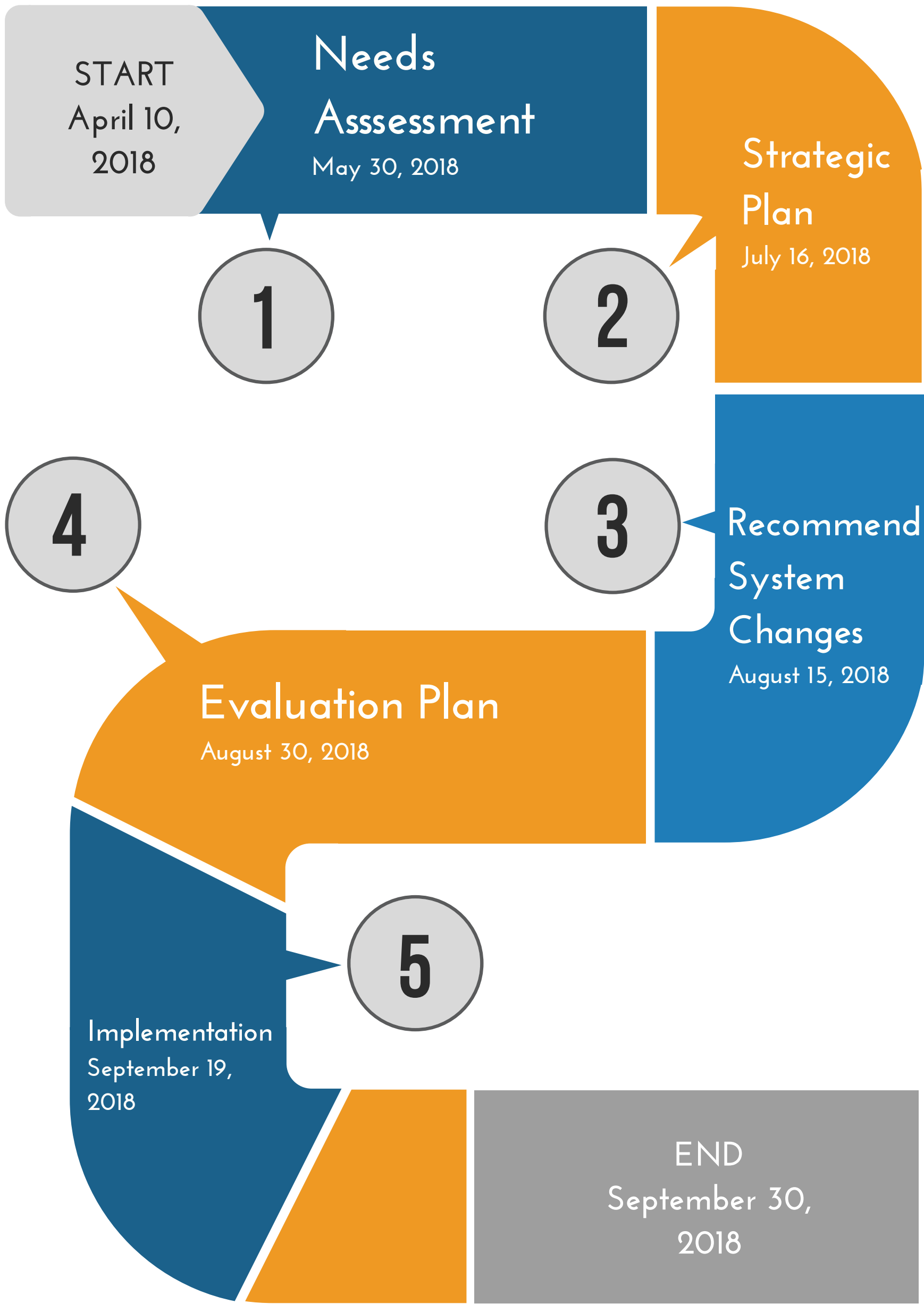


Strategic Plan



General Notes to Support Infographic on Strategic Plan Initiative

Phase 1 – Needs Assessment, complete.

Phase 2 – Strategic Plan

- Board Strategic Planning Session, complete and report to date, drafted.
- For each board-developed goal, a Work Group is recommended for spearheading:
 - Actions
 - Metrics
 - Milestones
 - Timeline
- Each Work Group composition can include:
 - Board member(s)
 - One-Stop Operator
 - Core Partner(s)
 - Others
- Strategic Planner will integrate the designs established by Goal-Based Working Groups 1-5 into the strategic plan.

Phase 3: Recommended System Changes

Based on the following additional activities:

- Needs Assessment report
- Strategic Plan draft
- Staff Survey Results
- Observation of One-Stop operations
- Observation of One-Stop Operator meeting with core partners
- Observation of Board Committee/Work Groups
- Observation of Staff Interaction with Board

Phase 4: Evaluation

Identify criteria for process and outcome evaluation of the strategic plan

- Balanced Scorecard Approach

Phase 5: Implementation

Establish agreed-upon approaches for continuous performance improvement of the Strategic Plan designed by the Workforce Development Board, integrating the following:

- Human-Centered Design
- Appreciative Inquiry
- Critical Thinking
- Collaboration for Results and Outcomes