

## WORKFORCE ARIZONA COUNCIL MEETING MINUTES

Thursday, August 30, 2018
1:00 p.m. – 3:00 p.m.
Arizona Department of Administration
100 N. 15<sup>th</sup> Avenue, Suite 101, Phoenix, AZ 85007
Conference Line: 1-240-454-0879, Access Code: 280-993-715

#### I. Call to Order

• The meeting was called to order at 1:10 p.m.

#### II. Roll Call

#### **Members Present**

Dawn Grove, Karsten Manufacturing
Sheryl Hart, Arizona Department of Education
Michael Trailor, Arizona Department of Economic Security
Mark Gaspers, Boeing
Dennis Anthony, Arizona Apprenticeship Advisory Committee
Allison Gilbreath, Arizona Chamber of Commerce
David Martin, Arizona Chapter, Association of General Contractors
Tom Jenkins, Advanced Business Services
John Walters, Liberty Mutual

#### **Members Present via Phone**

Todd Graver, Freeport-McMoRan
Thomas Longstreth, Ventana Medical Systems
Cecilia Mata, All-Source Global Management
Randy Gibb, Grand Canyon University
Naomi Cramer, Banner Health
Alex Horvath, Tucson Medical Center
Robert Trenschel, Yuma Regional Medical Center

#### **Members Absent**

Susan Anable, Cox Communications
Larry Lucero, Tucson Electric Power
Steve Macias, Pivot Manufacturing
Doug Yonko, Hensley Beverage Company
Supervisor Steve Chucri, Maricopa Board of Supervisors
Mayor Jim Lane, City of Scottsdale
Representative Vince Leach, Arizona House of Representatives
Sandra Watson, Arizona Commerce Authority
Thomas Winkel, Arizona Coalition for Military Families
Senator Kimberly Yee, Arizona State Senate

#### III. Welcome and Introductions

• Chair, Dawn Grove, welcomed all the Council members and guests to the Council meeting and introduced three new Council members to the meeting, Allison Gilbreath, John Walters and Tom Jenkins.

#### IV. Chair Report

- Chair Grove spoke of the remembrance of the late Senator John McCain and his service to Arizona.
- Chair Grove shared a success video from ARIZONA@WORK Maricopa County.
- Chair Grove reminded the Council members of the upcoming HeroPreneur National Veteran Business Summit and Council Convening events happening in November.

#### V. Manager Report

- Spoke about the NGA Summer Conference held in Missoula, MT.
- Spoke about what was coming within the next quarter.

#### VI. Call to the Public

• No public comment was offered.

#### VII. Discussion & Possible Action

#### A. Approval of Minutes

- A motion to approve the May 31<sup>st</sup> meeting minutes was made by Mark Gaspers and seconded by David Martin.
- The May 31st Council meeting minutes were approved.

#### B. Presentation: Arizona Association of Workforce Developers

• Patricia Wallace, Maricopa County Workforce Development Board, and Vice-Chair of the Association of Workforce Developers shared that at their Association meeting they discussed the use of data within the workforce system, working towards ensuring all areas are within compliance and communication both amongst the directors and external collaborators.

#### C. Presentation: ARIZONA@WORK Website Updates

Jena Coolidge McGovern, Director, Digital Marketing, Arizona Commerce Authority, shared the
work that is being completed to the ARIZONA@WORK website to ensure integration,
functionality and workforce and employer matching.

#### D. Presentation: Arizona State Veteran Roadmap Update

• Keith Forte, Project Manager, Arizona Office of Economic Opportunity, gave an update on the Veteran Roadmap Initiative. The SkillBridge project is expanding the businesses participating to provide internship opportunities for active duty military members close to discharge. Keith also explained that there is an effort to attract National Guard members to Arizona.

#### E. Presentation: Navajo Generating Station Closure Impact

• Carol Curtis, Director, ARIZONA@WORK Coconino County, explained the impact that the closure of the Navajo Generating Station will have on the Northern Arizona communities. She explained the efforts the Northern Arizona local areas are doing to help mitigate the effects of the closure in their areas.

#### F. Update: Liberty Mutual Apprenticeship Program

• John Walters, Senior Branch Manager, Liberty Mutual, explained the process he led his company through to create an apprenticeship program. They have had several cohorts of individuals enter their apprenticeship program with the hope to expand the program to their other departments across the company.

#### **G.** Update: WIOA Performance Measures

• Karen Nelson-Hunter, WIOA Coordinator, Arizona Department of Economic Security, Division of Employment and Rehabilitation Services, provided insight as to the process that they use to negotiate the State's performance measures with the Department of Labor. She explained that the next step is to now negotiate the performance levels for each local area.

#### H. 2018 Council Meeting Schedule

1. Thursday, November 29, 2018, 1:00 – 3:00 p.m. Arizona State Capitol, 2<sup>nd</sup> Floor

#### I. Council Member Remarks

• No additional remarks were received.

#### VIII. Adjournment

• David Martin made a motion to adjourn the meeting. Mark Gaspers seconded. The meeting was adjourned at 2:55 p.m.





# Regional Business Engagement

# Sector Strategies





# Overview of Programs



"The timing was perfect. One individual had just finished a training program there, and both fit my criteria. They were ready, I was ready. It worked out great."

Patrick R.
President,
Assured Engineering Concepts

- On The Job Training
- Incumbent Worker Training
- Customized Worker Training
- Cohort Programs





# Why a Sector Approach?

# While focusing on the individual have we forgotten a variable?

THE BUSINESS VARIABLE



# Reduction in internal motivation over time as

- Frustration
- Loss of control
- Rejection

Decrease wellness, hope, and grit.

# Indomitability

# Autonomy

Grit, resilience, volition, determination.

# Relatedness

Our need to be cared for and noticed.

# Confidence

Skills, networking, interview, resume

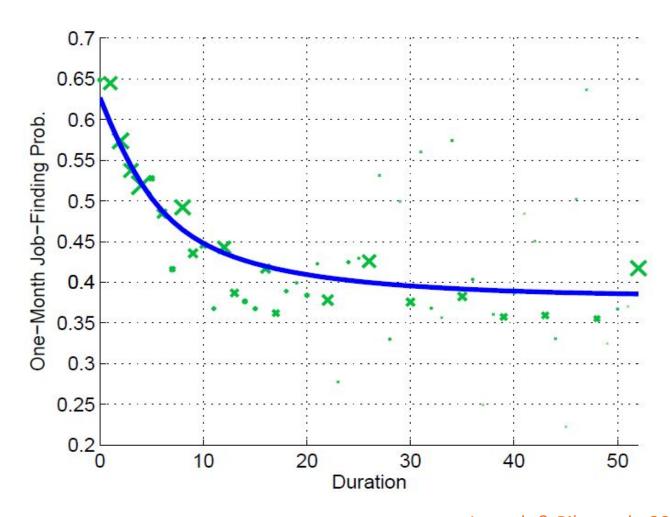


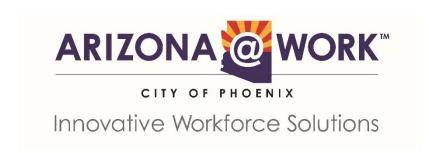
45% reduction in callbacks when unemployment is over 6 months.

45%-50% probability of finding a job after 52 weeks

Reductions in callbacks begin after the first month

# **Duration Dependence**





# Overcoming the dilemma

# What if there was a way to help increase

- Autonomy providing a sense of choice and support in the job search process
- Competence lowering the concerns of skill perception and language
- Relatedness providing a network of contacts that support and understand

# SINGLE COMPANY FOCUSED

**INCUMBENT WORKER GRANT** Provides 50-90% reimbursement for layoff aversion and increased pay.

### **ON-THE-JOB TRAINING GRANT**

Provides 50% reimbursement of hourly wage, up to \$4,000 for on the job learning/mentorship



# INDUSTRY SECTOR FOCUS

### **CUSTOMIZED TRAINING GRANT**

Industry: High growth certification / training that proactively builds qualified talent

Pre-participation screening (often done by the education provider)

Company involvement during training process

Company interviews all successful completers

Incentive: Provides up to 50% reimbursement for pre-hire training

Education: Non-Eligible Training Provider List (ETPL)

Custom training based on employer defined needs

Regional: ARIZONA@WORK regional working together for information sessions

and logistics. Recruit collaboration of workforce development agencies



# INDUSTRY SECTOR FOCUS

### **COHORT PROGRAMS**

Industry: High growth certification / training that proactively builds qualified talent

Company involvement during training process

Company interviews

Incentive: Training dollars are presented directly to the education provider

Education: Eligible Training Provider List (ETPL)

Curriculum is typically set with little room for customization

Incorporates participating companies with

- Networking events

- Guest speaking

Regional: ARIZONA@WORK regional working together for information sessions

and logistics. Recruit collaboration of workforce development agencies

Cohorts are a very delicate balance.

# IF YOU BUILD IT . . .

## Programmatic success hinges on collaboration

Marketing (aka outreach) is a linchpin of success Without every member of the collaboration working together – FAILURE

- Education
- Business
- Workforce development

Use of social media and promotion Limited if any media coverage



# **Pilots**

#### **Series 7 Financial Services**

Focused on increasing the number of female participants, flipped the recruiting process.

### **IT Career Path**

A 4 certification programs in CompTIA and Cisco providing skills that path to cyber security.

#### **Contact Center**

Created to resolve the 30% - 40% offer extensions.

## **Pre-Apprenticeship**

Construction focused program designed to increase the awareness of high demand jobs

## **Help Desk and Software Developer**

Pre-vocational training providing skills needed for sustainable hire.



## **ROB STENSON**

Business and Workforce Development Center Supervisor robert.stenson@phoenix.gov
602-256-3140

**THANK YOU** 



# Local Performance Measures Negotiations



## LOCAL PERFORMANCE NEGOTIATIONS FOR TITLE I

- June 2018: Title I and Title III state indicators negotiated (excluding baseline indicators) with DOL
- July Aug 2018: Exchange of PY18 and PY19 targets considering specific economic conditions and participant characteristics
- September 2018: Title I local indicators negotiated (excluding baseline indicators) with the State





AZ PY18 and PY19 Local Negotiated Performance Measures

	PY18	PY19	PY18	PY19	PY18	PY19
PERFORMANCE	ARIZONA Negotiated	ARIZONA Negotiated	COCONINO Negotiated	COCONINO Negotiated	PINAL Negotiated	PINAL Negotiated
Indicators	Level	Level	Level	Level	Level	Level
Adult						
Employed 2 <sup>nd</sup>	74.4	75.4.	77.0	70.00	74.4.	75.4.
quarter after exit	74.1%	75.1%	77.8%	78.9%	74.1%	75.1%
Employed 4 <sup>th</sup>	65.0%	67.0%	68.3%	70.4%	66.0%	68.0%
quarter after exit	05.0%	01.02.	00.3/	10.4%	00.0/.	00.07.
Median Earnings Q2	\$5,700	\$5,900	\$5,700	\$5,900	\$5,175	\$5,351
Credential	65.0%	66.0%	66.0%	69.3%	65.0%	66.0%
Measurable Skills	Baseline	Baseline	Baseline	Baseline	Baseline	Baseline
Gain	Daseline	Daseline	Daseline	Daseline	Daseline	Daseline
Dislocated Worker						
Employed 2 <sup>nd</sup>	76.5%	77.5%	76.5%	77.5%	76.0%	77.0%
quarter after exit	10.07	11.07	10.07	11.021	10.07	11.07
Employed 4 <sup>th</sup>	70.0%	72.0%	73.5%	75.6%	71.0%	71.5%
quarter after exit	10.07	12.07	13.37	13.07	11.02.	11.57.
Median Earnings Q2	\$7,300	\$7,500	\$7,477	\$7,665	\$6,662	\$6,842
Credential	54.8%	57.8%	54.8%	57.8%	55.0%	57.9%
Measurable Skills	Baseline	Baseline	Baseline	Baseline	Baseline	Baseline
Gain	Baseinie	Daseilile	Daseinie	Dasemie	Dasemie	Daseinie
Youth						
Employed, in						
education, or in						
Occupation Skills	67.5%	68.5%	67.5%	68.5%	65.3%	66.3%
Training 2 <sup>nd</sup> quarter						
after exit						
Employed, in						
education, or in						
Occupation Skills	64.0%	66.0%	64.0%	68.0%	64.0%	66.0%
Training 4 <sup>th</sup> quarter						
after exit						
Median Earnings Q2	Baseline	Baseline	Baseline	Baseline	Baseline	Baseline
Credential	50.0%	54.0%	50.0%	54.0%	45.0%	46.0%
Measurable Skills Gain	Baseline	Baseline	Baseline	Baseline	Baseline	Baseline



# Workforce Innovation and Opportunity Act Annual Reports



## Title I Participant Data — PY17

WIOA Title	Program	Total Participants Served	Total Exiters	Top 3 Barriers
Title I	Adult	10,250	6,160	Low Income     ELL/Low     Literacy/Culture Barriers     Single Parents
Title I	Dislocated Worker	955	569	Low Income     ELL/Low     Literacy/Culture Barriers     Single Parents
Title I	Youth	4,204	2,203	Low Income     ELL/Low     Literacy/Culture Barriers     Long-term unemployed



## Title I Performance Data — PY17

WIOA Title	Program	PY17 Target: Employment (and/or educ for youth) Q2	PY17 Actual: Employment (and/or educ for youth) Q2	PY18 Target: Employment (and/or educ for youth) Q2	PY17 Target: Employment (and/or educ for youth) Q4	PY17 Actual: Employment (and/or educ for youth) Q4	PY18 Target: Employment (and/or educ for youth) Q4
Title I	Adult	80.4%	71.9%	74.1%	74.6%	66.7%	65.0%
Title I	Dislocated Worker	84.6%	77.3%	76.5%	76.8%	72.5%	70.0%
Title I	Youth	73.8%	66.0%	67.5%	71.0%	62.9%	64.0%



## Title I Expenditure Data — PY17

WIOA Title	Program	Total Funds Expended	Cost per participant	% of Admin Funds Expended
Title II	Adult Educ & Literacy	\$2,736,356	\$196	
Title III	Wagner- Peyser	\$13,886,535	\$237	NA
JSVG	Jobs for Veterans State Grants	\$3,433,138	\$1,106	17.00%
Title IV	Vocational Rehabilitation	\$19,321,930	\$2,983	



## Titles II — IV, JSVG Participant Data — PY17

WIOA Title	Program	Total Participants Served	Total Exiters	Top 3 Barriers
Title II	Adult Educ & Literacy	13,939	6,786	Low Income     ELL/Low     Literacy/Culture Barriers     Homeless     individuals/runaway youth
Title III	Wagner- Peyser	58,718	47,791	Low Income     Single Parents     ELL/Low     Literacy/Culture Barriers
JSVG	Jobs for Veterans State Grants	3,105	2,915	Low Income     Long-term unemployed     Single Parents
Title IV	Vocational Rehabilitation	14,323	4,961	Individuals with disabilities     Long-term unemployed     Low Income



Titles II — IV, JSVG Employment Performance Data — PY17

WIOA Title	PY17 Target: Employment (and/or educ for youth) Q2	PY17 Actual: Employment (and/or educ for youth) Q2	PY18 Target: Employment (and/or educ for youth) Q2	PY17 Target: Employment (and/or educ for youth) Q4
Title II	BASELINE BEING DEVELOPED	42.3%	BASELINE BEING DEVELOPED	BASELINE BEING DEVELOPED
Title III	62.0%	66.4%	63.0%	64.3%
JSVG	-	60.5%	I	
Title IV	BASELINE BEING DEVELOPED	31.7%	BASELINE BEING DEVELOPED	BASELINE BEING DEVELOPED



Titles II — IV, JSVG Employment Performance Data — PY17

WIOA Title	Program	PY17 Target: Employment (and/or educ for youth) Q2	PY17 Actual: Employment (and/or educ for youth) Q2	PY18 Target: Employment (and/or educ for youth) Q2	PY17 Target: Employment (and/or educ for youth) Q4	PY17 Actual: Employment (and/or educ for youth) Q4	PY18 Target: Employment (and/or educ for youth) Q4
Title II	Adult Educ & Literacy		42.3%			42.1%	
Title III	Wagner- Peyser	62.0%	66.40%	63%	64.3%	62.6%	59.0%
JSVG	Jobs for Veterans State Grants	-	60.5%	1		52.2%	
Title IV	Vocational Rehabilitation	BASELINE BEING DEVELOPED	31.7%			NA	



## Titles II — IV, JSVG Expenditure Data — PY17

WIOA Title	PY17 Actual: Employment (and/or educ for youth) Q4	PY18 Target: Employment (and/or educ for youth) Q4	Total Funds Expended	Cost per participant	% of Admin Funds Expended
Title II	42.1%	BASELINE BEING DEVELOPED	\$2,736,356	\$196	
Title III	62.6%	59.0%	\$13,886,535	\$237	NA
JSVG	52.2%	-	\$3,433,138	\$1,106	17.00%
Title IV	NA	BASELINE BEING DEVELOPED	\$19,321,930	\$2,983	_



### **Effectiveness in Serving Employers**

#### Federal Measures for PY17\*

- Retention: Percent of participants who exit and are employed with the same employer/business in the 2<sup>nd</sup> and 4<sup>th</sup> quarters after exit
  - **57%**
- Employer Penetration Rate: Percent of businesses/employers using services out of all employers in the state)
  - **7.5%**

<sup>\*</sup> The Federal Measures are considered baseline data until PY2020.



## Effectiveness in Serving Employers, con'd

#### **State Measures**

- Average number of days to fill job openings using ARIZONA@WORK staff assistance
  - 28 days (Mar Aug 2018)
- Percent of employers who contacted an ARIZONA@WORK Job Center who confirm ARIZONA@WORK services assisted in identifying qualified job applicants
  - May 18: 47%
  - ◆ Jun 18: 45%
  - ◆ Jul 18: 62%
  - Aug 18: 48%



### Effectiveness in Serving Employers, cont'd

- Number of businesses whose worksites have been visited by an ARIZONA@WORK Business Services Representative
  - Average 32 visits per month



## **ANY QUESTIONS**





# WORKFORCE ARIZONA COUNCIL ANNUAL REPORT PY 2017

Gretchen Corey
Office of Economic Opportunity

# TWO ANNUAL WIOA ANNUAL REPORTS

Federal Report completed in compliance with WIOA enabling legislation

State Board will be reviewing performance information prior to submittal to DOL

Report includes federal performance measure outcome data from Sec. 116 of the WOIA public law

PY 2017 report to include narrative pursuant to TEGL issued Nov 7, 2018

Report due to DOL on Dec 3

State Report completed pursuant to A.R.S. § 41-5401

State law specifies that the Council shall submit a written annual report to executive and legislative leadership.

Report includes federal measures with additional demographic and cost information

PY 2017 report includes a voluntary narrative to provide information on the Council's accomplishments and committees

Report due to Governor, Speaker of the House, President of the Senate, and JLBC Director on Dec 1

# A.R.S. §41-5401 WORKFORCE ARIZONA COUNCIL; DUTIES; REPORT

#### 41-5401. Workforce Arizona council; duties; report

- C. The workforce Arizona council shall meet at least four times each year and shall submit a written annual report to the governor, the president of the senate, the speaker of the house of representatives and the joint legislative budget committee by December 1 of each year. This report shall include:
- 1. Information specifying the levels of performance achieved with respect to the primary indicators of performance of workforce development programs and performance with respect to individuals with barriers to employment disaggregated by race, ethnicity, sex and age.
- 2. The total number of participants served by workforce development programs.
- 3. The number of participants who received career and training services and the amount of monies spent on each type of service.
- 4. The number of participants who exited from career and training services.
- 5. The average cost per participant of those participants who received career and training services.
- 6. The percentage of participants who received training services and obtained employment in a field related to the training received.
- 7. The number of individuals with barriers to employment served by workforce development programs.
- D. Each state agency and community college shall submit to the workforce Arizona council the information necessary to compile the report described in subsection C, paragraph 3 of this section by November 1 of each year.

# ANNUAL REPORT NARRATIVE

### High level overview of the economy and WIOA system

- 4.7% unemployment rate at the end of PY 17
- 103,389 individuals received career or training services
- 40,525 individuals remained employed 6 months after exit from services
- 12,204 business are repeat users of the ARIZONA@WORK system

### Summary of the two Workforce Leader Convenings

Noted that each convening was positively received and work to support system-wide cooperation

# Organization of Council – Standing Committees

#### Performance Excellence

 Enacted ARIZONA@WORK Job Center certification policy, clarified monitoring process and expectations with enactment of statewide monitoring policy

#### **Measuring Effectiveness**

 Oversight of the development of a dashboard that includes WIOA metrics and labor market information.

#### **Quality Workforce**

Facilitating connections between education and industry through sponsorship of Arizona Career
 Readiness Credential and monitoring the impact of the Maryvale public-private partnership

#### **Strategic Communications and Partnerships**

 Developed communication plan and local board training documents. The committee has also worked with staff to develop coordinated business services presentations so communication to business groups is unified across the state.

# COUNCIL OVERSIGHT OF ONE COMPONENT OF WORKFORCE SYSTEM - WIOA PROGRAMS

Adult, Youth, and Dislocated Worker (Title I)

Adult Education and Literacy (Title II)

Wagner-Peyser Act: Employment Services (Title III)

**Vocational Rehabilitation (Title IV)** 

Career and technical education programs at the postsecondary level authorized under the Carl D. Perkins Career and Technical Education Act of 2006

Employment and training activities carried out under the Community Services Block Grant Act

Employment and training activities carried out by the Department of Housing and Urban Development

Jobs for Veterans State Grants programs authorized under chapter 41 of title 38, United States Code

Programs authorized under state unemployment compensation laws

Programs authorized under section 212 of the Second Chance Act of 2007

Programs authorized under Part A of title IV of the Social Security Act

The Senior Community Services Employment Program authorized under Title V of the Older Americans Act of 1965

Trade Adjustment Assistance activities authorized under chapter 2 of title II of the Trade Act of 1974

# WIOA FUNDING

	WIOA PROGRAM FUNDING	
		PY 2018
Title I	Adult	\$20,986,794
	Dislocated Worker	\$23,243,426
	Youth	\$22,132,740
Title II	Adult Education	\$13,443,087
	Wagner-Peyser Act: Employment	
Title III	Services	\$13,165,903
Title IV	Vocational Rehabilitation	\$73,962,476 *

Total WIOA Funding \$166,934,426

\*FY 2017 funding levels

#### Title I

- -85% of the Youth and Adult funding is allocated to the local areas to administer programs
- -80% of the Dislocated Worker is allocated to the local areas and 20% is held for the Rapid Response Program.

#### Title II

-82.5% of the Adult Education funding is allocated to local agencies through a competitive grant or contract process

### Title III

-Wagner-Peyser employment services required to be co-located in one-stop centers with the passage of WIOA. Program administered by DES

#### Title IV

-Vocational Rehabilitation requires a state-match of 21.3%. Program administered by DES

# ADDITIONAL WORKFORCE PROGRAM FUNDING

	Arizona
	FY 2018
Carl D. Perkin Career & Technical Education	\$28,612,668
Jobs for Veterans State Grants (JVSG)	\$3,956,337
Community Services Block Grant (CSBD)	\$174,522 <sup>1/</sup>
UI Reemployment Services and Eligibility Assessments (RESEA)	\$708,657
National Farmworker Jobs Program	\$2,057,698
Senior Community Services Employment	\$1,054,108
Trade Adjustment Assistance (TAA)	\$2,469,989
Indian and Native American Programs	\$13,593,825 <sup>2/</sup>
SNAP E&T	\$4,453,825 <sup>3/</sup>
Additional Federal Workforce Funding Allocated to AZ	\$5 <b>7,081,629</b> 4/

<sup>1/2</sup> Assume 3% of total allocation of \$5,817,415 will be expended on employment and education programs 1/2 PY 2017 allocations directly to Arizona tribes

<sup>3/</sup> Matched with an additional \$978,921 in state dollars for \$5.4 M in total program funding. Based on FFY 2018 SNA E&T State Plan.

<sup>4/</sup> Addiitional federal program dollars that support employment and training may be received that are unaccounted for in the chart above,

# NARRATIVE CONCLUDES WITH ADDITIONAL INFORMATION ON WIOA CORE PARTNER PROGRAMS

# Adult, Youth, and Dislocated Worker (Title I)

- Adult Program provides priority of service to veterans, public assistance recipients, low-income individuals, and those that are basic skill deficient
- Dislocated Worker Program provides services primarily to those that have been terminated or laid off due to downsizing of closure
- Youth Program is required to expend 75% of funding on out-of-school youth ages 16-24 and 25% on in-school youth ages 14-21

# Adult Education and Literacy (Title II)

Adults 16 or older that are not enrolled in school

# Wagner-Peyser Act: Employment Services (Title III)

All Arizonans are eligible to access employment services

# **Vocational Rehabilitation (Title IV)**

Persons with disabilities that require additional supports to be competitive in the job market.
 Assistance provided based on the individual's ability to complete the educational requirements.

# QUESTIONS?

Douglas A. Ducey Governor



Sandra Watson Interim Director

100 NORTH FIFTEENTH AVENUE • SUITE 103 PHOENIX, ARIZONA 85007 (602) 771-1168

November 30, 2018

The Honorable Douglas A. Ducey, Governor, State of Arizona The Honorable Steve Yarbrough, President, Arizona State Senate The Honorable J.D. Mesnard, Speaker, House of Representatives Richard Stavneak, Director, Joint Legislative Budget Committee 1700 West Washington Street Phoenix, AZ 85007

Dear Governor Ducey, President Yarbrough, Speaker Mesnard and Director Stavneak:

Pursuant to A.R.S. §41-5401 (C), we are pleased to submit the Workforce Arizona Council's Annual Report for the Workforce Innovation and Opportunity Act Program Year 2017. Should you have any questions, please contact the Council's Manager, Ashley Wilhelm, at (602) 771-0482.

Sincerely,

Sandra Watson President / Interim Director Arizona Commerce Authority / Office of Economic Opportunity

cc: Matthew Gress, Director, Governor's Office of Strategic Planning and Budgeting Michael Trailor, Director, Department of Economic Security

Michael Wisehart, Assistant Director Division of Employment and Rehabilitative Services, Department of Economic Security

John Arnold, Executive Director, Arizona Board of Regents

George Raudenbush, Director of Institutional Analysis, Arizona Board of Regents

Diane Douglas, Superintendent, Department of Education

Michael Bradley, Chief of Staff, Department of Education

Sheryl Hart, Deputy Associate Superintendent, Adult Education Services, Department of Education

Daniel Barajas, Interim Associate Vice Chancellor for Workforce Development, Department of Workforce Development, Maricopa Community Colleges

John Catapano, Manager, Research and Communications, Department of Workforce Development, Maricopa Community Colleges

#### 2017 Workforce Arizona Council

#### **Annual Report**

A.R.S. § 41-5401 establishes the Workforce Arizona Council (the "Council") and outlines the annual report requirements. The Council is the state advisory board on workforce matters and is responsible for carrying out the Governor's strategic vision for the state's workforce system. The Council is comprised of leaders representing private business, labor, community-based organizations, the Arizona Legislature, local government and state agencies.

The Arizona economy continued to improve during the Program Year (PY) 2017 time period, which runs from July 2017 to June 2018. At the close of the program year, the unemployment rate was down to 4.7%. A strong economy supports the efforts of the Council to create a pathway for all Arizonans to become productive, contributing members of society. Workforce Innovation and Opportunity Act (WIOA) programs provided career or training services to 102,389 individuals in PY 2017. Results from PY 2017 also show that across all four WIOA titles, approximately 40,525 individuals were employed after receiving services from one or more workforce programs and remain employed 6 months following exit from program services. The workforce system has also made strides to become a resource for Arizona businesses looking for talent as is reflected in the 12,204 businesses that used state workforce services to locate skilled job seekers as a standard component of their recruitment efforts. These return business customers represent approximately 72% of all businesses served by the state workforce system.

The Council held two Workforce Leader Convenings which brought together state and local workforce area Council Members and staff to create a unified vision for Arizona's workforce system and to share successful approaches to workforce challenges. The first semi-annual convening was held in November 2017 and featured guest speakers from four high-performing local areas in neighboring states who shared best practices with Arizona attendees. The second convening was held in June 2018 and featured a discussion surrounding multi-generational workforce issues. The June convening also featured two panels that fielded questions from attendees. The panels addressed questions concerning specific workforce programs, such as services for youth, veterans, returning citizens and individuals with disabilities, and concerning business leaders' workforce needs. The convenings have been positively received and have become a vehicle for creating cooperation and synergy throughout the workforce system.

The Council has continued the process of overseeing the implementation of WIOA in PY 2017. The Council has enacted policies to support the local one-stop certification and monitoring process under WIOA, along with facilitating coordination between education and industry to support the development of training and educational programs that address employer needs. In PY 2017, the Council actively promoted and monitored key workforce initiatives such as the Arizona Career Readiness Credential and the Maryvale Workforce Initiative Project. Finally, the Council promoted the development of system-wide communication strategies and tools, such as local board training documents to support consistent messaging across the state.

The Council is organized into four standing committees. Each committee is responsible for working through policy details under their purview to develop recommendations for the Council's approval:

- Performance Excellence
- Measuring Effectiveness
- Quality Workforce
- Strategic Communications and Partnerships

The <u>Performance Excellence Committee</u> enacted policies to address the certification process for ARIZONA@WORK Job Centers, clarified agency roles with respect to the local area monitoring process, enacted a statewide monitoring policy following agency and public input, provided oversight for the development of each area's infrastructure cost sharing arrangements, and received regular updates on workforce staff business services and professional development training.

The Measuring Effectiveness Committee has worked to support the development of a data-driven workforce system that is responsive to job seekers and employers based on an evaluation of outcomes and an understanding of underlying economic factors. The Committee has continued to refine the Council sponsored dashboard that includes both WIOA performance metrics and labor market information displayed on a statewide basis and for each local area. The incorporation of employer metrics is anticipated in PY 2018, which will enhance the scope of information available to policy makers. The Committee has also supported the development of reporting templates to facilitate common metrics across the workforce system's disparate data systems.

The <u>Quality Workforce Committee</u> is positioned to facilitate the connection between education and industry to ensure training and educational programs lead to opportunity for individuals and a qualified workforce for employers. For example, the Committee has taken an active role in promoting the Arizona Career Readiness Credential. In addition, the Committee is monitoring the impact of the integrated public-private partnership focusing on the Maryvale area. This project is intended to support the community's workforce potential and lead to the development of best practices so the same type of integrated partnership can be replicated in other high unemployment areas of the state.

The <u>Strategic Communications and Partnerships Committee</u> is charged with building communications strategies and partnerships that will result in a seamless collaborative workforce system and encourages the public and business community to utilize the resources available. To this end, the Committee has developed a communication plan and local board training documents. In addition, the Committee's staff worked across the workforce system to develop coordinated regional business services presentations so all partners were communicating the same unified information to business groups.

#### WORKFORCE SYSTEM PROGRAMS – WIOA CORE PARTNERS

There are a number of programs in Arizona that collectively make up the 'workforce system' and are part of the ARIZONA@WORK system, listed below. The first four programs, bolded in the list below, represent the programs that make up the WIOA core partners, over which the Council has oversight. The inclusion of Adult Education (Title II) and Vocational Rehabilitation (Title IV) as core workforce partners is new under WIOA and works to streamline and coordinate services to populations that have traditionally been underserved by the workforce system.

- Adult, Youth, and Dislocated Worker (Title I)
- Adult Education and Literacy (Title II)
- Wagner–Pevser Act: Employment Services (Title III)
- Vocational Rehabilitation (Title IV)
- Career and technical education programs at the postsecondary level authorized under the Carl D. Perkins Career and Technical Education Act of 2006
- Employment and training activities carried out under the Community Services Block Grant Act
- Employment and training activities carried out by the Department of Housing and Urban Development
- Jobs for Veterans State Grants programs authorized under chapter 41 of title 38, United States Code

- Programs authorized under state unemployment compensation laws
- Programs authorized under section 212 of the Second Chance Act of 2007
- Programs authorized under Part A of Title IV of the Social Security Act
- The Senior Community Services Employment Program authorized under Title V of the Older Americans Act of 1965
- Trade Adjustment Assistance activities authorized under chapter 2 of title II of the Trade Act of 1974

#### WORKFORCE SYSTEM SERVICES – WIOA CORE PARTNERS

#### Adult, Youth, and Dislocated Worker (Title I)

The Adult and Dislocated Worker programs have two types of services: Career Services and Training Services. The Adult Program provides workforce investment activities designed to assist individuals, particularly those with barriers to employment, with increasing their access to employment, increased earnings, and the attainment of recognized postsecondary credentials. The Adult Program provides priority of service to veterans, public assistance recipients, other low–income individuals, and individuals who are basic–skills deficient. The Dislocated Worker Program provides services to individuals who have been terminated, laid off, or received a notice of termination or layoff from employment, generally due to closures or downsizing. In addition, the Dislocated Worker Program serves those who were self-employed and are now unemployed due to general economic conditions in the community or a natural disaster, displaced homemakers as defined by WIOA, and spouses of active duty Armed Forces members who experience a loss of employment as a direct result of relocation.

The Youth program serves eligible in–school youth ages 14–21 and out–of–school youth ages 16–24. Federal law now requires 75% of Youth program funding be expended on the out-of-school population, which represents a significant increase over the 30% funding requirement for out-of-school youth under the previous federal workforce law, the Workforce Investment Act (WIA). The provision of services to the youth population is based on the development of an Individual Service Strategy (ISS). WIOA stipulates that the Title I program is required to provide access to a set of 14 program service elements (see Attachment A). Each youth's ISS includes one or more of the 14 program service elements based on the youth's needs.

#### Adult Education and Literacy (Title II)

Arizona Adult Education assists adults (aged 16 and older and not enrolled in school) in becoming literate, obtaining knowledge and skills necessary for employment and self-sufficiency. There are 24 adult education programs funded throughout Arizona to provide the following educational services:

- Adult Basic Education (ABE) Instruction in reading, writing and math up to the 8th grade level
- Adult Secondary Education (ASE) Instruction in reading, writing, math, science and social studies at the 9th-12th grade level and higher, generally provided to prepare students to take the High School Equivalency (HSE) test to earn a HSE secondary diploma
- English Language Acquisition for Adults (ELAA) Instruction in communication and comprehension skills for English language learners
- Civics engagement for English language learners
- Arizona Integrated Basic Education Skills Training (AZ IBEST)
- Distance Education and Hybrid Learning instructional delivery

#### Wagner-Peyser Act: Employment Services (Title III)

Employment Service is a network of public employment offices providing placement services for job seekers and labor force recruitment services for job creators. Employment Service is co-located with workforce development services in all ARIZONA@WORK Job Centers throughout the state. Services are delivered in one of three modes: self-service, facilitated self-help services and staff-assisted service. Employment Services are available to all Arizonans and focus on providing a variety of services including, but not limited to:

- Employability Assessment
- One–on–one initial registration in the Arizona Job Connection (AJC)
- Review on–line employability assessments for possible referral to other programs
- Referrals to partner services within the ARIZONA@WORK Job Center
- Discussing job search techniques
- Assessing and referring job seeker to job search workshops
- Job search assistance
- Job referral and placement assistance for job seekers
- Providing labor market information
- Resume preparation
- Job development
- Re–employment services to Unemployment Insurance claimants
- Priority of service to veterans and their spouses which may include referral to the Disabled Veterans Outreach Program (DVOP) Coordinator
- Assisting migrant and seasonal farmworkers with the "MSFW Outreach Packet", developed to provide critical information concerning access to services in their area
- Assessment of eligibility for the Work Opportunity Tax Credit (WOTC) and issue certification for job seekers found eligible, and
- Recruitment services for employers with job openings.

#### Vocational Rehabilitation (Title IV)

The purpose of the Vocational Rehabilitation (VR) program is to provide persons with disabilities with the services and supports they need to overcome disability—related barriers to employment and become an integral part of the workforce. VR services are provided statewide through a comprehensive network of staff and contracted service providers who are trained to meet the unique needs of persons with disabilities, including those who are visually impaired or blind, hard of hearing or deaf, who have experienced a traumatic brain or spinal cord injury, have a mental health diagnosis or are a youth with a disability.

The VR program prepares persons with disabilities to be competitive in the labor market by offering services such as occupational/vocational training as well as undergraduate and advanced degrees. Services are individualized and adapted to meet each client's specific vocational goals and disability—related needs. Clients receive career counseling and assessments to assist in determining aptitude, skills, abilities, weaknesses, and the need for accommodations and support services. The VR program has the unique ability to support individuals in attending specialized or out—of—state schools for disability—related reasons. Tuition assistance for occupational/vocational training, undergraduate and graduate degree programs are provided based on an individual's ability to complete the educational requirements.

#### WORKFORCE SYSTEM PERFORMANCE- WIOA CORE PARTNERS

The performance information specified in A.R.S. § 41-5401 for each of the four core partners is included in Attachment B. Information reported by the Community Colleges on the number of participants and the monies expended on career and training services is included in Attachment C.

#### **CONCLUSION**

The Council is honored to help promote a pro-growth economy that provides opportunity for all and builds prosperous communities by building the skills and abilities of Arizonans to meet the workforce needs of Arizona's employers. The Council is pleased with the progress achieved in Program Year 2017, and will continue striving until every job seeker can find meaningful work and every job creator can find the workers needed to make their businesses grow and flourish in Arizona.

#### **14 Youth Program Service Elements**

- 1. Provide tutoring, study skills training, instruction and dropout prevention strategies that lead to completion of a high school diploma.
- 2. Alternative secondary school services assist youth who have struggled in traditional secondary education.
- 3. Paid and unpaid work experience is a planned, structured learning experience that takes place in a workplace and provides youth with opportunities for career exploration and skill development.
- 4. Occupational skills training is an organized program of study that provides specific vocational skills that lead to proficiency in performing actual tasks and technical functions required by certain occupational fields at entry, intermediate, or advanced levels.
- 5. Education offered concurrently with workforce preparation and training for a specific occupation.
- 6. Leadership development opportunities encourage responsibility, confidence, employability, self-determination, and other positive social behaviors.
- 7. Supportive services enable an individual to participate in WIOA activities, such as assistance with transportation, child care, housing, health care, educational testing, and work-related tools.
- 8. Adult mentoring is a formal relationship between a youth participant and an adult mentor that includes structured activities.
- 9. Follow-up services are critical services provided following a youth's exit from the program.
- 10. Comprehensive guidance and counseling provides individualized counseling to participants, which includes substance and alcohol abuse counseling, mental health counseling, and referral to partner programs.
- 11. Financial literacy education provides youth with the knowledge and skills that they need to achieve long-term financial stability.
- 12. Entrepreneurial skills training provides the basics of starting and operating a small business.
- 13. Services that provide labor market and employment information about in-demand industry sectors or occupations available in the local area that includes career awareness, career counseling, and career exploration services.
- 14. Postsecondary preparation and transition activities help youth prepare for and transition to postsecondary education and training. These services include helping youth explore postsecondary education options, including technical training schools, community colleges, 4-year colleges and universities, and Registered Apprenticeship programs.

C. The workf	al report to the governor, es and the joint legislativ	all meet at least four times each year and shall submit a the president of the senate, the speaker of the house of the budget committee by December 1 of each year. This	Title I: Adult	PY 2017 Title I: Dislocated Worker	Title I: Youth	PY 2017 Title II: Adult Education	PY 2017 Title III: Wagner-Peyser	PY 2017 Title IV: Voc Rehab
W	IOA Population De	mographics						
		American Indian/Alaska Native	781	37	387	696	5,652	773
		Asian	180	27	56	991	654	344
	RACE/	Black/African American	1,643	80	428	1,147	4,994	1,604
	ETHNICITY	Hispanic/Latino	3,774	378	2,429	8,261	26,838	3,896
		Native Hawaiian/Pacific Islander White	61	6	22	2 610	258	129
		More Than One Race	5,798 127	646 12	2,160 82	2,610 190	27,431 363	10,499 2,865
_		Word Hall One Nace	12,	12	02	130	303	2,003
	Sex	Male	5,033	452	1,912	4,856	31,946	7,863
	Bex	Female	5,215	503	2,288	9,083	26,718	6,445
_		< 16			87		6	700
		16 - 18	123	-	1,463	1,088	423	788 3,953
		19 - 24	1,263	31	2,654	2,851	4,967	2,292
	Age	25 - 44	5,500	432	-	6,420	25,171	3,652
	5	45 - 54	1,908	271	-	2,195	13,420	2,063
		55 - 59	851	115	_	649	7,111	859
		60+	605	106	-	736	7,620	716
indicators of p individuals w	performance of workford with barriers to employment	f performance achieved with respect to the primary ce development programs and performance with respect to ent.  there are six primary indicators of performance:						
	A. Employment Rate	- 2nd Quarter After Exit: 1/	71.9%	77.3%	66.1%	42.30%	66.5%	31.7%
<b>B.</b> Employment Rate – 4th Quarter After Exit: <sup>2/</sup>		66.70%	72.50%	63.10%	42.10%	62.5%	N/A	
		– 2nd Quarter After Exit: 1/	\$5,966	\$8,819	\$3,965	\$4,790	\$5,119	\$5,646
	D. Credential Attains		79.3%	75.2%	44.5%	38.97%	N/A	71
	2. Crocontiai / titaliii		75.570	75.270	77.570	33.5770	14/14	,1

E	. Measurable Skills Gai
	ement of at least one educational functioning level of a participant who is received onal instruction below the postsecondary level.
Attain	ment of a secondary school diploma or its equivalent.
	<b>rript</b> or report card for either secondary or post-secondary education that shows a pant is achieving the stat unit's academic standards.
employ	ctory or better progress report, towards established milestones from an er/training provider who is providing training (e.g., completion of on-the-job train completion of 1 year or an apprenticeship program, etc.).
attainin	sful passage of an exam that is required for a particular occupation, progress in g technical or occupational skills as evidenced by trade-related benchmarks such dge-based exams.

\*Retention with the same employer – 2 qtrs of continuous employment with same employer

**F.** Effectiveness in Serving Employers - measured by 4/

\*Employer Penetration Rate - the percent of businesses/employers using services out of all employers in the state.

- \*Average number of days to fill staff-assisted AJC positions.
- \*Percentage of employers who contacted an ARIZONA@WORK Job Center who confirm that ARIZONA@WORK services assisted in identifying job applicants.
- \*Number of companies and business organizations that have been visited by  ${\tt ARIZONA@WORK\ employees}.$
- 2. The total number of participants served by workforce development programs.
- 3. The number of participants who received career and training services and the amount of monies spent on each type of service.

Number of participants that received career or career and training services

Monies spent on career services 5/

Monies spent on training services 5/

		PY 2017		PY 2017	PY 2017	PY 2017
	Title I: Adult	Title I:	Title I: Youth	Title II:	Title III:	Title IV:
	Adult	Dislocated	Youtn	Adult Education	Wagner-Peyser	Voc Rehab
a	46.9%	39.8%	42.5%	54.71%	N/A	117
g	24	5	299	6,593	N/A	7
	9	0	83	894	N/A	7
	214	36	175	N/A	N/A	68
ng	925	42	183	N/A	N/A	15
S	962	134	388	N/A	N/A	20
	-	-	-	N/A	54.7%	-
all	-	-	-	N/A	7.5%	-
	_	_	-	N/A	_	_
				,		
	-	-	-	N/A	-	-
	-	-	-	N/A	-	-
	10,250	955	4,204	13,939	58,718	
	10,250	955	4,204	13,939	58,718	14,323
	\$5,622,373	\$5,517,640	\$7,558,197	\$1,784,277	\$13,886,535	\$16,721,750
	, ,	. , , . ,	. ,,	. , . ,	. ,,	. , , , ,
	\$4,322,290	\$6,708,221	\$6,573,514	\$952,081	\$0	\$26,001,850

	Title I: Adult	PY 2017 Title I: Dislocated Worker	Title I: Youth	PY 2017 Title II: Adult Education	PY 2017 Title III: Wagner-Peyser	PY 2017 Title IV: Voc Rehab
4. The number of participants who exited from career and training services.	6,160	569	2,203	6,786	47,791	4,961
5. The average cost per participant of those participants who received career and training services.	\$970	\$12,802	\$3,361	\$196	\$237	\$2,983
6. The percentage of participants who received training services and obtained employment in a field related to the training received.	46.9%	44.2%	17.1%	N/A	N/A	32%
7. The number of individuals with barriers to employment served by workforce development programs.						
Displaced Homemakers	22	78	5	502	182	242
English Language Learners, Low Levels of Literacy, Cultural Barriers	2,771	246	2,877	13,227	8,047	4,469
Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	39	2	4	205	39	171
Ex-offenders	1,175	44	508	399	2,527	996
Homeless Individuals/runaway youth	471	11	387	128	1,419	413
Long-term Unemployed (27 or more consecutive weeks)	2,649	186	1,792	2,060	4,966	8,639
Low-Income Individuals	6,124	320	3,546	7,230	12,911	7,315
Migrant and Seasonal Farmworkers	17	2	5	163	1,980	14
Individuals with Disabilities (incl. Youth)	461	24	420	792	1,214	13,478
Single Parents (Incl. single pregnant women)	2,699	209	752	2,465	9,247	754
Youth in foster care or aged out of system	6	0	165	135	26	213

<sup>1/</sup> The PY 2017 report includes performance from participants who exited between 7/1/2016 and 6/30/2017.

<sup>2/</sup> The PY 2017 report includes performance from participants who exited between 7/1/2016 and 12/31/2016.

<sup>3/</sup> Measurable skill gains data is not collected for Title III (Wagner-Peyser).

<sup>4/</sup> Per Federal regulations (TEGL 10-16), employer performance data shall be implemented no later than PY 2019.

<sup>5/</sup> Local areas do not currently report training and career expenditures separately; therefore, the cost break out is based on the percentage of clients served in each category.

# DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

A.R.S. §41.5401 (C, D)

FY 2017-18

Data Provided by: **Arizona Community College Coordinating Council Districts** 

Report Prepared by: **Arizona Community College Coordinating Council November 1, 2018** 

# Arizona Community College Coordinating Council

Dr. Colleen Smith, ACCCC Chair President, Coconino Community College District 2800 S. Lone Tree Road Flagstaff, AZ 86005

November 1, 2018

Ms. Ashley Wilhelm Manager, Workforce Arizona Council Office of Economic Opportunity 100 N. 15<sup>th</sup> Avenue Phoenix, AZ 85007

Dear Ms. Wilhelm,

On behalf of the Arizona Community College Coordinating Council, it is my pleasure to present you with the community college district data for the Workforce Arizona Council Annual Report, required per A.R.S. §41-5401 (C, D).

The Arizona Community College Coordinating Council and I appreciate your continued support of our mission and the mutual constituents we serve.

Sincerely,

Dr. Colleen Smith, Chair Arizona Community College Coordinating Council

#### **ACKNOWLEDGEMENTS**

The Arizona Community College Coordinating Council (ACCCC) prepared this report on behalf of the community college districts. Each community college district provided the data contained in this report through their institutional effectiveness/research offices.

ACCCC thanks the following individuals and the members of their staff. Without their efforts, the preparation of this document would not have been possible.

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#### **Pima County Community College District**

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#### **Pinal County Community College District**

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#### Yuma/La Paz Community College District

Marisela Dickman, Institutional Research Analyst Dr. Mary Schaal, Dean of Institutional Effectiveness, Research & Grants

Laurie Black (Administrative Support Specialist Sr., Office of Institutional Effectiveness, Maricopa County Community College District) compiled this report on behalf of the ACCCC.

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#### REPORT OVERVIEW

This document provides workforce data for the most recently ended fiscal year, as required by A.R.S. §41-5401 (C, D). The information is provided using definitions consistent with previous years. This document provides the merged data; separate files submitted electronically provide the data in MS Word format.

In the absence of the common definition of the Workforce/Occupational Enrollment and FTSE for this report, the districts use their own methodologies for retrieving these data.

#### **Cochise Community College District:**

The enrollment is the count of occupational/workforce courses taken by students.

The FTSE is calculated following the state formula, but including only the occupational/workforce courses. 1 FTSE = 30 credit hours.

#### **Coconino Community College District:**

The enrollment is the unduplicated headcount of students, enrolled in workforce/occupational programs.

The FTSE formula is the sum of the number of full-time equivalent students enrolled as of forty-five days after classes begin.

#### **Graham County Community College District:**

The enrollment is the headcount of students, enrolled in workforce/occupational programs, and is unduplicated.

The FTSE formula is the sum of the total completed credits and then divide by 30, according to the state formula.

#### **Maricopa County Community College District:**

The enrollment is the count of occupational/workforce courses taken by students. A student is counted once for each occupational course they are enrolled in during the year.

Annual vocational FTSE is reported following the State Auditor's office requirements.

#### **Mohave Community College District:**

The enrollment is the count of occupational/workforce courses taken by students.

FTSE is calculated following the state formula, but including only the occupational/workforce courses.

#### **Navajo Community College District:**

The enrollment is the count of occupational/workforce courses taken by students. FTSE is calculated following the state formula, but including only the occupational/workforce courses.

#### **Pima County Community College District:**

The enrollment is the count of occupational/workforce courses taken by students.

FTSE is calculated following the state formula, but including only the occupational/workforce courses.

#### **Pinal County Community College District:**

The enrollment is the headcount of students, enrolled in workforce/occupational programs that is duplicated by program.

The FTSE formula is to add the number of full-time equivalent students enrolled as of forty-five days after classes begin in the fall semester to the number of full-time equivalent students enrolled as of forty-five days after classes begin in the spring semester, not including additional short-term classes.

#### Yavapai Community College District:

The enrollment is the unduplicated headcount of students, enrolled in workforce/occupational programs.

The FTSE formula is the sum of the total completed credits divided by 30.

#### Yuma/La Paz Community College District:

The enrollment is the count of all courses taken by students college-wide.

The FTSE formula is the sum of the total credits enrolled and total credits completed, divided by two, and then divide that number by 30.

**Note:** 1 FTSE = 30 credit hours.

### DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

A.R.S. §41.5401 (C, D)

FY 2017-2018

COCHISE COUNTY COMMUNITY COLLEGE DISTRICT

Cochise County Community College	FY 2016 Enrollment	FY 2016 FTSE	FY 2017 Enrollment	FY 2017 FTSE	FY 2018 Enrollment	FY 2018 FTSE
	7,860	885.8	9,624	1,096.3	7254	803.0

<b>Cochise County</b>				Other**
<b>Community College</b>	Type	Federal	State	(Local)
	General Workforce Instruction	4,046	2,012,755	3,282,207
	Skill Center			
	Small Business Development Center*	50,299		20,776
	Carl Perkins	200,336		
	Tech Prep			
	Proposition 301		1,112,451	
	Special Grants	161,407	205,313	3,349
	Title V – Expanding Educational			
	Access			
	Title V – Expanding Healthcare			
	Programs			
	Title V – Strengthening Institutions			
	Federal Stimulus Funds			
	Other (Local funds)**			90,838
CD Total		416,088	3,330,519	3,397,170

<sup>\*</sup>Small Business Development Centers are a network of training and counseling services.

\*\* Other (Local) refers to funding other than federal and state and may come from, but is not limited to, property taxes, tuition and fees, etc.

### DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

A.R.S. §41.5401 (C, D)

FY 2017-2018

COCONINO COMMUNITY COLLEGE DISTRICT

Coconino						
Community	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
College	Enrollment	FTSE	Enrollment	FTSE	<b>Enrollment</b>	FTSE
	1748	835.399	2198	887.866	2011	807.199

<b>Coconino Community</b>	[			Other**	
College	Туре	Federal	State	(Local)	
	General Workforce Instruction			2,245,552	
	Skill Center				
	Small Business Development Center*	63,983			
	Carl Perkins	209,331			
	Tech Prep				
	Proposition 301		505,259		
	Special Grants				
	Title V – Expanding Educational				
	Access				
	Title V – Expanding Healthcare				
	Programs				
	Title V – Strengthening Institutions				
	Federal Stimulus Funds				
	Other (Local funds)**				
CD Total		273,314	505,259	2,245,552	

<sup>\*</sup>Small Business Development Centers are a network of training and counseling services.

\*\* Other (Local) refers to funding other than federal and state and may come from, but is not limited to, property taxes, tuition and fees, etc.

### DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

A.R.S. §41.5401 (C, D)

FY 2017-2018

### GRAHAM COUNTY COMMUNITY COLLEGE DISTRICT

Eastern Arizona College

Graham County Community College	FY 2016 Enrollment	FY 2016 FTSE	FY 2017 Enrollment	FY 2017 FTSE	FY 2018 Enrollment	FY 2018 FTSE
	8139	1532.0	9164	1519.5	8682	1654.2

<b>Graham County</b>				Other**
Community College	Type	Federal	State	(Local)
	General Workforce Instruction			4,869,110.20
	Skill Center			
	Small Business Development Center*	97,236.77		89,236.07
	Carl Perkins	219,280.73		
	Tech Prep			
	Proposition 301		349,328.53	
	Special Grants			
	Title V – Expanding Educational			
	Access	1,260,032.33		
	Title V – Expanding Healthcare			
	Programs			
	Title V – Strengthening Institutions			
	Federal Stimulus Funds			
	Other (Local funds)**			
CD Total		1,576,549.83	349,328.53	4,958,346.27

<sup>\*</sup>Small Business Development Centers are a network of training and counseling services.

\*\* Other (Local) refers to funding other than federal and state and may come from, but is not limited to, property taxes, tuition and fees, etc.

### DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

A.R.S. §41.5401 (C, D)

FY 2017-2018

MARICOPA COMMUNITY COLLEGE DISTRICT

Maricopa					Projected	Projected
Community	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
Colleges	Enrollment	FTSE	Enrollment	FTSE	<b>Enrollment</b>	FTSE
	254,674	22,114	249,377	22,613	251,759	22,339

Maricopa Community				Other**
Colleges	Туре	Federal	State	(Local)
	General Workforce Instruction			72,532,856
	Skill Center			9,885,704
	Small Business Development Center*	1,975,690		
	Carl Perkins	1,083,315		
	Tech Prep			
	Proposition 301		9,727,360	
	Special Grants	1,044,689		
	Title V – Expanding Educational			
	Access			
	Title V – Expanding Healthcare		1,643,268	
	Programs			
	Title V – Strengthening Institutions			
	Federal Stimulus Funds			
	Other (Local funds)**			·
CD Total		\$4,103,694	\$11,370,628	\$82,418,560

<sup>\*</sup>Small Business Development Centers are a network of training and counseling services.

\*\* Other (Local) refers to funding other than federal and state and may come from, but is not limited to, property taxes, tuition and fees, etc.

### DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

A.R.S. §41.5401 (C, D)

FY 2017-2018

# MOHAVE COMMUNITY COLLEGE DISTRICT

Mohave Community	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
College	Enrollment	FTSE	Enrollment	FTSE	Enrollment	FTSE
	1,788	433	2,545	779	2,584	842

<b>Mohave Community</b>				Other**
College	Type	Federal	State	(Local)
	General Workforce Instruction		552,005	11,040,111
	Skill Center			
	Small Business Development Center*	54,273		34,990
	Carl Perkins	212,969		
	Tech Prep			
	Proposition 301			597,430
	Special Grants			
	Title V – Expanding Educational			
	Access			
	Title V – Expanding Healthcare			
	Programs			
	Title V – Strengthening Institutions			
	Federal Stimulus Funds			
	Other (Local funds)**			
CD Total		267,242	552,005	11,672,531

<sup>\*</sup>Small Business Development Centers are a network of training and counseling services.

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# NAVAJO COMMUNITY COLLEGE DISTRICT

Navajo Community	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
College	Enrollment	FTSE	Enrollment	FTSE	Enrollment	FTSE
	7583	1313.37	7285	1430.27	8919*	861*

<sup>\*</sup> Beginning FY 2018, the reporting requirements for this table are clarified such that the Enrollment and FTSE numbers are based on the Workforce/Occupational Enrollment data required by the State Auditor's Report. The numbers reported for FY 2016 and FY 2017 reflect previous methodology.

Navajo Community				Other**
College	Туре	Federal	State	(Local)
	General Workforce Instruction			5,423,447
	Skill Center			
	Small Business Development Center*	123,832		84,164
	Carl Perkins	161,587		35,523
	Tech Prep			
	Proposition 301			
	Special Grants			
	Title V – Expanding Educational			
	Access			
	Title V – Expanding Healthcare			
	Programs			
	Title V – Strengthening Institutions			
	Federal Stimulus Funds			
	Other (Local funds)**			
CD Total		285,419		5,543,134

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# PIMA COUNTY COMMUNITY COLLEGE DISTRICT

Pima County Community	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
College	Enrollment	FTSE	Enrollment	FTSE	Enrollment	FTSE
	58,048	5,124.1	51,308	4,477	48,304	4,551.8

Pima County	Type	Federal	State	Other**
Community	General Workforce Instruction			\$ 19,485,883.31
College	Skill Center			\$ 828,266.94
District	Small Business Development Center*			\$ 307,135.65
	Carl Perkins	\$ 234,036.11		
	Tech Prep			
	Proposition 301		\$ 1,982,176.18	
	Special Grants			
	AAMMP Up - AZ Aviation-Mining-Manufacturing	\$ 306,652.33		
	NASA/ASCEND-AZ Space Grant Consortium	\$ 8,254.17		
	AZ BLM Upper Burro Creek Archeological Field	\$ 24,363.79		
	Study			
	IFA Youth Career Connect	\$ 77,109.27		
	NASA/Planetary Science Institute	\$ 788.07		
	Pathways to Healthcare Professions - Health	\$ 3,062,212.31		
	Professions Opportunity Grant	Φ C41 C02 T4		
	Title III HSI STEM Grant Program	\$ 641,683.54		
	Title V - Opening Doors: Innovation in Dental Studies	\$ 755,416.41		
	Education			
	University Transportation Center	\$ 90,873.64		
	PCCS-One Stop WS4	\$ 65,888.04		
	Other (Local funds)**			

	Back to Work 50+			\$ 72,032.30
	United Way First Things First			\$ 79,299.73
PCCCD Total		\$ 5,267,277.68	\$ 1,982,176.18	\$ 20,772,617.93

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FY 2017-2018

# PINAL COUNTY COMMUNITY COLLEGE DISTRICT

Pinal County						
Community	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
College	Enrollment	FTSE	Enrollment	FTSE	<b>Enrollment</b>	FTSE
	6375	1575.5	6030	1454.0	4179	1047.1

Pinal County				Other**	
Community College	Type	Federal	State	(Local)	
	General Workforce Instruction			6,512,956	
	Skill Center				
	Small Business Development Center*	95,248			
	Carl Perkins	175,983			
	Tech Prep				
	Proposition 301		820,686		
	Special Grants				
	Title V – Expanding Educational				
	Access	1,325,405	154,787		
	Title V – Expanding Healthcare				
	Programs				
	Title V – Strengthening Institutions	1,827,290	408,237		
	Federal Stimulus Funds				
	Other (Local funds)**				
CD Total		3,423,926	1,383,710	6,512,956	

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# YAVAPAI COMMUNITY COLLEGE DISTRICT

Yavapai Community College	FY 2016 Enrollment	FY 2016 FTSE	FY 2017 Enrollment	FY 2017 FTSE	FY 2018 Enrollment	FY 2018 FTSE
	7944	2037	7704	1933	7807	1956

Yavapai Community College	Type	Federal	State	Other** (Local)	
	General Workforce Instruction	\$14,592	State	\$690,105	
	Skill Center	1 7		, ,	
	Small Business Development Center*	109,127		97,757	
	Carl Perkins	217,455		·	
	Tech Prep	242,563	\$718,470	7,246,834	
	Proposition 301		464,623		
	Special Grants				
	Title V – Expanding Educational				
	Access				
	Title V – Expanding Healthcare				
	Programs				
	Title V – Strengthening Institutions				
	Federal Stimulus Funds				
	Other (Local funds)**				
CD Total		\$583,737	\$1,183,093	\$8,034,696	

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### DATA FOR THE WORKFORCE ARIZONA COUNCIL ANNUAL REPORT

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# YUMA/LA PAZ COMMUNITY COLLEGE DISTRICT

YUMA/LA PAZ Community College	FY 2016	FY 2016	FY 2017	FY 2017	FY 2018	FY 2018
	Enrollment	FTSE	Enrollment	FTSE	Enrollment	FTSE
	6223	1670	6136	1588	5917	1468

YUMA/LA PAZ				Other**
<b>Community College</b>	Туре	Federal	State	(Local)
	General Workforce Instruction		\$6,640,025	
	Skill Center		\$2,550	
	Small Business Development Center*	\$98,211		
	Carl Perkins	\$51,513		
	Tech Prep	\$17,706	\$2,500	
	Proposition 301		\$104,800	
	Special Grants:			
	Dept. of Corrections		\$310,645	
	WIA Youth	\$144,631		
	WIA Adult	\$76,083		
	WIA Dislocated Worker	\$15,419		
	USDA	\$23,904		
	Title V – Expanding Educational			
	Access			
	ED Informatics	\$699,093		
	AZ PBS FTF		\$35,963	
	Title V – Expanding Healthcare			
	Programs			
	Title V – Strengthening Institutions			
	Federal Stimulus Funds			
	Other (Local funds)**			

	YRMC Nursing			\$373,629
CD Total		\$1,126,560	\$7,096,483	\$373,629

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