



MCWDB Executive Committee

March 20, 2025



NOTICE OF PUBLIC MEETING OF THE
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD EXECUTIVE COMMITTEE

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Maricopa County Workforce Development Board Executive Committee and to the general public that the Maricopa County Workforce Development Board Executive Committee will hold a meeting open to the public on:

Thursday, March 20, 2025 – 9:30 a.m. - 10:30 a.m.

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701 #

The Agenda for the meeting is as follows:

****Indicates materials attached, please review/read prior to meeting.***

1. Call to order.

2. Roll Call.

3. Welcome, Chair Opening Remarks.

4. Consent Agenda.

For Possible Action.

The Committee will consider and vote on the items on the consent agenda. Consent agenda is established to efficiently dispense the business of the MCWDB. These items will not be discussed unless a Member of the Committee asks to remove the item from the consent agenda.

- a. Meeting Minutes: January 25, 2025***
 - b. Monthly Careers Pathway Strategist Report***
 - c. One-Stop Operator Monthly Report***
 - d. Fiscal Report***
-

PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body." Note: Agenda items may be taken out of order

"Equal Opportunity Employer/Program." "Auxiliary aids and services are available upon request to individuals with disabilities." A sign language interpreter, alternative format materials, or infrared assistive listening devices will be made available within 72 hours' notice. Additional reasonable accommodations will be made available to the extent possible within the time frame of the request. Arizona@Work: Maricopa County products and services are made available through federal funding provided by the Workforce Innovation and Opportunity Act (WIOA); serving Employers by aiding job seekers, adults, dislocated workers and youth.

5. Information/Discussion/Possible Action.

- a. **FY 25 Administrative Budget (10 minutes)**
 - b. **Maricopa County Workforce Development Board Quarter 2 Report* (5 minutes)**
 - c. **One Stop Operator Quarter 2 Performance Assessment* (10 minutes)**
-

6. Information/Discussion Only.

- a. **2025 Strategic Planning Update (30 minutes)**
-

8. Call to Public.

9. Adjourn.

NEXT REGULAR EXECUTIVE COMMITTEE MEETING: May 15, 2025

PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body." Note: Agenda items may be taken out of order

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Consent Agenda

Meeting Minutes



MINUTES OF PUBLIC MEETING OF THE
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD EXECUTIVE COMMITTEE

Thursday, January 23, 2025 – 9:30 a.m. - 10:30 a.m.

In-Person:

301 W. Jefferson, 9th Floor. Room 9038

Virtual

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701 #

MEMBERS PRESENT: Anne Landers, Bonnie Schirato, Loren Granger, Shawn Hutchinson

MEMBERS ABSENT: None

Call to order.

Chair Bonnie Schirato called the meeting to order at 9:34 a.m. and requested a roll call vote.

Roll Call.

MCWDB Board Liaison Julia Maciel Vargas took roll call. A quorum was present.

Welcome & Opening Remarks.

Chair Schirato welcomed everyone to the meeting and shared our vision and values.

Consent Agenda.

- a. Meeting Minutes: November 14, 2024*
- b. Monthly Careers Pathway Strategist Report*
- c. Jobs Report*
- d. One-Stop Operator Monthly Report*
- e. Fiscal Report*

MOTION: Chair Schirato asked for a motion to approve the Consent Agenda as presented. Hutchinson made a motion; Landers seconded the motion.

Chair Schirato called for an all-in favor vote:

In Favor: Bonnie Schirato, Anne Landers, Loren Granger, and Shawn Hutchinson

Opposed: None

Abstained: None

Motion passed.

Chair Report.

Chair Schirato shared that the Central Arizona Regional Workforce Forum series last week was excellent and the recording will be available for people to watch. It was a great, interactive session and she thanked Annie Landers for her participation.

Information/Discussion/Possible Action.

a. 2025 Local Board Recertification Approval*

MCWDB Policy and Compliance Manager Laura Malhoit shared the process for the Local Board Recertification. Below are highlights:

- OEO 2025 Recertification Timeline
 - Late 2024 Notifications are sent to LWDB's on timeline and updated guidance
 - Early 2025 Due date to OEO
 - May/June 2025 is when the Workforce Arizona Council Approves
 - Pre-approval from the board is necessary to move forward with OEO approval

MOTION: Chair Schirato asked for a motion to approve the 2025 Local Board Recertification as presented. Landers made a motion; Hutchins seconded the motion.

Chair Schirato called for an all-in favor vote:

In Favor: Bonnie Schirato, Anne Landers, Loren Granger, and Shawn Hutchinson

Opposed: None

Abstained: None

Motion passed.

Information/Discussion Only.

a. 2025 Strategic Planning Kickoff

Chair Schirato introduced Sam Chase and Amber Gore from the Maricopa County Innovation Studio. Below are the highlights of their strategic planning kickoff session:

Project Overview

- The Innovation Studio will work with the Workforce Development Board in the first half of 2025 to review the success of the previous plan, explore new strategic focus areas, identify objectives that align to the priorities of the County.
- Analyze the success of the previous Strategic Plan
- Develop data collection.

Project Approach

- Iterative Service Design Methodology
 - Using user-driven research analysis, co-creation principles, prototyping, and qualitative evaluation.
 - Framed Expectations and Assumptions.
 - Aligning the new plan with the state and county strategic plans as well.
 - One-on-one interviews.
 - Intentional focus to make sure things were tangible and actionable.
 - We've got different focus and different representatives from different in-demand industries and different experiences.
 - Keeping goals at the high strategic level.
 - Best in class process.
 - Regional Collaboration will continue to be a major focus.
 - Impact of AI.
 - Federal initiatives that include workforce.

Call to Public.

No one spoke.

Adjourn.

Chair Schirato thanked everyone for attending and adjourned the meeting at 10:31 a.m.

**For additional information, contact MCWDB staff at: MCWDB@maricopa.gov*



Consent Agenda

Careers Pathway Strategist Report

In-Demand Career & Apprenticeship Strategist Report

Katelyn Harris Lange | February 2025

Upcoming Events

- **March 2-8:** Women in Construction Week
- **March 6:** Jobs for Arizona's Graduates Career Development Conference
- **March 6, 20, 25:** Hiring events in Gilbert, Mesa, and Glendale
- **April 30:** West Valley Apprenticeship Fair (Surprise) | National Apprenticeship Day

Community Partnerships

This month, I attended a number of community events including:

- AAED Professional Pathways Career Expo
- Jobs for Arizona's Graduates Office Open House
- Arizona Business & Education Council Growing Arizona's Future

To further my professional development, I've joined Maricopa County's internal Transformational Leadership Training and AAED's AZED Pro Cohort program.

Apprenticeship News



The U.S. Department of Labor recently announced a change of dates for National Apprenticeship Week. Historically held in November, the national celebration will now take place in April.

On April 30th, 2025 we will host a West Valley Apprenticeship Fair at the Surprise Regional Library in celebration of National Apprenticeship Week.

The 2024 East Valley Apprenticeship Fair (11/21/24) welcomed 61 jobseekers and 15 Registered Apprenticeship Programs.



Consent Agenda

One-Stop Operator Report

To: Steve Clark, Workforce Board; Laura Malhoit, Julia Maciel Maricopa County Workforce Development Board (MCWDB)

Date: **March 18, 2025**

From: Janine Estrada – One Stop Operator

Subject: One-Stop Operator Report: - February- 2025

Maricopa County One Stop Operator Front Desk Customer Interactions:

East Valley Career Center (Mesa)

Service	Feb -25
On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services)	594
Calls	196
DES (AJC, Unemployment)	320
Smart Justice calls	49
Vocational Rehab	3

West Valley Career Center (Glendale)

Service	Feb -25
On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services)	1,088
Calls	
DES (AJC, Unemployment)	321
Smart Justice calls	33
Vocational Rehab	9

The number of Enrollments for February	Youth	18
	Adult/Dislocated Worker	100
The updated number of Enrollments for January 2025	Youth	17
	Adult/Dislocated Worker	102

Business Services Updates

During the month of February, the Business Services team connected with 63 new employers and 353 existing employers. We received 1 WARN Notices for Rapid Response Services.

Number of customers welcomed at Satellite sites. (count kiosk numbers)

<u>SATELLITE LOCATIONS</u>	
Mesa	9
Queen Creek	28
Gila Bend	21
Tempe	401
Wickenburg	115
Surprise	210
Avondale	19
Goodyear	133



Location: Tempe Envision Center-1310 E Apache Blvd • Tempe • AZ 85281

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
2/20/2025 11am- 2pm	Tempe Partnership Site	16	311	407-On spot 197- Scheduled	

List of companies participating

1. Gila River Police Dept.
2. KIDZONE
3. Tempe HR
4. PRO EM
5. Harkins Theater
6. St. Joseph the Worker
7. Abrio Home Care
8. Kinkaid Civil Construction
9. Pacific West
10. City of Scottsdale
11. Goosehead
12. Loomis
13. Fry's Food Stores
14. Chandler Unified School District Transportation
15. Randstad
16. Empire Cat

Job Seeker Success Story

Client Rebecca McGirr recently moved here from Ireland. I've been assisting her in finding positions within the training and hospitality sectors. She was initially hesitant about attending the hiring event, but I encouraged her to go. As a result, she had the opportunity to meet with representatives from Empire Cat and secured an interview for a training position in their Education Department. She was very grateful for the chance to meet with so many hiring and human resources professionals face to face.



The client had been searching for a position for over four months. They attended the job fair, connected with Abrio Home Care, and had a preliminary interview with the HR Manager. She was thrilled to inform us that she has a follow-up interview today and feels confident about receiving a job offer!

Location: Surprise Regional Library located at 16089 N. Bullard Avenue, Surprise, Arizona

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
2/20/2025 10am- 1pm	Surprise Regional Library	18	188	23- On spot 117-Scheduled	3

List of companies participating

1. Arcadia Home Care
2. Haydon Construction
3. Service World RV
4. Good Neighbor Support Services
5. BEDS
6. ABRIO
7. United States Navy
8. Arizona Department of Health Services
9. City of Surprise Human Resources Department
10. Greater Phoenix Union Urban League
11. Littleton Elementary School District
12. DJC Rock Home Care
13. Touchstone Health Services
14. Dysart School District
15. Recreational Center of Sun City West
16. Maricopa County Sheriff's office
17. Catholic Charities Westside HeadStart
18. Arizona Department of Corrections

Success Story:



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Job seeker that attended the job fair got hired at DJC Rock Home Care as a caregiver/certified nursing assistant making \$17.00 an hour.

Location: Wickenburg Community Center -160 N Valentine St , Wickenburg, AZ 85390

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
1/25/2025 9am- 11am	Wickenburg Partnership Site	9	47 Adult:15 Students: 32	14- On spot 7 -Scheduled	3

List of companies participating

1. Arcadia Homecare & Staffing
2. Arizona Department of Corrections
3. Arizona Department of Public Safety
4. Arouet
5. Town of Wickenburg
6. Wickenburg Antiques & Artisans
7. Wickenburg Community Hospital
8. Wickenburg Community Services Corporation
9. Yavapai Small Business Development Center (SBDC)

Industries Represented~ Education, Government, Healthcare/Social Services, Protective Services, Reentry, and SNAP Services Information

Success Stories:

"I've been working with a client who attended the scheduled workshops. Through the tools and resources provided during the workshops, they were able to revise their resume and were successfully interviewed and hired today on-the-spot at the Job Fair!"

One of the vendors who is a non-profit group, was able to gain 5 volunteers for their program. This was their first time participating with our job fair!



Arizona Dept of Public Safety was excited to have the high school students in attendance and was able to speak about their training program. The potential number of students was 15 (once they turn 18 years of age!)

OSO Team Updates February:

- OSO partner one on one check-ins with Phoenix Indian Center and RESEA
- OSO Community Partners Meeting: Second Chance presented by Jennifer Fixman with 44 in attendance.
- OSO ARIZONA@WORK Maricopa County Collaboration Leadership (MCCL) Meeting (Quarterly): business services provided by the Workforce Development Division, shared by Tina Luke with 16 in attendance.
 - Customer Satisfaction Survey Results 93.65%
 - Shared Partner Check-in with a worksheet and Unite Us, referral tracker. Best Practices
- OSO facilitating co-located partner Bridge building, helping with growing pains introducing new co-located partner. PPEP and Title 1b
- OSO encouraging us of thread to share updates between partners (being utilized more)

Partners Updates:

- OSO Community partners in-person May 22nd WVCC Rm 207
- Pre-dream is March 20th over at Gateway Community College.
- Dream Job Fair March 27th
- April 1st at Rio Salado College is a sensory-friendly Job Fair
- Tuesday Employer meeting, usually 60 ppl with 10 employers ~ Voc Rehab Tim Stump
- Harmon Library (Central City South) Tuesdays: Employer Spotlight & ARIZONA@WORK from 12-2 pm. Second Chance Job Fair 4/3 10 am – 12 pm ~ Keith Feldt
- Unlimited Potential Biannual Health Fair on March 15th ~Perla Escalante
- Compudopt Jessica or michellecompu.org regarding computer donations and provide information on personal devices for donation. ~Jessica Thumas
- Tempe Community Action- Tempe Empty Bowls event February 22nd ~Xavier Gonzalez
- Gilbert Education and Healthcare Career Fair Thursday, March 6, 2024~ Amy Altschul



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- IRC, Phoenix Women's Commission and YWCA are collaborating for the PWC's Annual She Matters Equity Forum celebrating International Women's Day on Friday, March 7

Warn and Non warn AJC:

Notice Date	Warn Type	Employer	Number of Affected Employees	LWIB Area
2/4/25	Warn	Cruise LLC	84	7 - ARIZONA@WORK - Maricopa County
2/12/25	Non-Warn	Prent Corporation	50	10 - ARIZONA@WORK - Coconino County
2/19/25	Warn	Nikola Corporation	540	5 - ARIZONA@WORK - City of Phoenix
2/19/25	Warn	Nikola Corporation	315	2003 - ARIZONA@WORK - Pinal
2/19/25	Warn	Behavioral Health Link	2	7 - ARIZONA@WORK - Maricopa County
2/25/25	Non-Warn	Goodwill Career Center-Yuma	3	9 - ARIZONA@WORK - Yuma County
2/27/25	Non-Warn	Corazon Behavioral Health	30	2003 - ARIZONA@WORK - Pinal
2/28/25	Warn	Veyer LLC	60	5 - ARIZONA@WORK - City of Phoenix
2/28/25	Warn	LUKE Holding Inc	34	6 - ARIZONA@WORK - Pima
2/28/25	Warn	LUKE Holding Inc	19	8 - ARIZONA@WORK - Santa Cruz County
2/28/25	Warn	LUKE Holding Inc	54	9 - ARIZONA@WORK - Yuma County

1. Cruise LLC.- Autonomous vehicle company Cruise- commercial robotaxi business -is laying off “nearly” 50% after GM merger -cuts
2. Prent Corporation – thermoforming company closes Flagstaff plant



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3. Nikola Corporation -battery, electric and hydrogen powered semi-truck maker- increased competition, production and supply chain challenges– delays and increase cost
4. Behavioral Health link – mental health software and crisis call center- GA based- lost contract
5. Goodwill Career Center-Yuma- offered individualized programs and services
6. Corazon Behavioral Heath mental health services
7. Veyer LLC- logistics company- distribution for office supplies B2B
8. Luke Holdings Inc.- contractor- provides staff for Customs and Border Protection migrant camps



Training Team Update 02/28/2025

Covers the period July 1, 2024 – February 28, 2025

Success Story / Highlights:

- Trainer led an outreach event at Tempe EnVision Center, facilitating CPR/AED & First Aid class certifying 6 participants, along with sharing out flyers/calendars, and providing information on how to connect to additional HSD services.
- Trainers participating in facilitating 2 Virtual Workshops for Rapid Response events for total 49 participants.
- Training Team attended Neurodiversity Training with Arizona Autism Charter Schools to learn best practices when working with the Neurodiverse population. Trainer working on training to provide an overview to WDD staff. Training Supervisor connected with WDC Supervisor to arrange center coverage support while training team attended.
- Trainer facilitated WDD Onboarding Orientation to new Youth CA and WDB member/Executive Assistant to the Director.
- Trainer led a HSD Displaced Worker training workshop covering Job Search Assistance, Resume Writing, and Job Interview Practice to 4 staff.
- Training Supervisor met with Youth Supervisors to begin development for Youth initiative Passport to Employment with trainers supporting identified workshops as part.
- Training Supervisor and Youth Supervisors met with CTE Career Coach at Red Mountain HS to schedule a Resume Writing Workshop & Lab in March.
- Trainers supporting upcoming PreDREAM event in March.
- Training Supervisor met with Town of Guadalupe staff for planning workshops at their upcoming April event.
- Training Supervisor connected with City of Avondale for AviTEMP continued collaboration for 2025. Trainers will support their AviTEMP Youth Program in June facilitating workforce workshops.
- Training Supervisor connected with City of Surprise staff for continued collaboration in 2025 with their Surprise Youth Program providing Professional Development workshops to their participants in June/July.
- Training Team processed Dynamics Password Resets.
- Trainers and Supervisor supported Extended Hours coverage.
- Training Supervisor reviewed and reported 19 facilities requests to HSD Facilities team.
- Supervisor continues to meet with Rapid Response Coordinator to review and support training for upcoming RR Events.
- Supervisor assisted with ARIZONA@WORK Maricopa County website updates for Job Listings and Hiring Events.

WDD CENTER TRAINING SERVICES	EVCC Feb. 2025	WVCC Feb. 2025	Program Year to Date EV Totals	Program Year to Date WV Totals	Program Year to Date Team Totals
Orientation Virtual Participants	75	120	741	1236	1977
Orientation In Person Participants	1	0	47	114	161
AJC & Client Portal Application Lab	2	13	40	126	166
CDL Module <i>(started 02.2025)</i>	27	29	54	50	104
Job Search Assistance Workshop	3	2	25	15	40
Resume Writing Virtual Workshop	8	0	53	5	58
Resume Writing In Person Workshop	12	8	77	73	150
Resume Writing Lab	9	5	66	53	119
Job Interview Practice Virtual Workshop	0	2	28	33	61
Job Interview Practice In Person Workshop	2	3	11	10	21
Basic Computer Skills Workshop	1	1	14	31	45
Financial Empowerment Workshop	2	2	17	16	33
Introduction to Entrepreneurship Workshop	1	1	13	10	23
Workplace Readiness Workshop	0	0	4	2	6
Youth Leadership Development Virtual Workshop	2	0	17	8	25
CPR/AED & First Aid Class	4	5	24	34	58
Spanish Basic Computer Skills Workshop	0	0	0	1	1
Spanish Financial Empowerment Workshop	0	0	0	0	0
Spanish Resume Writing Workshop	0	0	3	0	3
Youth Office Proficiency Assessment Assisted	3	5	39	89	128
Office Proficiency Assessment and Certification Obtained	1	5	24	14	38
Community Outreach Events (Refugee, etc.)	1	0	20	17	36
Community Outreach Event Participants	2	0	263	227	465
Rapid Response Events	0	2	7	9	16
Rapid Response Event Participants	0	49	81	232	313
Hiring Event Workshops	0	0	0	0	0
Hiring Event Workshops Participants	0	0	0	0	0
WDD New Hire Onboarding Staff Participants	3	0	3	0	5
WDD Internal Staff Training Participants	4	2	39	22	61

WDC Site Workshop Update 02/28/2025

<i>East Valley Workforce Development Coordinator Partnership Sites</i>			
<i>Workshop Name/Type</i>	<i>Mesa Partnership Site # participants attended</i>	<i>Queen Creek Partnership Site # participants attended</i>	<i>Tempe Creek Partnership Site # participants attended</i>
<i>Resume</i>	<i>8</i>	<i>8</i>	<i>3</i>
<i>Job Search</i>	<i>0</i>	<i>2</i>	<i>1</i>
<i>Interview</i>	<i>0</i>	<i>0</i>	<i>3</i>
<i>Financial Empowerment</i>	<i>0</i>	<i>0</i>	<i>0</i>
<i>Pop-Up 1:1</i>	<i>0</i>	<i>1</i>	<i>1</i>
<i>Held off-site, in community # of workshops/total # participants</i>	<i>0 workshops / 0 parts</i>	<i>0 workshops / 0 parts</i>	<i>0 workshops / 0 parts</i>
<i>Total # Participants</i>	<i>8</i>	<i>11</i>	<i>8</i>

<i>West Valley Workforce Development Coordinator Partnership Sites</i>					
<i>Workshop Name/Type</i>	<i>Avondale Partnership Site # participants attended</i>	<i>Gila Bend Partnership Site # participants attended</i>	<i>Goodyear Partnership Site # participants attended</i>	<i>Surprise Partnership Site # participants attended</i>	<i>Wickenburg Partnership Site # participants attended</i>
<i>Resume</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>1</i>
<i>Job Search</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>1</i>
<i>Interview</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>2</i>	<i>0</i>
<i>Financial Empowerment</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>
<i>Pop-Up 1:1</i>	<i>6</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>2</i>
<i>Held off-site, in community # of workshops/total # participants</i>	<i>0 workshops / 0 parts</i>	<i>2 workshops / 2 parts</i>	<i>0 workshop / 0 parts</i>	<i>0 workshops / 0 parts</i>	<i>0 workshops / 0 parts</i>
<i>Total # Participants</i>	<i>8</i>	<i>2</i>	<i>4</i>	<i>6</i>	<i>4</i>

**MARICOPA
COUNTY**
Proud Partner of the ARIZONA@WORK Network
Success Story

Participant Name: Tommy Cruz

Month/Year: March 2025

Career Advisor: Jessica Murray

Before: Explain customer circumstances before receiving assistance from Human Services, ARIZONA@WORK-Maricopa County...

"I initially heard of this program from a friend that went through this terrific program as well. He also got released from the penitentiary... I was incarcerated for about 27-years, and I believe that this was the best choice that I have made. Before this I was just doing odd jobs that made me feel like I was going in a circle to nowhere felt like I was chasing my tail."

During: Describe the actions that were taken to assist the participant in their journey. List any challenges they had and resolutions...

Tommy was referred to the Smart Justice team and was enrolled in September 2024, with the main goal of finding employment to meet immediate needs, and then find a career to meet future ones. His career advisor, Jessica, quickly provided job leads, as well as community and county resources to address non-employment needs. Tommy gained temporary employment in November, but wanted something more, and turned his focus to getting his CDL. During the time he spent researching this career path, he also attended two Smart Justice Workshops to improve his work readiness skills. He also received \$1,000 in support services to repair his vehicle so he could travel safely to and from work and school.

He started and finished CDL training in February 2025 at MG Trucking School. He says, "The crew over there were very helpful by showing me how to get original copies of my birth certificate, going to get my physical, to showing me where to go get my permit for my CDL and the instructors, showing me how to start up the big rigs all the way to teaching me how to drive it, they were with me every step of the way. Made me feel comfortable and their process of teaching is the best I've ever encountered. So I would like to give them thanks."

Tommy received job leads from his career advisor and immediately began his job search, and was hired within a week. "Now that I have my CDL, I recently got a job with a company that hired me on the spot knowing my background they did not shy away from me because I had my CDL and willing to work. I truly believe after all this time being away from society that there is still good companies that will hire ex-felons."

His career advisor used support services to provide gas cards to help Tommy get to and from work until he received his first paycheck, and purchase a pair of brand-new work boots.

After: Describe how services provided transformed participant's life...

"Last but not least I would like to thank everyone at the Maricopa County who helped me get this grant. It was very much appreciated. To the Client Engagement Specialist up front Christina who showed me how to log in every time I went and emailed my copies where they needed to go.

"Now I would like to extend my gratitude to Jessica for taking the time walking me through this grant process helping me get my truck up to par by getting the brakes fixed along with the tune-up. That gesture of this program helped me get to school without any breakdowns and I also appreciate you texting me weekly to see how everything was going. Thank you for all the encouraging words. With that said I want to thank everybody that I did not talk to that had a hand in this process."



Location: **Microsoft Teams Meeting**
Date: March 13, 2025
Time: 2:00 PM - 3:00 PM

- I. Welcome and Introductions (2 minutes)
 - A brief welcome to all partners in attendance.
 - Request introductions from attending partners, including title and email address, share in chat
- II. Partner Updates (10 minutes) Share in both chat and live
- III. Presentation By Sebastian Blackwell – Unite Us
- IV. Questions for Sebastian
- V. Reminder- Maricopa County’s referral POC worksheet

Next Upcoming Partnership Meeting – April 13th, 2025 2 pm – 3 pm

Vision statement- "Be the best-in-class workforce system that connects job-seekers to career



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ARIZONA@WORK Maricopa County Community Partner Meeting

Date: March 13, 2024, via Teams 2 pm -3 pm

Attendees:

Title I: Carter Ellis, Wendy Bursch, Amy Altschul, Jaquelin Molina, Rebekah Keizer, Christopher Sternisha, Jackie Thatcher, Maritza Toyos, Julie Torres, Aurora Arellano, Ally Lomeli, Gary Metcalf, Andrea Merchant,

Title I Migrant and Seasonal Farmworker:

Title I/WIOA Sec. 166: Olivia Hendricks (Phoenix Indian Center)

Title II: David Howden (ACYRAZ), Melisa Isic, Johana Arellanes Parra (Friendly House),

Title III:

IV: Cassandra Avery, Tim Stump

V: Jernigan, Al (AARP)

TANF Jobs: Allison Greer

RESEA: Sandra Stephens, Amy Bratlie

AZ Apprenticeships: Mariah Charley, Andre Prince

DES: Julian Saucedo, Heather Dietrich, Dursula Colter

Community Partners:

Sebastian Blackwell (Unite Us)

Dean Scheinert (Justa Center)

Jake Bordelon (Justa Center)

Bella Denise Ceballos-Viner (Padres Unidos AZ)

Cynthia Leyva (Dress for Success)

Carolyn Sims (National Indian Council on Aging)

Trina Curry (Stone Point Community Church &

Laptops4Learners)

Jessica Thumas (Compudopt)

Jeannette Harris (A New Leaf)

Lindsey Wilcox (Solari)

Brittney Clark (Solari)

Perla Escalante (Unlimited Potential)

Keith Feldt (Harmon Library- City of Phoenix)

Jessica Rose (Friendly House)

Robert Amavisca,-Project Access (Non-Profit)

Mohamed Abdullahi (IRC)

Rome



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Karen Lynch (See it Our Way)
Karen Bazzle (Hospitality Training Academy)
Cynthia G Vega, Verania Pacheco (City of PHX)
Hugh Wolf (City of PHX)
Yolanda Smith, Janine Estrada (OSO)

Summary of monthly meetings in the future with the agenda and meeting minutes.

I. Welcome Remarks

- Janine Estrada welcomed participants to the ARIZONA@WORK Maricopa County Community Partners meeting, the first meeting of 2025.

II. Partner updates

- OSO Community partners in-person **May 22nd WVCC Rm 207**- flyers to follow
- Voc Rehab
 - Fairs
 - Pre-dream is March 20th** Mock Interviews at Gateway CC 9 am -12 pm
 - Dream Job Fair March 27th** 10 am – 1 pm
 - April 1st Sensory-Friendly Job Fair** at Rio Salado College 1 pm -4 pm
- ARIZONA@WORK Virtual Employer Outreach Meeting
Tuesday, March 18 · 10:00 – 11:50am
Time zone: America/Phoenix
Google Meet joining info
Video call link: <https://meet.google.com/ucx-npty-ybn>
Or dial: (US) +1 417-986-5618 PIN: 743 042 243#
More phone numbers: <https://tel.meet/ucx-npty-ybn?pin=9467501270508>~ Voc Rehab
Tim Stump
- **March 20th Third Thursdays** at Three with Adelante Healthcare Adelante Healthcare
3rd Thursday employer call
Thursday, March 20 · 3:00 – 4:00pm
Time zone: America/Phoenix
Google Meet joining info
Video call link: <https://meet.google.com/myk-nyra-xsu>
Or dial: (US) +1 570-865-1309 PIN: 524 874 143#
More phone numbers: <https://tel.meet/myk-nyra-xsu?pin=8330841687626>
- Harmon Library
Programs:
 - Employer Spotlight, Every Tuesday 12-2pm**

2



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-3/18 – Connect To Work AZ

-3/25 – United States Postal Service

Arizona Work City of Phoenix, 2nd and 4th Tuesdays 12-2pm

-Next visit: 3/25

Second Chance Job Fair, 4/3 from 10-12 ~ Keith Feldt

- Unlimited Potential Biannual Health Fair on March 15th ~Perla Escalante
- Stonepoint Community Church – **Summer Event 7/19/25**
 - Back-to-School Event, Resource Fair and Job Fair. Email Trina Curry Jtrina1921@gmail.com. Also fun for kids.
 - Laptops4Learning** is a nonprofit who aims to close the digital technology divide for low to moderate income individuals/families and veterans, laptops4learning.com. Email Trina Curry t.curry@laptops4learning.com.
- Veteran Open house - PhX Truck driving Institute **March 28th 3 pm – 5 pm** flyer attached~ Ally Lomeli
- Compudopt Jessica or michellecompu.org regarding computer donations and provide information on personal devices for donation. ~Jessica Thumas
- Hospitality Training Academy, absolutely FREE 8-week culinary line cook program that is inclusive to everyone including marginalized and underserved populations. ~ Karen Bazzle 310-962-6849,
- **International Women’s Month March 30th 4 pm ~ Bella (Padres Unidos AZ)**
 - Free event open to the public. It’s a fashion show featuring women’s leaders from various businesses and organizations. Vendors opportunity for \$60

III. **Unite Us - presented by Sebastian Blackwell**

Overview of features of platform

CommunityCares Program, Arizona’s Social Determinants of Health (SDOH) Referral System

- Referral connections for healthcare and community services providers
- Streamlines and standardizes referral process across Arizona
- System confirmation when social services are delivered
- Access to a reliable and up-to-date resource directory
- Data tracking, analytics and outcomes measures
- A customized referral system to meet the diverse needs of the organization

CommunityCares Community Based Organizations Incentive program

- technology & reimbursement program
- technical assistance and reimbursement program

Weekly Infor sessions also available



IV. Q & A Session

- Other than housing and food, what resources/referrals [are a fit] for Community Cares?
Network still expanding. Much of what attendees are involved in- Social Determinates of Health
- The name of the agency/org does NOT say what they offer is there a way to have the "subject" come up like food - will ALL places that offer food come up?
Info sessions and one on ones available –
<https://contexture.org/communitycares/> If you'd like to learn more about the program
<https://events.uniteus.com/?state=arizona>
If you'd like to see a demo
arizona@uniteus.com
Questions, comments, concern
-

VII. Adjournment March 13th 2:52 pm

Next Meeting:

The next meeting is scheduled for Wednesday, April 10th, 2025, from 2 pm to 3 pm



Consent Agenda

Fiscal Report



FY25 WIOA Financial & Budgetary Review





FY25
**WIOA Financial & Budgetary
Review**

Eddie Contreras
Grants Accountant

FY2025 WIOA Budget to Actual

Service Provider Approved Budget \$15,911,612

Expended YTD as of February 28th , 2025

\$9,205,386

WDB Approved Budget= \$ 1,165,244

Expended YTD as of February 28th , 2025

\$668,838

**In FY25 at minimum \$11,814,762 must be expended by June 30th , 2025

78% Expended as of February 28th , 2025

WIOA Funding by Category

Fiscal Year 07/01/2024-06/30/2025 FY25 Service Provider (WDD)						
	FY25 Approved Budget	YTD FY25 2/28/2025	% Spent YTD	Forecast	% Forecast	Balance Remaining
Roll Up						
ADULT/DW	10,972,893	6,015,588	55%	9,035,568	82%	1,937,325
YOUTH	4,638,719	3,023,623	65%	3,982,018	86%	656,701
RR	300,000	166,175	55%	245,484	82%	54,516
Total	15,911,612	9,205,386	58%	13,263,070	83%	2,648,542
Fiscal Year 07/01/2024-06/30/2025 FY25 Workforce Development Board (WDB)						
	FY25 Approved Budget	YTD FY25 2/28/2025	% Spent YTD	Forecast	% Forecast	Balance Remaining
Roll Up						
ADULT/DW	885,585	509,377	58%	864,022	98%	21,564
YOUTH	279,659	159,461	57%	272,849	98%	6,810
Total	1,165,244	668,838	57%	1,136,871	98%	28,373



	Total Program Budget Allocation	FY25 Year-to-Date Expended	FY25 Forecasted Budget	FY25 Remaining Budget	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	13TH PERIOD
WDB BTA FY25																	
TOTAL PERSONNEL	422,694	279,901	421,932	762	36,526	35,663	33,928	37,456	34,188	35,816	33,444	32,880	34,682	36,333	36,333	34,682	-
Regular Salary	422,694	279,901	421,932	762	36,526	35,663	33,928	37,456	34,188	35,816	33,444	32,880	34,682	36,333	36,333	34,682	-
TOTAL FRINGE BENEFITS	165,361	99,854	152,474	12,887	12,830	12,640	12,724	13,018	12,310	13,155	14,115	9,062	15,140	12,481	12,481	12,519	-
Taxes	32,336	20,540	31,406	930	2,670	2,592	2,515	2,742	2,493	2,713	2,400	2,415	2,653	2,780	2,780	2,653	-
Retirement	51,865	34,316	51,743	121	4,480	4,372	4,163	4,596	4,172	4,395	4,104	4,034	4,255	4,458	4,458	4,255	-
Medical	68,160	44,264	67,857	303	5,680	5,675	5,680	5,680	5,645	5,680	7,612	2,612	7,865	5,243	5,243	5,243	-
Unemployment & Workers Comp	2,500	734	1,468	1,032	-	-	367	-	-	367	-	-	367	-	-	367	-
Bus Pass/Vanpool	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tuition Reimbursement	10,500	-	-	10,500	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL INDIRECT COST	127,662	91,141	137,857	(10,195)	-	11,845	11,593	11,196	12,114	22,913	-	21,480	11,957	11,715	11,715	11,328	-
Indirect Cost Allocation (22.2%)	127,662	91,141	137,857	(10,195)	-	11,845	11,593	11,196	12,114	22,913	-	21,480	11,957	11,715	11,715	11,328	-
TOTAL TRAVEL	45,790	29,458	36,648	9,142	-	675	1,450	74	725	182	26,351	-	2,594	-	-	-	4,596
Travel-Conference	35,000	29,458	33,349	1,651	-	675	1,450	74	725	182	26,351	-	2,594	-	-	-	1,297
Per Diem (Travel Status)	5,790	-	3,299	2,491	-	-	-	-	-	-	-	-	-	-	-	-	3,299
Staff Mileage	5,000	-	-	5,000	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL SUPPLIES	8,550	1,287	1,851	6,699	-	-	1,198	81	59	-	(563)	512	264	-	300	-	-
Office/Technology Supplies	7,000	1,287	1,851	5,149	-	-	1,198	81	59	-	(563)	512	264	-	300	-	-
Food Supplies	1,500	-	-	1,500	-	-	-	-	-	-	-	-	-	-	-	-	-
Postage	50	-	-	50	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL EQUIPMENT	5,000	4,067	4,067	933	-	-	-	4,067	-	-	-	-	-	-	-	-	-
Equipment	5,000	4,067	4,067	933	-	-	-	4,067	-	-	-	-	-	-	-	-	-
TOTAL OPERATING SERVICES	22,500	8,337	8,947	13,553	-	473	2,425	3,505	326	1,453	155	-	153	153	153	153	-
Association Memberships	10,000	5,668	5,668	4,332	-	323	976	3,350	326	693	-	-	153	153	153	153	-
Marketing	2,000	-	-	2,000	-	-	-	-	-	-	-	-	-	-	-	-	-
Labor Market	1,000	-	-	1,000	-	-	-	-	-	-	-	-	-	-	-	-	-
Copier - Reprographics	6,000	1,449	1,449	4,551	-	-	1,449	-	-	760	155	-	153	153	153	153	-
Telecommunications	3,500	1,221	1,831	1,669	-	150	-	155	-	760	155	-	153	153	153	153	-
TOTAL CONTRACTUAL	367,687	154,793	373,094	(5,407)	(0)	25,034	-	40,731	-	58,283	30,745	-	94,690	30,903	30,903	30,903	30,903
One Stop Operator	367,687	154,793	373,094	(5,407)	(0)	25,034	-	40,731	-	58,283	30,745	-	94,690	30,903	30,903	30,903	30,903
TOTAL WDB BTA	1,165,244	668,838	1,136,871	28,373	49,356	86,331	63,318	110,130	59,722	131,801	104,248	63,934	159,480	91,585	91,885	89,584	35,499



Thank You



Information/Discussion/Possible Action

FY25 Administrative Budget

FY 2025 Administrative Budget

Steve Clark, Executive Director

Administrative vs. Service Provider Budget

- ✓ **Administrative (\$1,165,244)**
 - ✓ MCWDB Board staff operations/Personnel
 - ✓ Supplies/Travel/Training
 - ✓ Operating Services
- ✓ **Service Provider (\$15,911,612)***
 - ✓ MC Workforce Development Division
 - ✓ Provide Services to Adult, Dislocated Worker, and Youth

FY 25 Administrative Budget

✓ Personnel	\$422,694
✓ Fringe Benefits	\$165,361
✓ Indirect Costs	\$127,662
✓ Travel/Training	\$45,790
✓ Supplies	\$13,550
✓ Contractual	\$367,687
✓ <u>Operating Costs</u>	<u>\$22,500</u>
Total Budget	\$1,165,244

Questions?



Information/Discussion/Possible Action

MCWDB Quarter 2 Report

MCWDB FY25 QUARTERLY REPORT



Program Year 2024

2nd Quarter

October-December 2024

Actions on MCWDB Required Roles

Strategic Functions

- 01** Monthly MCWDB budget financial reviews with the MCWDB Fiscal Agent to ensure open communication and proper management of MCWDB funds.
- 02** Continued collaboration with regional partners, including monthly meetings with the City of Phoenix and Pinal County, the creation of the Regional Workforce Initiatives Committee, and the Central Arizona Workforce Forum Series in September 2024, January 2025, and May 2025.
- 03** Continued 6-month review and oversight of Memorandum of Understanding - Infrastructure Funding Agreement.
- 04** Continued work with the MCWDB Board and partners to identify areas of improvement for employers and job seekers, as identified in the 2024 Local Plan and planning for the 2025 Strategic Plan.
- 05** Continued collaboration and community partnership including engaging with TSMC for recruiting support for technician positions at the North Phoenix Facility.
- 06** Continued collaboration with all workforce development local area stakeholders to ensure compliance.

System Capacity Building



- 01** Regular engagement with community stakeholders and key partners to actualize the Board's vision of creating a best-in-class workforce system.
- 02** Engagement with the National Association for Workforce Boards by attending their 2025 Forum to identify best practices and trends for areas of improvement.
- 03** Ongoing efforts to solicit and refer potential Board member candidates to the Board of Supervisors Liaison based on vacancies and needs of the MCWDB.

Summary of Progress on Goals

During the 2nd Quarter (October-December), the Maricopa County Workforce Development Board (MCWDB) continued to clarify progress toward goals and closely monitor requirements to ensure compliance with the Workforce Innovation and Opportunity Act (WIOA) and the Department of Labor. The MCWDB, in partnership with the Chief Elected Official's liaison and the State of Arizona, has been successfully establishing procedures and timelines to ensure full compliance with WIOA and provide the best value-added services to the constituents of Maricopa County. During this quarter, the following highlights were completed:

1. MCWDB Executive Director recruitment for new Board Members in the Manufacturing and Higher Education Industries..
2. MCWDB staff have begun work on Recertification for the Board with Full Board approval planned for February 2025.
3. MCWDB staff have continued making progress on Social Media, with updated social icons, banners and improved metrics with a follow total of:
 - 1,377 LinkedIn
 - 95 Facebook
 - 732 Instagram
4. MCWDB continues to attend workforce training and events including NAWDP Youth Symposium on November 17-19, 2024.
5. MCWDB staff worked on updating the Annual Report which was approved by the MCWDB Full Board and Maricopa County Board of Supervisors approval in October.
6. MCWDB staff are continuing to organize and host in collaboration with City of Phoenix and Pinal County, the Central Arizona Regional Workforce Forum Series in January and May 2025.
7. Began planning monitoring site visits and continued eligibility for the Eligible Training Providers List (ETPL) program.

MCWDB Goals

- **Optimize a Culture of Collaboration Amongst Core Partners**
 - **Expand the Role of MCWDB in Local Education Ecosystem**
 - **Expand the Role of MCWDB in Regional Economic Development**
- **Maximize the Scope of Services Available by Title Partners**
- **Strengthen Regional Collaboration Amongst Local Workforce Areas**
 - **Increase Participation of Individuals & Business Served**
- **Position the MCWDB as Forward-Thinking Strategic Leader**
- **Create System-Wide Standards to Improve Scope & Quality of Services**



System Alignment & Effective Operations

Continued meetings with Board of Supervisors' Liaison, Administrative Entity, and Career Service provider to ensure system and program oversight, alignment, and open and transparent communication.

One-Stop Operator Quarterly Progress

Continues to provide daily assistance for clients at the Maricopa County ARIZONA@WORK career centers and hold regular monthly meetings for one-stop partners and Leaderships. The OSO is in process of creating an action plan for improvement for collaboration with Title I and Title III partners.

MCWDB Policies

- The following policies were approved by the Full Board on October 17th:
 - Conflict of Interest Policy
 - Eligible Training Provider List Policy
 - Equal Opportunity Policy
 - Priority of Service Policy
 - Training Services Limits Policy
 - Work Based Training Policy.

The following policy was approved by the Full Board on December 19th:

- Eligibility, Prioritization and Approval of Training Services Policy

Policies will continue to be reviewed on a regular basis, as part of the MCWDB best-in-class practices.

Anticipated Activities

This program year, the MCWDB, with support from their staff, will focus on carrying out the goals and strategies within the 2024 Local Plan, continue measuring the outcome and performance of the local area to ensure resources are being maximized, pursuing regional and collaborative opportunities, and identifying innovative ideas in workforce development. All while ensuring compliance of the WIOA and the 13 required functions of the MCWDB.

MCWDB Activities include, but are not limited to:

- 2025 Strategic Planning Kickoff
- Board Training & Engagement
- Continued Policy Review as Needed
- Central Arizona Workforce Forum Series #2 & #3
- Regional Collaborative Opportunities
- Innovation in Workforce Development
- In-Demand Industry Focus

CENTRAL ARIZONA REGIONAL WORKFORCE FORUM SERIES

SPEAKERS+ PANELISTS

JIM ROUNDS
Rounds Consulting

LEAH PALMER
AZ Manufacturing Inst.

RAQUEL DIAZ
Trevor Browne HS

JOHN SCROGHAM
J.O. Combs Unified School Dist.

JEREMY BABENDURE
SciTech Institute

HEATHER KOHN
Honeywell

PETER COSTA
Baltu Technologies

ROBERT GARCIA
AZ Dept. of Education

JORGE MORENO
Tolleson Union HS Dist.

SAM WOLO
City of Phoenix WDB

SESSION 2

You're invited to join us for the *second session* of a series of virtual forums dedicated to collaboration, innovation & inspiration in workforce development.

Wednesday // January 15, 2025
9:00 am - 11:00 am
Virtual Webex Event

REGISTER *today*
[tinyURL.com/ForumRegistry2](https://tinyurl.com/ForumRegistry2)

Up Next: Session 3 - May 29, 2025








Information/Discussion/Possible Action

One-Stop Operator Q2 Performance Assessment



One-Stop Operator (OSO) Q2 Performance Assessment

Laura Malhoit : Compliance & Policy Manager : 3/20/2025



Assessment Background

- Quarterly Assessment of One-Stop Operator (OSO) required to determine if the current contract should be renewed for approval
- Assessment items cover OSO expectations outlined in OSO contract

Process

- Self-assessment
 - Requested 2/10/2025
 - Returned to MCWDB 2/14/2025
- Reviewed self-assessment and rated OSO Q2 Performance
- MCWDB Executive Director and Compliance & Policy Manager met with OSO on 3/17/2025 and provided ratings and feedback

Criteria

- 1.0: Coordination of Service Delivery and Partner Leadership
- 2.0: Reporting
- 3.0: Administration and Compliance
- 4.0: Continuous Improvement Activities

Scoring

Score	Description
4-Excellent	Best-in-class/Serves as a model for others/Outstanding product/Clear, easy to understand/completed on time- exceeds expectations for deliverables.
3-Satisfactory	Mostly accurate/product meets expectations/completed on time/may need minor enhancements, but product meets deliverables.
2-Needs Improvement	Somewhat accurate/product needs additional work, improvements, or corrections. May meet minimal expectations for deliverables.
1-Does Not Perform	Failed to meet expectations. Does not meet minimal expectations for deliverables.

Overall Score: 3.6

Highlights

Item Number	Description
1.1.3	Convene structured monthly meetings
1.1.3.6	Encourage staff to participate in monthly meetings and distribute information amongst partner organizations.
2.1.5	Annual report
3.1.4	Knowledge of WIOA policy, performance metrics, title partner programs, and system-wide services.
4.1.6	Explore partnerships and expand resources

Improvement Items

Item Number	Description
1.1.3.4	Visit each comprehensive career center location regularly, at least once per week, and attend all monthly comprehensive career center meetings in-person, or virtual, as scheduled.
1.1.3.9	Manage and ensure core title partners and other system partners are fulfilling cooperative agreements, Memorandum of Understanding (MOU), Infrastructure Funding Agreement, addendums, and Local Plan responsibilities as applicable.

Recommendation

- Approve contract extension by one year (December 2026)



Questions



Thank You



Information/Discussion Only

MCWDB Strategic Planning Update



Regional & Youth Committee Meeting **Strategic Planning Sessions**

2/20 Strategic Planning Session Recap

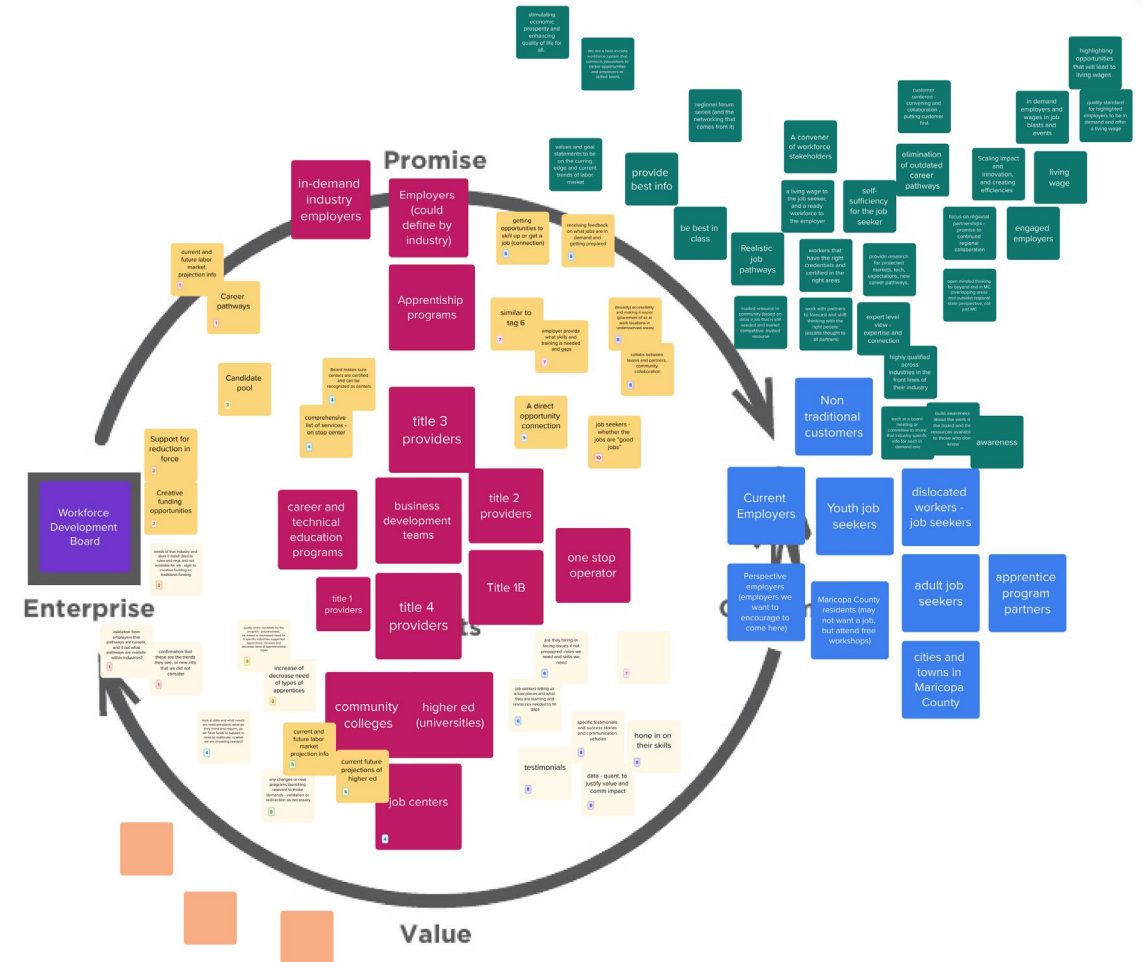
Session Purpose

To frame current relationships and value creation between MCWDB, your collaborating partners, and customers.

We used a Value Ecology Mapping tool to encourage Board and Staff to think beyond the services the MCWDB provides to **define the core promises of those services**. Through analysis and pattern-finding, the Innovation Studio identified potential promise areas to explore during this strategic planning cycle.

Session Outcome

Three overarching value statements for board members to review, refine, and expand upon in upcoming group interviews and committee sessions. The value statements will serve as guiding pillars for brainstorming and categorizing goals and strategies in the next two group Strategic Planning Sessions.



Value Statements – Iteration 1

These statements were reviewed and refined through two small interview sessions with 4 Board members and by the Youth Committee on 3/6.

The Maricopa County Workforce Development Board is focused on driving a customer-centric vision to create measurable impact for current and prospective job seekers.

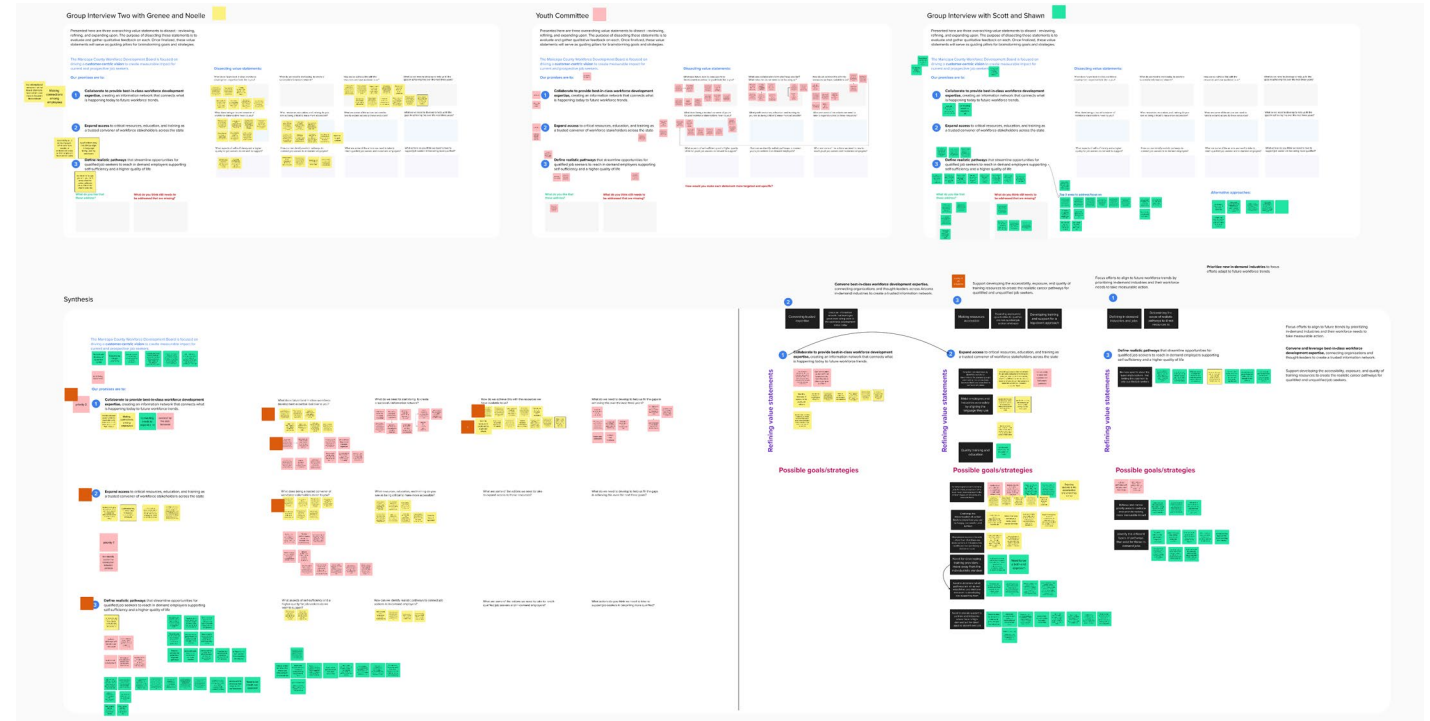
Our promises are to:

1. **Collaborate to provide best-in-class workforce development expertise**, creating an information network that connects what is happening today to future workforce trends
2. **Expand access** to critical resources, education, and training as a trusted convener of workforce stakeholders across the State
3. **Define realistic pathways** that streamline opportunities for qualified job seekers to reach in-demand employers, supporting self-sufficiency and a higher quality of life

Synthesizing Board Feedback

Session Outcomes:

Refined value statements that incorporated 3 rounds of board and staff feedback. In addition, the team began documenting potential goal and strategy areas that will be presented and iterated upon following the second round of value statement iteration during the Regional and Executive Committee March meetings.



Innovation Studio session synthesis done in Mural

Value Statement Iteration 2 for Review

To be reviewed by the Regional and Executive Committees

The Maricopa County Workforce Development Board is focused on driving a top-down vision to create measurable impact for current and prospective job seekers.

Our promises are to:

1. **Prioritize in-demand industries and their critical workforce needs**, aligning actions to future trends in the short- and long-term
2. **Convene and leverage best-in-class workforce development expertise**, connecting organizations and thought-leaders to create a trusted information network
3. **Support developing the accessibility, exposure, and quality of training resources** to better identify and create realistic career pathways for qualified and unqualified job seekers

Regional & Executive Committee Sessions on 3/18 and 3/20

Activity | 30 minutes

- I. Review Updated Statements
- I. Provide Feedback
- II. Brainstorm actions

The Maricopa County Workforce Development Board is focused on driving a **top-down vision** to create measurable impact for current and prospective job seekers.

Our promises are to:

<p>1 Prioritize in-demand industries and their critical workforce needs, aligning actions to future trends in the short- and long-term.</p>	<p>What do in-demand industries and their workforce needs look like for you from a regional perspective?</p> <div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div>	<p>What actions can we take to align to future workforce trends?</p> <div style="display: flex; justify-content: space-between;"><div style="border: 1px solid #ccc; background-color: #e0f2e0; padding: 5px; width: 45%;">Low Priority Actions</div><div style="border: 1px solid #ccc; background-color: #ffe0e0; padding: 5px; width: 45%;">High Priority Actions</div></div>
<p>2 Convene and leverage best-in-class workforce development expertise, connecting organizations and thought-leaders to create a trusted information network.</p>	<p>What does a trusted information network look like to you from a regional perspective?</p> <div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div>	<p>How do we convene and leverage the good work that is already being done today?</p> <div style="display: flex; justify-content: space-between;"><div style="border: 1px solid #ccc; background-color: #e0f2e0; padding: 5px; width: 45%;">Low Priority Actions</div><div style="border: 1px solid #ccc; background-color: #ffe0e0; padding: 5px; width: 45%;">High Priority Actions</div></div>
<p>3 Support developing the accessibility, exposure, and quality of training resources to better identify and create realistic career pathways for qualified and unqualified job seekers.</p>	<p>What career pathways needs additional support in terms of increasing the quality of training available?</p> <div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div>	<p>How do we make them more accessible to both qualified and unqualified job seekers?</p> <div style="display: flex; justify-content: space-between;"><div style="border: 1px solid #ccc; background-color: #e0f2e0; padding: 5px; width: 45%;">Low Priority Actions</div><div style="border: 1px solid #ccc; background-color: #ffe0e0; padding: 5px; width: 45%;">High Priority Actions</div></div>

What do you like that these address?

What do you think still needs to be addressed that are missing?

Planned session activity in Mural



Thank You