

## Maricopa County Workforce Development Board – One Stop Certification Meeting Minutes

# Thursday, November 08, 2018 at 10:30 a.m.

701 W Jefferson Ste 104 Phoenix, AZ 85007

https://bluejeans.com/546993469

Phone: +1.888.240.2560 Conference ID: 546993469

Members Present:	Tom Jenkins (Ph.), Drew Thorpe (Ph.)
Members Absent:	Sally Downey

#### Call to Order

One Stop Certification workgroup meeting was called to order by Workgroup Lead, Tom Jenkins at 10:38 a.m. Board Liaison, Nancy Avina took roll; a quorum of the workgroup was present.

### Executive Director's Remarks/ Review of State Guidance and Task at Hand

A brief summary and update was given by Executive Director, Patricia Wallace on the One Stop Certification work previously completed and submitted to the State. Upon State review, the direction is to identifying 1 to 2 areas of improvement including, developing a plan of action. Once complete, the expectation is to receive full approval of the once stop center certification.

Clarification and discussion on the next steps held, workgroup noted including One Stop Operator (OSO) in developing One Stop Center improvement areas based on their already conducted research and findings. Workgroup requested a copy of the OSO final report for review.

#### Workgroup Next Steps

• WDB staff to support workgroup in coordinating OSO and workgroup meeting to determine a plan of action including, if visiting centers is appropriate.

### Call to the Public

Workgroup Lead, Tom Jenkins called for public comment. No public comment.

### **Adjournment**

Meeting adjourned at 10:52 a.m.

\*For additional information, contact Nancy Avina, Board Liaison at <u>nancy.avina@maricopa.gov</u>.