

MINUTES OF PUBLIC MEETING OF THE MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD Employer Connection Committee

Thursday, December 7, 2023 – 9:30 a.m.

County Administration Building

301 W. Jefferson, 2nd Floor (Room 250-05) Phoenix, Arizona

or

https://www.gotomeet.me/MaricopaCountyWDB

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701

Members Present: Jacob Evenson, Julie Stiak, Konrad Robichaud, Marcia Veidmark, Matt Clark, Noelle Trinder

(Note: All members present attended in-person or via GoTo meeting)

Membe<u>rs Absent:</u> Gregg Ghelfi, Ismial Rangel, Tami Martinez

MEETING

Call to Order.

Chair Robichaud called the meeting to order at 9:31 a.m. and requested a roll call.

Roll Call.

MCWDB Board Liaison Deseret Romero took roll. A quorum was present.

Welcome, Opening Remarks, and Meeting Objectives.

Chair Konrad Robichaud welcomed everyone to the meeting and thanked former Employer Connection Committee Chair Subhash Chandra for his service to the MCWDB Full Board and the Employer Connection Committee.

Chair Robichaud read the following objectives for the meeting.

- 1. Discuss how the board can contribute and collaborate in Pipeline AZ initiatives.
- 2. Provide recommendations on Service Provider progress on Apprenticeships and In-demand Industries.
- 3. Share initiatives, successes, challenges, and ideas regarding talent acquisition from a committee member's perspective.

Consent Agenda.

Meeting Minutes: October 5, 2023

MOTION:

Chair Robichaud for a motion to approve the MCWDB Employer Connection Committee October 5, 2023, Meeting Minutes. Matt Clark made a motion; Julie Stiak seconded the motion.

Chair Robichaud called for an all-in-favor vote:

In Favor: Jacob Evenson, Julie Stiak, Konrad Robichaud, Marcia Veidmark, Matt Clark, Noelle Trinder

Opposed: None Abstained: None Motion passed.

Chair Report.

Chair Robichaud again thanked former Employer Connection Committee Chair Subhash Chandra for his service to the MCWDB Full Board and the Employer Connection Committee. Chair Robichaud thanked the MCWDB for appointing him to the role of Employer Connection Chair.

Information/Discussion/Possible Action.

FY24 Committee Goals

Chair Robichaud provided a brief review of the FY24 Committee Goals discussed by the Committee at the October 5, 2023 meeting.

- 1. Continue to be a workforce innovation leader;
- 2. Adapt to market changes; and
- 3. Analyze the talent pipeline, including CTE pipeline.

MOTION: Chair Robichaud asked for a motion to approve the FY24 Committee Goals as presented. Marcia Veidmark made a motion; Noelle Trinder seconded the motion.

All in favor vote held:

In favor: Jacob Evenson, Julie Stiak, Konrad Robichaud, Marcia Veidmark, Matt Clark, Noelle Trinder

Opposed: None Abstained: None Motion passed.

Information/Discussion Only.

Business Success Story

Maricopa County Workforce Development Division Business and Community Service Supervisor Tara Thain shared a Business Success Story with the Committee.

Pipeline AZ Presentation

Pipeline AZ Director of Development Rabbanni FurQaan to share a presentation regarding PipelineAZ. Below are the highlights of his presentation. Below are the highlights from his presentation.

Pipeline AZ Presentation

- Mission Statement
- What is Pipeline AZ?

Partnerships

- Connecting Arizona
- Arizona's Workforce Challenges
- Critical Steps of the Career Journey

Support for Employers

- 155k Users
- Innovative Systems to Connect the Pipeline
- College Solutions
- 7.5K Companies

361 Schools & Colleges

Industry Solutions

The following Committee questions and comments were discussed.

Question/Comment

Are you also working with the non-public schools?

Do you have a path for students who are interested in the construction industry? Can connect you with a point of contact for the Arizona Building and Construction Trades.

Do you see a difference between what employers are looking for vs what job seekers are looking for?

Have you had any experience with youth apprenticeships? Specifically the under 18 liability. Response

- Working with 400 schools in Arizona and some nonpublic schools.
- Yes, they are working with industries, however they do need assistance with carving out a construction industry path. Would like to connect to with your recommendation.
- Currently seeing healthcare/sciences as the most interested industry for the "college solutions" category of their participants.
- Apprenticeships begin at the community college level. Pipeline AZ connects the opportunity for the student to the community college.
- Labor laws are specific but limited. For example, in the healthcare industry, they are not able to use the lift equipment to lift patients. Banner is working with school districts related to the Medical Assistant program. Banner is also working with Pipeline AZ on the remote IT positions.

Chair Robichaud thanked Mr. FurQaan for his presentation.

Workforce Development Division Apprenticeship Update/In-Demand Industries Progress Report

Maricopa County Workforce Development Division Apprenticeship Career Advisor Betsy Nelson provided an update on the Workforce Development Division Apprenticeship program and Maricopa County Workforce Development Division Business and Community Service Supervisor Tara Thain provided a progress report on the In-Demand Industries. Below are the highlights from their presetnations.

Workforce Development Division Apprenticeship Update

- Total Partnerships (10 Programs)
 - Construction
 - Healthcare
 - Manufacturing
- Total Enrollments (604)
 - PEJATC (289) Sheet Metal (96)
 - IEC (57) United Health (5)
 - Rummel (30) ABA (47)
 - Wilson (70) Skill Up (0)
 - WECA (10) New.. (0)

- Program Funding Breakdown
 - PEJATC (\$618,730)
 - Sheet Metal (\$451,210)
 - IEC (\$69,634)
- United Health (\$35,800)
- ABA (\$106,924)
- Wilson (\$142,165)
- WECA (\$49,844)

WDB Industry Report

Sector Trends

Construction

- Updates/Insights
 - No net growth
- Companies Actively Hiring w/WDD
 - Cactus Asphalt
 - Champion Home Builders
 - Home Depot

Finance/Insurance

- Updates/Insights
 - Decrease in finance position opportunities
 - Projected Growth (-0.6%)
 - Downturn due to increased interest rates/slow borrowing
- Companies Actively Hiring w/WDD
 - **BMO**
 - Global Credit Union
 - Comerica Management Co.
 - First Convenience Bank
 - Jackson Hewitt

Manufacturing

- Updates/Insights
 - Increased opportunities due to holiday season
 - Large manufacturing companies still hiring
- Companies Actively Hiring w/WDD
 - Amazon
 - **UPS**
 - Boeing
 - Etc.

- Hiring Events (Recruitment and Participation)
- Business Services Update

Healthcare

- Updates/Insights
 - Mid-career professionals (3-7 years) still leaving industry
 - Imaging professionals are in high demand
 - Estimated 23,300 shortage by 2030
 - Industry growth (+5.6%)
- Companies Actively Hiring w/WDD
 - 21st Century Healthcare
 - RI International
 - Banner
 - Haven Health
 - Etc.

Information Technology

- Updates/Insights
 - Mass lay-offs still occurring due to over hiring during the pandemic
 - Low entry level opportunities
- Companies Actively Hiring w/WDD
 - N/A

Transportation/Logistics

- Updates/Insights
 - Increased opportunities due to holiday season
- Companies Actively Hiring w/WDD
 - Keolis Transit America
 - FedEx Ground

County Support

- New Business Engagement

MCWDB Committee Member Forum: Talent Acquisition

Chair Robichaud opened the floor for Committee members to share a talent acquisition experience. No one spoke.

Call to the Public.

Chair Robichaud made a call for public comment. No one spoke.

Adjourn.

Chair Robichaud adjourned the meeting at 10:32 a.m.

*For additional information, contact MCWDB staff at: <u>MCWDB@maricopa.gov</u>

