



Innovative Workforce Solutions

## **WORKFORCE ARIZONA COUNCIL QUALITY WORKFORCE COMMITTEE MINUTES**

Wednesday, November 8, 2017

2:30 – 4:30 PM

100 N. 15<sup>th</sup> Avenue, Phoenix, AZ 85007, Suite 103

Join webex meeting:

<https://azgov.webex.com/azgov/j.php?MTID=m08a228dec04f0f957b083bcb30d50f7c>

Meeting number (access code): 808 192 644 Meeting password: 103468

Conference Call

1-877-820-7831 Access Code: **103468**

### **Members Present In-Person**

Mark Gaspers, Chair – Boeing

Larry Lucero – Tucson Electric Power

### **Members Present Via Telephone**

Thomas Longstreth – Ventana Medical Systems

### **Members Absent**

Todd Graver – Freeport-McMoRan

Susan Anable – Cox

#### **1. Call to Order**

- The meeting was called to order at 2:41 p.m.

#### **2. Welcome/Introductions**

- Chair Mark Gaspers welcomed committee members present in-person and on the phone. He indicated that the committee is eager to move forward since restructuring and undergoing a change in membership.

#### **3. Approval of Minutes**

- Chair Mark Gaspers assured Committee members that were not present at the previous Quality Workforce Meeting that the minutes provided to them were accurate and correct.
- A motion to approve the minutes from the April committee meeting was made by Larry Lucero and seconded by Thomas Longstreth.
- The April 25, 2017 minutes were approved and adopted.

#### **4. Call to the Public**

- There were no comments offered by members of the public.

#### **5. Update on Arizona Career Readiness**

Trevor Stokes, Workforce Program Manager, Office of Economic Opportunity

- Trevor Stokes, Program Manager with the AZ Office of Economic Opportunity, gave a presentation and update on the Arizona Career Readiness Credential (ACRC). His

presentation began with a brief history and overview of the ACRC, including its intended purpose, the structure of the program and how it can be attained by job-seekers, and the value of business engagement for the ACRC.

- Trevor provided a visual tour of the ACRC website and explained how curriculum, which was already been designed by collaboration between the State of Arizona and the vendor that provides the ACRC instrumentation (WIN Learning), is provided to job-seekers looking to acquire the credential.
- Trevor provided an update on the current implementation efforts of the credential in Maricopa County and how job-seekers in Maricopa County have the option of either self-paced online curriculum or instructor-led curriculum delivery, a service decided on and implemented by the local area itself. Trevor also indicated other areas that the ACRC will be implemented, such as the City of Phoenix, the AZ Dept. of Corrections, Northeastern and Southeastern Arizona, and community-based organizations, along with the AZ Dept. of Education, Higher Education.
- Committee member Thomas Longstreth asked how the ACRC planned to address shortcomings identified in technical skills. Trevor responded that the ACRC is not meant to be a technical training tool, but rather a “starting point” that can lead to other opportunities.
- Committee member Larry Lucero asked about costs to participants. Trevor responded that the initiative is provided at no costs to the participant, the employers, or the service providers and that the ACRC is funded through the Governor’s Office.
- Member of the public, Rosalyn Boxer, asked if the ACRC could be used to identify potential shortcomings of the education system in Arizona. Trevor responded that the ACRC is not a diagnostic tool and should not be used to identify such shortcomings. Committee Chair Mark Gaspers also indicated that participants in the ACRC system may have attended K-12 education in some other state before entering the workforce in Arizona.
- Committee member Larry Lucero asked if the ACRC system could be used to measure results using demographic data. Trevor responded that the ACRC system links to the case management system, Arizona Job Connections used by the ARIZONA@WORK centers and that as more people participate, demographic information could be viewed. However, Trevor indicated that the ACRC system itself collects only minimal demographic information, so using additional data from Arizona Job Connection may be necessary.

## **6. Discussion and Approval of 2017/2018 Charter**

- Chair Mark Gaspers read through the proposed Charter and asked for questions or concerns from Committee members.
- Amendments to the proposed charter were made in different terminologies, such as the changing of “boot camps” to “industry readiness training” and the addition of several agencies that support the mission of the Committee.
- A motion to approve and adopt the charter as amended was made by Larry Lucero and seconded by Thomas Longstreth.
- The charter was approved and adopted as amended.

## **7. Committee Next Steps**

- The next Quality Workforce Committee meeting is scheduled for January 25, 2018 from 1:00 to 3:00 p.m.

## **8. Adjournment**

- A motion to adjourn was made by Larry Lucero and seconded by Thomas Longstreth.
- The meeting was adjourned at 3:43 p.m.