



**WORKFORCE DEVELOPMENT BOARD**

**July 17, 2025**  
**Board Meeting Packet**



# Meeting Packet

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## WORKFORCE DEVELOPMENT BOARD MEETING AGENDA

Thursday, July 17, 2025, 1:30 pm-3:00 pm Hybrid

Meeting Location: 211 W. Aspen Ave, Flagstaff, AZ 86001, Chamber Conference Room

Microsoft Teams: Meeting ID: 292 434 743 177 8 Passcode: Hm9Vf9iQ

[Join the meeting now](#)

### 1. CALL TO ORDER:

Agenda items may be taken out of order. Pursuant to A.R.S. 38-431.03(A)(3) the Board may vote to go into executive session for legal advice from its attorney on any item listed on this agenda.

- A. Pledge of Allegiance
- B. Roll Call – *Bruce Sobczak*

### 2. Call the public

### 3. Approval of Agenda and Minutes

- A. Approval of Agenda
- B. Approval of the minutes of the 5/15/2025 board meeting

### 4. Approval of Consent Items

- A. New board member applications from Jonathan Michael Nez

### 5. Board Elections

### 6. Presentation: NAU Early Learning and Development Center -- *Rebecca Cirzan*

### 7. Committee Reports:

- A. Finance Report – *Jessica Hudson*
- B. One Stop Operator updates – *Chicanos Por La Causa*
- C. Title 1B update -- *Eckerd*

### 8. Meeting Recap – Board Chair

### 9. ADJOURNMENT

- A. Next Workforce Development Board Meeting, Thursday, September 18, 2025

**COCONINO WORKFORCE DEVELOPMENT BOARD**

**Meeting Minutes**

**May 15, 2025**

**WDB Members Present**

Armando Bernasconi  
 Gail Jackson  
 John Dimer  
 Julie Pastrick  
 Bruce Sobczak  
 John Conley  
 Jeff McCormick  
 Judy Franz  
 Carolyn Kidd  
 Beth Caplan  
 Brenda sipe  
 Jason Jones  
 Kengatta Callen

**Board Staff**

Regina Salas  
 Steven Reyna

**Guests**

Aaron Moon  
 Amy Bratlie  
 Sandra Hinski  
 Patricia Sobczak  
 Wallis Kidd  
 Linda Branch  
 Sandra Darling  
 George Ovale  
 Shannon Dingman  
 Heather Bachicha  
 John Gould  
 Daniel Lozon  
 Troy Roland  
 Brandon J. Kavanagh  
 Gabriela Bernasconi

**WDB Members Absent**

Valerie Kelly  
 Brent Neilson  
 Donovan Weidmann  
 Jabarah Nichols

- i. **CALL TO ORDER** – Agenda items may be taken out of order. Pursuant to A.R.S. 38-431.03(A)(3), the Board may vote to go into executive session for legal advice from its attorney on any item listed on this agenda. Chair Sobczak called the meeting to order.
- ii. **PLEDGE OF ALLEGIANCE** – Chair Sobczak led the pledge of allegiance.
- iii. **ROLL CALL** – Armando Bernasconi did the roll call. We did have a quorum.
- iv. **CALL TO THE PUBLIC** – No public comments this time.
- v. **Approval of Agenda** – Julie Pastrick approved the agenda and was seconded by John Conley.
- vi. **Approval of Minutes** – The Minutes were approved by Julie Pastrick and seconded by Armando Bernasconi.
- vii. **Presentation:** Mangum, Wall, Stoops & Warden, P.L.L.C -- *Brandon J. Kavanagh*  
 Brandon Kavanagh provided an update on the progress of the Shared Governance Agreement.
- viii. **Approval of Consent Items**
  - A. WIOA Policy 800 Conflict of Interest (tabled from 3/20/2025). Approved by Armando Bernasconi and seconded by Gail Jackson.
  - B. New board member applications from Shannon Shoots and Sandra Hinski, Gail Jackson made a motion to accept both. Seconded by Beth Caplan.

ix. **Committee Reports**

A. **Finance Report by Armando Bernasconi**

Armando reviewed the year-to-date expenses as of March 31, 2025.

**One-Stop Operator:** Spent \$113,493.

**Service Provider (Title I-B Contractor):** Spent \$163,889. Eckerd is now believed to be fully staffed, so related billing and expenses are expected to increase going forward.

**Special & One-Time Funding:**

Rapid Response Salary & ERE: \$55,612

Rapid Response Operations & Travel: \$11,419

Regular WIOA Expenses:

Salaries & ERE: \$359,731

Operations: \$155,155

Travel: \$11,353

**Budget Status:**

Total expenditures to date: Approximately 44% spent, with about 56% of the budget remaining. 75% of the fiscal year has elapsed, so spending is currently under budget with 25% of the year remaining.

**One-Time Funding:**

Total one-time funding budget: \$109,774

Spent to date: \$6,491

Remaining: \$103,282

Atlas Referral System budget: \$50,000 — about \$880 remains unpaid.

**Overall:**

Grand total remaining for one-time funding expenditures: \$104,000 out of a \$150,774 budget.

Gail Jackson asked if the One-Time Funding is a two-year spending or just a one-year spending.

Armando answered: This is our final year with it.

B. **One-Stop Operator Update**

Heather Bachicha reported on the ongoing rollout of the new ATLAS referral system and kiosks. She's collaborating closely with Sandra Darling and staff to ensure training is smooth and turnkey.

Heather agreed to identify bottlenecks and work with Regina to speed up deployment and deliver results faster.

**C. Title 1B update**

Aaron Moon provided the Title 1B update, including new hiring of the Program Manager, Sandra Darling, and other positions. Enrollments and placements Program YTD of 43 participants were served. For the coming Community Jobs and Resource event, Aaron Moon shared that 12 community partners have signed on for local resource events, like the shower bus and community clinic, which aim to remove barriers to employment and connect job seekers with supportive employers. These events will be held in the 4th Street parking lot to increase community visibility. Aaron highlighted new partnerships, like the Justice Bus, and emphasized expanding these services to more areas to boost outreach and community impact.

x. **Meeting Recap** by Chair Sobczak

Bruce reminded board members to watch for upcoming election communications, with responses needed promptly as elections approach in July. He noted the next board meeting is set for July 17. Bruce highlighted the successful ARIZONA@WORK Jobs and Community Resources Event and shared updates on the NAU minimum wage study, which now includes an infographic and a new webpage. He closed by thanking everyone for their dedication and encouraged continued momentum and improvement.

xi. **ADJOURNMENT**—The meeting was adjourned at approximately 3 PM. The motion was first approved by Armando and seconded by Carolyn.

**From:** [noreply@civicplus.com](mailto:noreply@civicplus.com)  
**To:** [workforce development](#)  
**Subject:** Online Form Submission #57054 for Workforce Development Board Nomination Form  
**Date:** Friday, June 6, 2025 10:20:17 AM

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## Workforce Development Board Nomination Form

First Name	Jonathan
Last Name	Nez
Position/Title	Co Owner
Business/Organization Representing	Nez Consulting, LLC
Please check one:	New Application
Representation – Complete One Section (1, 2, or 3) relevant to the category that you represent. All applicants must hold optimum policy-making authority or optimum hiring authority.	
Please check one identifier:	I hold optimum policy-making authority
Category 1: Business Representative	Business Owner
If Other is checked please describe policy making and/or hiring authority.	<i>Field not completed.</i>
B. Select one of the following Business Types that you represent.	Private Sector Small/For-Profit Business (fewer than 500 employees)
C. Describe the In-Demand Industry or Occupation represented by your business.	The company will provide consulting services including strategic planning, organizational development, facilitations, speaking engagements, and drafting of white papers of issues related to health and welfare, education, energy, and tribal governance.
D. Describe Employment Opportunities in the In-Demand Industry or Occupation provided	We've been receiving an increasing number of inquiries from other tribal governments and organizations. It is a clear sign that our work is gaining meaningful traction. This momentum is encouraging, and it also signals the need to begin planning for expansion to meet the growing interest and demand.

by your business.

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E. Describe the nature of your business and your position. Please include a description of your policy- making and hiring responsibilities within your organization, including the role you play in training and/or employee development.	As the former tribal leader and former Chief Operating Officer for the Navajo Nation—the largest tribe in the United States—we’ve been honored to assist tribal governments and organizations with projects that strengthen governance, community development, and advocacy. In addition to our direct support of tribal entities, we’ve provided diversity and cultural training for non-tribal organizations
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F. Select Organization Type nominating you.	Local Business Organization (List Org Name)
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List Organization name, if Local Business Organization is checked.	Coconino County
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List Organization Name , if Business Trade Association is checked.	Lena Fowler, Judy Begay, and others.
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Category 2: Workforce Representative

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A. Select one or more of the following Organization Types that you represent.	Community-Based Organization (CBO) providing services to individuals with barriers to employment
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B. If you selected Registered Apprenticeship Program, select one of the following roles that you fulfill.	<i>Field not completed.</i>
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If Member of Labor Organization is checked, please give the name of the organization.	<i>Field not completed.</i>
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C. If you selected Community-Based	As the former Chief Executive Officer of the Navajo Nation, I had the privilege of working closely with a range of organizations to
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Organization above, describe the organization's demonstrated experience addressing employment, training, and education needs to those with barriers to employment.

bring meaningful employment opportunities into local tribal communities. This included partnerships focused on job creation, workforce development, and long-term economic sustainability. We also worked alongside labor unions to create pathways for our professionals—engineers, health workers, educators, and more—to return home and contribute their expertise locally. These efforts were grounded in a broader vision of community empowerment and self-determined development. Today, we continue to support tribal governments and organizations, provide cultural and diversity training to non-tribal entities, and advocate for policy reforms at the federal level to strengthen tribal sovereignty and capacity.

D. If you selected Youth Training, Youth Employment, or Youth Education Organization for Disconnected Youth, describe the organization's demonstrated experience addressing employment, training, and education needs to WIOA- eligible youth. State if the experience is serving in-school or out-of-school youth.

*Field not completed.*

E. If you selected Labor Organization or Registered Apprenticeship Program above, list the Local Labor Federation nominating you.

*Field not completed.*

Category 3: Other Representative

A. Select one of the following Organization Types in which you have optimum policy-making authority.

Economic and Community Development Entity

B. Name of Organization nominating you.

Coconino County

Additional Information:

Business/Organization Address	Nez Consulting, LLC PO BOX 637
City	Flagstaff
State	ARIZONA
Zip	86002
Phone	9286867367
Fax	<i>Field not completed.</i>
Mobile	9286867367
Email address	jonathan@nezconsultingllc.com
Website address	www.nezconsultingllc.com
Business license number	93-2758068

1. The Coconino County Board of Supervisors values member diversity reflecting the demographics of Coconino County. Briefly describe how your appointment would contribute to the diversity of the Workforce Development Board. (Response Optional)

We are proud members of the Navajo Nation and operate as a minority-owned business specializing in strategic planning, organizational development, facilitation, and policy consulting. Our work is grounded in a deep understanding of tribal governance and driven by lived experience and leadership at the highest levels, including my role as former Chief Executive Officer of the Navajo Nation. We provide tailored services including white paper development and speaking engagements, with subject matter expertise spanning health and welfare, education, energy, and tribal governance. Our goal is to equip tribal governments and organizations with the tools, strategies, and advocacy needed to effect meaningful and sustainable change. We also collaborate with non-tribal partners to strengthen cultural competence through diversity training, ensuring more effective engagement with Native communities. We welcome opportunities to support forward-thinking initiatives and expand the impact of our work across Coconino County and Indian Country.

2. Please list your current chamber and association memberships, the duration of each membership and the positions you currently hold.

None: There are possible associations under considerations.

3. Please list any professional award(s) or recognition you have received within the last 5 years.

None.

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Coconino County WDB Related Questions

*Please answer the following questions by attaching additional pages:*

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1. The purpose of the WDB is to provide strategic leadership and operational oversight to Coconino County's workforce development system through building partnerships, developing career pathways, and providing highquality workforce development services. What knowledge skills and abilities do you have that would assist the WDB in effectively achieving this?

My wife, Phefelia Nez, and I have spent over two decades in government service, including executive leadership roles within tribal government. As members of the Navajo Nation, we bring both lived experience and a strong professional network rooted in Indian Country. Together, we've led initiatives in strategic planning, organizational development, policy advocacy, and community engagement—particularly in the areas of health, education, energy, and tribal governance. Our shared background allows us to offer culturally grounded insight and access to relationships that may broaden WBD's reach and impact. We'd welcome the opportunity to explore how our experience and network could support your efforts.

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2. Membership on the Coconino County WDB requires that each member attend a full WDB meeting every quarter, attend training sessions for board members and become an advocate for workforce development. The time commitment for these activities ranges from 4 to 6 hours per month. Can you make this time commitment?

Yes

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3. Serving on a subcommittee of the

Yes

Coconino County WDB is strongly encouraged. The time commitment for this activity ranges from 3 to 4 hours per month. Can you make this time commitment?

4. Why do you wish to serve on the Coconino County WDB?  
(Describe in 100 words or less).

Even after more than 20 years in public service, my wife, Phefelia Nez, and I are willing to serve.

Additional Required Documentation:

Nomination Letter: Please include a letter from a senior executive of the nominating organization you listed above in your category of representation.  
*Current Resume.*

Upload Nomination Letter

*Field not completed.*

Upload Current Resume

[Jonathan Michael Nez Resume 04.23.25.docx](#)

Signature and Acknowledgement:

I, the undersigned, certify that the information on this application is true and correct to the best of my knowledge and that, if appointed to serve, I will do so to the best of my ability and in the best interest of Coconino County and its citizens.

Signature

Jonathan Nez

Date

06-06-2025

To be completed by County official only

*Field not completed.*

Date Received By Coconino County

*Field not completed.*

Received By

*Field not completed.*

*Field not completed.*

*Field not completed.*

Email not displaying correctly? [View it in your browser.](#)

## JONATHAN MICHAEL NEZ

P.O. Box 637 • Flagstaff, AZ 86002

✉ [jonmnez@yahoo.com](mailto:jonmnez@yahoo.com) | ☎ (928) 686-7367

### Objective

I remain committed to empowering future leaders across tribal, local, county, state, and federal governments. I actively seek opportunities to participate in governmental processes and serve institutions dedicated to enhancing the quality of life for all citizens. Drawing on a strong, well-established network built over years of public service, I continue to promote positive growth and meaningful change.

### Education

- **Master of Public Administration**, Northern Arizona University, August 2005
- **Bachelor of Science**, Northern Arizona University, December 2002
- **Biblical Studies**, Southwestern Bible College, Spring 2002
- **Associate of Arts**, Northland Pioneer College, December 2001

### Professional Experience

**Nez Consulting, LLC** – Co-Owner | August 2023 - Present

Provide consulting services in strategic planning, organizational development, facilitation, speaking, and advocacy on issues related to health and wellness, education, energy, and tribal governance.

**Kayenta District Court** - Deputy Court Clerk | January 2003 - May 2003

Supported the Navajo Nation Judicial District Courts of the Navajo Nation with clerical duties, processed a range of court transactions, and provided information to the public, litigants, jurors, law enforcement, and other agencies.

### Political Experience

**Candidate, U.S. House of Representative (AZ-02)** | October 2023 - November 2024

First Indigenous person in Arizona to win a major party congressional nomination. Garnered more votes than any other Democrat in AZ-02 during a challenging election cycle.

**President, Navajo Nation** | January 2019 - January 2023

Led the largest Indigenous government in the U.S., representing over 420,000 tribal members. Oversaw COVID-19 response efforts and secured historic levels of funding for infrastructure via the CARES Act, ARPA, and other federal initiatives.

**Vice President, Navajo Nation** | May 2015 - January 2019

Promoted self-reliance through the T'áá hwó'ajít'éego initiative and launched the *Building Communities of Hope* campaign, reaching approximately 11,000 people with mental and behavioral health resources.

### **Council Delegate, Navajo Nation** | January 2007 - May 2015

Represented multiple chapters and chaired the Budget & Finance Committee. Sponsored the pioneering Healthy Diné Nation Act, introducing the U.S.'s first tribal junk food tax.

### **Supervisor, Navajo County Board of Supervisors** | January 2009 - May 2015

Managed services and infrastructure projects across the district, including intergovernmental collaboration on tribal road improvements.

### **Vice President, Shonto Community Governance** | January 2005 - January 2007

Focused on local empowerment and sovereignty through the reinstatement of traditional governance structures at the chapter level.

## **Teaching Experience**

### **Dine College - Adjunct Professor**

- Summer 2007, Fall 2006, Summer 2006, Spring 2002  
Courses: Navajo tribal Government, Navajo History, Introduction to Political Science.

### **Northern Arizona University - Teaching Assistant**

- Fall 2003 & Spring 2004  
Courses: Classical & Medieval Political, Modern Political Thought

## **Awards and Acknowledgements**

- President's Tribal Advisory Board Member, Northern Arizona University (2014-2023)
- Casey Excellence Award, Casey Family Programs (June 2022)
- Advisory Board Member, Project on Unity & Democracy, Vanderbilt University (2021)
- Honorary Doctorate of Humane Letters, Northern Arizona University (May 2021)
- Hall of Fame Inductee, Social & Behavioral Sciences, NAU (2018)
- Director's Award, Indian Health Services, U.S. HHS (2015)
- Outstanding Alumnus, Northland Pioneer College (Fall 2011)
- Outstanding Native American Graduate Student Award, NAU (2005)
- Phi Theta Kappa International Honor Society, NPC (Fall 2001)

## **Languages**

- **English** – Fluent in speaking, reading, and writing
- **Navajo** - Fluent in speaking, reading, and writing

# Addressing the childcare crisis: a pathway to workforce development and engagement

*Rebecca Cirzan M.Ed.*

Director, NAU Early Learning and Development Center



**NORTHERN  
ARIZONA  
UNIVERSITY**

Early Learning  
and Development Center

# The Childcare Crisis in America

"Scholarships for child care are drying up. Now families are paying the price" – AP News, April 2025

"Trump's proposed Head Start cuts could worsen Utah's child care crisis" – Axios, April 2025

"How did childcare in the US become so absurdly expensive?" – The Guardian, March 2025 The Guardian

"The immigration crackdown threatening to break America's child care system" – Vox, March 2025

"More families struggle to find child care after federal support dried up" – CNN, May 2024 CNN

"America's child care crisis: Parents struggle as facilities close nationwide due to staffing shortage" – CBS News, 2024

"Child care crisis could worsen for millions of families across the country" – Good Morning America, August 2023 Good Morning America

"America's child care crisis is holding back moms without college degrees" – U.S. News, April 2024

"Child care crisis looming if US doesn't get funding, experts warn" – WCNC, August 2023

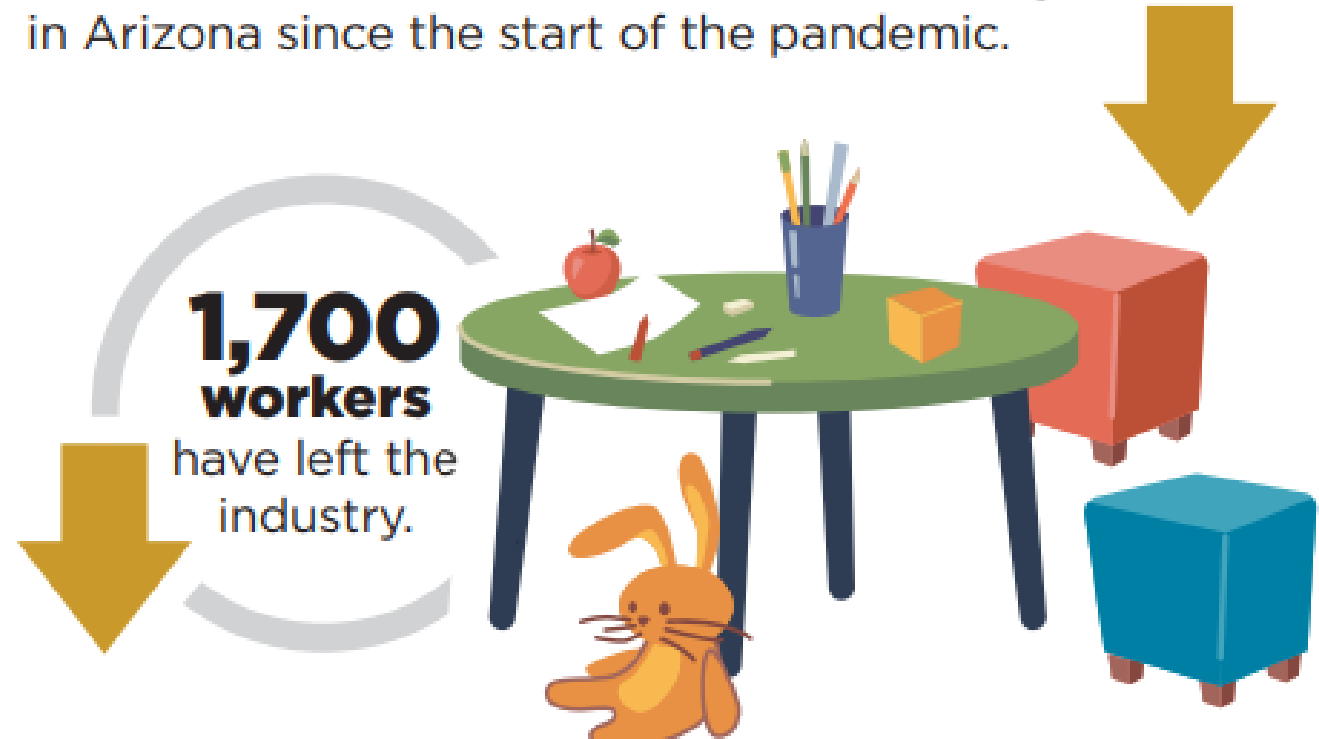


# The Child Care Crisis in Flagstaff/Coconino

- Site closures
- Staff shortage
- Less seats
- Higher rates for families
- Reduction in workforce

## The child care industry is struggling.

The child care workforce has **decreased by 13%** in Arizona since the start of the pandemic.



# The Community Problem

*Untapped Potential*, U.S. Chamber of Commerce Foundation, 2021





INVESTED IN EARLY  
CHILDHOOD YIELDS A  
**\$16 RETURN**

#### INCREASED

- High School Graduation
- College Matriculation
- Economic Development & Personal Income

#### DECREASED

- Special Education/Remediation
- Dependence on Social Welfare
- Crime-related Costs & Incarceration Rates

# Why?



# The Childcare Landscape

## Access



## Affordability



## Quality



# The Childcare Landscape

## Access

Infant-toddler childcare desert

48% not enrolled in preschool

## Affordability

12% of average family income

6% of families receive childcare assistance from DES

## Quality

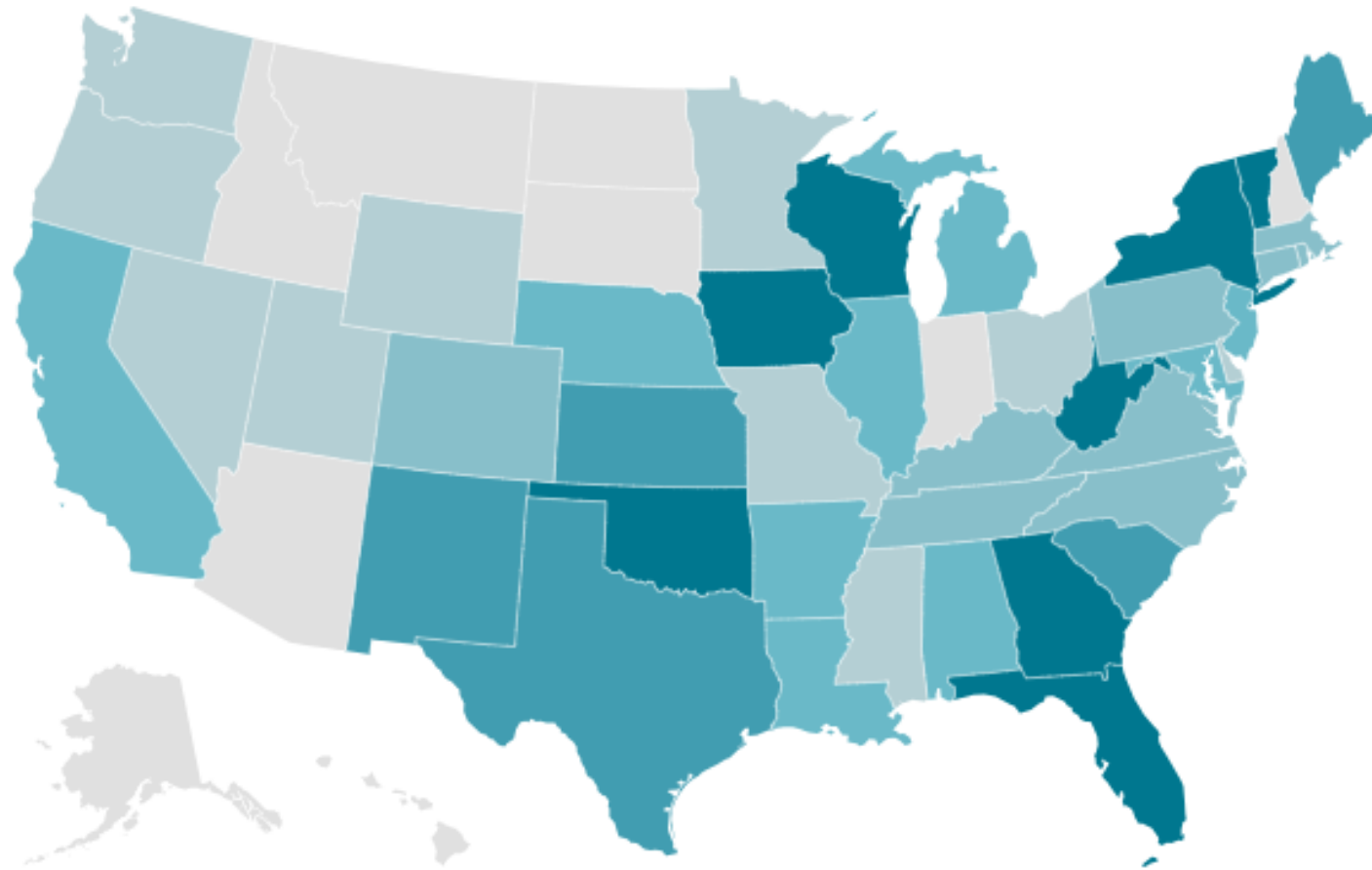
41% are high-quality programs

Bottom 8% of quality nationwide

## Percentage of four-year-olds in preschool

States vary in whether and to what degree they provide access to preschool for four year olds and three year olds. NIEER collects the data presented here. Click states for detail.

 < 10   10-20   20-30   30-40   40-50   ≥ 50



Map: Ed100 Lesson 4.1 • Source: [NIEER 2023](#) • [Get the data](#) • [Embed](#) • Created with [Datawrapper](#)

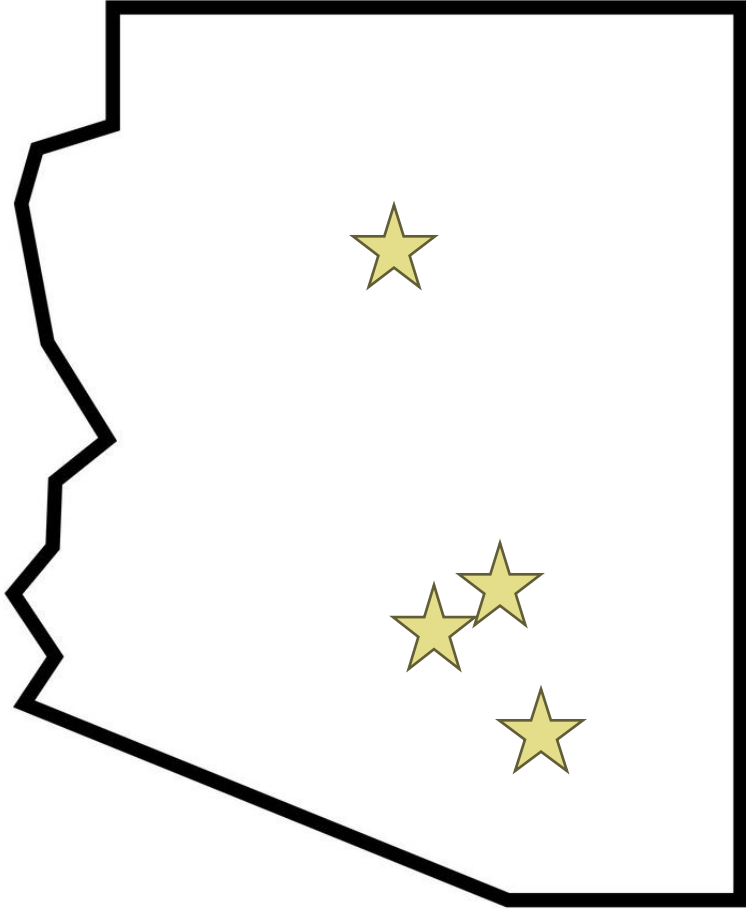
# The Solution



# City and county early childhood initiatives nationwide

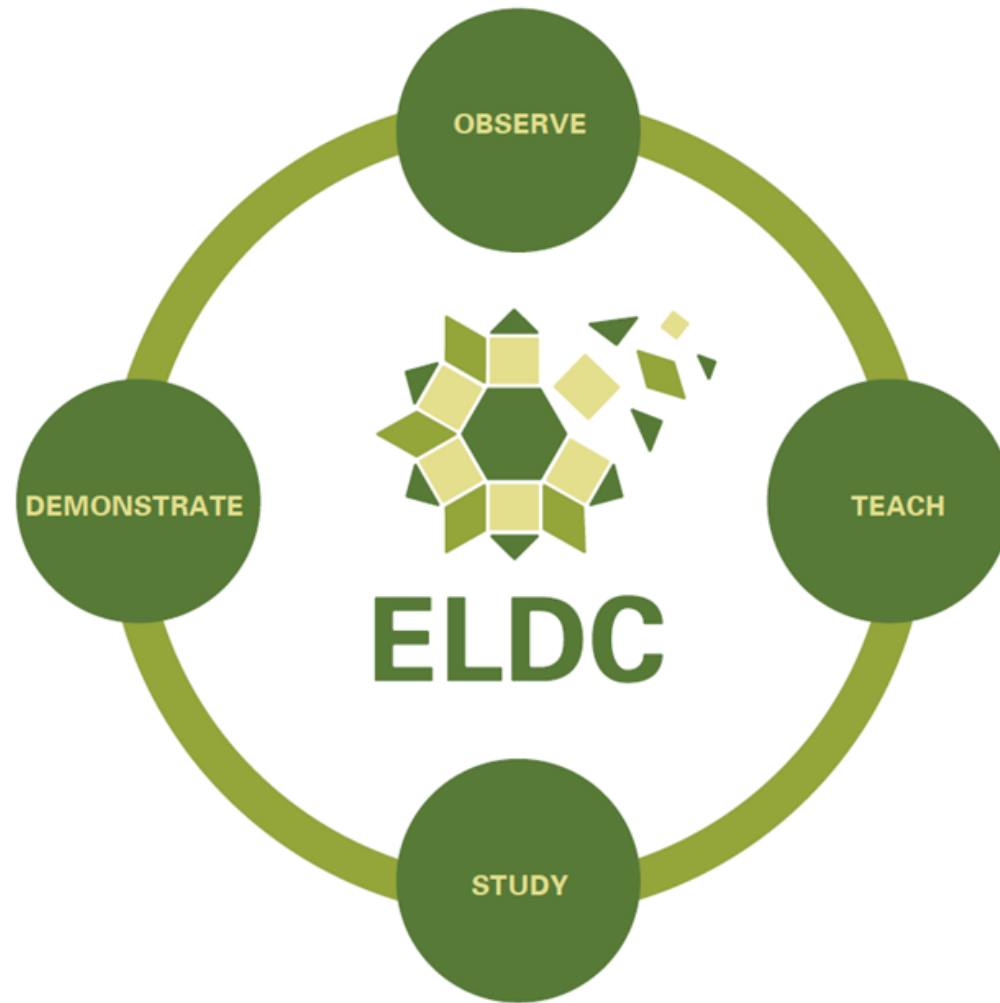


Arizona cities with  
funded early  
childhood initiatives



Early Learning and Development Center

- Serve a diverse population of children
- Support working families
- Support education attainment
- Model innovative practices
- Train preservice teachers and other related disciplines, creating a pipeline of professionals
- Provide professional development to the field
- Support national organizations through research and dissemination of work
- Collaborate with schools and communities



# Next steps and goals:

- Continue collaborative conversations around childcare
- Capital investment in facility space
- Consider workforce partnerships that are mutually beneficial
- Create a commission dedicated to the childcare crisis
- Pave a pathway for a systemwide approach



# Thank you!

Rebecca Cirzan

[Rebecca.cirzan@nau.edu](mailto:Rebecca.cirzan@nau.edu)

928-523-4825

Nau.edu/early-learning-development-  
center/

Eldc@nau.edu



**Coconino County Workforce Development Area**  
**YTD Expenses through 06/30/25 as of 07/07/25**  
**Fiscal Year 2025**

**Money In**

FY24 Carryover	\$ 530,745.00
New Funding	1,619,261
<b>Total Funding Available</b>	<b>\$ 2,150,006.00</b>

**Money Out**

	Budget	Preliminary				Expenditures Total	% of Budget Remaining	% of Year Remaining
		Jul-Sep Expenses Quarter 1	Oct-Dec Expenses Quarter 2	Jan-Mar Expenses Quarter 3	Apr-Jun Expenses Quarter 4			
<b>Subrecipients</b>								
One-Stop Operator	\$ 184,671	\$ 39,758	\$ 30,563	\$ 43,172	\$ 27,153	\$ 140,646	24%	0%
Service Provider	940,000	-	53,728	110,160	164,885	328,773	65%	0%
<b>Special Funding</b>								
One-Time Funding	159,774	53,292	2,320	-	(543)	55,068	66%	0%
Rapid Response Salary and ERE	357,988	23,089	29,538	25,950	22,439	101,016	72%	0%
Rapid Response Operations/Travel	132,092	10,539	-	880	810	12,228	91%	0%
<b>Regular WIOA Expenses</b>								
Salary and ERE	205,374	154,279	115,951	89,501	101,665	461,397	-125%	0%
Operations	200,000	34,290	23,917	96,947	39,052	194,206	3%	0%
Travel	15,000	208	8,864	2,281	11,406	22,759	-52%	0%
<b>Expense Total</b>	<b>\$ 2,194,899</b>	<b>\$ 315,454</b>	<b>\$ 264,882</b>	<b>\$ 368,892</b>	<b>\$ 366,865</b>	<b>\$ 1,316,093</b>	<b>40%</b>	<b>0%</b>

<b>Youth Requirement Tracking (through Q3)</b>	PY23 Category Expenses	PY23 Allocation	% of Allocation	YTD Category Expenses	YTD Total Youth Exp	% of YTD Expenses
<b>Out-of-School Youth % of Total Youth</b> (should be at least 75%)	\$ 179,473	\$ 423,113	<b>42%</b>	\$ 148,652	\$ 173,186	<b>86%</b>
<b>WEX % of Total Youth</b> (should be at least 20%)	\$ 7,675	\$ 423,113	<b>2%</b>	\$ 7,675	\$ 173,186	<b>4%</b>

<b>Expiring Funding Overview (through May)</b>	
Funding to Expire by June 30th, 2025	\$ 862,522
YTD Expenditures in Expiring Funds	515,406
<b>Remaining</b>	<b>\$ 347,116 40%</b>

**Coconino County Workforce Development Area**  
**One-Time Funding Expenses as of 7/7/2025**  
**Fiscal Year 2025**

**Marketing**

Wix website and email services for coconinoworks.org	\$ 1,411.65
Flagstaff Business News IWT advertisement	1,160.00
Moonshot Partnership in Employer Outreach	1,500.00
Indigenous Community Health & Resource Fair sponsorship	100.00
Flagstaff Business News Sep advertisement	1,160.00
Flagstaff Business News Oct advertisement	1,160.00
WIX renewal for email accounts	117.59
WIX refund for overpayment	(1,411.08)
Flagstaff Business News Feb advertisement	750.00
<b>Total</b>	<b>5,948.16</b>

Budget	109,774.00
Remaining	\$ 103,825.84
	95%

**Atlas Referral System**

Setup services and software	\$ 49,120.00
Budget	50,000.00
Remaining	\$ 880.00
	2%

**Summary**

Grand Total Expenditures	\$ 55,068.16
Budget	159,774.00
Remaining	\$ 104,705.84
	66%

**WIOA One-Stop Operator Monthly Report**

**Month:** July 7, 2025

**Reporting Agency:** CPLC OSO, Heather Bachicha

- **Atlas Updates:**
  - total referral since February entered into Atlas- 126
  - 227 clients active clientsin Atlas
  - Second Friday of each month will now be Atlas Training sessions held at the One Stop
  - Kiosks have been rebooted with deliveries scheduled
- Customer Services Total Customers Served:**
  - New Customers: 137
  - Returning Customers: 470
  - One Stop traffic for titled partners: 607
- **Service Breakdown:**
  - Unemployment Assistance: 123
  - Initial Assessments: no data reported
  - Career Counseling: no data reported
  - Resume and Cover Letter Assistance: no data reported
  - Job Search Workshops: no data reported
  - Other Services (Specify):
    - Job placements: 11
- **Title III- Employment Service and Business Service**
  - **Total Employer Interactions: 29**
    - New Employer Contacts: 3
    - Existing Employer Meetings:
    - Hiring Events Attended or Hosted: 3
  - **Services Provided: No data reported**
    - Job Posting Assistance:
    - Recruitment Events Held:
    - On-the-Job Training (OJT) Agreements Signed:
    - Other Services (Specify):
- **Program participation**
  - **WIOA Title I Adult Participants: No data reported**
    - Enrolled in Training:
    - Placed in Employment:
  - **WIOA Title I Youth Participants: No data reported**
    - Enrolled in Education/Training:
    - Placed in Employment:
  - **Other Programs (if applicable):**

- Vocation Rehab (Title IV): No data reported
  - New Clients:
  - Continuing Clients:
  - Job placements:
  
- **Challenges and Opportunities:** Challenges have been assisting teams with Atlas and a change to how we all serve clients. But with the challenges, new monthly training sessions have been added for partners to join in person to get a better understanding of processes, standards of referrals, supervisors will learn to create reports.
  
- **Next Steps:** Next Atlas training is Friday July 11. OPS meeting is Tuesday July 15.

# Adult, Dislocated Worker, & Youth

## CCWDB Service Provider Updates

July 2025

Sandra Darling, Program Manager



COCONINO COUNTY

A proud partner of the [americanjobcenter](#) network



A proud partner of the [americanjobcenter](#) network



## Program Year End

- **47 Participants Served**
- **38 Newly enrolled**
- **New Enrollments**
  - 25 Adults
  - 3 Dislocated Workers
  - 10 Youth
    - 8 OSY
    - 2 ISY
- **100% accuracy on last DES data validation**

# Team Updates!

- The team is set
  - Sandra Darling – Program Manager
  - Cori Cusker – Career Coach
  - Luke Metzheiser – Career Coach
  - James Betoney – Career Coach
  - Career Coach Page – Offer made



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# Program Highlights - EXPLO

First Cohort of seven started in June

- Week 1 Work-ready Training
- Weeks 2-7 Work Experiences

Host Employers

- Criminal Justice Coordinating Council
- Coconino County Communications
- Tynkertopia
- Forestdale farms
- Little America



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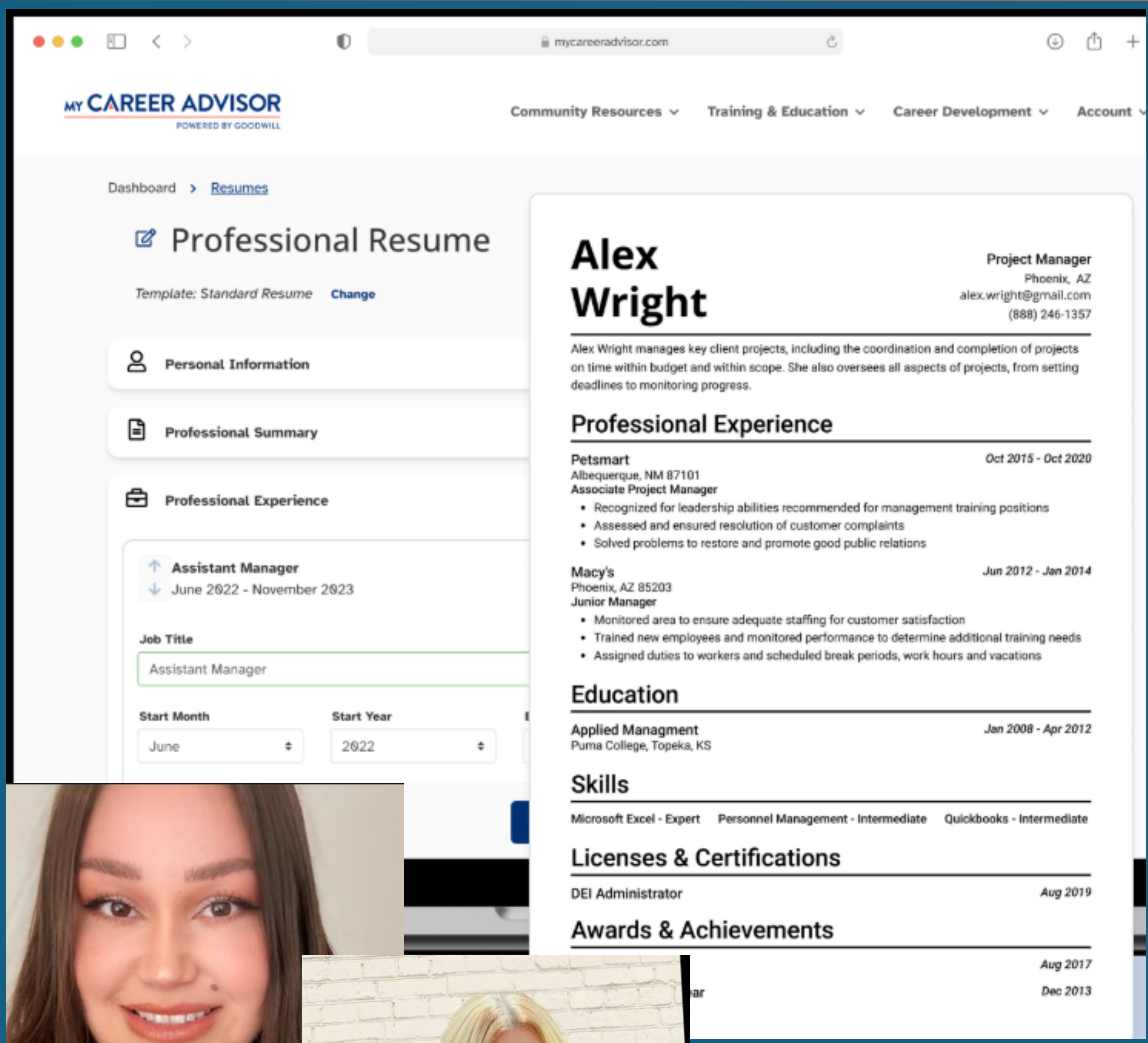
# EXPLO Partnerships

- The **Center for Economic Education** at EPI, housed within the W.A. Franke College of Business at Northern Arizona University, delivers engaging, hands-on programming in financial literacy, economics, and entrepreneurship. As an affiliate of the Arizona Council on Economic Education, we work closely with K–12 schools, educators, and communities across Northern Arizona—especially in rural and tribal areas—to promote informed decision-making and economic empowerment. We offer tailored workshops, school-based programs, and volunteer opportunities that build real-world skills.

**[Danielle.Bonfig@NAU.edu](mailto:Danielle.Bonfig@NAU.edu)**



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# EXPLO Partnerships

- **Goodwill of Central and Northern Arizona** understands that preparing for a job or new career can be daunting, which is why we offer no-cost training classes and workshops to help you enhance your skills for success. If you need more assistance, our career services team can help you build your resume, practice mock interviews, and connect you to companies currently looking to hire someone just like you.

**Mayra.Rios@GoodwillAZ.org**

**Nicole.Wnenta@GoodwillAZ.org**



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# EXPLO Partnerships

- **SOBO Associates LLC** gives you access to a team of subject matter experts in Workforce Training, Organizational Development and Manufacturing. We have a proven track record of bringing solutions to a variety of large and small organizations. Our team represents decades of experience working with businesses, manufacturers, educational institutions and government entities. Our consulting services include workforce training design and facilitation, organizational development solutions, project planning and implementation, grant writing and manufacturing process development.

**Bruce@SOBOAssociatesLLC.com**

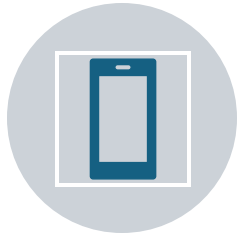


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# Engage App Integration - EXPLO



MOBILE APP INTEGRATION



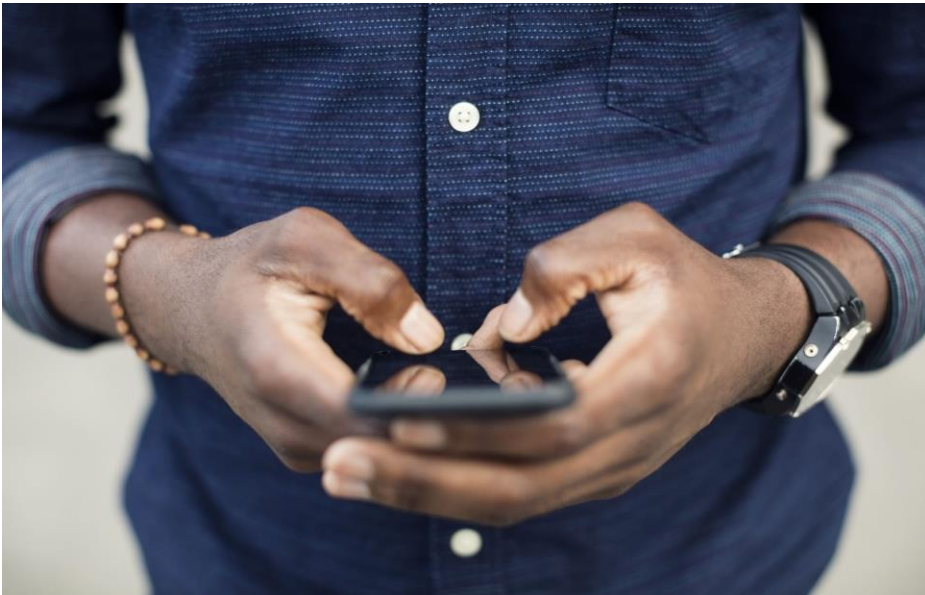
BUILT IN CALENDAR WITH  
SCHEDULED TASKS AND  
CAREER DEVELOPMENT  
ACTIVITY



STREAMLINES CUSTOMER  
COACH AND PROGRAM  
PARTICIPANT ENGAGEMENT



DRIVES ENGAGEMENT AND  
SUPPORTS OUTCOMES





# Community Resource Fair



# Arizona Workforce Summit Attendance



- Program Manager report out/reflection



# HSE Graduation Speaker

- Featured on Eckerd Social Media



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# Program Enhancements – Orientation Video

- Created an Orientation Video to streamline referral processing
- All adult referrals receive a letter with a link to view the orientation
  - Individual is prompted to complete a reflection activity
  - Team is notified when orientation is completed and proceeds with next steps
- Video helps with:
  - Consistent messaging
  - On-demand access (orientations can now occur 24/7)
  - Establishing participant expectations and commitment
  - Timely processing of referrals
  - Closed caption for accessibility



the workforce,



# Questions



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