Meeting Schedule

| Month<br>(# of meetings) | Full Board | Executive Committee | Youth Committee |
|--------------------------|------------|---------------------|-----------------|
| July - 0                 |            |                     |                 |
| August - 2               | 8/6        |                     |                 |
| September - 2            |            | 9/17                | 9/10            |
| October - 1              | 10/15      |                     |                 |
| November - 2             |            | 11/19               | 11/5            |
| December - 1             | 12/10      |                     |                 |
| January - 2              |            | 1/14                | 1/7             |
| February - 1             | 2/18       |                     |                 |
| March - 2                |            | 3/18                | 3/4             |
| April - 1                | 4/15       |                     |                 |
| May - 2                  |            | 5/13                | 5/6             |
| June - 1                 | 6/3        |                     |                 |



# **Consent Agenda.**

## **One Stop Operator Q3 Performance Assessment**

| One Stop Operator Scope of Work | How will this be accomplished: | Frequency: | Notes/Comments: | Performance Assessment (PY25-26 Quarter 1: October-December) |  |  |  |
|---------------------------------|--------------------------------|------------|-----------------|--|--|--|--|
|---------------------------------|--------------------------------|------------|-----------------|--|--|--|--|

| 1.0 Coordination of Service Delivery and Partner Leadership  |   |                               | Note: Year 1, Year 2, etc. | Status:     | % Complete: | Self-rating (Quality): | Performance Comments (any score less than 3, please add comment): |
|--|---|-------------------------------|----------------------------|-------------|-------------|------------------------|---|
| 1.1.1 Lead, convene and advocate for all partners to ensure collaboration and commitment to integrated service delivery while guaranteeing an open-door policy for all stakeholders.   | Seek feedback from partners for areas of increased integration. Encourage more open communication   | Ongoing, monthly as requested | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.2 In coordination with the MCWDB, ensure partners understand their roles in workforce system initiatives impacting customers, such as career pathways, sector strategies, and other key elements under WIOA.   | Regularly engage stakeholders with the MOU for questions and suggestions  | Semi- Annually                | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3 Convene structured monthly meetings with ARIZONA@WORK staff from all title programs to foster partnerships to improve customer service flow and promote a seamless service delivery system, including, but not limited to:   | Continue to facilitate and host monthly structured meetings open to all the County staff and community partner staff. OSO solicits feedback during meetings with chat and Menti-styled engagement for live responses and after with a monthly meeting to enhance meeting effectiveness  | Monthly                       | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.1 Determine agenda, and meeting objectives, and provide minutes to partners for each meeting that identify actionable items.   |   |                               |                            |             |             |                        |   |
| 1.1.3.2 Provide the opportunity for program partner staff to add agenda items and objectives.  |   |                               |                            |             |             |                        |   |
| 1.1.3.3 Provide the opportunity for program partner staff to submit feedback to the OSO to enhance meeting effectiveness.  |   |                               |                            |             |             |                        |   |
| 1.1.3.4 Visit each comprehensive career center location regularly, <b>at least once per week</b> , and attend all monthly comprehensive career center meetings in-person, or virtual, as scheduled.  | OSO team coordinates initial client services at comprehensive one stops.  | Weekly                        | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.5 Identify purpose and strategies for the visit including:   | OSO visited each WDC at satellite location during the last quarter.   | Annually                      | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.5.1 Job-shadowing opportunities  |   |                               |                            |             |             |                        |   |
| 1.1.3.5.2 One-on-one staff meetings to identify areas of assistance  |   |                               |                            |             |             |                        |   |
| 1.1.3.5.3 Other tasks as requested by title partner staff  |   |                               |                            |             |             |                        |   |
| 1.1.3.5.4 Visit all affiliate sites one time throughout the program year   |   |                               |                            |             |             |                        |   |
| 1.1.3.6 Encourage staff from all programs and affiliate sites to participate in monthly meetings and distribute information amongst partner organizations.   | OSO reached out to supervisor, core partners and community partners encouraging them to participate when they can and shares resources attendees  | Monthly                       | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.7 Coordinate and facilitate <b>quarterly executive meetings</b> with the core title partner leadership team.   | OSO held a Quarterly meeting with ARIZONA@WORK Maricopa County BRS Team, sharing highlights and updates, Best practices, partner trends, challenges, and innovations, and survey results shared with Title partners   | Quarterly                     | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.7.1 Share best practices within each organization  |   |                               |                            |             |             |                        |   |
| 1.1.3.7.2 Discuss workforce trends   |   |                               |                            |             |             |                        |   |
| 1.1.3.7.3 Address the needs and challenges of the local workforce area   |   |                               |                            |             |             |                        |   |
| 1.1.3.7.4 Review service delivery methods to ensure system knowledge is shared amongst partners  |   |                               |                            |             |             |                        |   |
| 1.1.3.8 Coordinate the seamless service delivery of required one-stop partners and service providers across ARIZONA@WORK Maricopa County Job Centers and implement continuous improvement efforts. 20 CFR 678.620.   | Monthly Partnership meetings: Jan. Community Education at GCC: Learning, Connection, and Opportunity shared by Jeannie G. Reardon, Ed.D, Feb. Arizona Registrar of Contractors, shared by Maggie Roby and Mar. BankOnArizona shared by Jessica Howell. OSO continues to assist partners in refining workflow, RESEA, Title 1b, ES, SCSEP referrals, and Voc Rehab   | Monthly                       | Year 4                     | Complete    | 80%         | 3                      |   |
| 1.1.3.9 Manage and ensure core title partners and other system partners are fulfilling cooperative agreements, Memorandum of Understanding (MOU), Infrastructure Funding Agreement, addendums, and Local Plan responsibilities as applicable.  | A review of the MOU during previous quarter and solicited feedback to share with board staff  | Semi- Annually                | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.9.1 Assist in the resolution of any challenges reported by core title partners as related to the agreements referenced above   |   |                               |                            |             |             |                        |   |
| 1.1.3.9.2 Work in collaboration with MCWDB staff to amend agreements referenced above.   |   |                               |                            |             |             |                        |   |
| 1.1.3.10 In coordination with title partner leadership, ensure that all title partner and additional partner staff receive sufficient <b>cross-training by assessing existing gaps</b> , scheduling training, and professional development opportunities, and tracking staff participation through in-person or virtual platforms. | OSO requests action items from core and required partners during monthly leadership meetings. Every monthly meeting has a cross-training component, sharing them as they are released during leadership meetings. Utilize Feedback from review: (Cross-training, Alignment & client engagement) Learn from the BSR team and the information that they share on a regular basis. Identify and promote new cert/trainings aligned with industry needs (Shared employer training programs in critical minerals) Continue with cross-training, broad overview, understanding workflows and partner referral flows | Monthly                       | Year 4                     | Complete    | 100%        | 4                      |   |
| 1.1.3.11 Act as a point of contact to facilitate communication among partner agencies, including providing updates on operations and addressing potential issues.  | OSO has acted as a POC between partner agencies, Q1 RESEA and Title 1b, SCSEP   | Ongoing                       | Year 4                     | In Progress | 80%         | 3                      |   |
| 1.1.3.12 Develop a virtual resource-sharing platform to provide information to title partners and other stakeholders (i.e., affiliate sites, job seekers, and businesses).   | OSO utilizes email thread and encourages partners to share resources and upcoming event   | Ongoing                       | Year 4                     | In Progress | 70%         | 3                      |   |
| 1.1.3.13 Develop and/or refine the ARIZONA@WORK Maricopa County partner referral platform and ensure title partner utilization, including:   | Unite Us is being utilized by few core partners. OSO shared standard naming convention for core partners in Maricopa County system and OSO encourages further training when needed. Unite Us reps presented at MCCL meeting Feb.  | Semi- Annually                | Year 2                     | In Progress | 70%         | 3                      |   |
| 1.1.3.13.1 Semi-annually review efficacy and efficiency of referral platform and provide recommendations for improvement.  |   |                               |                            |             |             |                        |   |
| 1.1.3.14 Coordinate initial client services for all title partners including but not limited to front desk responsibilities, resource rooms, and computer labs.  | OSO team coordinates initial client services at comprehensive one stops.  | Ongoing                       | Year 4                     | In Progress | 80%         | 4                      |   |
| <b>2.0 Reporting</b>   |   |                               |                            |             |             |                        |   |
| 2.1.1 Gather data including but not limited to quarterly title partner performance data, as required by WIOA, and provide a combined report as requested by the MCWDB.   | OSO submit writenor oral quarterly report.  | Quarterly                     | Year 4                     | In Progress | 100%        | 4                      |   |
| 2.1.2 Gather monthly success stories from all title partners and submit them to the MCWDB by the first day of the following month-end.   | OSO request monthly success stories from partners prior to leadership meetings and during.  | Monthly                       | Year 4                     | Complete    | 100%        | 4                      |   |
| 2.1.3 Present quarterly verbal and/or written reports to the MCWDB, including but not limited to:  | OSO will work with Board staff to streamline reporting and reevaluate segments to include in future reports. OSO has had more success with partners sharing quarterly highlights and updates-regular cadence for quarterly updates and data with core partners. Referral solutions were discussed with Unite Us staff, requesting an alternative profile to be created within the Maricopa County Workforce system. Organization name with "MC" can be used to streamline referrals. With "MC" profile-limiting accepted referrals to the workforce system.   | Quarterly                     | Will focus on quarterly    | Complete    | 70%         | 3                      |   |
| 2.1.3.1 Number of referrals between title partners   |   |                               |                            |             |             |                        |   |
| 2.1.3.2 Ratio of referrals to enrollments into partner programs  |   |                               |                            |             |             |                        |   |
| 2.1.3.3 Number of co-enrollments between title partners  |   |                               |                            |             |             |                        |   |
| 2.1.3.4 System training and professional development sessions and outcomes   |   |                               |                            |             |             |                        |   |
| 2.1.3.5 System partner meetings and outcomes   |   |                               |                            |             |             |                        |   |
| 2.1.3.6 WIOA performance data for all title partners   |   |                               |                            |             |             |                        |   |
| 2.1.5 Submit an annual report to include program year statistics, OSO activities, best practices, and other information as requested by the MCWDB.   | OSO is due to submit annual report for 2025 calendar year.  | Annually                      | Year 4                     | In Progress | 80%         | 3                      |   |
| 2.1.6 Meet with MCWDB designee monthly to provide updates and address issues.  | MCWDB/Equus Management Meetings scheduled. Regularly corresponds with MCWDB designee to fulfill various requests.   | Biweekly                      | Year 4                     | Complete    | 100%        | 4                      |   |





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# **Consent Agenda.**

## **Title 1B Quarterly Report**

April 2026

# **Quarter 3**

# **Report**

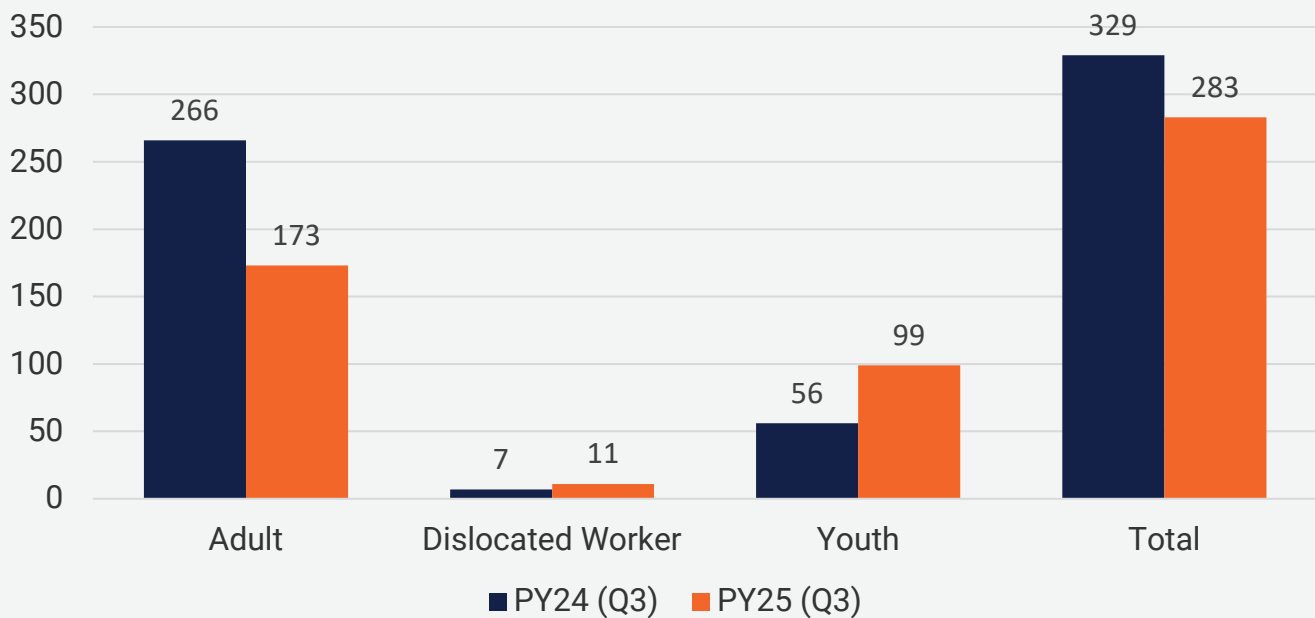
# **PY25**

**Maricopa County**  
**Human Services Department**  
**Workforce Development Division**

# Overall Enrollments

In Q3 of PY25, we continued to observe a significant reduction in enrollments consistent with availability of funding. All client groups had a decrease of enrollments compared to the same quarter last year. The Workforce Development Division (WDD) has continued to review staffing levels, operational costs, and allowable expenditures to make sure we're maintaining appropriate levels of service and fiscal responsibility.

## Enrolled Participants



## Comprehensive Center Traffic

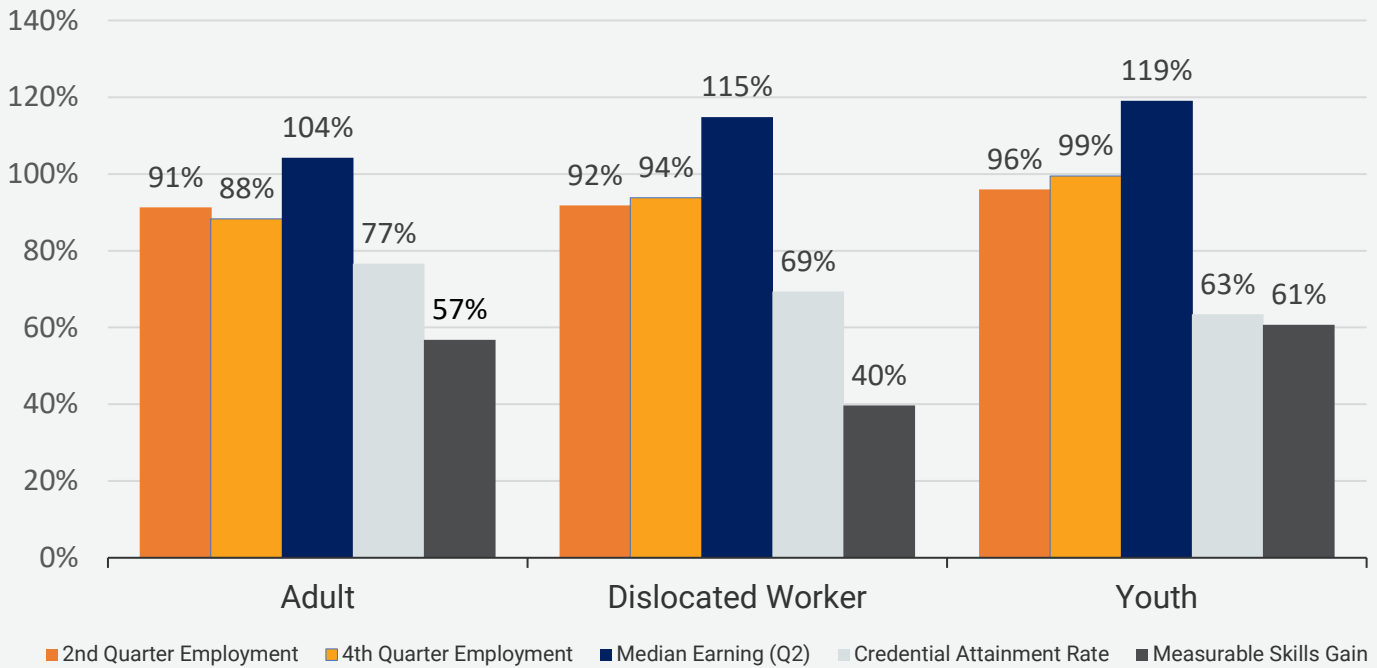
In Q3 of PY25, the West Valley Outpaced the East Valley Center in Traffic which has been the historical norm. Both the WVCC and the EVCC are operating expanded service hours, with both centers now open 8am – 7pm, Monday through Thursday. In Q3 we saw a substantial increase in traffic from the previous quarter for the WV and EV.

**West Valley** – 3,709 Job Seekers (3,096 Last Quarter)

**East Valley** – 2,300 Job Seekers (1,979 Last Quarter)

# WIOA Performance

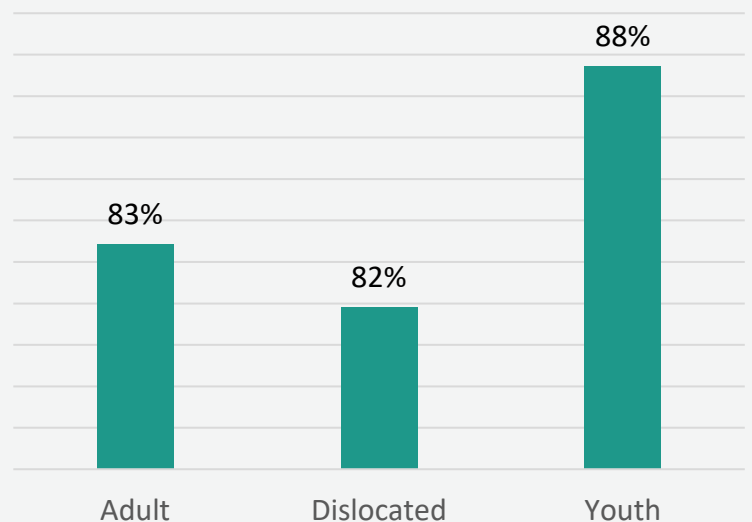
## WIOA Performance Measures



In the third quarter of PY25, we're on track with acceptable performance scores for this time of the year. Many of these performance measures are cumulative and will naturally increase as enrolled participants move through the program and begin demonstrating outcomes. Compared to Q2 in PY24, we're slower along in some metrics, and very close to being the same in others. We will continue to focus on delivering services that directly lead to positive outcomes.

**Overall Scoring:** The overall scores for the three core programs are an average of the scores from the five performance measures displayed above. As the individual metrics increase, so will our overall scores. Maricopa County is on pace to once again meet/exceed these expectations by the end of the program year.

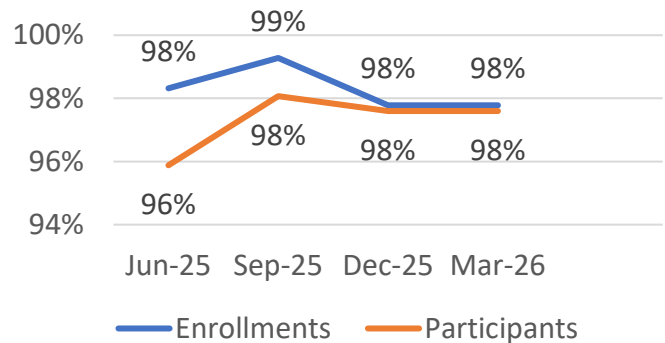
## Overall Scores



# Priority Population Summary

Priority of Service was implemented to ensure those most in need were receiving assistance. This approach has been instrumental in navigating the decrease in budget from PY23 to PY25. For a LWA to be as diverse and populous as ours, this is a huge accomplishment and a true testament to the work being done by our Title 1B frontline staff.

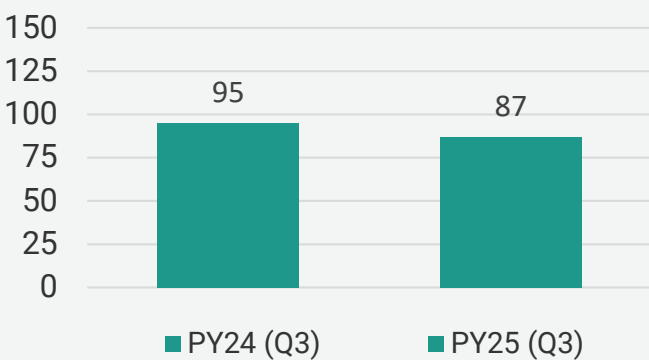
## Priority of Service



# Work Experience

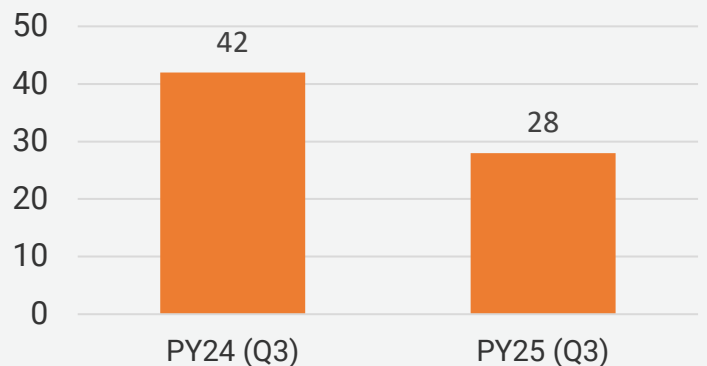
A Work Experience (WEX) is a planned, structured learning experience that takes place in a workplace for a limited time. Work Experiences may be paid or unpaid, as appropriate, and consistent with other laws, such as the Fair Labor Standards Act. A Work Experience provides participants with opportunities for skill development and includes academic and occupational education. The employer provides supervision and training to the participant as outlined in a Worksite Agreement. Work Experience wages are funded through the WIOA grant.

## Youth Program



The Youth WEX program experienced a decline in participation compared to the prior year. There has been a very intentional effort by our team to identify youth participants who could benefit from a WEX opportunity and get them engaged.

## Smart Justice



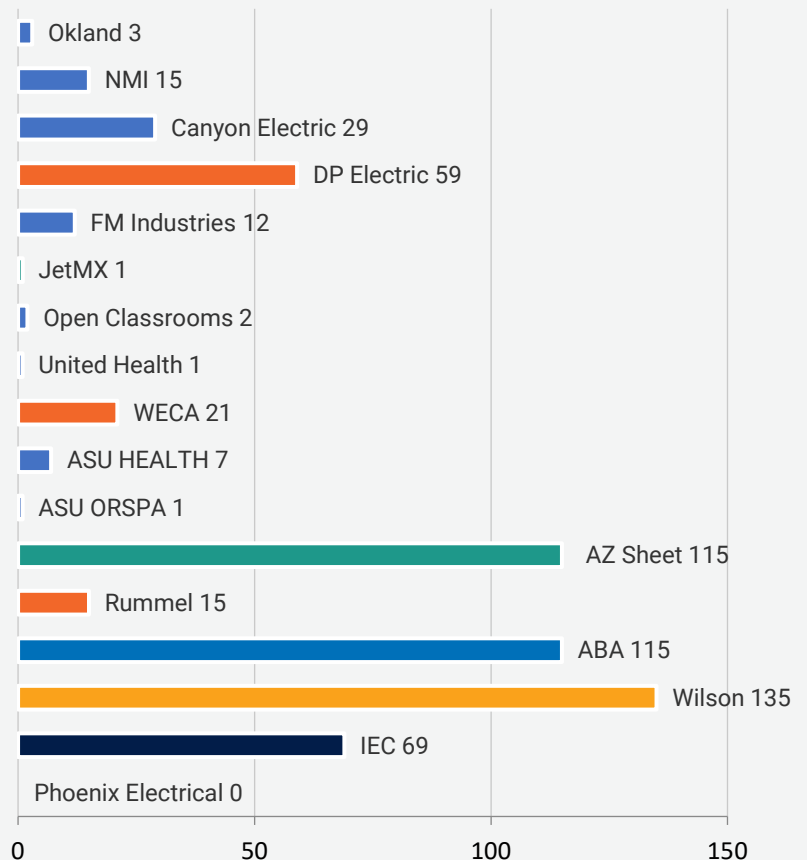
In Q3 of PY25, there was an increased of Smart Justice participants engaged in a WEX opportunity than the year prior. This program continues to be a model of consistency and amazing outcomes.

# Apprenticeship

After reconciling all potential apprentices enrolled, there were 240 active participants in Q3 of PY25. Apprentices are funded through a combination of ARPA and WIOA funds, this has allowed us to support apprentices at an unprecedented level. As construction continues to be the largest industry supported by apprenticeships, we're also increasing interest in apprenticeships in Healthcare and Advanced Manufacturing. We look forward to supporting additional programs in the future. As funding levels continue to decrease, we will use all available information to make informed decisions and plans on how to allocate future funding.

## Apprenticeship Participation Breakdown

We are currently working with 16 apprenticeship programs and have active participation in most of them. We have apprenticeship programs still in development that we will support their first cohorts in PY25. Construction remains the most funded industry across apprenticeships.

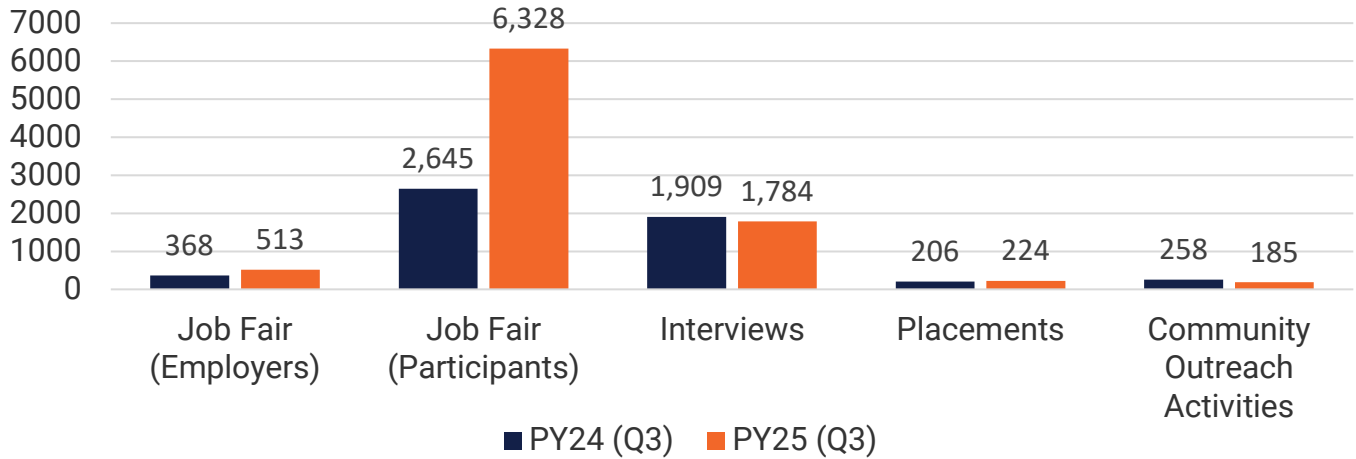


## New Apprenticeship Partners

As is the objective of the MCWDB, we continue to support and explore new Registered Apprenticeship Programs coming to the Valley. As of the end of Q3, there are not new potential partnerships on the horizon for the upcoming quarter. We do receive communications from the State Apprenticeship Office of newly registered programs in our service area and continue to seek those within our in-demand industries.

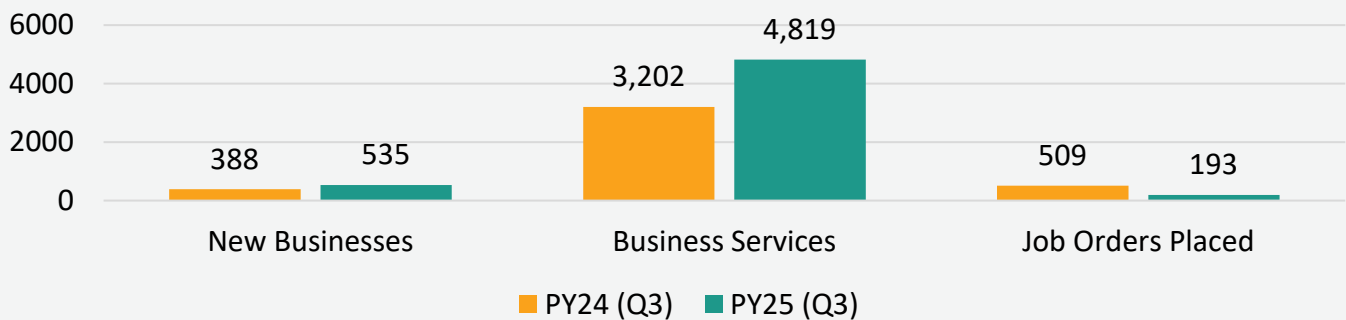
# Business and Community Services

## Workforce Development Coordinators (Cumulative)



The Workforce Development Coordinators (WDC's) continue to work closely with the local municipalities in whom we share an agreement with. The WDC's are tasked with providing all services offered at the two main career centers in Glendale and Mesa.

## Business Service Representatives (Cumulative)



The Business Service Representatives serve as the face of services available to local businesses on behalf of the program. Staff are committed to connecting employers with highly trained and talented job seekers throughout our communities. There have been increases in all major Key Performance Indicators amongst our BSR team. Staff are tracking follow up services and providing the information to the employers for enhanced engagement.

# Program Highlights

## Youth Program

During the third quarter, the Youth Program remained highly active, facilitating 175 Meet & Greets and enrolling 99 new youth participants. The Youth team collaborated with 217 individuals to authorize 933 new services, including 147 services providing youth with labor market information and 31 supportive services to address work, training or transportation related barriers. Additionally, the team maintained a strong focus on Occupational Skills Training (OST), advising and approving 27 training authorizations in key industry sectors such as Transportation, Health Care, Construction, and Information Technology.

The Youth Team continues to see amazing results from the implementation of the new Pre Enrollment Youth Process with a 158% increase in scheduled enrollments over last year. In addition, the Youth Team re-tooled its Passport to Employment Program to make it more accessible for youth. Workshops have been consolidated and are now available three Thursday afternoons per month during after school hours. Early results are positive with 11 Youth starting the Passport Program, 6 completing and 4 securing employment within 30 days of completion.

Beyond these initiatives, the Youth Program remained deeply connected to the community this quarter, actively participating in a wide range of visits, presentations, and job fairs across local schools and partner organizations. Staff represented the program at major regional hiring events, including the Tempe Job Fair, Tempe Cares Fair, the Gilbert Job Fair, and the City of Surprise Job Fair. The Youth Program also contributed to broader workforce conversations through the Youth and Apprenticeship Town Hall, the College & Career Connections Partner Meeting, and multiple Tempe Workforce Partnership Meetings. The team strengthened school-based outreach with visits to Mountainview High School and Ombudsman Charter School, supported planning efforts for the Tempe Job and Volunteer Fair, and engaged with partners in Queen Creek through Title II activities. Together, these touchpoints reinforced the program's visibility, deepened community relationships, and expanded opportunities for youth across the Valley.

## Adult/Dislocated Worker Program

During the third quarter, 447 adults participated in WDD orientation sessions as part of their pursuit of workforce related goals. The Adult/Dislocated Worker program facilitated 404 Meet and Greet appointments which resulted in 155 participants being scheduled for enrollment appointments. During the third quarter, 139 individuals were determined eligible for the WIOA AD/DW program. The program maintained a strong focus on serving high-priority populations, including veterans, eligible veteran spouses, low-income individuals, and those with basic skills deficiencies. In addition, 74 clients began occupational skills training, and 991 new services were introduced to support incoming participants.

During this quarter, the county continued to expand module opportunities in Healthcare & Social Assistance, Information Technology, Finance and Insurance, and Construction and Manufacturing, further strengthening and complementing our existing CDL module. These fully implemented modules build practical labor market information skills, deepen understanding of industry expectations, and help participants gain the confidence needed to evaluate training options.

The AD/DW team continued to actively participate in a variety of community focused events designed to increase awareness of ARIZONA@WORK Maricopa County and the services provided. Efforts included presence at the Veterans Stand Down and multiple job fairs across the county, with events held in Surprise, Glendale, Goodyear, Avondale, Mesa, and Tempe. Additionally, efforts were made to connect with a local organization called the Native American Fatherhood and Families Association. Strong presence in these community spaces continue to strengthen partnerships, expand visibility, and connect job seekers directly to the program. This ongoing outreach helps ensure that more individuals understand available workforce resources and are better positioned to access training, employment support, and career pathways.

# Program Highlights (continued)

## Smart Justice Program

To strengthen employability, the team facilitated 438 new services of which 75 targeted employability skills workshops, specifically customized resume assistance and mock interviews, and 80 job search assistance services, contributing to a 58% job placement rate for the quarter.

Smart Justice remained active in the community by participating in job fairs in Glendale and Tempe, while also connecting with 218 clients across four Maricopa County Adult Probation offices through dedicated office hours.

Bringing our impact full circle, the team delivered comprehensive in-reach services to 454 clients within the community, including workforce readiness workshops, career exploration, and structured reentry-focused facilitation across multiple settings. Services were provided in-person at MCSO (Estrella, Watkins, Towers), Second Chance Centers (Phoenix West and Perryville Piestewa Unit), and virtually through RED sessions, ensuring consistent engagement at various stages of the reentry process.

This balanced approach of meeting clients both in the community and through in-reach efforts continues to be critical to our success. By maintaining a strong presence in both spaces, Smart Justice expands access, builds trust, and supports participants from initial engagement through employment outcomes.

## Community Partnerships

This quarter was dedicated to community outreach and enrollments for year 3 of Workforce 2 You. This year's training courses focus on in-demand sectors projected to experience strong growth and sustained hiring needs across Maricopa County over the coming years. All trainings are free of cost and end with a minimum of 1 industry recognized credential. Some will have 5 credentials available to students. The in-demand industries represented are- construction, manufacturing, insurance & finance, and medical.

The programs are Engineering Technician, Electrical Technician, Professional Bookkeeping, Human Resources Professional, Microsoft Office Credential, and Medical Administrative Assistant.

Programs will be offered at 3 locations- Buckeye, Guadalupe, and Surprise. Outreach to remote areas of the County including Gila Bend and Wickenburg was conducted and those communities will receive priority. Buckeye and Surprise are easily accessible for people in remote areas, and we will provide support services like gas cards to remove any barriers.

Each location will have 4 of the above programs, equaling 4 cohorts of 15 - 20 people at each location. We will have 16 cohorts overall. Classes begin 6/1/26 and conclude in mid-August of 2026.

The WDD Training Team launched Artificial Intelligence (AI) Overview, workshop that includes how to use AI, pros and cons of AI, and workplace impact. Trainers completed community outreach efforts that included facilitating a Resume writing workshop to 17 students at Red Mountain High School, and Mock Interviews for 24 WEST-MEC electrical tech students. Trainers facilitated a Job Search Assistance workshop and promoted HSD WDD programs and services to 69 Tempe High School students and 27 Desert Vista High School students. Our trainers also presented Cyber Safety and a Computer Basics workshop that includes scam and fraud prevention to 75 Adult Seniors in the Sun City community. For PY25 Q3, the WDD Training Team supported 317 clients for WDD WIOA Orientation, 129 for Occupational Skills Modules, and 639 for Workforce (Resume, Interview and Job Search) Workshops & Labs.

# Program Highlights

## Business Services

The Business Services team participated in several regional workforce collaboration events in February including the Workforce Remix with regional, community and state partners and the Regional Business Services meeting with the City of Phoenix, Pinal County and state business services staff.

Seven WARN notices were received in Quarter 3 and the Rapid Response Coordinator, in partnership with the Training Team, hosted 5 Rapid Response Events. The Business Services Representatives introduced 192 new employers to our services and checked in with 620 existing employers to offer services including job postings, job referrals, and hiring events. We supported 14 Job Fairs around the Valley, with 270 employer tables at the events.

Here are a few of the comments received from partners and employers attending our recent job fairs:

“Friendly group of job seekers. I met with a ton of job seekers today! Thanks for inviting us.”

“Can we please get an invite to your next event!”

“Wow! I met with so many people today. “

“Lots of Communication throughout.”

“Good Flow of people.”

“As Always, great events, turnout, organized well. Thanks so much.”

“Plenty of space, tables and support.”

“Please notify us of any other upcoming job fairs because we would love to attend.”

“Very good turnout today!, Thank you so much!”

“Great support, Overall, it was a great event, and I look forward to attending again in the near future.”

“Event was well marketed. Lots of people attended.”

“We talked to job seekers the entire time the event took place.”

“30+ people visited our table.”

“We would like information on your next event”

# Success Story

**Career Advisor: Janice Guevara**

**Participant: Mathew S.**

Before connecting with ARIZONA@WORK Maricopa County, Matthew was struggling to make ends meet. Working only two to three days a week, he lived paycheck to paycheck, which made it difficult to keep up with bills. The stress affected his family, and he knew he needed something better for himself, his wife, and his son. Matthew wanted to earn his CDL so he could find stable employment and provide more financial security.

Matthew learned about the Smart Justice program through a family friend and quickly connected with services. His Career Advisor, Janice, provided guidance and support throughout the process. Although he experienced some personal delays before starting training, once enrolled, the process was straightforward. Matthew attended CDL training Monday through Thursday while working weekends to support himself. He quickly mastered the skills, tested after three weeks, and successfully completed the program.

After graduating with his CDL, Matthew faced some challenges in finding employment. While his military experience was valuable, not all employers recognized it, which made the job search longer. With continued support from Smart Justice and Janice, he ultimately secured a position with Agua Trucks. Within two weeks, he was assigned his own truck and uses a tablet to complete his logs. He appreciates the company culture and the relationships he has built with the owners and his team.

Reflecting on his journey, Matthew shared: “The support I received from ARIZONA@WORK Maricopa County and Janice made a huge difference in my life. It reduced so much stress and helped me get back on my feet. I was even able to get assistance with work boots, which helped lighten the financial burden.”

Matthew also expressed gratitude for the program’s resources: “I appreciated being able to use the computer lab, and everyone there was very helpful. Whenever I had questions, the front desk supported me. Janice helped me with gas cards and boots, and I’m very grateful for her time and assistance.”



Maricopa County  
Human Services Department  
Workforce Development Division  
[Maricopa.gov/WDD](http://Maricopa.gov/WDD)



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# **Consent Agenda.**

## **MCWDB Membership Update**

**Item Title:** RESIGNATION AND APPOINTMENT OF MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD MEMBERS

**Action Requested:**

Approval for the following actions regarding the Maricopa County Workforce Development Board (MCWDB) as set forth below:

1. Accept the resignation of Michael Vazquez (Executive Director, Arizona Building and Construction Trades Council, Construction industry) in the Business category of the Maricopa County Workforce Development Board, effective (next BOS meeting).
2. Approve the reappointment of Loren Granger (Vice President/Lead Executive Recruiter, Wells Fargo, Finance and Insurance industry) in the Business category of the Maricopa County Workforce Development Board, effective upon approval on (next BOS meeting), through June 30, 2029.
3. Approve the reappointment of Kathryn Che' Collins (Director of Training and Education, Habitat for Humanity Central Arizona, Community Based Organization) in the Workforce category of the Maricopa County Workforce Development Board, effective upon approval on (next BOS meeting), through June 30, 2029.
4. Approve the reappointment of Jacob Evenson (Business Manager/ Secretary Treasurer, Boilermakers - Local 627, Labor Organization) in the Workforce category of the Maricopa County Workforce Development Board, effective upon approval on (next BOS meeting), through June 30, 2029.
5. Approve the reappointment of Greg Ghelfi (Executive Director, Arizona Finance Authority, Economic and Community Development) in the Governmental, Economic, and Community Development category of the Maricopa County Workforce Development Board, effective upon approval on (next BOS meeting), through June 30, 2029.
6. Approve the reappointment of Danielle Lertique (Program Supervisor, Arizona Department of Economic Security, WIOA Title IV) in the Governmental, Economic, and Community Development category of the Maricopa County Workforce Development Board, effective upon approval on (next BOS meeting), through June 30, 2029.



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# **Consent Agenda.**

## **DES WIOA Industry Driven Skills Training Fund Grant Award**

## PROJECT NARRATIVE

### SECTION 1 - BACKGROUND AND MANAGEMENT:

#### a.Statement of Need

Arizona is a top-five state for aerospace and defense manufacturing employment with the presence of over 40 higher education institutions that support the development of a skilled workforce. Arizona's advanced manufacturing employers are global leaders, using next level technologies and high-tech advancements such as manufacturing in aerospace and defense, semiconductors, and automobiles. Manufacturing supplies including electric machinery, industrial machinery, and aircraft and spacecrafts, and are a top export for Arizona.

According to the Arizona Office of Economic Opportunity's 2024 to 2026 Industry Employment Projections, advanced manufacturing employment is projected to increase by 976 jobs (0.3%) annually. The majority of the projected gains within advanced manufacturing are to occur within Transportation Equipment Manufacturing<sup>1</sup>. According to the Arizona Commerce Authority report from 2018 to 2022, the percentage of manufacturing workers with a certification or license is 9%, compared to 24.4% of all manufacturing workers in Arizona<sup>2</sup>. The concentration of manufacturing-sector workers with a certification or license signals the availability of workforce skills beyond traditional academic educational attainment.

Arizona has mitigated recruitment challenges by developing numerous programs with local universities and colleges to gain high-tech manufacturing talent and to prepare a skilled workforce for entry into these industries. The Local Workforce Development Boards/Areas (LWDB/As) offer pathways to training opportunities and community college programs like the [Future48 Workforce Accelerator Program](#).

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<sup>1</sup> <https://oeo.az.gov/news/2024-2026-industry-employment-projections>

<sup>2</sup> <https://www.azcommerce.com/programs/arizona-mep/manufacturing-in-az/>

The Arizona Department of Economic Security (ADES) engaged Taiwan Semiconductor Manufacturing Corporation (TSMC), Boeing, and Lucid Motors in this opportunity. In March 2025, President Trump and TSMC Chairman and CEO C.C. Wei announced a historic expansion of TSMC's advanced semiconductor operations in Arizona. TSMC will invest at least an additional \$100 billion to build three more semiconductor fabrication plants in Arizona, as well as two advanced packaging facilities and a major research and development center. The investment comes in addition to TSMC's three fabrication plants already in operation or under construction in Arizona and will represent thousands of additional new jobs to the already existing 3,000 employees and a historic total investment of \$165 billion. TSMC is also piloting the State's first registered apprenticeship program for semiconductors to develop a skilled local workforce. There is a high demand for skilled workers in the region, leading to competition and challenges in meeting labor needs for the new facilities.

Boeing manufactures defense aeronautics in Mesa, Arizona and employs more than 4,800 people and 570 suppliers in the State. Boeing currently has two certification programs to support aerospace and defense manufacturing. Boeing's Technical Apprenticeship Program (BTAP) focuses on technical skills for emerging and in-demand roles in the aerospace industry and their [IAM/Boeing Joint Apprenticeship Program](#), which offers hands-on training and classroom instruction to develop skills in aerospace manufacturing and related fields.

Lucid Motors moved to Arizona in 2022. The Arizona Commerce Authority took the initiative to lead an effort to ensure that the State continues to produce highly-trained talent for Lucid Motors and for other manufacturers in the region. In March 2024, the reported workforce was 2,500, and in April 2025, Lucid acquired new facilities, hiring an additional 300 employees.

Participants enroll to earn Automated Industrial Technology stackable certificates and degrees, all meeting the standards of the highly regarded National Institute of Metalworking Skills.

### **b.Implementation, Oversight and Management Plan**

ADES will utilize the LWDB/As to distribute training funds to employers in the LWDB/As of City of Phoenix, Maricopa County, and Pinal County. These LWDB/As have a strong alignment with TSMC, Boeing, and Lucid in their respective geographic areas. The City of Phoenix assisted with the TSMC and created the first semiconductor-related Registered Apprenticeship program. Maricopa County, the most populous county in Arizona, has been a strong supporter of advanced manufacturing and offers various programs and community college partnerships that are available to address Boeing's commercial airplanes and defense systems training needs. Pinal County played an active role in securing the partnership with Lucid Motors and further developed a partnership with Central Arizona College to help ensure that Lucid has the trained workforce needed for expanding operations in Arizona. ADES works closely with the LWDB/As, and assists with outreach through various media channels, such as the ARIZONA@WORK website and social media accounts, and supports hiring events and other recruitment activities for advanced manufacturing professions.

ADES is responsible for performance reporting for U.S. DOL ETA grants. ADES uses the Arizona Job Connection (AJC), Arizona's job matching and labor market information system hosted by America's Job Link Alliance, to help with data gathering and upload to the Workforce Integrated Performance System (WIPS). Employment and training outcomes will be provided quarterly through the AJC, and timely reporting will be followed according to grant guidelines. ADES is the State Workforce Agency that reports on Workforce Innovation and Opportunity Act (WIOA) grants and collaborates with the local areas to ensure data is aligned to the geographic

areas. ADES uses Tableau software that allows the agency to see employment data in real time. [Arizona's PY 2024 to 2027 State Plan](#), completed in coordination with the LWDB/As, with a goal to “foster business engagement strategies” that supports states and local areas enhanced coordination and partnerships with local entities and supportive service agencies for strengthened service delivery and aligns with this funding opportunity.

## **SECTION 2 – STRATEGY AND INNOVATION:**

### **a. Employer Outreach and Engagement:**

ADES, LWDB/As, and employers have begun discussing grant training requirements and are planning a design to maximize grant outcomes to fill vacancies. Recent training programs have been developed, and new training programs in advanced manufacturing will be developed to help grow and advance the workforce in Arizona. Currently, the number of employees are approximately 3,000 at TSMC, 4,800 at Boeing, and 2,800 at Lucid. ADES will leverage the support and connections to training programs/community colleges with the LWDB/As, to increase employment and training opportunities, and also to help mitigate the loss of employment. The established relationships that the LWDB/As have with the community colleges is a critical pipeline to recruit and train participants for selected employers.

Lucid needs new participants and also has approximately 60% of the workforce that could benefit from advanced manufacturing training, which would upskill and further advance their education to secure roles in leadership or in more technical roles. Much of the training programs span technician pipeline programs, as well as incumbent worker training. Currently, three apprenticeship programs are delivered with TSMC in partnership with the Community Colleges and Northern Arizona University, plus a technician training program through Grand Canyon University. TSMC needs over 700 technicians throughout the grant period of

performance. Boeing is also in need of upcoming new employee talent and skilled workers for the collaborative training program. The average cost of training can range between \$1,500 and \$5,000, allowing a minimum of 1,000 participants to be served through this funding opportunity. Reimbursement will be provided in two performance-based payments following the training milestones of 1) training completion by a participant; and 2) when a participant has retained their job with the employer for six months post training. The training reimbursement may cover up to 80% of the costs; however, depending on employer size and the number of participants, the reimbursement rate may be adjusted as low as 50% to allow for more participants.

TSMC's program includes newly created technician apprenticeship programs through Estrella Mountain Community College, Northern Arizona University, Rio Salado College, Grand Canyon University, and Western Maricopa Education Center. TSMC's decision to expand was based on the opportunity to tap a local and diverse talent pipeline, and also to collaborate with a world-class U.S. education system, to develop a more advanced semiconductor technology.

#### **b. Employer Participation**

TSMC, Boeing, and Lucid meet the Industry-Driven Skills Training grant eligibility criteria: 1) operate within the City of Phoenix, Maricopa County, and Pinal County service delivery areas, 2) meet Arizona's in-demand industry needs as illustrated by labor market analysis, 3) have committed to engaging with the LWDB/As to support this grant and the reporting requirements, and 4) have an established partnership with the targeted LWDB/As that will foster developing new training strategies. ADES is able to monitor and manage the desired outcomes through the AJC shared database and applying lean principles through results driven, continuous improvement management.

#### **c. Employer-Driven Training Approach**

Programs that involve advanced manufacturing engineering, lean manufacturing, industrial maintenance, robotics, programmable logic controller, or quality assurance systems would provide the most impact for the automotive and technology industry needs. In addition Aircraft Composite (Carbon Fiber, Fiberglass, etc.) Fabrication and Aircraft Electrical Wire Bundle Fabrication/Assembly have been identified as needed training opportunities.

TSMC Arizona unveiled a first-of-its-kind semiconductor-industry focused Registered Technician Apprenticeship for Facilities Technicians. This program was sponsored by the City of Phoenix and supported with classroom curriculum co-developed with Maricopa Community Colleges. The first cohort started as TSMC Arizona full-time employees in April 2025, and those individuals are now earning their on-the-job training hours and attending courses at Estrella Mountain Community College. The estimated time to complete an apprenticeship is 24 months, with opportunities to pursue stackable credentials and an optional associates degree. Once all three TSMC Arizona advanced-manufacturing fabrication plants are fully operational in Phoenix, its local workforce will be nearly 6,000 people, which will include thousands of technicians. TSMC Arizona is partnering with these educational institutions now to recruit and hire nearly 130 new apprentices and trainees in 2025. That is in addition to the hundreds of open positions for its Phoenix operation.

Boeing partners with Arizona's Maricopa Community Colleges system, particularly Mesa Community College and Chandler-Gilbert Community College, to offer customized boot camps for training in aerospace manufacturing skills, such as electrical harness wiring and aviation sheetmetal fabrication.

Lucid Motors' training partners in Arizona include Central Arizona College, where the [Drive48 program](#) helps train workers in robotics and advanced manufacturing, and the Arizona

Commerce Authority, which partners with Lucid to foster education and workforce development programs. The new production facility is projected to supply over 2,000 jobs.

#### **d.Past Demonstration of Innovation in Workforce Training**

ADES has successfully completed the State Apprenticeship Expansion Formula Grant (#2360AP000004), which concluded on June 30, 2025. With established partnerships with training partners and the LWDB/As in Arizona, ADES set forth goals each year to achieve grant participant outcomes. In Fiscal Year (FY) 2024 (July 1, 2023 to June 30, 2024), ADES set the goal to add 50 apprentices but achieved 1,683 apprentices. In FY 2025 (July 1, 2024 to June 30, 2025) the goal was to add 200 apprentices but ADES achieved 609 apprentices.<sup>3</sup>

ADES has been able to build capacity and train staff to perform outreach in all key industries throughout the State of Arizona. ADES has hosted accelerators with industry associations, connected on a regular basis with the career and educational programs, and increased opportunities and access to quality registered apprenticeship programs through continued collaboration with the LWDB/As. ADES hosted a Registered Apprenticeship Summit in April 2025, with over 220 attendees from across the State, including representatives from the LWDB/As, employers in targeted industries, community organizations, registered apprenticeship sponsors, and non-profit organizations.

ADES overcame initial challenges in outreaching to targeted areas by partnering with companies to assist in completing outreach and advertising targeting career seekers and employers. Marketing videos were developed and displayed on the ADES website and on YouTube to showcase how to attract potential participants and employers. From this effort alone, ADES has been able to connect with over 60 employers seeking Registered Apprenticeships as a workforce solution, in-person and virtually.

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<sup>3</sup> <https://www.apprenticeship.gov/data-and-statistics/apprentices-by-state-dashboard>

ADES partners with seven of the 12 Arizona LWDB/As to provide registered apprenticeships, paid training, and supportive services to job seekers. ADES has strong partnerships with the City of Phoenix, Maricopa County, and Pinal County to support advanced manufacturing. ADES partnered with the City of Phoenix LWDB/A and TSMC to register the first semiconductor-related apprenticeship program which will also allow other semiconductor employers to join. ADES and the Maricopa County LWDB/A will continue to conduct Apprenticeship Accelerators in advanced manufacturing to increase participants. ADES and Pinal County LWDB/A conduct outreach on apprenticeship programs, using venues such as town halls, regional partnership meetings, and community college meetings.



# **MCWDB Reports.**

## **MCWDB Quarter 3 Report**



# MARICOPA COUNTY

## MCWDB QUARTERLY REPORT

PY 2025 - 2026  
3rd Quarter | January - March 2026

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# Actions on MCWDB Required Roles

## Strategic Functions

- 01 Monthly MCWDB budget financial reviews with the MCWDB Fiscal Agent to ensure open communication and proper management of MCWDB funds.
- 02 Continued collaboration with regional partners, including monthly meetings with the City of Phoenix and Pinal County, the continuation of the Regional Workforce & Economic Development Initiatives Workgroup, and the Central Arizona Workforce Forum Series.
- 03 Work with the State Equal Opportunity Officer to conduct Equal Opportunity monitoring at all service provider locations.
- 04 Continued work with the MCWDB Board and partners to identify areas of improvement for employers and job seekers, as identified in the 2024 Local Plan and 2025 Strategic Plan.
- 05 Continued collaboration and community partnership including social media collaboration with municipal and state partners. Record follower growth across all platforms.  
LinkedIn: 4,541  
Instagram: 1,415  
Facebook: 1,815
- 06 Continued collaboration with all workforce development local area stakeholders to ensure compliance.



## System Capacity Building

- 01 Regular engagement with community stakeholders and key partners to actualize the Board's vision of creating a best-in-class workforce system.
- 02 Welcomed new board members: Minky Kernacs, Chris Richardson, Tom Saxon, and Wallin Gustin  
  
Welcomed new Youth Committee members: Eric Cultum, Yvonnda Shelton, and Tiffany Bellows.
- 03 Updated Targeted In-Demand Industries to Construction, Emerging Technologies, Healthcare & Social Assistance, Finance & Insurance, Manufacturing & Semiconductor, and Transportations & Logistics.
- 04 Continued meetings with Board of Supervisors' Liaison, Administrative Entity, and Career Service provider to ensure system and program oversight, alignment, and open and transparent communication.



## MCWDB Goals

- 1 Determine long- vs. short-term in-demand industry and occupation workforce planning needs.
- 2 Establish sustainable funding opportunities based on workforce needs and shared funding partnerships.
- 3 Scan the environment (regional and state) to identify, leverage, and improve alignment of existing Arizona workforce expertise, economic development opportunities, and title partners.
- 4 Leverage network to establish consistent industry terminology requirements used by employers, educators, and organizations to align with job seekers' qualifications, certifications, lifestyle expectations, etc.
- 5 Recognize each in-demand industry's potential career pathway entry points for current and future job seekers of all levels.

## Goal Progress Summary

During the 3rd Quarter (January - March), the Maricopa County Workforce Development Board (MCWDB) continued tracking goals from the 2025 Strategic Plan and closely monitored requirements to ensure compliance with the Workforce Innovation and Opportunity Act (WIOA) and the Department of Labor.

The MCWDB, in partnership with the Chief Elected Official's Liaison and the State of Arizona, has successfully established procedures and timelines to ensure full compliance with WIOA and provide the best value-added services to Maricopa County constituents. During this quarter, the following highlights were completed:

1. MCWDB staff organized a focus group to review labor market information and presented two updated lists for the board's consideration: 1) targeted in-demand industries and 2) targeted occupations. The board increased its focus on the impacts of artificial intelligence on the workforce and added two AI professionals to the board.
2. MCWDB staff developed a centralized funding tracker categorizing grants pursued and awarded over the past five years. The tool supports data-driven decision-making and evaluation of funding trends.
3. Two regional workgroups—Manufacturing and Regional Workforce & Economic Development—were established to strengthen coordination among industry, education, and workforce partners.
4. MCWDB staff are partnering with SciTech and industry professionals to develop a shared terminology template to align employers, educators, and workforce partners.
5. This goal is largely addressed through the Targeted Industries and Occupations Focus Group, which developed pathway inventories aligned with in-demand industries.



## Anticipated Activities

This program year, the MCWDB, with support from staff, will implement the goals and strategies outlined in the 2024 Local Plan and the 2025 Strategic Plan.

The MCWDB measures local area performance to ensure resources are being maximized, pursues regional and collaborative partnership opportunities, and identifies innovative ideas in workforce development. All while ensuring compliance with WIOA and the 13 required functions of the MCWDB.

MCWDB activities include, but are not limited to:

- New Officer Elections
- Strategic Plan Reporting
- Board Member Orientation & Engagement
- Workgroup Stewardship:
  - Central Arizona Regional Workforce & Economic Development Workgroup
  - Manufacturing Workgroup
- In-Demand/Targeted Industry Review
- Local Plan Modification 2026-2028
- State & Federal Grant Oversight
- Continued Regional Collaboration with Pinal County & City of Phoenix
- Continued Policy Review



## ► One-Stop Operator Quarterly Progress

- Continues to provide daily front desk assistance to clients at the Maricopa County ARIZONA@WORK Career Centers.
- Holds regular monthly meetings with one-stop partners and leadership to foster collaboration and shared learning.
- Evaluating referral platform to identify opportunities to strengthen collaboration between partners.
- Continuously assesses service gaps and promotes strategies to strengthen partner coordination and effectiveness.

## ► MCWDB Policy & Compliance Updates

The Compliance and Policy Manager performed monthly monitoring reviews of the MCWDB service provider, the Human Services Workforce Development Division (WDD). This new practice continues to strengthen oversight and enhance collaboration between the MCWDB and WDD. The reviews produced recommendations that support a best-in-class workforce system.

Quarter III focused on the Targeted In-Demand Industries and Occupations approval and consisted of updating board documents that are due to expire. These documents will be presented to the board in quarter four and include the MOU/IFA, Shared Governance Agreement, and the Bylaws.

Compliance documents reviewed and approved by the Full Board in Quarter III:

- Needs Additional Assistance Policy
- Selective Service Policy
- Youth Program Eligibility Policy

Policies and documents to be reviewed in the upcoming quarter:

- FY27 Administrative Budget
- DES WIOA Industry-Driven Skills Training Fund Grant Award
- Targeted In-Demand Occupations List
- MOU-IFA
- Shared Governance Agreement (SGA)
- Bylaws

## National Association of Workforce Boards - The Forum 2026



## Greater Phoenix Chamber Foundation D.C. Workforce Trip





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Workforce Development Board  
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# **MCWDB Reports.**

## **Fiscal Report**



# FY26 WIOA Financial & Budgetary Review





**FY26**  
**WIOA Financial & Budgetary  
Review**

**Eddie Contreras**  
**Grants Accountant**

# FY2026 WIOA Budget to Actual

## **Service Provider Approved Budget \$13,541,285**

Expended YTD as of March 31<sup>st</sup>, 2026

\$8,877,874

## **WDB Approved Budget= \$1,328,774**

Expended YTD as of March 31<sup>st</sup>, 2026

\$865,212

\*\*In FY26 at minimum \$10,167,728 must be expended by June 30<sup>th</sup>, 2026

89% Expended as of March 31<sup>st</sup>, 2026

# WIOA Funding by Category

| Fiscal Year 07/01/2025-06/30/2026<br>FY26 Service Provider (WDD)            |                            |                       |             |                   |            |                   |
|---|----------------------------|-----------------------|-------------|-------------------|------------|-------------------|
|   | FY26<br>Approved<br>Budget | YTD FY26<br>3/31/2026 | % Spent YTD | Forecast          | % Forecast | Balance Remaining |
| <b>Roll Up</b>  |                            |                       |             |                   |            |                   |
| ADULT/DW  | 8,848,961                  | 5,398,517             | 61%         | 7,406,172         | 84%        | 1,442,789         |
| YOUTH   | 4,417,324                  | 3,276,356             | 74%         | 3,931,916         | 89%        | 485,408           |
| RR  | 275,000                    | 203,001               | 74%         | 268,636           | 98%        | 6,364             |
| <b>Total</b>  | <b>13,541,285</b>          | <b>8,877,874</b>      | <b>66%</b>  | <b>11,606,724</b> | <b>86%</b> | <b>1,934,561</b>  |
| Fiscal Year 07/01/2025-06/30/2026<br>FY26 Workforce Development Board (WDB) |                            |                       |             |                   |            |                   |
|   | FY26<br>Approved<br>Budget | YTD FY26<br>3/31/2026 | % Spent YTD | Forecast          | % Forecast | Balance Remaining |
| <b>Roll Up</b>  |                            |                       |             |                   |            |                   |
| ADULT/DW  | 996,580                    | 643,923               | 65%         | 880,644           | 88%        | 115,936           |
| YOUTH   | 332,194                    | 221,289               | 68%         | 293,548           | 88%        | 38,646            |
| <b>Total</b>  | <b>1,328,774</b>           | <b>865,212</b>        | <b>65%</b>  | <b>1,174,192</b>  | <b>88%</b> | <b>154,582</b>    |





**Thank You**

Expense Summary

FY 2026  
 GRANT DES  
 POP 07/1/2025-06/30/2026

| Budget Category & Line Item Description      | Budget           | YTD EXP        | Forecast         | Remaining Budget | CLOSED           | CLOSED           | CLOSED           | CLOSED           | CLOSED           | CLOSED           | CLOSED           | CLOSED           | CLOSED           | ---              | ---              | ---              | ---              |
|--|------------------|----------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|  |                  |                |                  |                  | 202601<br>Jul-25 | 202602<br>Aug-25 | 202603<br>Sep-25 | 202604<br>Oct-25 | 202605<br>Nov-25 | 202606<br>Dec-25 | 202607<br>Jan-26 | 202608<br>Feb-26 | 202609<br>Mar-26 | 202610<br>Apr-26 | 202611<br>May-26 | 202612<br>Jun-26 | 202613<br>Jul-26 |
| <b>Total Amount</b>                          | <b>1,328,774</b> | <b>865,212</b> | <b>1,174,192</b> | <b>154,582</b>   | <b>47,460</b>    | <b>60,138</b>    | <b>145,625</b>   | <b>99,080</b>    | <b>84,439</b>    | <b>76,987</b>    | <b>107,972</b>   | <b>127,097</b>   | <b>116,413</b>   | <b>92,915</b>    | <b>92,915</b>    | <b>91,695</b>    | <b>31,456</b>    |
| <b>WORKFORCE DEVELOPMENT BOARD</b>           |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| <b>PERSONAL SERVICES</b>                     |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 7010 REGULAR PAY                             | 518,276          | 334,236        | 448,386          | 69,890           | 34,876           | 31,880           | 38,683           | 40,698           | 35,369           | 40,335           | 38,636           | 35,123           | 38,635           | 38,636           | 38,636           | 36,879           | -                |
| <b>PERSONAL SERVICES TOTALS</b>              | <b>518,276</b>   | <b>334,236</b> | <b>448,386</b>   | <b>69,890</b>    | <b>34,876</b>    | <b>31,880</b>    | <b>38,683</b>    | <b>40,698</b>    | <b>35,369</b>    | <b>40,335</b>    | <b>38,636</b>    | <b>35,123</b>    | <b>38,635</b>    | <b>38,636</b>    | <b>38,636</b>    | <b>36,879</b>    | <b>-</b>         |
| <b>ERE</b>                                   |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 7501 FICA/MEDICARE TAX                       | 39,648           | 24,451         | 33,184           | 6,464            | 2,449            | 2,439            | 2,841            | 2,912            | 2,677            | 2,960            | 2,795            | 2,556            | 2,822            | 2,956            | 2,956            | 2,821            | -                |
| 7502 RETIREMENT                              | 62,193           | 40,081         | 53,779           | 8,414            | 4,158            | 3,826            | 4,642            | 4,884            | 4,244            | 4,840            | 4,636            | 4,215            | 4,636            | 4,636            | 4,636            | 4,426            | -                |
| 7503 MEDICAL                                 | 77,982           | 49,935         | 65,664           | 12,318           | 5,680            | 4,544            | 5,630            | 5,680            | 5,681            | 5,680            | 5,680            | 5,680            | 5,680            | 5,243            | 5,243            | 5,243            | -                |
| 7504 WORKERS COMP                            | 1,810            | 1,358          | 1,810            | 0                | -                | -                | 453              | -                | -                | 453              | -                | -                | 453              | -                | -                | 453              | -                |
| 7505 UNEMPLOYEMENT                           | 567              | 425            | 567              | 0                | -                | -                | 142              | -                | -                | 142              | -                | -                | 142              | -                | -                | 142              | -                |
| <b>ERE TOTALS</b>                            | <b>182,200</b>   | <b>116,250</b> | <b>155,004</b>   | <b>27,196</b>    | <b>12,287</b>    | <b>10,809</b>    | <b>13,708</b>    | <b>13,476</b>    | <b>12,602</b>    | <b>14,075</b>    | <b>13,111</b>    | <b>12,450</b>    | <b>13,733</b>    | <b>12,835</b>    | <b>12,835</b>    | <b>13,084</b>    | <b>-</b>         |
| <b>INDIRECT COST</b>                         |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 7920 INDIRECT COST                           | 168,114          | 108,117        | 144,814          | 23,300           | -                | 11,319           | 22,819           | 13,002           | -                | 11,513           | 25,478           | 11,418           | 12,568           | 12,353           | 12,353           | 11,991           | -                |
| <b>INDIRECT TOTALS</b>                       | <b>168,114</b>   | <b>108,117</b> | <b>144,814</b>   | <b>23,300</b>    | <b>-</b>         | <b>11,319</b>    | <b>22,819</b>    | <b>13,002</b>    | <b>-</b>         | <b>11,513</b>    | <b>25,478</b>    | <b>11,418</b>    | <b>12,568</b>    | <b>12,353</b>    | <b>12,353</b>    | <b>11,991</b>    | <b>-</b>         |
| <b>PROFESSIONAL &amp; OUTSIDE SERVICES</b>   |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 8120 GENERAL SERVICES                        | 8,500            | 5,782          | 6,431            | 2,069            | -                | 5,673            | 109              | -                | -                | -                | -                | -                | -                | -                | -                | 649              | -                |
| 8120 ONE STOP OPERATOR                       | 373,094          | 257,820        | 373,094          | -                | -                | -                | 68,104           | 30,410           | 32,029           | -                | 30,618           | 67,492           | 29,167           | 28,818           | 28,818           | 28,818           | 28,818           |
| 8123 TECHNOLOGY SERVICES                     | 3,500            | 2,225          | 2,225            | 1,275            | 297              | -                | 900              | -                | 327              | 701              | -                | -                | -                | -                | -                | -                | -                |
| <b>PROFESSIONAL &amp; OUTSIDE SVS TOTALS</b> | <b>385,094</b>   | <b>265,827</b> | <b>381,750</b>   | <b>3,344</b>     | <b>297</b>       | <b>5,673</b>     | <b>69,113</b>    | <b>30,410</b>    | <b>32,357</b>    | <b>701</b>       | <b>30,618</b>    | <b>67,492</b>    | <b>29,167</b>    | <b>28,818</b>    | <b>28,818</b>    | <b>29,467</b>    | <b>28,818</b>    |
| <b>TRAVEL</b>                                |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 8411 TRAVEL - CONFERENCE-OUT OF STATE        | 35,790           | 31,168         | 31,168           | 4,622            | -                | 146              | (146)            | 379              | 10               | 10,250           | 17               | -                | 20,512           | -                | -                | -                | -                |
| 8413 TRAVEL - MILEAGE/PER DIEM ALLOWANCE     | 7,500            | 2,208          | 4,846            | 2,654            | -                | -                | 146              | -                | 379              | -                | -                | -                | 1,683            | -                | -                | -                | 2,638            |
| 8421 CONFERENCE REGISTRATION-IN STATE        | 2,500            | 2,539          | 2,539            | (39)             | -                | -                | 400              | 1,639            | -                | -                | -                | 500              | -                | -                | -                | -                | -                |
| <b>TRAVEL TOTALS</b>                         | <b>45,790</b>    | <b>35,915</b>  | <b>38,553</b>    | <b>7,237</b>     | <b>-</b>         | <b>146</b>       | <b>-</b>         | <b>779</b>       | <b>2,028</b>     | <b>10,250</b>    | <b>17</b>        | <b>500</b>       | <b>22,195</b>    | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>2,638</b>     |
| <b>EMPLOYEE EDUCATION &amp; TRAINING</b>     |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 8420 TUITION REIMBURSEMENT                   | 5,250            | -              | -                | 5,250            | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                |
| <b>OCCUPANCY TOTALS</b>                      | <b>5,250</b>     | <b>-</b>       | <b>-</b>         | <b>5,250</b>     | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         | <b>-</b>         |
| <b>OPERATING SERVICES</b>                    |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |
| 8010 GENERAL SUPPLIES                        | 5,000            | 1,056          | 1,056            | 3,944            | -                | -                | -                | -                | 1,056            | -                | -                | -                | -                | -                | -                | -                | -                |
| 8016 TECHNOLOGY SUPPLIES                     | 2,000            | 1,353          | 1,353            | 647              | -                | -                | 1,188            | -                | 165              | -                | -                | -                | -                | -                | -                | -                | -                |
| 8040 NON-CAPITAL EQUIPMENT                   | 7,500            | -              | -                | 7,500            | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                |
| 8203 EQUIPMENT LEASE/RENT                    | 6,000            | -              | -                | 6,000            | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                |
| 8390 TELCOM                                  | 3,500            | 2,458          | 3,277            | 223              | -                | -                | -                | 716              | 863              | 114              | 114              | 114              | 114              | 273              | 273              | 273              | -                |
| 8430 POSTAGE/FREIGHT/SHIPPING                | 50               | -              | -                | 50               | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                | -                |
| <b>OPERATING TOTALS</b>                      | <b>24,050</b>    | <b>4,866</b>   | <b>5,685</b>     | <b>18,365</b>    | <b>-</b>         | <b>310</b>       | <b>1,302</b>     | <b>716</b>       | <b>2,084</b>     | <b>114</b>       | <b>114</b>       | <b>114</b>       | <b>114</b>       | <b>273</b>       | <b>273</b>       | <b>273</b>       | <b>-</b>         |
| <b>WORKFORCE DEVELOPMENT BOARD</b>           |                  |                |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |                  |



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# **MCWDB Reports.**

## **Executive Director Report**



# Maricopa County Workforce Development Board Report



Steve Clark, Executive Director

April 1, 2026

## 2026 Central Arizona Regional Workforce Board Retreat

Plans are underway for a follow-up to the 2025 Central Arizona Regional Workforce Board Retreat. This event will be held on July 21, 2026, at the East Valley Career Center in Mesa. It will bring together the leadership teams (Executive Committees) from Maricopa County, Pinal County, and the City of Phoenix. The event facilitator, Innovation Studio, is compiling progress reports from last summer's retreat for each region and will share a summary prior to this year's retreat. Attendees will review the 2025 priorities and refine them as we move into 2026.

## MCWDB Membership

Progress is being made to fill the vacancy created when MCWDB member Michael Vasquez recently resigned following his departure as Executive Director of the Arizona Building and Trades Council. We tentatively plan to submit our recommendation to County Management by May 1 for review, prior to formal consideration by the Maricopa County Board of Supervisors.

## Local Plan Modification Progress Update

Laura Malhoit, MCWDB Compliance and Policy Manager, has been leading our efforts to complete the Local Plan Modification. This update is required under WIOA and is developed under the oversight of the Arizona Office of Economic Opportunity (OEO). The latest guidance from OEO advises workforce areas to pause until the state has completed its state plan. We anticipate having a revised timeline for completion soon.

## National Association of Workforce Boards (NAWB) Annual Forum Follow Up

The MCWDB team that attended last week's NAWB Forum had the opportunity to engage with fellow board members, legislators, and other stakeholders on the state of the workforce. Many breakout sessions included discussion of artificial intelligence (AI) and its impact on the workforce. Attendees also heard from U.S. Department of Labor Assistant Secretary Henry Mack, who shared concerns from the Department of Labor and the current administration regarding the existing workforce structure. Please see his comments at the link below:

[Post](#) | [LinkedIn](#)

## Projects

We are continuing to work on several projects. They include:

- Partner collaboration
- ETPL oversight/escalation process
- MOU/IFA review/revisions
- Title II Set Aside
- Central Arizona Regional Workforce Forum Series Spring Session planning
- Local Plan Mid-Cycle Modification
- Policy Revisions
- Social Media presence
- Central Arizona Regional Workforce Board Retreat
- Bylaws Revision/Update

If you have any questions or comments about the content of this update, I can be contacted by phone at 602-377-3844 or by email at [steve.clark@maricopa.gov](mailto:steve.clark@maricopa.gov).



# **MCWDB Reports.**

## **Strategist Report**

# In-Demand Career & Apprenticeship Strategist Report

Katelyn Harris Lange | March 2026

## Upcoming Events

- **April 16 & 23:** Hiring events in Avondale & Surprise
- **April 16:** Exceptional Worker Summit
- **April 26 - May 2:** 12th Annual National Apprenticeship Week
- **April 29:** Goodyear Apprenticeship Fair
- **April 30:** Arizona Apprenticeship Office Roadshow (Mesa)



## Community Outreach

I attended the following community meetings & events:

- **March 4:** Arizona Town Hall Workforce Capstone Presentation
- **March 23-26:** Greater Phoenix Chamber Foundation Workforce Trip

## Greater Phoenix Chamber Foundation Workforce Trip



March 23-26, I participated in a 24-person delegation to Washington D.C. focused on Arizona's workforce development needs. We met with a number of departments and offices including:

- Senator Mark Kelly
- U.S. Department of Labor
- U.S. Department of Education
- U.S. Department of Commerce / CHIPS Office
- U.S. Chamber & U.S. Chamber Foundation



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# **MCWDB Reports.**

## **Monthly One Stop Operator Report**

**To:** Steve Clark, Workforce Board; Laura Malhoit, Nancy Avina Maricopa County Workforce Development Board (MCWDB)

**Date:** **April 10, 2026**

**From:** Janine Estrada – One Stop Operator

**Subject:** One-Stop Operator Report: March- 2026

**Maricopa County One Stop Operator Front Desk Customer Interactions:**

East Valley Career Center (Mesa)

| Service   | March - 26 |
|---|------------|
| On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services) | 692        |
| Calls   | 89         |
| DERS (AJC, Unemployment)  | 352        |
| DERS ES Placement   | 21         |
| DERS JVSG Placements  | 13         |
| Smart Justice calls   | 10         |
| Core Partner Referrals  | 89         |
| Community Partner Referrals   | 83         |

West Valley Career Center (Glendale)

| Service   | March - 26 |
|---|------------|
| On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services) | 1103       |
| Calls   | 149        |
| DERS (AJC, Unemployment)  | N/A        |
| DERS ES Placement   | 23         |
| DERS Veterans Assisted  | 7          |
| Smart Justice Inquires  | N/A        |
| Core Partner Referrals  | 36         |

| Number of Enrollments for February 2026                        | Program(s)              | Number |
|--|-------------------------|--------|
|  | Youth                   | 22     |
|  | Adult/Dislocated Worker | 57     |
|  |                         |        |
| <b>The <i>updated</i> number of Enrollments for March 2026</b> | Youth                   | 34     |
|  | Adult/Dislocated Worker | 71     |
|  |                         |        |

### Business Services Updates

- During the month of March, the Business Services team connected with 78 new employers and 197 existing employers. We received 2 WARN Notices for Rapid Response Services.

### Number of customers welcomed at Satellite sites. (count kiosk numbers)

| <u>SATELLITE LOCATIONS</u> |    |
|----------------------------|----|
| Avondale                   | 29 |
| Glendale                   | 20 |
| Goodyear                   | 50 |
| Mesa                       | 24 |
| Surprise                   | 50 |
| Tempe                      | 54 |

| Title III Monthly Reporting EV |   |   |
|--------------------------------|---|---|
|                                | Number of Employers Served, New Employers, Job orders entered and total job openings (Narrative)  | How many Hiring Events  |
| Mar                            | Outreach provided to 12 employers, 0 were new, 0 Consultations, 12 provided Workforce Recruitment Assistance, 13 job orders entered for 176 job openings. | <p><b>1.) EVENTS:</b> Co-Host with Maricopa County BSR 2 Hiring events<br/> <b>WHO:</b> LVER Kevin Miles<br/> <b>WHAT:</b> 2 Day hiring event to spotlight 1 employer Devoted Guardian<br/> <b>WHERE:</b> Mesa AJC center,<br/> <b>WHEN:</b> March 25th &amp; 26th<br/> <b>WHY:</b> Provide an opportunity and location for employers to recruit job seekers.</p> <p><b>2.) EVENTS:</b> East Valley Community Impact Day<br/> <b>WHO:</b> LVER Kevin Miles &amp; DVOP Jonathan Jones<br/> <b>WHAT:</b> East Valley Community Impact Day<br/> <b>WHERE:</b> 1820 W. Elliot RD. Gilbert, AZ<br/> <b>WHEN:</b> March 4TH<br/> <b>WHY:</b> Held a table to promote our services for a collaborative event hosted by the cities of Tempe, Chandler, Gilbert, and Mesa. This one-day initiative brings together service providers and community partners to support individuals experiencing homelessness or housing instability by connecting them with vital resources and pathways to stability.</p> |

| Title III Monthly Reporting WV |  |  |
|--------------------------------|--|--|
|                                | Number of Employers Served, New Employers, Job orders entered and total job openings (Narrative) | How many Hiring Events   |
| Mar                            | Outreach provided to employers. 2 orders entered for 6 job openings                              | <p><b>EVENTS:</b> Participation at 1 event with<br/> <b>WHO?</b> LVER Steve Suncin<br/> <b>WHAT?</b> Glendale Job Fair<br/> <b>WHERE?</b> 4425 W Olive Ave. Suite 190 Glendale, AZ 85302<br/> <b>WHEN?</b> March 26th<br/> <b>WHY?</b> To promote services provided by ARIZONA@WORK for Veterans and job seekers</p> |

### OSO Team Updates March:

- OSO Community Partners Meeting BankOnArizona shared by Jessica Howell with 43 attending
- OSO ARIZONA@WORK Maricopa County Collaboration Leadership (MCCL) Meeting: LMI: County BSR Team Christopher Sternisha and Andrea Merchant with 17 attending
- OSO hired for WV Customer Engagement Specialist
- OSO connected with Pinal County OSO Jose Alvarado to share best practices.
- March One Stop Customer Satisfaction Survey 97.89%

### Partners Updates:

- Apprenticeships- Betsy Nelson -RAP on the AZ MAP Road Show Event April 30th 8 am - 3 pm Sheraton Mesa Hotel at Wrigleyville West 860 N. Riverview, Mesa, AZ 8520
- JobBlast Link [Signup Form](#)
- Harmon Library 1325 S. 5th Ave. Phx. 85003 –3 pm to 5 pm  
Registration link for upcoming events: [Burton Barr Central Library - Phoenix Public Library Event Calendar - Phoenix Public Library](#)  
call 602-262-4636 for staff assistance  
For more dates refer to 1Public Library Event Calendar  
-Employer Spotlight- Tuesdays 12 pm to 2 pm [BlueCross BlueShield Feb and Mar] and ARIZONA@WORK City of Phoenix Tuesdays 1 pm to 4 pm
- ARIZONA@WORK Virtual Employer Outreach Meeting  
Time: 10:00 AM Arizona  
Every month on the Third Tue, 60 occurrence(s)  
Please download and import the following iCalendar (.ics) files to your calendar system.  
Monthly:  
[https://azdes.zoomgov.com/meeting/vJlscumgqDkuG4YzU9qjF6pDMDPYzscU5\\_0/ics?icsToken=98tyKuiurz4qEtKXtBjBel86FZngeerFiWRp\\_ppHqUb0CQYFcifbEtJ7KKF8JY3v](https://azdes.zoomgov.com/meeting/vJlscumgqDkuG4YzU9qjF6pDMDPYzscU5_0/ics?icsToken=98tyKuiurz4qEtKXtBjBel86FZngeerFiWRp_ppHqUb0CQYFcifbEtJ7KKF8JY3v)  
Join ZoomGov Meeting  
<https://azdes.zoomgov.com/j/1615086241>  
Meeting ID: 161 508 6241~ Tim Stump Voc Rehab  
**-Sensory Friendly Job Fair March 31<sup>st</sup>**
- Spring JobFest, Thursday, April 2nd, 2026 – 12:30 pm to 3:30 pm. Rio Salado College Conference Center, Tempe, AZ
  - Registration link: [JobFest 2026 Tickets, Thursday, Apr 2 from 12:30 pm to 3:30 pm | Eventbrite](#) ~ Vanessa
- Per Scolas- April 27th AI tech training, tuition-free
  - [IT Courses: Tuition-free Tech Training & Certifications](#)



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- Phoenix Indian Center Career Expo April 14<sup>th</sup> and 15<sup>th</sup>
- 5<sup>th</sup> Annual Construction Science Technology Apprenticeship Fair, Thursday April 23<sup>rd</sup> 2026, 9:30 am @ Chase Field 401 E Jefferson St. Phoenix, AZ 85004~  
Maggie  
*Attendees receive a ticket for the baseball game*

**Warn and Non warn AJC:**

| Notice Date | Warn Type | Employer           | Number of Affected Employees | LWIB Area                          |
|-------------|-----------|--------------------|------------------------------|------------------------------------|
| 3/05/2026   | Warn      | C2 Technologies    | 1                            | 7 - ARIZONA@WORK - Maricopa County |
| 3/26/2026   | Warn      | Sinomax East, Inc. | 89                           | 5 - ARIZONA@WORK - City of Phoenix |

1. C2 Technologies – VA. based- provides modeling, simulation, and human capital management services to the government and defense sectors, layoffs reflect adjustments in government contracting
2. Sinomax East, Inc.- manufacturing operation, production shifted to centralized facilities in TN.

**Location: Redemption Gilbert 1820 W. Elliot Rd. Gilbert, AZ 85233**

| DATE/TIME              | JOB CENTER LOCATION   | # BUSINESS | # OF JOB SEEKERS ATTENDED | # Interviews | #Of Hires |
|------------------------|---|------------|---------------------------|--------------|-----------|
| 3/6/2026<br>10am – 1pm | Redemption Gilbert<br>1820 W. Elliot Rd.<br>Gilbert, Az 85233 | 11         | 123                       | 35           | 2         |

**Event Highlights:**

Good Afternoon,

I wanted to take a moment to share some highlights and successes from the East Valley Community Impact Job Fair, hosted by ARIZONA@WORK Maricopa County on March 3,



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2026. This event was successfully managed by LaTonya, Harvey, and Erika. Awesome job, team!

**List of companies participating:**

1. Abrio Home Healthcare
2. Aramark Hospitality
3. ATCO Structures & Logistics
4. Awake Window & Doors Co.
5. Arizona Army National Guard
6. Chandler Unified School District
7. Haydon Companies
8. IntouchCX
9. Staff Zone
10. Visiting Angels East Valley
11. Whataburger

**Employer Feedback:**

Employers shared that the event was well organized and that the space allowed for meaningful conversations with job seekers without having to speak over others.

**Success Story:**

Two participants were interviewed during the event and were offered employment opportunities.

**Location:** Pyle Adult Recreation Center – 655 E Southern Ave, Tempe, AZ 85282

| DATE/TIME             | JOB CENTER LOCATION       | # BUSINESS                              | # OF JOB SEEKERS ATTENDED | # Interviews                                 | #Of Hires |
|-----------------------|---------------------------|---|---------------------------|--|-----------|
| 3/28/26<br>10am – 1pm | Tempe<br>Partnership Site | 12 (10 NEW)<br>(7 In-Demand Industries) | 163                       | 103-On the spot<br>4-Follow Ups<br>Scheduled | 26        |

**List of companies participating:**

1. Abrio Home Care
2. Borrosos Barber Lounge
3. City of Tempe Adaptive Recreation
4. City of Tempe Escalante Multi-Generational Center



5. Clean24Seven LLC
6. Hacienda HealthCare
7. Horizon Health & Wellness
8. Intouch CX
9. Living & Balance Wellness Center
10. Phoenician Home Care
11. R.L. Morgan Business Strategies DBA Touch By His Hand Center
12. Sweetwater Care

**Industries represented:** Barbering, Behavioral Health, Customer Service/Sales, Government, Healthcare, Social Services, & Janitorial.

**Employer Feedback:**

- “Great location, glad to be indoors”
- “Amazing set up, it was easy for attendees to walk around and stop at each table”
- “The turnout of job seekers was greater than I anticipated”
- “Event was well marketed; we talked to job seekers the whole event”
- “Quality of job seekers was great! Hope to make some hires!”



## **Training Team Update 03/31/2026**

Covers the period July 1, 2025 – June 30, 2026

### Success Story / Highlights:

- WDD Trainer Lisa Marucci completed outreach effort providing training services to Red Mountain High School CTE 18 students.
- WDD Trainer Lisa Marucci completed outreach effort to 8 Mountain View High School CTE students.
- WDD Trainer Lisa Marucci completed outreach effort to Recovery Syndicate for 6 participants.
- WDD Trainer Heidi Hopkins-Basen attended and provide lead support to Veterans StandDown Event annual resource and support event to allow veterans and their families who are experiencing housing instability and homelessness to receive housing and supportive services. The HSD team during the 2-day event connecting with 407 participants sharing out information, resources, and flyers on HSD and WDD Programs and Services.
- WDD Trainer Heidi Hopkins-Basen completed community outreach tabling at the East Valley Community Impact Day connecting with 76 participants sharing out HSD WDD programs and services.
- WDD Trainer Heidi Hopkins-Basen had a client that attended Resume Writing and 2 Resume Writing Labs and was encouraged to attend Job Fairs. The client attended the Community Impact Day on 03/04/2026. She found the WDD Table with trainers and reported that she was very happy she attended. One of the employers at the Job Fair portion of the event offered her a part time job which is what she was looking for. While at the table she mentioned needing internet, the provider at the next table overheard, said they had internet resources, and signed her up.
- WDD CA Helena Durrenberger reported that 100% of the youth who have completed all 3 Youth Passport Workshops facilitated by training team have been employed within 90 days of completing the workshops.
- WDD Trainer Christy Boelter completed outreach effort for Lifelong Learning Club to 24 participants in Sun City. Trained Cyber Safety and Computer Basics to adult seniors and received positive feedback and requested to come back for future classes.
- WDD Trainer Christy Boelter completed outreach efforts in Fountain Hills facilitating Cyber Safety and Computer Basics to 39 senior women "Friends of the Hills." Feedback from VP Friends of the Hills was Christy is very professional, knowledgeable, and engaging! I can't tell you how many people came up to me after her informative talk on scams and cyber security. The group was very engaged as she presented her topic. We are grateful for her!
- WDD Trainer Juliann Drew facilitated Rapid Response In Person Event
- WDD Trainer Heidi Hopkins-Basen facilitated Rapid Response Virtual Event
- WDD Trainer Sonia Ruiz presented Senior Cyber Safety and Computer Basics workshop at Sun City Library to 24 Senior Adults.
- WDD Trainers Lisa Marucci, Heidi Hopkins-Basen, Juliann Drew, and Christy Boelter working with supervisor on internal training When Emotions Run High: Prevention and De-escalation for internal training to be offered in April for WDD staff.
- WDD Trainer Christy Boelter and leadership coordinating with WDCs on W2Y workshop scheduling for May.
- WDD Trainers support WDC Site Workshops if at least 1 client is registered.
- WDD Training Team processes e-mail inbox inquiries regarding workshop registration and questions on training services.
- WDD Trainers and Supervisor supported Extended Hours coverage.

- WDD Training Program Supervisor completed and delivered 7 Performance Evaluations.
- WDD Training Program Supervisor and Smart Justice Supervisor completed first draft of Trainer / Coach Goals and shared to AD as requested.
- WDD Training Program Supervisor collaborating with SJ Coach for Real Colors workshop facilitation.
- WDD Training Team Supervisor works with Trainers and Rapid Response Coordinator to review and support training for virtual and in person RR Events.
- WDD Training Program Supervisor met with Adult Program Supervisor for Orientation updates.
- WDD Training Program Supervisor and Youth Supervisor met with Ombudsman Charter High School for April outreach efforts to senior students.
- WDD Training Program Supervisor attended MCHSD Leadership Meeting
- WDD Training Program Supervisor manages center calendar and assists with ARIZONA@WORK Maricopa County website updates for Job Listings, Hiring Events, and publishing Center and Partnership Workshop Calendars.
- WDD Training Program Supervisor manages OST Module Bookings registration process collaborating with ADDW managers, supervisors, and PSRs.
- WDD Training Program Supervisor attended 2 day, Trainer Lead Juliann Drew, and Trainer Christy Boelter attended 1 day of WDD Leadership Summit.

| <b>WDD CENTER TRAINING SERVICES</b>                               | <b>EVCC<br/>March<br/>2026</b> | <b>WVCC<br/>March<br/>2026</b> | <b>Program Year to<br/>Date EV Totals</b> | <b>Program Year to<br/>Date WV Totals</b> | <b>Program Year to<br/>Date Team Totals</b> |
|---|--------------------------------|--------------------------------|---|---|---|
| Orientation Virtual Participants                                  | 53                             | 79                             | 502                                       | 660                                       | 1162  |
| Orientation In Person Participants                                | 4                              | 3                              | 13  | 29  | 42  |
| AJC & Client Portal Application Lab                               | 3                              | 3                              | 32  | 43  | 75  |
| CDL Module ( <i>as of 07.2025</i> )                               | 10                             | 13                             | 58  | 70  | 128   |
| CDL Overview  | 0                              | 2                              | 0   | 2   | 6   |
| Construction/Manufacturing Module ( <i>started 10.2025</i> )      | 1                              | 3                              | 7   | 9   | 16  |
| Construction/Manufacturing Overview                               | 0                              | 0                              | 2   | 0   | 2   |
| Health Care & Social Assistance Module ( <i>started 10.2025</i> ) | 6                              | 11                             | 30  | 45  | 75  |
| Health Care & Social Assistance Overview                          | 0                              | 0                              | 0   | 0   | 0   |
| IT / Finance & Insurance Module ( <i>started 10.2025</i> )        | 3                              | 3                              | 12  | 14  | 26  |
| IT / Finance & Insurance Overview                                 | 1                              | 1                              | 2   | 2   | 4   |
| Job Search Assistance Workshop                                    | 6                              | 10                             | 56  | 53  | 109   |
| Resume Writing Virtual Workshop                                   | 9                              | 8                              | 37  | 66  | 103   |
| Resume Writing In Person Workshop                                 | 16                             | 20                             | 135                                       | 169                                       | 304   |
| Resume Writing Lab  | 18                             | 16                             | 114                                       | 132                                       | 246   |
| Job Interview Practice Virtual Workshop                           | 5                              | 4                              | 30  | 43  | 73  |
| Job Interview Practice In Person Workshop                         | 4                              | 5                              | 22  | 44  | 66  |
| Artificial Intelligence (AI) Overview ( <i>started 01.2026</i> )  | 5                              | 2                              | 12  | 3   | 15  |
| Basic Computer Skills Workshop                                    | 2                              | 5                              | 10  | 67  | 77  |
| Financial Empowerment Workshop                                    | 0                              | 0                              | 16  | 8   | 24  |

|  |     |    |     |      |      |
|--|-----|----|-----|------|------|
| Introduction to Entrepreneurship Workshop                | 4   | 5  | 43  | 24   | 67   |
| Workplace Readiness Workshop                             | 0   | 0  | 2   | 7    | 9    |
| Virtual Workplace Readiness Workshop                     | 8   | 5  | 41  | 22   | 62   |
| Youth Leadership Development Virtual Workshop            | 0   | 3  | 18  | 13   | 31   |
| CPR/AED & First Aid Class                                | 4   | 7  | 65  | 54   | 119  |
| Spanish Basic Computer Skills Workshop                   | 0   | 0  | 9   | 4    | 13   |
| Spanish Financial Empowerment Workshop                   | 0   | 0  | 0   | 0    | 0    |
| Spanish Resume Writing Workshop                          | 0   | 0  | 1   | 4    | 5    |
| Youth Office Proficiency Assessment Assisted (Youth Lab) | 11  | 11 | 74  | 87   | 161  |
| Office Proficiency Assessment and Certification Obtained | 0   | 1  | 36  | 15   | 51   |
| Community Outreach Events (Refugee, etc.)                | 6   | 4  | 41  | 54   | 96   |
| Community Outreach Event Participants                    | 515 | 85 | 884 | 1645 | 1529 |
| Rapid Response Events                                    | 2   | 0  | 14  | 9    | 23   |
| Rapid Response Event Participants                        | 6   | 0  | 86  | 71   | 157  |
| Hiring Events Attended                                   | 0   | 0  | 6   | 6    | 12   |
| Hiring Event Participants Connected With                 | 0   | 0  | 534 | 608  | 1142 |
| WDD New Hire Onboarding Staff                            | 0   | 0  | 2   | 3    | 5    |
| WDD Internal Training Classes                            | 0   | 0  | 8   | 4    | 12   |
| WDD Internal Staff Training Participants                 | 0   | 0  | 84  | 47   | 131  |

**WDC Site Workshop Update 03/31/2026**

| <b>East Valley Workforce Development Coordinator Partnership Sites</b> |  |   |
|--|--|---|
| <i>Workshop Name/Type</i>  | <i>Mesa Partnership Site # participants attended</i> | <i>Tempe Partnership Site # participants attended</i> |
| <i>Resume</i>  | <i>0</i>   | <i>0</i>  |
| <i>Job Search</i>  | <i>0</i>   | <i>0</i>  |
| <i>Interview</i>   | <i>0</i>   | <i>0</i>  |
| <i>Financial Empowerment</i>   | <i>0</i>   | <i>0</i>  |
| <i>Pop-Up 1:1</i>  | <i>0</i>   | <i>0</i>  |
| <i>Held off-site, in community # of workshops/total # participants</i> | <i>0 workshops / 0 parts</i>                         | <i>0 workshops / 0 parts</i>                          |
| <i>Total # Participants</i>  | <i>0</i>   | <i>0</i>  |

| <i>Workshop Name/Type</i>                       | <i>Avondale Partnership Site # participants attended</i> | <i>Glendale Partnership Site # participants attended</i> | <i>Goodyear Partnership Site # participants attended</i> | <i>Surprise Partnership Site # participants attended</i> |                              |
|---|--|--|--|--|------------------------------|
| <i>Resume</i>                                   | <i>0</i>   | <i>1</i>   | <i>0</i>   | <i>0</i>   |                              |
| <i>Job Search</i>                               | <i>2</i>   | <i>0</i>   | <i>0</i>   | <i>3</i>   |                              |
| <i>Interview</i>                                | <i>0</i>   | <i>0</i>   | <i>0</i>   | <i>1</i>   |                              |
| <i>Financial Empowerment</i>                    | <i>0</i>   | <i>0</i>   | <i>0</i>   | <i>0</i>   |                              |
| <i>Pop-Up 1:1</i>                               | <i>5</i>   | <i>1</i>   | <i>1</i>   | <i>0</i>   |                              |
| <i>Held off-site, in community participants</i> | <i># of workshops/total #</i>                            | <i>0 workshops / 0 parts</i>                             | <i>0 workshops / 0 parts</i>                             | <i>0 workshop / 0 parts</i>                              | <i>0 workshops / 0 parts</i> |
| <i>Total # Participants</i>                     | <i>5</i>   | <i>1</i>   | <i>1</i>   | <i>4</i>   |                              |



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### ARIZONA@WORK Maricopa County Community Partner Meeting

Date: March 12 2026, via Teams 2 pm -3 pm

Attendees: 40

Summary of monthly meetings in the future with the agenda and meeting minutes.

#### I. Welcome Remarks

- Janine Estrada welcomed participants to the ARIZONA@WORK Maricopa County Community Partners meeting.

#### II. Partner updates

- JobBlast Link [Signup Form](#) and job fair below
- Harmon Library 1325 S. 5th Ave. PHX. 85003 -3 pm to 5 pm  
Registration link for upcoming events: [Burton Barr Central Library - Phoenix Public Library Event Calendar - Phoenix Public Library](#)  
call 602-262-4636 for staff assistance  
~ Keith

For more dates refer to [Public Library Event Calendar - Phoenix Public Library](#)

-Employer Spotlight- Tuesdays 12 pm to 2 pm [BlueCross BlueShield Feb and Mar] and ARIZONA@WORK City of Phoenix Tuesdays 1 pm to 4 pm

- ARIZONA@WORK Virtual Employer Outreach Meeting  
Every month on the Third Tue:  
<https://www.google.com/url?q=https://azdes.zoomgov.com/j/1615086241&sa=D&source=calendar&ust=1771353413087434&usg=AOvVaw02VwCjZW2UM66s38JCQIDw>

Join ZoomGov Meeting

<https://azdes.zoomgov.com/j/1615086241>

Meeting ID: 161 508 6241~ Tim Voc Rehab [Tstump@azdes.gov](mailto:Tstump@azdes.gov)

**-Sensory Friendly Job Fair March 31<sup>st</sup>**

- Spring JobFest, Thursday, April 2nd, 2026 – 12:30 pm to 3:30 pm. Rio Salado College Conference Center, Tempe, AZ  
Registration link: [JobFest 2026 Tickets, Thursday, Apr 2 from 12:30 pm to 3:30 pm | Eventbrite](#) ~ Vanessa
- 5<sup>th</sup> Annual Construction Science Technology Apprenticeship Fair, Thursday April 23<sup>rd</sup> 2026, 9:30 am @ Chase Field 401 E Jefferson St. Phoenix, AZ 85004~ Maggie (*flyer attached*)



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- Attendees receive a ticket for the baseball game
- AZ RAP0 April- registration info in email- Symposium style  
[2026 RAP on the AZ Map – Arizona Registered Apprenticeship Roadshow Tickets, Multiple dates | Eventbrite](#)
- Per Scolas- April 27th AI tech training, tuition-free  
[IT Courses: Tuition-free Tech Training & Certifications](#)
- Phoenix Indian Center Career Expo April 14<sup>th</sup> and 15<sup>th</sup>

III. Overview of BankOnArizona shared by Jessica Howell.  
Host organization – Dress for Success.

Access to safe and appropriate financial products and services

- 18% of Arizonans are unbanked or underbanked and rely on costly alternatives
- Bank-On certified account offers safe, low-cost and no overdraft options statewide
- Reasons for individuals to be unbanked or underbanked are varied, and “living without access to banking services means consumers are left to deal with more predatory financial institutions, including payday lenders, check cashing, and title loan companies, where consumers pay much higher interest rates than they would if they used banks. “Retrieved from” [How Arizona's unbanked population compares to the rest of the US - KYMA](#)
- Bank On Arizona is partnering with financial institutions and civic and non-profit leaders across AZ.  
[Bank On Arizona](#)

VI. Q &A

- How many languages are you able to provide presentations in>
  - Jessica Howell (presenter) is the only one providing content, in English, and can partner with cohorts for translation
- What the youngest age you can work with?
  - 16yrs, partners would work with different demographics

VII. Adjournment March 12<sup>th</sup> 2:49 pm

**Next Meeting:** Scheduled for Thursday, March 12<sup>th</sup>, 2026, from 2 pm to 3 pm



A proud partner of the American Job Center network



## **ARIZONA@WORK Maricopa County Collaboration Leadership Meeting**

Date: March 18, 2026, via Teams 2 pm - 3 pm

### Attendees:

Title Ib: Tina Luke, Christopher Sternisha, Andrea Merchant  
Indian & Native American Programs (INAP): Olivia Hendricks  
National Farmworkers Job Program (NFJP):  
Title II: JakinDee Kosaka (APD), Llaría Verzillo (GALP), Alina Hughes (ACYRAZ)  
Title III: Wallin Gustin  
Title IV Voc Rehab:  
SCSEP:  
RESEA: Amy Bratlie, Victoria A, Makenna Spangler  
AZ Apprenticeship: Betsy Nelson  
TANF:  
CTE:  
DES: Cassandra Avery (Voc Rehab- BSR)  
Salt River Pima-Maricopa Indian Community (SRPMIC):  
Pinal OSO: Jose Alvarado & OSO: Yayapi  
(COA) Nancy Avina  
Equus: Janine Estrada OSO

Summary of monthly meetings with the agenda and meeting minutes.

### I. **Welcome Remarks**

Janine Estrada welcomed leaders to the ARIZONA@WORK Maricopa County Collaboration Leadership Partners meeting- Quarterly

### II. **Partner updates**

- Apprenticeships- Betsy Nelson -**RAP on the AZ MAP Road Show Event**  
**April 30<sup>th</sup> 8am - 3 pm**, Sheraton Mesa Hotel at Wrigleyville West 860 N. Riverview, Mesa AZ 85201 ([registration link](#))
- Phoenix Indian Center- Olivia Hendricks- Career Expo April 14<sup>th</sup> and 15<sup>th</sup>
- Sensory Friendly Job March 31st, 2026- Rio Salado College Southern  
3320 S. Price Road, Tempe, 85382

### III. **LMI: ARIZONA@WORK Maricopa County BSR Team Christopher Sternisha and Andrea Merchant**

- The Business Services team is here to connect with employers on an individualized level to see what's needed and how the BSR Team can help.

## Services included:

- Assistance finding qualified talent
- Consultations with industry experts
- Developing a skilled talent pipeline
- Labor market analysis
- Rapid response services
- Registered apprenticeships
- No-charge workforce system services
- Workforce insights
- Board overview of demographics in Maricopa County
- Industry Snapshot
- 5 year Growth Forecast
  - Health Care and Social Assistance
  - Information
  - Mining, Quarrying, and Oil and Gas Extraction
  - Professional, Scientific, and Technical Services
  - Construction
- In-demand Skills – Hard Skills stayed consistent, some rearranging in priority
- In-demand Soft Skills- Supervision/management replaced Interpersonal relationships/maintain relationships
- Top Cert- stayed consistent, some rearranging in priority
- Job Search findings- taking longer for every step of the interview to the hiring process
- Resume Findings-

Please see attached slides

## IV. Q & A

- Uncertainty, barriers and challenges with hiring events, what are you seeing?
  - Some employers are not participating currently. Though BSRs are still hitting targets for the number of employers. Some employers are very engaged and even request solo events.
  - Downward trend in job seekers since February, balancing back to the expected range. Job seekers experiencing frustration with hiring trends
  - Regular employers, however, experience a dip with a new employer
  - Employers are adapting to the recent EEOC guidance on Title VII
- Ghosting Job Post?
  - To build candidate pipelines for roles that might open later
  - To signal growth during hiring freezes
  - To leave approved positions stuck in limbo due to budget cuts
  - To satisfy internal posting requirements or HR quotas



**Adjournment 2:54 PM**

**Next Meeting:**

**April 15th, 2 pm to 3 pm via Microsoft Teams**



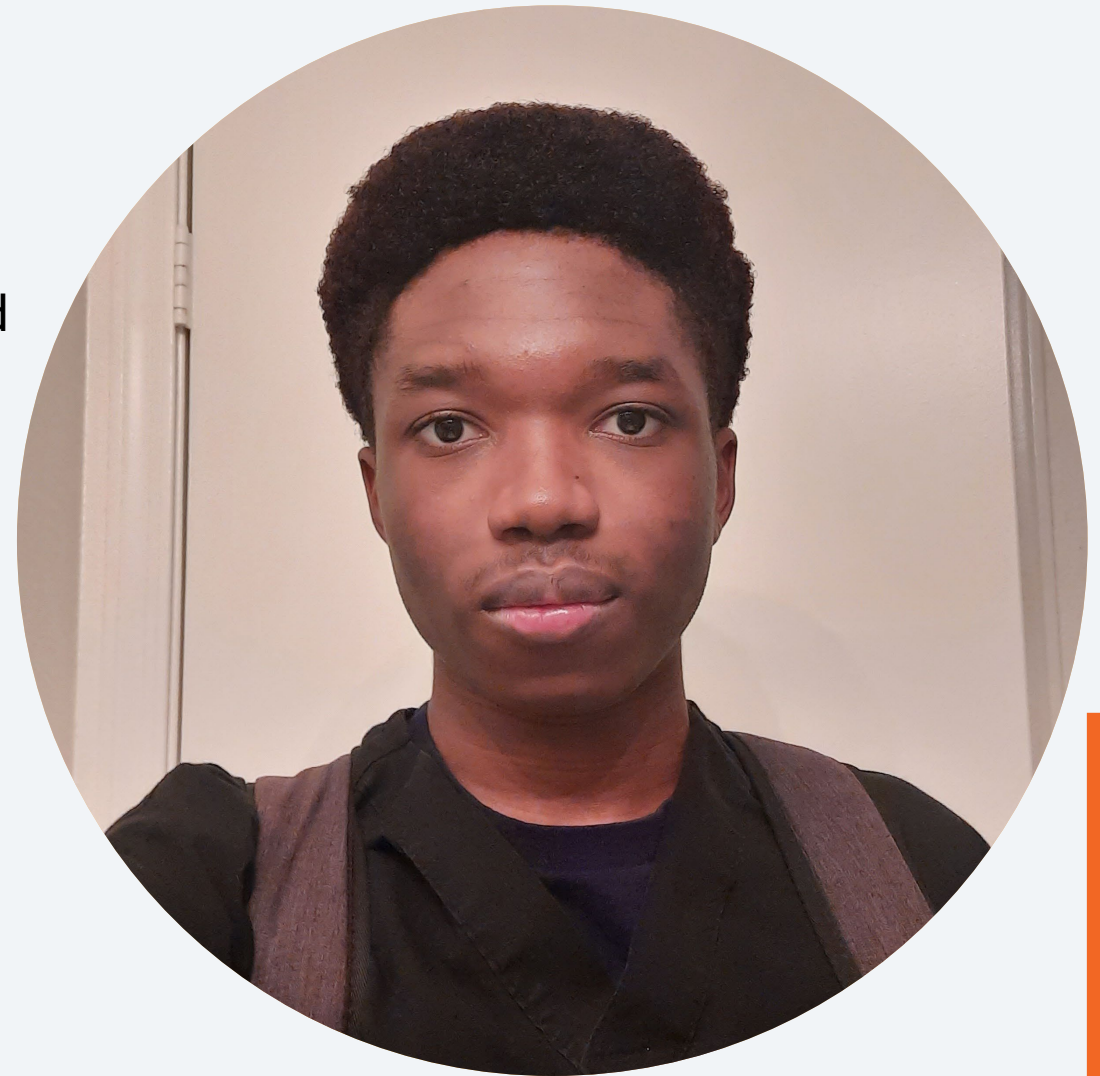
# **Community Impact Statement.**

## **Success Story**

# Kristol D.

WDD Program: **Adult/Dislocated Worker**

- Background: Unemployed; residing with mother and dependent on her for housing and financial support.
- Seeking OST
  - Received Labor Market Information
  - Career Pathing
  - Enrolled with Yond Institute of Learning
- Obtained CNA Certification
- Obtained Employment and Furthering Education
  - Currently employed as a CNA
  - Currently pursuing RN certification





## **Success Story**

Participant Name: Kristol D.

Career Advisor: Elsa Aldana

Kristol entered ARIZONA@WORK Maricopa County unemployed and fully dependent on his mother for housing and financial support, while living with her and his three younger siblings. From the beginning, he expressed a strong desire to pursue a nursing career and hoped to work as a certified nursing assistant while attending a nursing program. Due to no prior work experience, he was faced with limited job options.

Through ARIZONA@WORK, and with the help of his Career Advisor, Elsa, Kristol identified the CNA pathway as the right starting point for his long-term goals. The WIOA program provided the financial support he needed to enroll in and complete CNA training, giving him both skills and confidence to begin his career in healthcare. This training opened the door to meaningful employment and helped him take the first major step toward independence.

Kristol successfully completed his CNA program and secured employment as a Certified Nursing Assistant making \$18 an hour. He also achieved his primary goal of enrolling in a nursing program, positioning himself for continued growth in the medical field. Kristol is highly motivated, focused, and determined to build a strong future as a registered nurse.



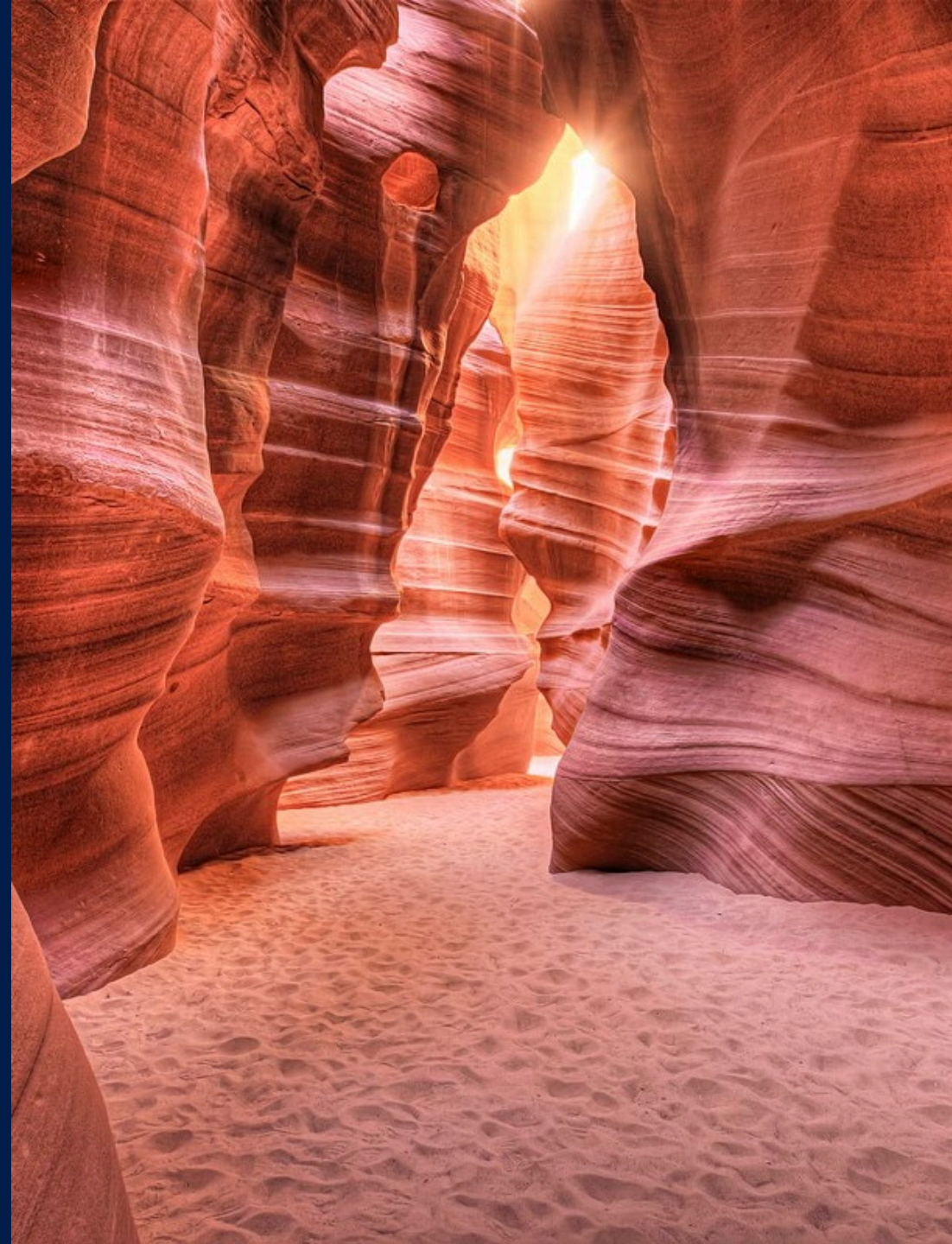
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**Information/Discussion/  
Possible Action.  
Targeted In-Demand Occupations**



# Targeted In-Demand Occupations

Laura Malhoit : Compliance & Policy Manager : 4/16/2026



# Purpose

- Present focus group-driven recommendations for targeted in-demand occupations
- Share methodology used for recommendations
- Request Board approval of recommended occupations

# Targeted In-Demand Industries and Occupations Focus Group Overview

- Group included board staff, Workforce Development (WDD) leadership, and WDD Business Service Representatives (BSR)
- Met over multiple sessions to review data and validate findings
- Tasked with identifying industries and selecting a list of occupations that workforce area should focus for workforce and training activities
- Charged with identifying occupations that are in-demand and accessible to job seekers

# Targeted In-Demand Industries and Occupations Focus Group Outcome

Focus Group developed two lists for board consideration

## 1. Targeted In-Demand Industries

- Executive Committee- 1/22/26
- Full Board- 2/19/26

## 2. Targeted Occupations

- Executive Committee- 3/19/26
- Full Board- 4/16/26

# MCWDB Targeted In-Demand Industries

**Construction**

**Finance &  
Insurance**

**Healthcare &  
Social  
Assistance**

**Emerging  
Technologies**

**Manufacturing  
&  
Semiconductor**

**Transportation  
& Logistics**

Approved 2/19/2026

# Data and Inputs Used

- Labor Market Information (LMI)
  - [Employment Projections | Office of Economic Opportunity](#)
- Regional economic development priorities
- Participant outcomes and service trends
- Existing board and state priorities

# Criteria and Rationale for Selecting Industries and Occupations

- Strong projected job growth
- Competitive wages
- Availability of training programs/credentials
- Required educational level needed at entry
- Alignment with regional employers

# Focus Group Process

- Reviewed WDD training requests/approvals
- Analyzed LMI and employment trends
- Reviewed OEO list of occupations for consideration
- Discussed equity and training feasibility
- Reached consensus on recommendations

# Targeted In-Demand Industries and Occupations Focus Group

- After taking the feedback from the focus group and upon further investigation, the staff have finalized our recommendation for targeted in-demand occupation titles for discussion/approval
- List can be found in board packet following the slides of this presentation

# Impact on Workforce Programs

- Guides eligibility for training investments
- Support consistent case management, planning, and service delivery
- Enhances employer engagement
- Improves participant outcomes

# Next Steps

- Full Board Approval
- Policy Updates



# Questions

# Board Action Requested

A person in a yellow shirt and dark pants stands on a rocky ridge, looking out over a vast valley. The valley is filled with green vegetation and small structures, with mountains in the distance under a blue sky with light clouds. The foreground shows large, rounded rocks.

Approve the recommended list of In-Demand Occupations as presented

## MCWDB Proposed Target In-Demand Occupations

| SOC Code | Title   | INDUSTRY                       |
|----------|---|--------------------------------|
| 47-2021  | Brickmasons and Blockmasons   | Construction                   |
| 47-4011  | Construction and Building Inspectors  | Construction                   |
| 47-2061  | Construction Laborers   | Construction                   |
| 17-3023  | Electrical and Electronic Engineering Technologists and Technicians           | Construction                   |
| 49-2095  | Electrical and Electronics Repairers, Powerhouse, Substation, and Relay       | Construction                   |
| 47-2111  | Electricians  | Construction                   |
| 49-9021  | Heating, Air Conditioning, and Refrigeration Mechanics and Installers         | Construction                   |
| 47-2152  | Plumbers, Pipefitters, and Steamfitters                                       | Construction                   |
| 47-2211  | Sheet Metal Workers   | Construction                   |
| 49-2022  | Telecommunications Equipment Installers and Repairers, Except Line Installers | Construction                   |
| 51-4121  | Welders, Cutters, Solderers, and Brazers                                      | Construction                   |
| 15-2051  | Business Intelligence Analysts  | Emerging Technologies          |
| 15-1231  | Computer Network Support Specialists  | Emerging Technologies          |
| 15-1211  | Computer Systems Analysts   | Emerging Technologies          |
| 15-1299  | Computer Systems Engineers/Architects   | Emerging Technologies          |
| 15-1232  | Computer User Support Specialists   | Emerging Technologies          |
| 15-2051  | Data Scientists   | Emerging Technologies          |
| 15-1242  | Database Administrators   | Emerging Technologies          |
| 15-1212  | Information Security Analysts   | Emerging Technologies          |
| 13-1111  | Management Analysts   | Emerging Technologies          |
| 15-1244  | Network and Computer Systems Administrators                                   | Emerging Technologies          |
| 13-1161  | Search Marketing Strategists  | Emerging Technologies          |
| 13-1199  | Security Management Specialists   | Emerging Technologies          |
| 15-1254  | Web Developers  | Emerging Technologies          |
| 43-3021  | Billing and Posting Clerks  | Finance & Insurance            |
| 43-3031  | Bookkeeping, Accounting, and Auditing Clerks                                  | Finance & Insurance            |
| 11-3121  | Human Resources Managers  | Finance & Insurance            |
| 33-3021  | Intelligence Analysts   | Finance & Insurance            |
| 43-6013  | Medical Secretaries and Administrative Assistants                             | Finance & Insurance            |
| 29-2031  | Cardiovascular Technologists and Technicians                                  | Healthcare & Social Assistance |
| 31-9091  | Dental Assistants   | Healthcare & Social Assistance |
| 33-2011  | Firefighters  | Healthcare & Social Assistance |
| 29-2099  | Health Technologists and Technicians, All Other                               | Healthcare & Social Assistance |
| 29-9099  | Healthcare Practitioners and Technical Workers, All Other                     | Healthcare & Social Assistance |
| 31-9099  | Healthcare Support Workers, All Other   | Healthcare & Social Assistance |
| 31-1121  | Home Health Aides   | Healthcare & Social Assistance |
| 29-2061  | Licensed Practical and Licensed Vocational Nurses                             | Healthcare & Social Assistance |
| 29-2012  | Medical and Clinical Laboratory Technicians                                   | Healthcare & Social Assistance |
| 29-2011  | Medical and Clinical Laboratory Technologists                                 | Healthcare & Social Assistance |
| 11-9111  | Medical and Health Services Managers  | Healthcare & Social Assistance |
| 31-9092  | Medical Assistants  | Healthcare & Social Assistance |
| 31-9093  | Medical Equipment Preparers   | Healthcare & Social Assistance |
| 29-2072  | Medical Records Specialists   | Healthcare & Social Assistance |
| 21-1023  | Mental Health and Substance Abuse Social Workers                              | Healthcare & Social Assistance |
| 31-1131  | Nursing Assistants  | Healthcare & Social Assistance |
| 29-2057  | Ophthalmic Medical Technicians  | Healthcare & Social Assistance |
| 29-2052  | Pharmacy Technicians  | Healthcare & Social Assistance |
| 31-9097  | Phlebotomists   | Healthcare & Social Assistance |
| 29-2053  | Psychiatric Technicians   | Healthcare & Social Assistance |
| 29-1141  | Registered Nurses   | Healthcare & Social Assistance |
| 29-9093  | Surgical Assistants   | Healthcare & Social Assistance |
| 29-2055  | Surgical Technologists  | Healthcare & Social Assistance |
| 31-9096  | Veterinary Assistants and Laboratory Animal Caretakers                        | Healthcare & Social Assistance |

|         |  |                               |
|---------|--|-------------------------------|
| 27-1021 | Commercial and Industrial Designers                  | Manufacturing & Semiconductor |
| 17-2072 | Electronics Engineers, Except Computer               | Manufacturing & Semiconductor |
| 17-3026 | Industrial Engineering Technologists and Technicians | Manufacturing & Semiconductor |
| 17-2112 | Manufacturing Engineers                              | Manufacturing & Semiconductor |
| 17-2131 | Materials Engineers                                  | Manufacturing & Semiconductor |
| 51-9141 | Semiconductor Processing Technicians                 | Manufacturing & Semiconductor |
| 49-3011 | Aircraft Mechanics and Service Technicians           | Transportation & Logistics    |
| 49-3021 | Automotive Body and Related Repairers                | Transportation & Logistics    |
| 49-3023 | Automotive Service Technicians and Mechanics         | Transportation & Logistics    |
| 53-3051 | Bus Drivers, School                                  | Transportation & Logistics    |
| 53-7021 | Crane and Tower Operators                            | Transportation & Logistics    |
| 53-3032 | Heavy and Tractor-Trailer Truck Drivers              | Transportation & Logistics    |
| 53-6099 | Transportation Workers, All Other                    | Transportation & Logistics    |



# **Information/Discussion/ Possible Action. PY Dislocated Worker to PY Adult Funds Transfer**



# PY24 WIOA Dislocated Worker to Adult Transfer



In accordance with [WIOA Section 133\(b\)\(4\)](#), the State’s WIOA Title I-B Fiscal Policy, [Section 400 - WIOA Title I-B Transfer of Funds](#). Allows Local Workforce Development Boards (LWDBs) to request approval from the Arizona Department of Economic Security to transfer up to 100 percent of funds between the WIOA Title I-B Adult and Dislocated Worker Programs when funds in a Local Workforce Development Area (LWDA) have not been fully expended for a Program Year (PY).

This request does not change the amount of the allocation to the LWDA, but only the use of funds for the respective programs.

All transfer of funds requests are subject to the “Sunshine Provision” of [WIOA Section 107\(e\)](#), which requires that LWDBs make their intentions regarding transfers of funds available for public comment and for discussion in open meetings.

PY24\*

|   |             |
|---|-------------|
| Amount Of Transfer Requested                | \$632,245   |
| Percentage Of Transfer Requested            | 64%         |
| Dislocated Worker Current Allocation        | \$994,313   |
| Dislocated Worker New Allocation            | \$362,068   |
| Adult Current Allocation                    | \$671,122   |
| Adult New Allocation                        | \$1,303,367 |
| Number of Adults To Be Served With Transfer | Increase    |
| Number of DW's To Be Served With transfer   | Decrease    |

\*PY24 Funds Expire on 8/15/2026

## WIO-1075A FORFF Q & A

1-Q. Describe the labor market information and other economic conditions in the local area or the region that support the need for this transfer of funds:

1-A. Maricopa County continues to see an unemployment rate below the state average of 4.5% as of January 2026. Our counties unemployment rate is 4.3% according to the Office of Economic Opportunity as of January 2026. As a result, we're experiencing a decrease in our efforts to connect with Dislocated Workers. In addition to these economic conditions, we're also experiencing a high rate of success in rapid re-employment via job referrals, job placements, and other basic services available through WIOA that don't require direct funding.

## WIO-1075A FORFF Q & A

2A-Q. How will the LWDA ensure the quality of services provided, and how will the LWDA maintain or adjust services for specific eligible populations such as, e.g., displaced homemakers and spouses of active-duty members of the Armed Forces?

2B-Q. If transferring funds to the Adult Program from the DW Program, describe how this transfer of funds will impact the LWDA's ability to meet the 75 percent goal for Adult priority of service as outlined in Training and Employment Guidance Letter (TEGL) 07-20:

2C-Q. If requesting to transfer funds from a program due to low participation, describe outreach efforts to ensure that potentially eligible individuals are made aware of available services (e.g., outreach to workers affected by facility closures, separating service members, and others who may be eligible for Dislocated Worker services, etc.).

2A-A. As of the end of March 2026, we've had fewer than 42 new dislocated worker enrollments. Even after this transfer of funding. We will still be able to enroll any dislocated workers who come in with funding that will remain. This Transfer of funds will allow us greater flexibility in serving those in need with the most appropriate program. Funding for Dislocated Workers is still available after this transfer and will be more than enough to serve the project.

2B-A. This transfer of funding will not have any impact towards our ability to meet the 75% Priority of Service goal. In our Adult Program, approximately 95% of our active participants belong to priority 1, 2, or 3. We've implemented processes at a service delivery level that allow us to prioritize our funding for those most in need in accordance with TEGL 07-20.

2C-A. Maricopa County has responded to 24 WARN/Non-Warn notices since March 2026, ensuring those impacted by layoffs are aware of our services. We've also implemented questions during the application process to identify potential dislocated workers as early in the process as possible. We also verify the information at time of intake/enrollment.

## WIO-1075A FORFF Q & A

3-Q. How will the transfer of funds impact current providers of training and other services within the ARIZONA@WORK Job Center including any effects on jointly funded employment and training programs?

3-A. Adult Program participants are expected to account for approximately 91% of FY26 AD/DW enrollments. Occupational Skills Training, Apprenticeships and paid Work Experiences are the most-requested services by both Adults and Dislocated Workers in our Job Centers. The transfer of funds will allow us to meet the training needs of more Adult participants while still allowing for sufficient funding of services for Dislocated Worker Program participants.

4-Q. What are the expected impacts of the transfer of funds on WIOA performance outcomes, such as changes to the employment rates and other measures, for both the Adult and DW programs if the funds are transferred to align with participant needs?

4-A. The transfer of funds will better reflect the current conditions of Maricopa County's workforce landscape. Our performance has exceeded the expectations set forth by the WIOA Performance Measures from the state in each of the last 5 years. Through enhanced basic services and our vast network of employers, we're often able to provide services to dislocated workers at no direct cost. For those interested in individualized services, the budget we're carrying over should more than suffice to meet the need.





**Thank You**



**Information/Discussion Only.**  
**MCWDB Advanced Manufacturing/  
Semiconductor Workgroup Update**

# Advanced Manufacturing & Semiconductor Workgroup

## Workgroup Updates

- **The Workgroup last met on February 9<sup>th</sup> and discussed their focus & priorities**
  - Mapping & Coordination - via a [live Google sheet document](#), avoiding initiative duplication.
  - Awareness & Marketing – via a sub-workgroup.
- **The Sub-workgroup met on March 27th**
  - Discussed and brainstormed action plans for targeted marketing and awareness, including:
    - Target audiences, avenues of connection, and future questions that may still need to be worked on for further impact.
    - Actionable steps were created, including staff synthesizing the session information into a mapping document to be shared with the workgroup at their next meeting.
- **Next meeting: Scheduled for Tuesday, April 21<sup>st</sup>**



**Information/Discussion Only.**  
**MCWDB Regional Workforce/Economic  
Development Workgroup Update**

# Regional Workforce & Economic Development Workgroup

## Workgroup Updates

- Last meeting: March 16th (22 attendees)
  - **Regional business services:** BSR teams met in-person on 2/18
  - **Unified employer-facing document:** draft complete
  - **Common language & skills mapping:** elevating the work of The SciTech Institute
  - **Regional Forum Series:** [Preparing Arizona's Workforce for the Age of AI](#) (April 21, 9am-11am)
- Next meeting: Monday, May 11th



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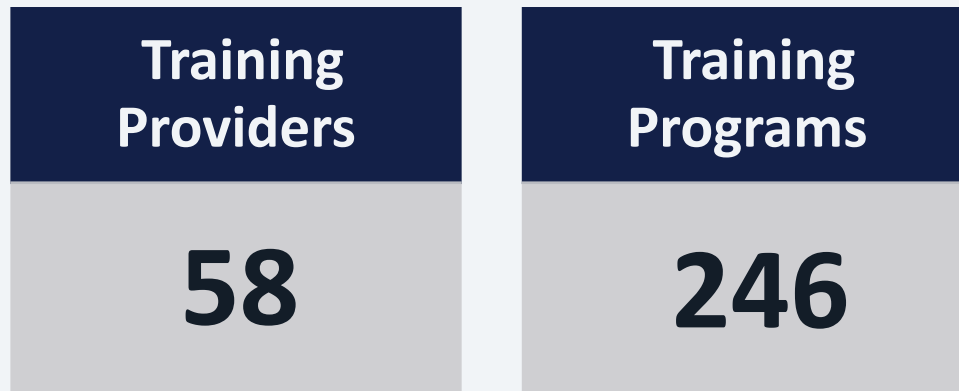
# Information/Discussion Only.

## ETPL Overview



# Eligible Training Provider List (ETPL)

- A list of approved training providers/programs eligible to provide training to WIOA eligible participants and receive WIOA funding.
- Helps job seekers choose quality programs tied to in-demand jobs in Arizona.
- Ensures WIOA funds support training in the in-demand industries selected by the MCWDB.



# Board's Role

- Annually select the in-demand industries and occupations for focused and strategic occupational training.
- Ensure through its staff we work with the State to make sure there are enough different training providers in the local area to maximize the job seeker (consumer) informed choice.

# Who can be on the ETPL?

- Public and private postsecondary educational institutions
- Registered apprenticeship programs
- Training providers that have demonstrated effectiveness in training populations that face established barriers to employment
- Other groups, as determined by the Governor

*\*Apprenticeships are approved at the State level only*

# Process to get on the ETPL

1. The Training Provider submits a Training Provider application to the State through AJC.

2. The State approves Training Provider application, and the program(s) go to the corresponding local area, based on their physical address.

3. The local area reviews each submitted program based on federal, state, and local requirements and approves/denies the program(s).

\*Additionally, for Maricopa County, the training must fall within one of the in-demand industries selected by the board.

4. Denied applications go back to the State to be considered at the State level for State level inclusion for other local area use (contingent upon local area requirements).

# Training Program Requirements

- May be delivered in person, online, hybrid, or blended format
- Must lead to at least one of the following:
  - Industry-recognized certificate or certification
  - Certificate of completion of a Registered Apprenticeship Program (RAP)
  - License recognized by the State involved or the Federal government
  - Associate or baccalaureate degree

# ETPL Coordinator Duties

- Approve the initial eligibility of training provider programs
- Monitor on an annual basis 15% of training provider programs
- Conduct continued eligibility of training provider programs – first year after initial approval and every two-years thereafter
- Ensure performance data is entered and meets minimum performance measures
  - Annually
  - Continued eligibility

# Role of the WDD Case Managers

- Use the ETPL to guide and inform participant choices.
- Use the [State initiative \(HIT\)](#) to guide and inform participants of those approved programs that are high-performing programs (higher success rates).
- Issue Individual Training Accounts (ITAs).
- Monitor training progress.
  
- Participants
  - Choose from approved programs.
  - Must meet eligibility requirements.
  - Must select programs aligned with career goals.

# ETPL Status Today

- MCWDB staff began day to day oversight in 07/2024.
- Current Management Analyst/ETPL Coordinator in place as of 04/2025.
- Progress made:
  - ✓ Improved initial eligibility process.
  - ✓ Improved continued eligibility process.
  - ✓ Improved and ensured the monitoring of 15% of training provider programs.
  - ✓ Looked at policy and made revisions to improve the ETPL overall.
  - ✓ Stronger relationship with State ETPL Manager.
  - ✓ Positive ETPL provider feedback consistently received.



**Thank you!**  
**Questions?**





# **Information/Discussion Only.**

## **PBS Jobs Explained**

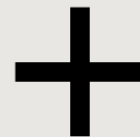


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# Workforce Development Board

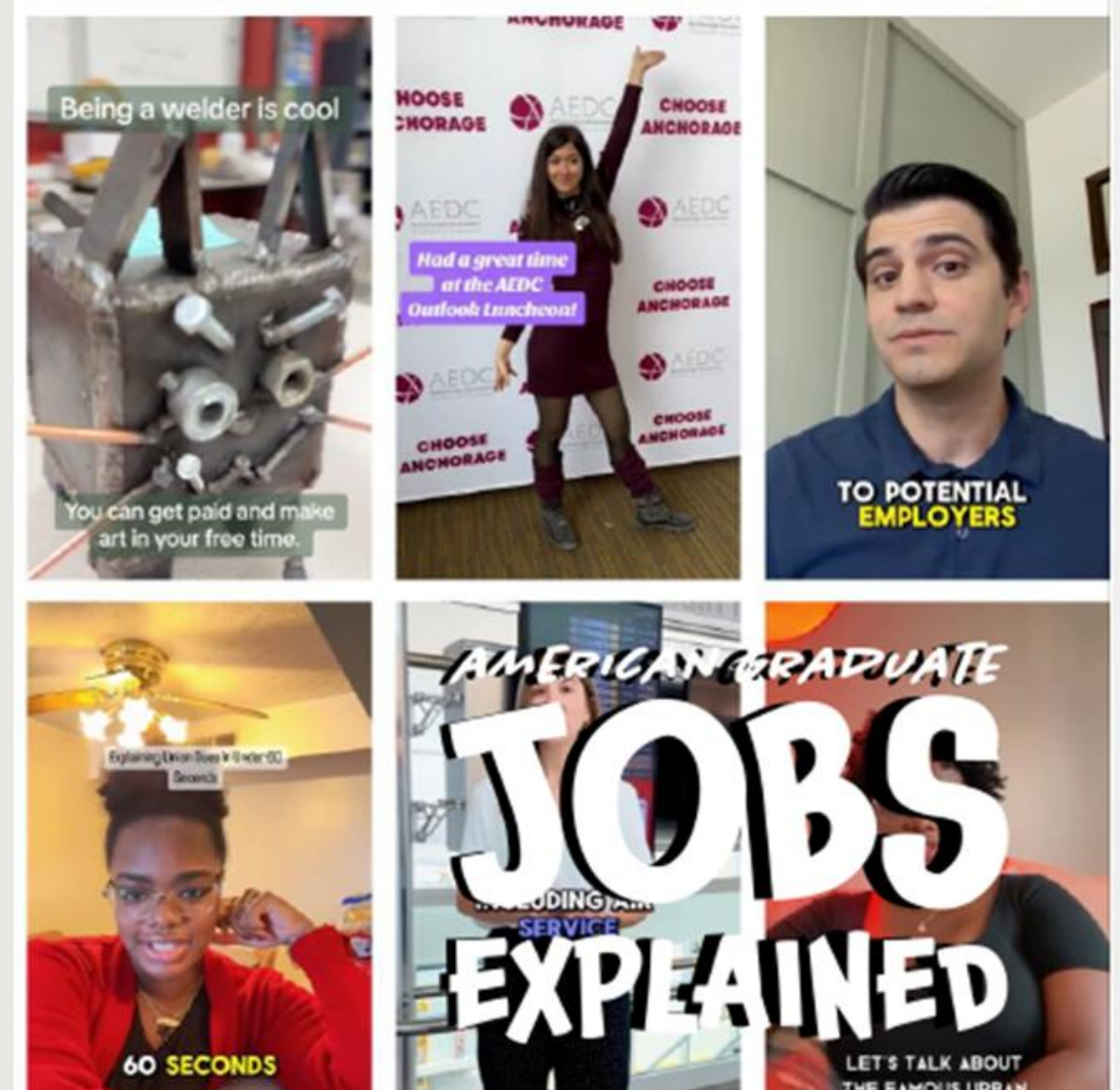
**Arizona PBS won a grant** to expose young people (ages 15-26) to tools and resources that will help them discover and explore well-paying, in-demand career pathways. [The Job Explained](#) social media videos are offered **value add**. This is part of a national effort with different PBS stations focusing on a variety of promising occupations. We are looking for community support in our advisory board to guide us on career pathways to explore. AZ PBS will be focusing on three areas:

- **Construction & Installation**
- **Healthcare**
- **Technology**



# American Graduate: Jobs Explained

- AZ PBS will produce 150 social media videos targeting the teen and post teen market, with “day-in-the-life” videos featuring careers in the targeted fields.
- Social Media genre videos will feature employees in the early phases of their careers giving teens+ an idea of what a career looks like in these areas.
- The videos will be boosted for greater exposure.
- This effort will help fill the AZ Pipeline funnel and provide connections to the existing network.



- Jobs Explained was funded for two years by the Corporation for Public Broadcasting (CPB). Due to federal funding cuts for public media, CPB has closed and will provide no additional funding for this project. The current grant concludes in Summer 2027.
- Arizona PBS is eager to extend Jobs Explained beyond the grant period to continue delivering compelling workforce development stories tailored to a Gen Z audience.
- This presents a unique opportunity for workforce development partners to underwrite Jobs Explained. Support would fund:
  - An extension of the host's contract
  - A dedicated social media budget to amplify content reach
  - Expansion into additional high-demand industries
- Arizona PBS is also seeking support to hire a dedicated workforce development reporter to cover Arizona's workforce issues year-round.
- With additional funding, Arizona PBS can extend Jobs Explained and accelerate impactful workforce development storytelling across Arizona.

## What type of content is being produced?

This initiative creates short form vertical social media videos that highlight specific jobs within target industries. Videos cover:

- Explain a day in the life of a particular position.
- What type of training or education is required for this job?
- What is the average pay for this job?
- What could career growth look like in this job?

## How long are the videos and on what medium?

- Videos are 30-90 seconds and will appear on social media platforms that Gen Z audiences consume content such as YouTube and Instagram.

## Who are the interview subjects?

- Interviewees can be anyone with insight on our target industries! However, there is a particular focus on early-career individuals aged 20-35, allowing Gen-Z viewers to see relatable role models who inspire and guide them in pursuing similar careers.

## What is the interview process?

- Interviews involve a 30-minute pre-interview session over Zoom or phone, which will cover the interviewee's job role, training path, and inspirations. Filming logistics (including timing and location) are also determined during this session.
- While we love for interviews to be filmed on the job site when possible, filming in our studios is also an option. Filming typically takes around two hours to capture interviews and background footage.

## Will my company review the video before posting?

- No, Arizona PBS cannot allow outside review of content that is not work-for-hire. Jobs Explained is considered a news initiative. However, we welcome a company liaison to accompany the production crew and advise on what we may and may not film while on site. That will be the easiest way to be certain that nothing is filmed that the company does not want shared publicly.
- We are happy to coordinate with the client on a publishing schedule so that their marketing team can help to promote videos that feature their employees.

## Where are the videos shared?

- Instagram: [@arizonajobs\\_explained](https://www.instagram.com/arizonajobs_explained) and sometimes on the national [@jobs\\_explained](https://www.instagram.com/jobs_explained) account
- YouTube: [@jobs\\_explained](https://www.youtube.com/@jobs_explained)
- Arizona PBS website <https://azpbs.org/jobs-explained/>

# Work for Hire Video Production – A la carte

## AZ PBS Video Production

- Video 1 - \$5,000 for pre-production, production and post-production of a workforce video up to 2 minutes long. Travel includes up to 30 miles.
- Video 2 - \$2,500 for post-production, must be on the same day and location as the first video.

## Variable Costs

- Mileage of .67 per mile once the 30 miles has exceeded.
- Average lodging and food costs for 1 night stay is \$260, applicable only when AZ PBS production travels outside of Maricopa County.

*Work for hire storytelling is incredibly affordable.*

*Work for hire video production, enables editorial control. The client will own the final cut of the video.*

# THANK YOU!

A graphic consisting of several overlapping, semi-transparent triangles in shades of yellow, orange, and red, forming a large arrow pointing to the right. A green silhouette of a saguaro cactus is positioned on top of the right side of the arrow.

**YOUR  
ARIZONA  
CONNECTION**  
starts here

HEATHER KIVATINOS ■ 602-496-1241 ■ Heather.Kivatinos@asu.edu



# **Information/Discussion Only.**

## **OSO Annual Progress Report**

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# One Stop Operator – Q1 Summary



Customer Satisfaction: 98.5%



Community & MCCL partner engagement



Education, economic opportunity, and LMI collaboration



System reconnections (MCC, SNAP, ADA)



Operational support & Q1 performance reporting



A proud partner of the American Job Center network



**Information/Discussion Only.**  
**MCWDB Executive Committee Report**



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# **Information/Discussion Only.**

## **MCWDB Youth Committee Report**



**Call to Public.**



**Adjourn.**  
**Next MCWDB Full Board Meeting:**  
**June 4, 2026**