



NOTICE OF PUBLIC MEETING OF THE
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Maricopa County Workforce Development Board and to the general public that the Maricopa County Workforce Development Board will hold a meeting open to the public on:

Thursday, February 20, 2025 – 9:30 a.m. - 11:00 a.m.

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701 #

The agenda for the meeting is as follows:

**Indicates materials attached, please review/read prior to meeting.*

1. Call to order.

2. Roll Call.

3. Welcome and Opening Remarks.

Vision

The MCWDB is a best-in-class workforce system that connects jobseekers to career opportunities and employers to skilled talent, stimulating economic prosperity and enhancing quality of life for all.

Values

The MCWDB's values are as follows:

- A. We always to seek to maximize the impact of our work on the individuals we serve.**
 - B. We create impact through partnerships.**
 - C. The principles of honesty, dignity and respect govern our interactions with each other.**
 - D. We protect the integrity of this body via compliance with governing policies.**
 - E. Every activity is carried out with a commitment to excellence.**
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PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body." Note: Agenda items may be taken out of order

"Equal Opportunity Employer/Program." "Auxiliary aids and services are available upon request to individuals with disabilities." A sign language interpreter, alternative format materials, or infrared assistive listening devices will be made available within 72 hours' notice. Additional reasonable accommodations will be made available to the extent possible within the time frame of the request. Arizona@Work: Maricopa County products and services are made available through federal funding provided by the Workforce Innovation and Opportunity Act (WIOA); serving Employers by aiding job seekers, adults, dislocated workers and youth.

4. Consent Agenda.

For Possible Action.

The Committee will consider and vote on the items on the consent agenda.

- a. Meeting Minutes: October 17, 2024*
- b. Fiscal Reports*
- c. Maricopa County Workforce Development Division Quarter 2 Report*
- d. Executive Director's Report*
- e. January Jobs Reports*
- f. Strategic Planning Update*
- g. Careers Pathway Strategist Reports*
- h. One-Stop Operator Monthly Report

5. Chair Report.

6. Community Impact Statements.

- a. MCWDB Success Story*

7. Information/Discussion/Possible Action.

- a. FY25 Compliance and Policy – Local Workforce Board Recertification Packet*
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8. Information/Discussion Only.

- a. Maricopa County Workforce Development Board Strategic Planning**
- b. Central Arizona Regional Workforce Forum Series Session #3 Update***
- c. Committee Appointments**
 - i. Regional Initiatives Committee**
 - a. Scott Holman, Amkor Technologies**
 - b. Danielle Goodman, Intel**
- d. MCWDB Committee Updates**
 - i. Executive Committee**
 - ii. Youth Committee**
 - iii. Employer Connection Committee**
 - iv. Regional Workforce Initiatives Committee**

9. Call to Public.

10. Adjourn.

NEXT MEETING: April 17, 2025

PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body." Note: Agenda items may be taken out of order

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Consent Agenda

Meeting Minutes



MINUTES OF PUBLIC MEETING OF THE
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD

Thursday, October 17, 2024 – 9:30 a.m. - 11:00 a.m.

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701 #

MEMBERS PRESENT: Bonnie Schirato, Che Collins, Elizabeth Valdez, JakinDee Kosaka, Konrad Robichaud, Leah Hill, Loren Granger, Noelle Trinder, Tina Drews, Eddie Baldenegro, Tim Willenborg, John Soto, Shawn Hutchinson, Angela Creedon

MEMBERS ABSENT: Anne Landers, Grenee Martacho, Jacob Evenson, Marcia Veidmark, Matt Clark, Gregg Ghelfi

Call to order.

Interim Chair Schirato called the meeting to order at 9:32 a.m.

Roll Call.

MCWDB Board Liaison Julia Maciel Vargas took the roll call. A quorum was present

Welcome and Opening Remarks.

Interim Chair Schirato welcomed everyone to the meeting and introduced Chair Leah Hill to address the board. Chair Hill shared a personal update on resigning from her employment at Mayo Clinic and thanked everyone for the opportunity to serve the board.

Interim Chair Schirato read the vision and values of the board.

Consent Agenda.

- a. Meeting Minutes: August 15, 2024*
- b. Fiscal Reports*
- c. Executive Director's Report*
- d. August Jobs Reports*
- e. Careers Pathway Strategist Reports*
- f. MCWDB 1st Quarter Report*
- g. Title IB 1st Quarter Report*
- h. One-Stop Operator Monthly Report*
- i. WIOA Performance Measures
- j. Title IB 4th Quarter Report*

MOTION: Interim Chair Schirato asked for a motion to approve consent agenda items. Tina Drews made a motion; Che Collins seconded the motion.

All in favor vote held:

In favor: Angela Creedon, Elizabeth Valdez, JakinDee Kosaka, Konrad Robichaud, Leah Hill, Loren Granger, Noelle Trinder, Tina Drews, Eddie Baldenegro, Tim Willenborg

Opposed: None

Abstained: None

Motion passed

Chair Report.

Interim Chair Schirato shared that the first session of the Central Arizona Regional Workforce Forum was outstanding.

Community Impact Statements.

MCWDB Success Story*

Maricopa County Workforce Development Manager Tina Russo shared a video and the community success story.

Information/Discussion/Possible Action.

MCWDB PY23 Annual Report*

MCWDB Management Analyst Julia Maciel Vargas presented a summary on the MCWDB PY23 Annual Report. Below are some highlights:

- WIOA 6 Purposes
- Total expenditures for FY24 is about \$16.5 million
- 74% of funding is used for occupational skills
- Title I-B program participants were 3,255
- Supported 812 apprentices and 659 were new apprentices
- 7,468 participants in Title II and over 600,000 instructional hours

MOTION: Interim Chair Schirato asked for a motion to approve consent agenda items. Che Collins made a motion; Noelle Trinder seconded the motion.

All in favor vote held:

In favor: Angela Creedon, Elizabeth Valdez, JakinDee Kosaka, Konrad Robichaud, Leah Hill, Loren Granger, Noelle Trinder, Tina Drews, Eddie Baldenegro, Tim Willenborg

Opposed: None

Abstained: None

Motion passed

FY25 Compliance & Policy Preview*

MCWDB Policy and Compliance Manager Laura Malhoit presented on policy approvals. Below are a few highlights:

- MOU/IFA for annual review
- Equal Opportunity Items
 - Annual EO training early 2025
- 2025 local workforce board recertification
- Maintenance of ETPL
 - Questions: Could you provide some further details about how the ETPL is monitored?
 - Answer: We make sure everything on the ETPL and Arizona Job Connection is current. Confirm Equal Opportunity as well.
 - Question: Who owns the ETPL system?
 - Answer: The State owns the whole system. Every local area has a say on which programs get approved.

FY25 Compliance and Policy

I. Policies for Approval

1. Conflict of Interest Policy
 - a. Minimal updates
 2. Eligible Training Provider List Policy
 - a. Minimal updates
 3. Equal Opportunity Policy
 - a. Minimal updates
 4. Priority of Service Policy
 - a. Minimal updates
-

5. Training Services Limits Policy
 - a. Revised the ITA amounts
6. Work Based Training Policy
 - a. Minimal updates

MOTION: Interim Chair Schirato asked for a motion to approve consent agenda items. Angela Creedon made a motion; Eddie Baldenegro seconded the motion.

All in favor vote held:

In favor: Angela Creedon, Elizabeth Valdez, JakinDee Kosaka, Konrad Robichaud, Leah Hill, Loren Granger, Noelle Trinder, Tina Drews, Eddie Baldenegro, Tim Willenborg

Opposed: None

Abstained: None

Motion passed

Information/Discussion Only.

Central Arizona Regional Workforce Forum Series Session #2*

MCWDB Executive Director Steve Clark gave a review of the Session #1 which included our rate of success, attendance rate, and the early stages of development for session two. 270 people registered for the event and we had just under 200 attendees. Survey results indicated participants enjoyed the forum, found it valuable, and requested breakout rooms.

Artificial Intelligence in Workforce Development Roundtable*

Interim Chair Schirato began a discussion on AI in our workplaces. Below are some highlights:

- First question for discussion: How do you see artificial intelligence and automation reshaping the workforce landscape in the next five years, particularly in central Arizona?
 - Answer: Most health systems pull vital signs and lab results and things like that using artificial intelligence and there is a lot of positivity in that space. In the future it will make the life easier for the nurse giving bedside care for patients by incorporating artificial intelligence into care delivery. We will still need people but it may ease some of the documentation burdens.
 - Answer: It is impacting the construction side of employment currently and massively in the future because of the need for more and more powerful data centers that are being built across.

MCWDB Committee Updates

- i. Executive Committee
 - a. No update given as there was no meeting last month.
- ii. Youth Committee
 - a. MCWDB Executive Director gave an update at the last meeting, the 14 required elements of youth program was discussed and the next meeting will be focusing on learning more about specific programs from our service provider side that focuses on youth specific programs as they continue to work towards their goals of connecting youth to careers.
- iii. Employer Connection Committee
 - a. Chair Robichaud gave an update on how the committee reaffirmed their goals and have been exploring initiatives to support the business service team of the county.
- iv. Regional Workforce Initiatives Committee
 - a. MCWDB Executive Director gave an updated on the committee's focus which has been the forum series, suggestions for agenda flow, topics, conversations. Also learning more about the Regional Apprenticeship Coalition and how that might be implemented from a regional perspective.

Call to Public.

Interim Chair Schirato made a call for the public. No one spoke.

Adjourn.

Meeting adjourned at 10:59 a.m.



Consent Agenda

Fiscal Report



FY25 WIOA Financial & Budgetary Review





FY25
**WIOA Financial & Budgetary
Review**

Eddie Contreras
Grants Accountant

FY2025 WIOA Budget to Actual

Service Provider Approved Budget \$15,911,612

Expended YTD as of January 31st, 2025

\$8,227,706

WDB Approved Budget= \$ 1,165,244

Expended YTD as of January 31st, 2025

\$604,904

**In FY25 at minimum \$11,814,762 must be expended by June 30th, 2025

77% Expended as of January 31st, 2025

WIOA Funding by Category

Fiscal Year 07/01/2024-06/30/2025						
FY25 Service Provider (WDD)						
	FY25 Approved Budget	YTD FY25 1/31/2025	% Spent YTD	Forecast	% Forecast	Balance Remaining
Roll Up						
ADULT	10,487,465	4,890,441	47%	8,982,521	86%	1,504,944
DW	485,428	458,091	94%	485,428	100%	0
YOUTH	4,638,719	2,793,550	60%	4,037,064	87%	601,655
RR	300,000	85,623	29%	246,285	82%	53,715
Total	15,911,612	8,227,706	52%	13,751,298	86%	2,160,314
Fiscal Year 07/01/2024-06/30/2025						
FY25 Workforce Development Board (WDB)						
	FY25 Approved Budget	YTD FY25 1/31/2025	% Spent YTD	Forecast	% Forecast	Balance Remaining
Roll Up						
ADULT	838,975	420,307	50%	820,575	98%	18,400
DW	46,610	40,480	87%	45,587	98%	1,023
YOUTH	279,659	144,117	52%	273,525	98%	6,134
Total	1,165,244	604,904	52%	1,139,687	98%	25,557





Thank You

	Total Program Budget Allocation	FY25 Year-to-Date Expended	FY25 Forecasted Budget	FY25 Remaining Budget	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	13TH PERIOD
WDB BTA FY25																	
TOTAL PERSONNEL	422,694	247,021	422,082	612	36,526	35,663	33,928	37,456	34,188	35,816	33,444	33,030	34,682	36,333	36,333	34,682	-
Regular Salary	422,694	247,021	422,082	612	36,526	35,663	33,928	37,456	34,188	35,816	33,444	33,030	34,682	36,333	36,333	34,682	-
TOTAL FRINGE BENEFITS	165,361	90,792	155,235	10,126	12,830	12,640	12,724	13,018	12,310	13,155	14,115	11,823	15,140	12,481	12,481	12,519	-
Taxes	32,336	18,125	31,517	819	2,670	2,592	2,515	2,742	2,493	2,713	2,400	2,527	2,653	2,780	2,780	2,653	-
Retirement	51,865	30,282	51,762	103	4,480	4,372	4,163	4,596	4,172	4,395	4,104	4,053	4,255	4,458	4,458	4,255	-
Medical	68,160	41,652	70,489	(2,329)	5,680	5,675	5,680	5,680	5,645	5,680	7,612	5,243	7,865	5,243	5,243	5,243	-
Unemployment & Workers Comp	2,500	734	1,468	1,032	-	-	367	-	-	367	-	-	367	-	-	367	-
Bus Pass/Vanpool	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tuition Reimbursement	10,500	-	-	10,500	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL INDIRECT COST	127,662	69,661	138,380	(10,718)	-	11,845	11,593	11,196	12,114	22,913	-	22,179	11,869	11,715	11,715	11,240	-
Indirect Cost Allocation (22.2%)	127,662	69,661	138,380	(10,718)	-	11,845	11,593	11,196	12,114	22,913	-	22,179	11,869	11,715	11,715	11,240	-
TOTAL TRAVEL	45,790	29,458	36,333	9,457	-	675	1,450	74	725	182	26,351	-	6,875	-	-	-	-
Travel-Conference	35,000	29,458	33,034	1,966	-	675	1,450	74	725	182	26,351	-	3,576	-	-	-	-
Per Diem (Travel Status)	5,790	-	3,299	2,491	-	-	-	-	-	-	-	-	3,299	-	-	-	-
Staff Mileage	5,000	-	-	5,000	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL SUPPLIES	8,550	775	775	7,775	-	-	1,198	81	59	-	(563)	-	-	-	-	-	-
Office/Technology Supplies	7,000	775	775	6,225	-	-	1,198	81	59	-	(563)	-	-	-	-	-	-
Food Supplies	1,500	-	-	1,500	-	-	-	-	-	-	-	-	-	-	-	-	-
Postage	50	-	-	50	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL EQUIPMENT	5,000	4,067	4,580	420	-	-	-	4,067	-	-	-	512	-	-	-	-	-
Equipment	5,000	4,067	4,580	420	-	-	-	4,067	-	-	-	512	-	-	-	-	-
TOTAL OPERATING SERVICES	22,500	8,337	9,209	13,291	-	473	2,425	3,505	326	1,453	155	174	174	174	174	174	-
Association Memberships	10,000	5,668	5,668	4,332	-	323	976	3,350	326	693	-	-	-	-	-	-	-
Marketing	2,000	-	-	2,000	-	-	-	-	-	-	-	-	-	-	-	-	-
Labor Market	1,000	-	-	1,000	-	-	-	-	-	-	-	-	-	-	-	-	-
Copier - Reprographics	6,000	1,449	1,449	4,551	-	-	1,449	-	-	-	-	-	-	-	-	-	-
Telecommunications	3,500	1,221	2,092	1,408	-	150	-	155	-	760	155	174	174	174	174	174	-
TOTAL CONTRACTUAL	367,687	154,793	373,094	(5,407)	(0)	25,034	-	40,731	-	58,283	30,745	61,363	30,641	30,641	30,641	65,016	-
One Stop Operator	367,687	154,793	373,094	(5,407)	(0)	25,034	-	40,731	-	58,283	30,745	61,363	30,641	30,641	30,641	65,016	-
TOTAL WDB BTA	1,165,244	604,904	1,139,687	25,557	49,356	86,331	63,318	110,130	59,722	131,801	104,248	129,082	99,381	91,344	91,344	123,631	-



Consent Agenda

Executive Director's Report



Maricopa County Workforce Development Board Report **Steve Clark, Executive Director**

February 11, 2025

MCWDB Membership Update

We welcome Scott Holman, Amkor Semiconductor Technologies, and Danielle Goodman, Intel to the MCWDB. Their first meeting will be February 20, 2025. We will be recruiting for two additional openings in the coming weeks. Our goal is to identify qualified and interested candidates in the in-demand industries of construction, information technology, or finance/insurance.

2025 Strategic Planning

The MCWDB Executive Committee just completed the kickoff activity for our new strategic plan. Maricopa County's Innovation Studio is guiding and facilitating the plan. Our next steps include gathering input from the full MCWDB on February 20 and the subcommittees in the next month. Eventually, we will present the goals to the County Manager and the Maricopa County Board of Supervisors for feedback and approval. The goal is to have the plan completed and ready for MCWDB approval in June 2025.

2025 National Association of Workforce Boards Annual Forum

Logistics are being finalized for the 2025 NAWB Forum in Washington D.C., March 28-April 1. Those members attending are Bonnie Schirato (Interim Chair), Anne Landers (Youth Committee Chair), Shawn Hutchinson (2nd Vice Chair), Konrad Robichaud (Employer Connection Committee Chair), and Tim Willenborg (new MCWDB member). Some staff members will also attend. Additionally, the Workforce Development Division is sending a few managers. We hope to be considered for the Trailblazer Award for collaboration in the area of regional workforce development efforts.

This event is one of the few opportunities Board members get to get away from the formality of meetings and experience collaboration and networking on a national level. NAWB attendees will share their experiences with the full MCWDB at our April 2025 meeting.

Projects

We are continuing to work on several projects. They include:

- Partner collaboration
- ETPL oversight
- MCWDB Recertification
- OSO oversight/contract management
- MOU/IFA review/revisions
- Central Arizona Regional Workforce Forum Series Session #3
- MCWDB Committee Agenda Development
- Apprenticeship Coalition Next Steps

If you have any questions or comments about the content of this update, I can be contacted by phone at 602-377-3844 or by email at steve.clark@maricopa.gov.

A handwritten signature in black ink that reads "Steve Clark".



Consent Agenda

Jobs Report

Arizona & Maricopa County Job Report

December 2024

Julia Maciel Vargas

National Summary

Main Takeaways:

- Total Non-Farm employment increased by 256,000 in December for the U.S.
- Job gains increased in Health Care adding 46,000 jobs and Leisure and Hospitality adding 43,000 jobs.
- Unemployment rate changed little at 4.1%
- Average hourly wages grew by 0.3% in December.

Arizona Summary

Main Takeaways:

- Arizona's employment increased by 56,900 since December 2024.
- The unemployment rate increased to 3.8% in December.
- The private sector recorded gains in Trade, Transportation, & Utilities (5,000 jobs)

Arizona Commerce Authority
Arizona Office of Economic Opportunity
Bureau of Labor Statistics

Maricopa County Summary

Maricopa County Employment & Unemployment 2024						
	Jan	Feb	March	April	May	June
Nonfarm Employment	2,433	2,362.1	2,363	2,372	2,368	2,335
Unemployment Rate	3.3%	3.2%	2.5%	2.3%	2.8%	3.4%
	July	Aug	Sep	Oct	Nov	Dec
Nonfarm Employment	2,422	2,359	2,374	2,473	2,475	2,416
Unemployment Rate	3.8%	3.4%	3.4%	3.3%	3.4%	3.1%

- Maricopa County's unemployment rate decreased to 3.1% in December.
- **Construction** employment decreased to 171.2 in December.
- **Manufacturing** employment level decreased to 147.4.

Transportation and Warehousing employment levels decreased to 114.7.

- **Healthcare and social assistance** employment levels decreased to a rate of 350.8
- **Finance and insurance** employment levels decreased to 163.5
- **Information** employment levels also slightly decreased to 40.8

Maricopa County Labor Force December 2024			
Industry	Employment Level	% Change from a year ago	Numeric Year over Year Change
Mining & Construction	167,100	-3.1 %	-5,300
Manufacturing	139,300	-2.3%	-3,300
Private Education & Health Services	425,600	+5.8%	23,300
Information	40,100	-2.9%	-1,200
Financial Activities	212,900	+0.1%	200
Trade, Transportation, & Utilities	483,000	+1.9%	8,800



Consent Agenda

Monthly Careers Pathway Strategist Reports

In-Demand Career & Apprenticeship Strategist Report

Katelyn Harris Lange | January 2025

Upcoming Events

- **Feb 8:** AZ SciTech Festival [Exhibitor Form](#)
- **Feb 11:** [Professional Career Pathways Expo](#)
- **Feb 13, 20, 25:** Hiring events in [Goodyear](#), [Surprise](#), and [Wickenburg](#).
- **April 30:** [National Apprenticeship Day](#).

Apprenticeship News

On Wednesday, January 8, Jacob Evenson, MCWDB Board Member, hosted ARIZONA@WORK Maricopa County staff to tour the Boilermakers Local 627 apprenticeship program & training center.

Community Partnerships

This month, I attended a number of community events including:

- Valley of the Sun United Way's Scorecard Breakfast
- WESTMARC's Committee Kickoff
- Office of Economic Opportunity Apprenticeship Workgroup
- Arizona Private School Association Expo (presenter)

On January 15th, Maricopa County, City of Phoenix, and Pinal County hosted the 2nd Session of the Central Arizona Regional Workforce Forum Series via Webex. 127 attendees tuned in for the economic development update and panel discussions.





Consent Agenda

One-Stop Operator Monthly Report

Location: **Microsoft Teams Meeting**
Date: Feb 13, 2025
Time: 2:00 PM - 3:00 PM

- I. Welcome and Introductions (2 minutes)
 - A brief welcome to all partners in attendance.
 - Request introductions from attending partners, including title and email address, share in chat
- II. Partner Updates (10 minutes) Share in both chat and live
- III. Presentation By Jennifer Fixman- Second Chance
- IV. Questions for Jennifer Fixman and Survey
- V. Reminder- Maricopa County's referral platform Is **Unite Us**

Next Upcoming Partnership Meeting – March 13th, 2025 2 pm – 3 pm
Unite Us Referral platform with Sebastian Blackwell

- Chase Remote- Job opportunities -Andrea BSR
- Mountain Park Jesse Owens 5K March 29th -attach flyer
- New Second Chance Center opening end of march – Second Chance Center at a Steiner unit, Lewis Complex. So we'll have one at Tucson Complex, one at Phoenix West Complex, Perryville, and now Lewis
- **[2025 Second Chance Hiring Event schedule & registration form.](#)**
- Co-enrollment opportunities- NFJP- guide sheet – Win-Wins
- some ideas on what types of agriculture work (Attach guide sheet)
- Job Blast pdf will be attached



Vision statement- "Be the best-in-class workforce system that connects job-seekers to career

To: Steve Clark, Workforce Board; Laura Malhoit, Julia Maciel Maricopa County Workforce Development Board (MCWDB)

Date: **February 12, 2025**

From: Janine Estrada – One Stop Operator

Subject: One-Stop Operator Report: - January- 2025

Maricopa County One Stop Operator Front Desk Customer Interactions:

East Valley Career Center (Mesa)

Service	Jan -25
On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services)	596
Calls	258
DES (AJC, Unemployment)	164
Smart Justice calls	38

West Valley Career Center (Glendale)

Service	Jan -25
On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services)	1215
Calls	
DES (AJC, Unemployment)	282
Smart Justice calls	30

The number of Enrollments for January	Youth	19
	Adult/Dislocated Worker	102
The updated number of Enrollments for December 2024	Youth	11
	Adult/Dislocated Worker	94

Business Services Updates

During the month of January, the Business Services team connected with 58 new employers and 219 existing employers. We received 1 WARN Notice for Rapid Response Services.

Number of customers welcomed at Satellite sites. (count kiosk numbers)

<u>SATELLITE LOCATIONS</u>	
Mesa	1
Queen Creek	49
Tempe	84
Wickenburg	71
Surprise	15
Avondale	145
Goodyear	23
Gila Bend	26

Location: Avondale Resource Center, 995 E. Riley Dr. Avondale, AZ 85323

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
1/16/2025 11am- 2pm	Avondale Resource Center	28	129	30-On spot 93- Scheduled off site	8

List of companies participating

1. A Hand of Joy
2. All Ways Caring HomeCare
3. Avondale Elementary School District
4. AZDCR
5. AZDPS
6. BESD#33
7. BMO Bank
8. Circle k
9. DJC Rock Home Care
10. Dress For Success
11. Home Instead
12. Homecare Powered by AUAF
13. Insignia Event Services
14. Integrity Staffing Solutions
15. Kelly Education
16. Littleton Elementary School District
17. Maricopa County
18. Maricopa County Head Start
19. Maricopa County Sheriff's Office
20. Procter & Gamble
21. Prowest Roofing and Restoration
22. Randstad
23. State Farm

24. Touchstone health services
25. U-Haul
26. US Navy
27. Whataburger

Location: Gila Bend Library, 777 N. Logan Ave. Gila Bend, AZ 85337

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
1/24/2025 10am- 1pm	Gila Bend Library- Program Room	3	1	0	0

List of companies participating

1. Circle K
2. Maricopa County Sheriff's Office Dept
3. AZ State Dept of Public Safety

OSO Team Updates January:

- OSO partner one on one check-ins with Phoenix Indian Center and RESEA
- OSO Community Partners Meeting: National Farmworkers Job Program presented by Daisy Villanueva Samano with 55 in attendance.
- OSO ARIZONA@WORK Maricopa County Collaboration Leadership (MCCL) Meeting: Collaborative Leadership, shared by Hugh Wolf with 22 in attendance.
- Interactive Customer Experience Training (Hybrid offered)– attendance 26
- OSO encouraging us of thread to share updates between partners
- One Stop Customer Satisfaction Surveys at 92.31%

Partners Updates:

- Opening Second Chance Center at a Steiner unit, Lewis Complex- target end of March, beginning of April. Second Chance centers- Tucson Complex, one at Phoenix West Complex, Perryville, and soon Lewis.
- NFJP share eligibility guide for partners- sharing opportunity for more co-enrollments
- Pre-dream is March 20th over at Gateway Community College.
- Dream Job Fair March 27th
- April 1st at Rio Salado College is a sensory-friendly Job Fair
- Tuesday Employer meeting, usually 60 ppl with 10 employers ~ Voc Rehab Tim Stump
- Harmon Library (Central City South) Tuesdays: Employer Spotlight & ARIZONA@WORK from 12-2 pm. Second Chance Job Fair 4/3 10 am – 12 pm ~ Keith Feldt
- Unlimited Potential Biannual Health Fair on March 15th ~Perla Escalante
- Compudopt - computer donations and provide information on personal devices for donation. ~Jessica Thumas
- Tempe Community Action- Tempe Empty Bowls event February 22nd ~Xavier Gonzalez
- Gilbert Education and Healthcare Career Fair Thursday, March 6, 2024~ Amy Altschul
- JPMC for flyer AZ@Work~ flyer attached
- IRC, Phoenix Women's Commission and YWCA are collaborating for the PWC's Annual She Matters Equity Forum celebrating International Women's Day on Friday, March 7

Warn and Non warn AJC:

Notice Date	Warn Type	Employer	Number of Affected Employees	LWIB Area
1/14/25	Warn	Safeway Inc.	225	5 - ARIZONA@WORK - City of Phoenix
1/27/25	Warn	Manpower Group US Inc. dba HelloFresh.	564	7 - ARIZONA@WORK - Maricopa County
1/28/25	Non-Warn	Higher Ground	22	6 - ARIZONA@WORK -Pima

1. Safeway Inc.- Reduced size of corporate and division support workforce, mostly had administrative jobs
2. Manpower Group US Inc. dba HelloFresh.- switching staffing contractor.



3. Higher Ground – Tucson non-profit- Support Specialists stabilize needs, build life skills, and connect communities.



Training Team Update 01/31/2025

Covers the period July 1, 2024 – January 31, 2025

Success Story / Highlights:

- Trainers completed 8 Rapid Response Events In Person and Virtual Trainings for Microchip. Trainers facilitated workshops that included topics on Job Search Assistance, Resume Writing, and Job Interview Practice, also promoting HSD WDD Services to 37 in person and 7 virtual participants.
- Trainer led an outreach event at Tempe EnVision Center, facilitating CPR/AED & First Aid class certifying 6 participants, along with sharing out flyers/calendars, and providing information on how to connect to additional HSD services.
- Trainers launched CDL Module with management guidance to more effectively inform our clients of the roles and responsibilities within the CDL position with also having them complete their WDD Orientation, azjobconnection.gov account, and HSD Client Portal application. Training Supervisor is currently managing the Bookings tool to support the registration and admin duties. Met with PSR team to discuss roll out plan details. The new format created by management aligns with budget strategies to keep a streamlined approach for our clients interested in WIOA funding for CDL.
- Supervisor/NRM continues to check in with Contact Center Supervisor sharing updates on WDD processes and events. Scheduled meeting to review the COP participants and CDL Module updates.
- Training Supervisor and Leadership met with Arizona Autism Charter Schools to discuss collaboration providing training workshops for Outreach Events at their organization. We also scheduled a train the trainers class facilitated by AZACS for staff to attend and learn best practices when working with the Neurodiverse population.
- Trainers currently scheduled 2 outreach events in February with Soujourner Center and Southwest Family Engagement.
- Trainer worked on updating internal staff resume transitioning out of Maricopa County.
- Training and WDC Supervisors worked to complete SOW for inputting Outreach Efforts into Dynamics.
- Training Supervisor reviewed and reported 17 facilities requests to HSD Facilities team. Completed transition plan for new Management Assistant meeting with MA and Facilities team to discuss role transition responsibilities.
- Training Supervisor began working on Leading Effective Meeting PowerPoint for February HSD Leadership meeting.
- Trainers and staff attended Engage by Cell training overview. Trainers are in the process of learning the tool to implement as a resource for connecting with our clients on training workshops and events.
- Training Supervisor began working on NACo submission for Spanish Workshop Translations.
- Trainers and Supervisor supported Extended Hours coverage. Training Supervisor attended Trainer Expo.
- Supervisor continues to meet with Rapid Response Coordinator to review and support training for upcoming RR Events.
- Supervisor assisted with ARIZONA@WORK Maricopa County website updates for Job Listings and Hiring Events.

WDD CENTER TRAINING SERVICES	EVCC Jan. 2025	WVCC Jan. 2025	Program Year to Date EV Totals	Program Year to Date WV Totals	Program Year to Date Team Totals
Orientation Virtual Participants	94	192	666	1116	1782
Orientation In Person Participants	1	6	46	114	160
AJC & Client Portal Application Lab	2	21	38	113	151
CDL Module <i>(started 02.2025)</i>	27	21	27	21	48
Job Search Assistance Workshop	1	4	22	13	35
Resume Writing Virtual Workshop	6	0	45	5	50
Resume Writing In Person Workshop	11	11	65	65	130
Resume Writing Lab	10	8	57	48	105
Job Interview Practice Virtual Workshop	5	6	28	31	59
Job Interview Practice In Person Workshop	1	4	9	7	16
Basic Computer Skills Workshop	2	4	13	30	43
Financial Empowerment Workshop	2	2	15	14	29
Introduction to Entrepreneurship Workshop	1	1	12	9	21
Workplace Readiness Workshop	2	2	4	2	6
Youth Leadership Development Virtual Workshop	1	0	15	8	23
CPR/AED & First Aid Class	2	5	20	29	49
Spanish Basic Computer Skills Workshop	0	0	0	1	1
Spanish Financial Empowerment Workshop	0	0	0	0	0
Spanish Resume Writing Workshop	3	0	3	0	3
Youth Office Proficiency Assessment Assisted	5	5	36	84	120
Office Proficiency Assessment and Certification Obtained	0	1	23	9	32
Community Outreach Events (Refugee, etc.)	1	0	19	17	35
Community Outreach Event Participants	6	0	261	227	463
Rapid Response Events	4	4	7	7	14
Rapid Response Event Participants	37	7	81	183	264
Hiring Event Workshops	0	0	0	0	0
Hiring Event Workshops Participants	0	0	0	0	0
WDD New Hire Onboarding Staff Participants	0	0	0	0	2
WDD Internal Staff Training Participants	0	2	35	20	55

WDC Site Workshop Update 01/31/2025

<i>East Valley Workforce Development Coordinator Partnership Sites</i>			
<i>Workshop Name/Type</i>	<i>Mesa Partnership Site # participants attended</i>	<i>Queen Creek Partnership Site # participants attended</i>	<i>Tempe Creek Partnership Site # participants attended</i>
<i>Resume</i>	<i>3</i>	<i>4</i>	<i>1</i>
<i>Job Search</i>	<i>0</i>	<i>1</i>	<i>4</i>
<i>Interview</i>	<i>0</i>	<i>0</i>	<i>5</i>
<i>Financial Empowerment</i>	<i>0</i>	<i>0</i>	<i>0</i>
<i>Pop-Up 1:1</i>	<i>1</i>	<i>1</i>	<i>2</i>
<i>Held off-site, in community # of workshops/total # participants</i>	<i>0 workshops / 0 parts</i>	<i>0 workshops / 0 parts</i>	<i>2 workshops / 10 parts</i>
<i>Total # Participants</i>	<i>4</i>	<i>6</i>	<i>22</i>

<i>West Valley Workforce Development Coordinator Partnership Sites</i>					
<i>Workshop Name/Type</i>	<i>Avondale Partnership Site # participants attended</i>	<i>Gila Bend Partnership Site # participants attended</i>	<i>Goodyear Partnership Site # participants attended</i>	<i>Surprise Partnership Site # participants attended</i>	<i>Wickenburg Partnership Site # participants attended</i>
<i>Resume</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>
<i>Job Search</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>
<i>Interview</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>
<i>Financial Empowerment</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>
<i>Pop-Up 1:1</i>	<i>3</i>	<i>0</i>	<i>1</i>	<i>3</i>	<i>0</i>
<i>Held off-site, in community # of workshops/total # participants</i>	<i>1 workshops / 3 parts</i>	<i>1 workshops / 2 parts</i>	<i>0 workshop / 0 parts</i>	<i>0 workshops / 0 parts</i>	<i>0 workshops / 0 parts</i>
<i>Total # Participants</i>	<i>7</i>	<i>0</i>	<i>1</i>	<i>4</i>	<i>0</i>



Participant Name: Elijah

Month/Year: Jan 2025

Career Advisor: Rebekah Keizer

Elijah enrolled in the WIOA program with the focus of getting his CDL to start his career and become a regional truck driver. He hadn't held a job before and he was eligible to be a part of the WIOA program because he had dropped out of high school. He was being supported by his parents, but he knew it was time to pursue his own life and career.

Elijah and his career advisor started talking about the possibilities for going to school and how his strengths and interests could be used in pursuing his schooling and career. He said he found it easy to learn and he loved to drive. He put those two traits to work as he completed his ITA packet and prepared to start school. He participated in the Youth Leadership Development workshop at ARIZONA@WORK.

On October 14, he started school and excitedly emailed his career advisor on 10/22 to let her know that he received his permit. He thanked her for believing in him and helping him. A week later, he was eager to share the WIOA program with his friend. He requested information from his career advisor about how to get his friend connected to the program.

On November 12, Elijah graduated from school and passed the test to receive his CDL license. He celebrated by having a special meal with his family. With his family's help he started looking into and applying for jobs. He and his career advisor met for job search assistance. His career advisor provided tips for looking for and applying for jobs. Elijah expressed uncertainty with the idea of getting a job- with little experience, being under 21 yrs old, and as someone who had dropped out of high school. His career advisor helped him identify some job leads that fit his experience and shared that the program could help him get his GED if he chose to do that. His career advisor also recommended that he take the Resume' Writing workshop. He took the workshop and continued looking for a job. On December 23, his efforts were rewarded when he was hired at J&P Transportation as a driver. He shared this accomplishment with his career advisor. He is prepared now to be financially take of himself and advance in a career that he has worked hard for and enjoys.



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ARIZONA@WORK Maricopa County Community Partner Meeting

Date: February 13, 2024, via Teams 2 pm -3 pm

Attendees: 44

Attendees:

Title IB: Jared Beard, Alejandro Esquivias, Aseel Rassam, Gretchen Holmes (CCWFC), Aurora Arellano, Amy Altschul, Kristy Lee, Maritza Toyos, Alexis Leichman, Rebekah Keizer, Julie Torres, Ethel Cunningham, Gary Metcalf, Erika Read

Title I Migrant and Seasonal Farmworker:

Indian & Native American Programs (INAP): Olivia Hendricks

Title II:

Title III: Danielle Nahass

DVOP:

LVER:

IV: Tim VR

Title V SCSEP:

NFJP:

CTE:

REO DES Reentry: Jennifer Fixman

TANF Jobs: Eduardo Soto, Allison Greer, Jorge Rivero

Community Services Block (CSBG)—

DES: Julian Saucedo

Community Partners:

Jessica Rose (Friendly House)

Karen Bazzle (HTA)

Perla Escalante (Unlimited Potential)

Howard Mahaffey (CBI)

Yvette Moore (Phoenix Rescue Mission)

Ariel Ackerman (AZCEND)

Lisa Purdy (Ability360)

Xavier Gonzalez (Tempe CAN)

Jessica Thuma (Compudopt)

Michelle Kari (Compudopt)

Sebastian Blackwell (Unite Us)

Erik Sanchez (MASA Project of AZ)

Sharise Erby (IRC)



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Ally Lomeli (HDS Drivers)

Keith Feldt (Harmon Branch Library)

Lindsey Wilcox (Solari)

Noah Balch (UMOM)

Equus: Ashley Eaton, Hugh Wolf, Yolanda Smith, Eric Walker and Janine Estrada OSO

Summary of monthly meetings in the future with the agenda and meeting minutes.

I. Welcome Remarks

- Janine Estrada welcomed participants to the ARIZONA@WORK Maricopa County Community Partners meeting, the first meeting of 2025.

II. Partner updates

- OSO Community partners in-person May 22nd WVCC Rm 207- flyers to follow
- Pre-dream is March 20th over at Gateway Community College.
- Dream Job Fair March 27th
- April 1st at Rio Salado College is a sensory-friendly Job Fair
- Tuesday Employer meeting, usually 60 ppl with 10 employers ~ Voc Rehab Tim Stump
- Harmon Library (Central City South) Tuesdays: Employer Spotlight & ARIZONA@WORK from 12-2 pm. Second Chance Job Fair 4/3 10 am – 12 pm ~ Keith Feldt
- Unlimited Potential Biannual Health Fair on March 15th ~Perla Escalante
- Compudopt Jessica or michellecompu.org regarding computer donations and provide information on personal devices for donation. ~Jessica Thumas
- Tempe Community Action- Tempe Empty Bowls event February 22nd ~Xavier Gonzalez
- Gilbert Education and Healthcare Career Fair Thursday, March 6, 2024~ Amy Altschul
- JPMC for flyer AZ@Work~ flyer attached
- IRC, Phoenix Women's Commission and YWCA are collaborating for the PWC's Annual She Matters Equity Forum celebrating International Women's Day on Friday, March 7

III. Reentry Employer Services and Second Chance Hiring- presented by Jennifer Fixman

Jennifer Fixman provided an overview of the reentry program's initiatives, which include job readiness education, resume writing, job searching, and monthly hiring events held within state prisons and community-based reentry centers. She emphasized the program's success in reducing recidivism rates and the importance of meeting job seekers where they are, particularly inside prisons. Jennifer also discussed the DES Reentry Employer Outreach program, which focuses on providing employment readiness services to individuals released from prison, reinforcing the need for consistency in background check policies during the hiring process.

During her presentation, Jennifer shared insights on accommodating individuals with restrictions in the workplace and the necessity of a case-by-case approach to background checks. She encouraged open conversations with job seekers about their backgrounds and provided practical advice on refining job searches using tags in the Arizona Job Connection (AJC) system. Jennifer also mentioned partnerships with organizations such as Dress for Success and Community Legal Services, which offer resources like interview attire and legal assistance to support re-entry job seekers. Treat background barriers no different like ADA accommodation. RASA Legal, Community Legal Services, the Arizona Democracy Resource Center- provide services such as marijuana expungements, set-asides, rights restoration, and can help somebody with a felony actually get their fingerprint clearance cards. First Convenience Bank- Maricopa County and in Pima County. Inside Out Network- Inside Out Network; Freebird Auto

Key Questions:

- How can we better support Second Chance Centers and Reentry Programs?
- What are the benefits of hiring second-chance job seekers?
- How can we improve geographic navigation and support individuals in finding employment opportunities?
-

I. Q & A Session (Menti)

- Can other organization's use AJC as a case management tool?
-AJC case management are staff level permissions, ei DES, the City of Phoenix or Maricopa County
-Can Independent contractors with background barriers, use their EIN and register a business?

Any employer that has W-2 jobs, not 1099s can post are unable utilize AJC

- What would help employers take that chance?

VII. Adjournment Februaryth 2:48 pm

Next Meeting:

The next meeting is scheduled for Wednesday, February 13th, 2025, from 2 pm to 3 pm.

Additional Partner Updates:

- **Job Blast** – upcoming Job Fairs -PDF attached

- Harmon Library (Central City South) Tuesdays: Employer Spotlight & ARIZONA@WORK from 12-2. Second Chance Job Fair 4/3 10-12, connecting public to ARIZONA@WORK
- Computdot - Jessica Thumas initiative to assist families by offering refurbished computers and free internet, highlighting the criteria for eligibility Please contact Jessica or michellecompu.org
- Tempe Community Action Agency ~Xavier Gonzalez
 - Tempe Empty Bowls event February 22nd (Ceramic bowls made by local HS students sold to support hungry relief)
 - Dia De Nino April 12th at Escalante Community Center- looking for tabling partners
- Gilbert Education and Healthcare Career Fair Thursday March 6, 2024 at SE Regional Library 775 N Greenfield Ave. Gilbert, AZ 85234 11am - 2pm.
- JPMC for flyer AZ@Work job leads ~ flyer attached
- 2/20 Tempe Job Fair at Tempe EnVision Center 1310 E Apache Blvd., Tempe from 11-2pm.~ see Job blast PDF attached
- IRC, Phoenix Women's Commission and YWCA are collaborating for the PWC's Annual She Matters Equity Forum celebrating International Women's Day on Friday, March 7, 2025 9:00am-1:00pm. Please come out and join us as an attendee or resource vendor and feel free to share with your networks. Free Registration Link: <https://ywcaaz.org/shematters/>

What would help employers take that chance?

WOTC

To have a better understanding of second chance programs.

Educating them that considering people with various barriers just requires you to make reasonable accommodations. Use your imagination and give someone a Second Chance!

What would help employers take that chance? Cover letters with resume to show individual interest.

Perhaps matching jobs/abilities demonstrated while incarcerated i.e. transferable skills

Showing the success rate for businesses that have hired 2nd chance employees.

Knowing that there are people in the industries who don't judge past mistakes and have supportive communities ready to help them start fresh.

Community support - For example if a recently released individual has wrap around services and as an employer maybe get updates on from their agencies working with them.

What would help employers take that chance?

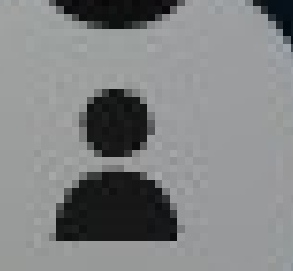
Letting the employers know how they can support Second Chance employees.



4



9



To: Steve Clark, Workforce Board; Laura Malhoit, Julia Maciel Vargas
Workforce Board of Maricopa Workforce Development Board (MCWDB)

Date: Feb 6, 2025

From: Janine Estrada Maricopa County One Stop Operator

Subject: One-Stop Operator Quarterly Report: Sep - December 2024

1. Maricopa County One Stop Operator Front Desk Customer Interactions:

East Valley Career Center (Mesa)

Service	Oct-24	Nov-24	Dec-24	Total
On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services)	584	427	392	1403
Calls	61	66	112	239
DES (AJC, Unemployment)	132	107	126	365
Smart Justice calls	26	5	52	83
			Total	1642

West Valley Career Center (Glendale)

Service	Oct-24	Nov-24	Dec-24	Total
On-site assistance (resume writing, Title I registration, program referrals, job referrals, Arizona Job Connection (AJC) referrals, and other related services)	1224	765	765	2754
Calls				
DES (AJC, Unemployment)	407	435	380	1222
Smart Justice calls	13	5	12	30
			Total	2754

2. Maricopa County One Stop Operator



- OSO submitted visualization worksheet to board staff, solicited core and required partner year highlights and performance metrics.
- OSO Community Partners Meeting: Per Scholas (training provider) presented by Tawny Bates with 46 in attendance.
- OSO community partner meetings ROI- SCSEP (Senior Community Service Employment Program) and Project Access (national non-profit) providing vital on-site health, education, and employment services to families, children, and seniors living in affordable housing communities have partnered for placement across the state 7 in Maricopa County and 7 in Tuscan, looking to expand partnership to 38 states of operation- 112 positions
- OSO Leadership Meeting: Community Services Block Grants (CSBG) & CAP, presented by Madison Ginsberg with 22 in attendance.
- OSO advocating for co-location of core partners' Voc Rehab and SCSEP both in the process of navigating space.
- OSO met with PPEP's new local coordinator and the City of Phoenix OSO. They'll be presenting at the upcoming quarterly meeting 11/20.
- OSO connected incoming employer Progress Residential to One Stop partners for multi-prong approach.
- OSO team staff- Customer Engagement Specialists received praise from Title 1b staff.
- OSO encouraged core and required partners to adopt Unite Us, connected NFJP-PPEP with POC for Unite Us.
- OSO Community Partners Meeting: Effective De-escalation Strategies presented by Andrew Huls National Manager, One-Stop Operations from Equus Workforce Solutions with 50 in attendance.
- OSO Leadership Quarterly Meeting: National Farmworkers Job Program (NFJP), presented by Teresa Mendez with 19 in attendance.

-Partner Best Practices -Workforce



-Q1 and Q2 (quarter to date) surveys touch points to address for improved customer experience.

-Core partner suggested Customer Experience training in EV (Open to all frontline staff in One Stop system and community partners, double as relationship development collaborative actively improving the system's function).

- OSO connected the Title1b training team to Chandler Library for a possible trainthe-trainer alignment
- OSO Team successful in transitioning participates to increase utilization of online UI tools
- OSO Team and Title 1b training team (in WV) piloted micro- learning toolkits for basic computer literacy available at stations in Career Center.
- OSO met with RESEA and gathered performance metrics.
- OSO submitted Q1 Performance Assessment to MCWDB staff
- OSO December Community Partners Meeting: Tyson Transformational Technologies Academy presented by LuTonya Lang with 50 in attendance.
- OSO December Leadership Meeting: Performance Reporting TEGs & TENs and Sector Strategy with 19 in attendance.
- OSO promoted services ARIZONA@WORK Career Centers on Mountain Park Diversity Site Council Q4 - Glendale

3. NUMBER OF CUSTOMERS WELCOMED AT EACH COMPREHENSIVE CENTER

JOB CENTER LOCATION	NUMBER OF CUSTOMERS WELCOMED
East Valley Career Center	1403 (Oct-Dec)
West Valley Career Center	2754 (Oct-Dec)

4. NUMBER OF CUSTOMERS WELCOMED AT SATELLITE SITES

Satellite location	Oct- Dec Number of customers welcomed
Mesa	133
Queen creek	105
Tempe	296
Scottsdale (ended -Nov 24)	114
Wickenburg	138
Surprise	163
Avondale	124
Gila bend	76
Goodyear	100

Location: Avondale Resource center 995 E. Riley Dr Avondale AZ 85323

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
10/24/2024	Avondale Partnership Site	27	73	80	23

List of companies participating

1. Arcadia Homecare
2. Arizona Health care cost Containment system



3. AZ.DAG
4. BMO
5. Circle K Cooperation
6. City of Tolleson | Tolleson PD
7. Clear Sky Rehabilitation Hospital of Avondale
8. Desert Diamond
9. Dress for Success
10. Gila River Public safety
11. Jackson Hewitt Tax Services
12. KeHe Distribution Warehouse
13. LifeStyle Options
14. Maricopa County
15. Maricopa County HeadStart
16. Maricopa County Sheriffs Office
17. MIKID
18. Pam Health Rehabilitation Hospital of Surprise
19. Peckham
20. Rio Salado college
21. SIMOS
22. Touchstone Health Services
23. Unical Aviation
24. United Cerebral Palsy of Central Arizona
25. Wilson Electric
26. Yellow Jacket

Success Story

- KeHe hired 3 job seekers on the spot for positions they have been trying to fill.
- Simos hired 18 job seekers for their full-time positions



Location: Queen Creek Library: 21802 S. Ellsworth Rd, Queen Creek AZ 85142

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
10/24/2024	Queen Creek Library	21	41	5	1

List of companies participating:

1. Amphenol Aerospace
2. Aramark
3. AZ.DPS
4. Boys and Girls Clubs of the Valley
5. Central Arizona College
6. Dish/EchoStar
7. Express Employment Professionals
8. Frys Food
9. GILA RIVER POLICE DEPARTMENT
10. Gilbert Public Schools
11. Home Care Powered by AUAF
12. Maricopa County Human Resources
13. Maricopa County Sheriff's Office
14. Queen Creek Unified School District
15. Queen Creek Police Department
16. Rite of Passage - Canyon State Academy
17. The GEO group, Inc.
18. Town of Queen Creek
19. Town of Queen Creek Parks & Recreation
20. Walgreens
21. West Pharmaceutical Service

Success Story



- Canyon State Academy had an early success in the day. They interviewed and hired someone in the first hour! Several employers felt there was a steady traffic flow, and they all agreed the event was well organized.

Location: Gila Bend Library 7n N Logan Ave Gila Bend, AZ 85337

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
10/24/2024	Gila Bend Library	7	5	0	0

List of companies participating:

1. Gila River Public Safety
2. Town of Gila Bend
3. San Lucy District
4. Border Patrol-Yuma Sector
5. US Navy
6. AZ. Dept. of Corrections
7. Federal Bureau of Prisons

Success Story/Highlight

- From the previous Job Fair that was held in August. AZ State Dept. of Corrections informed this WDC and BSR that a job seeker (J. Gallegos) who attended the previous job fair had begun his training to be a correction officer. This WDC did reach out to the participant but has not heard from him. This WOC did have a conversation with Gallegos at the previous job fair and remembers that he had stated that he had been without employment for a couple of months already and needed to find something to support his family. This WOC did assist Gallegos in obtaining his MVD record online.

Location: Goodyear Recreational Campus - 420 Estrella Parkway, Goodyear, AZ 85338

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
11/7/2024	Goodyear Partnership Site	23	68	13-On spot 66-Scheduled	8

List of companies participating

1. BMO
2. Novolex
3. Robson Communities
4. Maricopa County Early Education
5. Federal Bureau of Prisons
6. Shan Strategies – TSMC
7. USNavy
8. Fry's Food Stores
9. AZ Dept. of Health Services
10. Home Instead
11. Manpower
12. DJC Rock homecare
13. Hickman's
14. Greater Phoenix Urban League
15. Radwell
16. Kehe
17. Buckeye Elementary School QiS!
18. Circle K
19. PaloVerde
20. Maricopa County HR



- 21. P&G
- 22. AZ Department of Corrections
- 23. Caring for Angels

Success Story:

Client Gina Torres whom I have been working with met with Maricopa County and was able to complete an application with Maricopa County HR for an administrative position. Client's husband was scheduled for an in-person interview Tuesday 11 /12 with Kehe. Manpower hired 7 job seekers and DJC Rock. Homecare hired 1 job seeker.

Location: 16089 N Bullard Avenue Surprise, Arizona 85374

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
11/14/2024	Surprise Regional Library	19	93	12-On spot 73- Offsite	3

List of companies participating

- 1. WingStop
- 2. Phoenix Police
- 3. BMOBank
- 4. City of Surprise Police Department
- 5. United States Navy
- 6. Greater Phoenix Urban League
- 7. Catholic Charities
- 8. Rauch
- 9. DJC Rock Home Care
- 10. TSMC
- 11. AZ Department of Corrections



- 12. AZDHS
- 13. Dysart School District
- 14. Kehe
- 15. MCSO
- 16. Touchstone Healthcare
- 17. City of Surprise
- 18. Recreational Center of Sun City West
- 19. United Cerebral Palsy

Success Story:

- The first job seeker that attended the Surprise Job Fair had an interview with Wing Stop and got hired making \$15.00 an hour working as a cook

Location: 59 E. 1st St. Mesa, Arizona 85201

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Of Hires
11/19/2024	Mesa Business Builder@ The Studios	20	110	76-On spot 6- Offsite	1

List of companies participating

- 1. City of Mesa
- 2. Elwood Staffing"
- 3. Empire Cat**
- 4. Gila River Police Department,
- 5. Great 8 Cleaning Company*
- 6. Haydon Companies**
- 7. Helton Tool & Home~ •
- 8. Hertz**
- 9. Homecare Powered by AUAF**
- 10. Maricopa County

- 11. MasterCore
- 12. MTM (Medical Transport Management)**
- 13. Peckham*
- 14. ProEm
- 15. Renewal by Andersen**
- 16. Rite of Passage / Grand Canyon Academy**
- 17. Seniors Helping Seniors~•
- 18. Statewide Protection
- 19. Titan Engineered Solutions~•
- 20. Touchstone Health Services**

*=Small Business, 5 small Business

**=IDI, 11 In-Demand-Industries

Success Story:

- Had 1 person hired after an on the spot interview. Expecting 3-5 more hires after scheduled interviews!

Location: 160 N Valentine St, Wickenburg, AZ 85390

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Pre-Screens
11/20/2024	Wickenburg Community Center	5	15	2	2

List of companies participating

- 1. Federal Bureau of Prison's
- 2. H & R Block
- 3. Maricopa County HR
- 4. USNavy
- 5. Yavapai College: Small Business Development Center (SBOC)

Industries Represented: Education and Finance



New Companies: 1

A few Job seekers in attendance were clients that attended the Resume and Job Search Workshops:
 2 had pre-screens, and 2 interviews completed/scheduled.

Location: 1001 W Southern Ave. Mesa, AZ. 85210

DATE/TIME	JOB CENTER LOCATION	# BUSINESS	# OF JOB SEEKERS ATTENDED	# Interviews	#Pre-Screens
11/21/2024	East Valley Center	15	61	25	0

List of companies participating

1. APS
2. Arizona State University
3. AZ Sheet Metal
4. EVIT
5. FM Industries
6. Family Involvement Center
7. Gateway Community College
8. Habitat for Humanity Construction Training Program
9. Oakland Construction
10. Open Classrooms
11. Phoenix Electrical
12. Phoenix Truck Driving Institute
13. Rummel Construction
14. TSMC
15. 15. University of Jamestown

5. Center Training

SERVICE	Oct- Dec 2024
Job Search Assistance	35
Customized Resume Assistance	187
Mock Interview	67
Office Proficiency Assessment and Certification Obtained	34
Youth Office Proficiency Assessment Assisted	122

TRAINING	PROGRAM YEAR TO DATE
Virtual Adult Orientation Participants Completed	1630
In-Person Orientation Participants <i>(started 01/2024 at WV only)</i>	153
Introduction to Entrepreneurship Completed	21
Community Outreach Event Participants (Refugee, etc.)	38
Basic Computer Skills Workshop Participants	43
Spanish Basic Computer Skills Workshop - started 01/2024	1
Resume Writing Lab Participants	105
Financial Empowerment Workshop Participants	31
Rapid Response	220
WDD New Hire Onboarding Participants (Began 03-23)	2

Success Story / Highlights:

1. Trainer participated in outreach event Glendale Adult Center for one day event at Glendale Adult Center, WDD trainer worked with leadership and staff at the GAC to create flyer, support registration, and facilitate the Basic Computer Skills workshop. 12 participants registered and 7 attended.
2. Trainer participated in outreach event at Maggie's Place which is a non-profit organization that provides safe housing for homeless pregnant women and their babies in Maricopa County. 4 participants attended the Resume Writing Workshop provided by WDD trainer.
3. Trainer participated in outreach event providing Resume Writing review to 52 participants at the Building a Dream Pre Employment Fair at Gateway Community College.
4. Trainer and BSR participated in Job Readiness Workshop outreach event with Town of Guadalupe providing training services on Resume Writing and Mock Interview to 15 participants that attended the workshop.
5. Trainers and Supervisor supported Extended Hours coverage
6. Supervisor continues to meet with Rapid Response Coordinator to review and support training for upcoming RR Events
7. Supervisor connected with FBLA FLEX Leadership conference sharing Training Services information and scheduled trainer outreach for November.
 - Trainer completed outreach event, facilitated Resume Writing Workshop to 48 participants, also promoting HSD WDD Services, and networking with other organizations.
8. Trainer participated in outreach event at Child Crisis Arizona, presented to 25 of their staff a preview of Resume Writing and Job Interview Practice Workshops, sharing out flyers/calendars, and providing information on how to connect to HSD for Rent and Utility Services.
9. Trainer provided community outreach Job Interview Practice Workshop and sharing HSD WDD flyers to 18 students in a communications class at Barry Goldwater High School
10. Trainers participated in 3 Rapid Response Events facilitating and training AJC, Resume Writing, & Job Interview Practice to 51 participants

11. Supervisor/NRM requested Contact Center metrics sharing with AD, providing WDD updates (Calendars, Flyers, Resources) & Orientation changes
12. Trainer completed Outreach Event to Family Promise which is a non-profit national organization making a local impact with partnerships within a city or county changing lives. They help families facing homelessness secure stable housing through safe shelter, caring connections, and building a community of support. Trainer facilitated Resume Writing Workshop to 9 participants and promoted HSD WDD Services and Workshops.
13. Trainers completed a 2-day Outreach Event at Project SEARCH which is a nationwide internship program for students with intellectual and developmental disabilities. Their year-long program engages Gilbert Public Schools students in work and learning at Banner Gateway. The trainer facilitated 2 CPR/AED & First Aid Certification classes to a total of 10 participants
14. Trainer reviewed updated Workforce2You Flyers to 8th-grade level for training programs

Warn and Non warn AJC: Oct-Dec 2024

Notice Date	Warn Type	Employer	Number of Affected Employees	LWIB Area
10/15/24	Warn	Intel Corporation	385	7 - ARIZONA@WORK - Maricopa County
11/01/24	Warn	A3 Smart Home, LP	50	7 - ARIZONA@WORK - Maricopa County
11/15/24	Non-Warn	Milemarkers	26	11 - ARIZONA@WORK - Mohave and La Paz Counties
11/18/24	Warn	The Boeing Company	184	7 - ARIZONA@WORK - Maricopa County

11/18/24	Warn	Cholla Plant	10	2002 - ARIZONA@WORK - Northeastern Arizona
11/20/24	Warn	General Parts Distribution LLC's	148	7 - ARIZONA@WORK - Maricopa County
11/25/24	Warn	Mountain Valley Express, LLC	20	5 - ARIZONA@WORK - City of Phoenix
12/06/24	Non-Warn	General Motors Desert Proving Ground - Yuma	33	9 - ARIZONA@WORK - Yuma County
12/20/24	Warn	Vimo, Inc. (DBA Getinsured)	1	7 - ARIZONA@WORK - Maricopa County
12/30/24	Warn	D&A Consulting Services, Inc. dba GetInsured	6	7 - ARIZONA@WORK - Maricopa County

1. Intel Corporation- Chip manufacturing cost-cutting measure in face of worsening financial conditions.
2. A3 Smart Home, LP - All-in-one home security, automation system, and monitoring provider.
3. Milemarkers- provides rehabilitation services to human services to work programs.
4. The Boeing Company-aerospace company- develops, manufactures and services commercial airplanes
5. Cholla Plant- coal-fired plant- phase down
6. General Parts Distribution LLC's- Advance Auto Parts plan reduction of stores- permanent closures
7. Mountain Valley Express, LLC- Trucking company
8. General Motors Desert Proving Ground - Yuma
9. Vimo, Inc. (DBA Getinsured)
10. D&A Consulting Services, Inc. dba GetInsured-



Chair Report



MCWDB Success Story

Success Story

Participant Name: Mozell Parker
Month/Year: 1/2025
Career Advisor: Janice Guevara



Mozell came to ARIZONA@WORK Maricopa County Smart Justice in January of 2024. He had been recently released from incarceration and was hoping to get assistance with finding employment. He learned about services offered at ARIZONA@WORK through fellow inmates. "I had started looking for a job as soon as I was released but it was difficult." Mozell stated he felt let down many times during his initial job search, he would go through various interviews only to be told no. "I felt like I was being looked down at because of my background. I went to ARIZONA@WORK and started the process to get enrolled with Smart Justice."

Mozell enrolled with Smart Justice in January 2024 and was quick to complete the necessary steps to start training. Early on Mozell knew exactly what he wanted to do to secure a brighter future for himself, he wanted to become an electrician. "I felt the process was easy enough to get through, it still took time, but I was determined. I had the drive to change my life. A challenge I had was making sure to surround myself with positivity. I cut out the negative people right before starting school." Mozell started training on February 27th, 2024, and not so far after he secured employment. He stated he had struggled at times due to his busy schedule. "It was tough, I traveled on the bus and the heat was bad. I had to go to school, then go to work but my family was very proud of me, it kept me going." Mozell completed training in November 2024. Shortly after graduation support services were requested for Mozell to assist with his job as an electrician. He received tools, clothing and work boots.

"I am making more than I have ever made in my life!" Mozell stated the services he received with Smart Justice kept him accountable and gave him a purpose. "It's been amazing getting help, everything has been great, the support I received was incredible. Working with my Career Advisors Janice and Jessica was great, whenever I needed help, they were there. They checked in on me constantly and it also helped me stay on track with my grades and parole."



Information/Discussion/Possible Action

MCWDB FY25 Compliance and Policy
Local Workforce Board Recertification Packet



2025 Recertification Packet Approval

Laura Malhoit : Compliance & Policy Manager : 02/20/2025



Recertification

- Occurs every two years
- Requires boards to submit board-approved documents to be reviewed for compliance
- All documents submitted have been previously approved by the board

OEO 2025 Recertification Timeline



2025 Recertification

Required Documents

- LWDB Membership Roster
- List of Standing Committees and Committee Members
- Bylaws- no expiration/reviewed annually
- Shared Governance Agreement- expires 6/30/26
- Service Provider Agreements- expires 6/30/26
- Local Plan- 2025-2028 *two year modification starts 2026
- One-Stop Operator Procurement- expires 12/2025

2025 Recertification

Required Documents

- Memorandum of Understanding and Infrastructure Funding Agreements- expires 7/01/2026
- Conflict of Interest and Training Services policies- no expiration
- LWDB Oversight- organizational chart provided
- LWDB Management of Funds- previous audit materials
- Sunshine Provision and Arizona Open Meeting Law Requirements- Agendas and Minutes available to the public

MCWDB Timeline

1/23/2025	Executive Committee Pre-Approval
Jan-Feb 2025	OEO Staff Review
2/20/2024	Full Board Final Approval
3/26/2025	Board of Supervisors Final Approval

2025 WAC Approval Timeline





Questions



Thank You



Information/Discussion Only

MCWDB Strategic Planning



Information/Discussion Only

Central Arizona Regional Workforce Forum
Series Session #3

Central Arizona Regional Workforce Forum Series Session #2 Recap



Forum Series Agenda

Topics–Session #2

- Led by Workforce Board members
 - City of Phoenix, Pinal, Maricopa
 - Economic Development Focus
- Panel Topics (TBD):
 - K-12 & Advanced Manufacturing Pathways
 - CTE Best Practices



Session #2 Survey Summary

Survey Respondents

- 65% Workforce Professional
- 25% Educator
- 15% each –Government/Employer



Session #2 Survey Summary

Ratings

- Content: 85% Excellent/Very Good
- Length: 90% agreed to 2 hours
- Likely to attend again: 100%
- Overall: 95% Excellent/Very Good



Session #2 Survey Summary

Comments

- More on apprenticeships
- Allow audience to submit questions
- Maybe more from Title partners
- More on Youth



Central Arizona Regional Workforce Forum Series Session #3

- Moved from April 9 to May ???
- Include LEO's
- Two Panels
- Focused on Business?



Questions/Ideas to Consider?





Information/Discussion Only

Committee Appointments



Information/Discussion Only

MCWDB Committee Updates



Thank You