



**NOTICE OF PUBLIC MEETING OF THE  
MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD EXECUTIVE COMMITTEE**

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Maricopa County Workforce Development Board Executive Committee and to the general public that the Maricopa County Workforce Development Board Executive Committee will hold a meeting open to the public on:

**Thursday, March 16, 2023 – 9:30 a.m.**

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701

The Agenda for the meeting is as follows:

***\*Indicates materials attached, please review/read prior to meeting.***

1. Call to order.

---

2. Roll Call.

---

3. Welcome and Opening Remarks.

---

4. Consent Agenda.

*For Possible Action.*

The Committee will consider and vote on the items on the consent agenda. Consent agenda is established to efficiently dispense the business of the MCWDB. These items will not be discussed unless a Member of the Committee asks to remove the item from the consent agenda.

- a. Meeting Minutes: January 19, 2023\*
  - b. Monthly Careers Pathway Strategist Report\*
  - c. Title IA Governance Monitoring – 1<sup>st</sup> Quarter\*
- 

5. Chair Report.

---

6. Information/Discussion/Possible Action.

- a. In-Demand Industries Recommendation\*
  - b. Fiscal Report\*
- 

7. Information/Discussion Only.

- a. 2023 Arizona Workforce Summit\*
  - b. WIOA Performance Measures\*
  - c. FY24 MCWDB Committee Structure\*
- 

8. Call to Public.

---

9. Adjourn.

---

**NEXT MEETING: May 18, 2023**

*PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body." Note: Agenda items may be taken out of order*

*"Equal Opportunity Employer/Program." "Auxiliary aids and services are available upon request to individuals with disabilities." A sign language interpreter, alternative format materials, or infrared assistive listening devices will be made available within 72 hours' notice. Additional reasonable accommodations will be made available to the extent possible within the time frame of the request. Arizona@Work: Maricopa County products and services are made available through federal funding provided by the Workforce Innovation and Opportunity Act (WIOA); serving Employers by aiding job seekers, adults, dislocated workers and youth.*



# Consent Agenda

## Meeting Minutes



A proud partner of the [americanjobcenter](#) network



MINUTES OF PUBLIC MEETING OF THE MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD  
Executive Committee

Thursday, January 19, 2023 – 10:00 a.m.

<https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701

---

**Members Present:** Leah Hill, Loren Granger, and Shawn Hutchinson  
(Note: All members present attended via GoTo meeting)

**Members Absent:** Bonnie Schirato and Joe Veres

---

MEETING

1. **Call to Order.**

Chair Leah Hill called the meeting to order at 10:06 a.m. and requested a roll call vote.

2. **Roll Call.**

MCWDB Board Liaison Deseret Romero took roll call. A quorum was not present. (Note: Quorum became present at 10:12 a.m. during agenda item #7(a) MCWDB Strategic Plan: Progress Report. The following agenda items were heard out of order and in the order noted below.)

3. **Welcome and Opening Remarks.**

Chair Hill welcomed the Executive Committee and guests. Chair Hill also read the Maricopa County Workforce Development Board's Vision and Values.

7. **Informational/Discussion Only.**

a. **MCWDB Strategic Plan: Progress Report**

MCWDB Executive Director Steve Clark provided an overview of his MCWDB Strategic Plan: Progress Report presented to the Executive Committee, noting the specific work completed under each of the MCWDB Strategic Plan Categories and Goals. Mr. Clark also noted that the report would be posted on the website.

The following comments were shared by the Executive Committee.

- Appreciate the K-12 Focus
- Look forward to Eligible Training Provider List (ETPL) updates and happy the program is back under the MCWDB Full Board.

b. **2023 Central Arizona Regional Workforce Summit**

MCWDB Executive Director Steve Clark provided the Executive Committee with a summary of the presented draft 2023 Central Arizona Regional Workforce Summit Agenda, noting the recent opportunity to collaborate with the Arizona Office of Economic Opportunity (OEO). Mr. Clark also shared that as the planning progressed, he would continue to share the Summit updates with the Committee.

Maricopa County Workforce Development Division Assistant Director Jared Beard shared his recent experience at an OEO conference, and the impact of the labor market information presented.

MCWDB Board Member Ismial Rangel noted that as a Title III representative, he would be happy to share with other area leadership who might wish to duplicate this type of event.

Mr. Clark noted that while the planning was still underway, the group planned to invite area leadership and service providers.

c. 2022 Recertification Timeline

MCWDB Executive Director Steve Clark reported to the Executive Committee MCWDB staff's recent 2022 Recertification submission to the Arizona Department of Economic Security (DES) for review and approval. In addition, Mr. Clark noted the anticipated spring 2023 response timeline from DES for final review and approval.

**4. Consent Agenda.**

Meeting Minutes: August 4, 2022

Monthly Careers Pathway Strategist Reports

One-Stop Operator PY2022 1<sup>st</sup> Quarter Report

**MOTION:** Chair Hill asked for a motion to approve the Consent Agenda as presented. Loren Granger made a motion; Shawn Hutchinson seconded the motion.

Chair Hill called for an all-in favor vote:

**In Favor:** Leah Hill, Loren Granger, and Shawn Hutchinson

**Opposed:** None

**Abstained:** None

Motion passed.

**5. Chair Report.**

Chair Hill thanked everyone for their continued contributions to the Arizona's workforce efforts and looked forward to additional collaboration opportunities.

**6. Informational/Discussion/Possible Action.**

a. Fiscal Reports

MCWDB Fiscal Agent Nicole Forbes presented the Committee with the December WIOA Budget Actuals and Year-to-Date financials.

**MOTION:** Chair Hill asked for a motion to approve the Fiscal Reports as presented. Loren Granger made a motion; Shawn Hutchinson seconded the motion.

Chair Hill called for an all-in favor vote:

**In Favor:** Leah Hill, Loren Granger, and Shawn Hutchinson

**Opposed:** None

**Abstained:** None

Motion passed.

**7. Call to the Public.**

No one spoke.

**8. Adjourn.**

Chair Hill thanked everyone for attending, noted that the next meeting was scheduled for Thursday, March 16, 2023, and adjourned the meeting at 10:54 a.m.

*\*For additional information, contact MCWDB staff at: [MCWDB@maricopa.gov](mailto:MCWDB@maricopa.gov)*

DRAFT



# Consent Agenda. Monthly Careers Pathway Strategist Report



MARICOPA COUNTY

A proud partner of the  americanjobcenter network

# Healthcare Careers Pathway Strategist Report

Jordan Dodeward

February 2023

## ONGOING WORK

### Committee Participation

In addition to my regularly attended committee meetings, at the end of February, Arizona Technology Council rebooted their MedTech committee. After attending the reboot, I was asked to join the committee and they will be meeting monthly providing a forum of information in the medical-technology space.

### Arizona Workforce Summit

Continued assistance in planning of the first Arizona Workforce Summit, which is set to take place at Desert Willow Conference Center on June 29th and 30th!

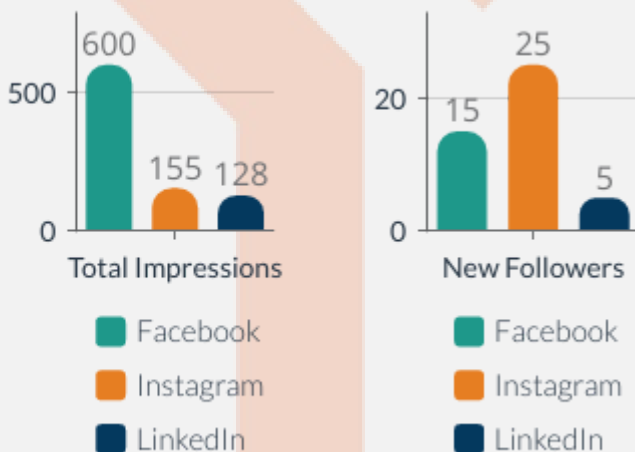
➤➤➤➤➤ JUNE 29 & 30, 2023

### Outreach Efforts

Continued research for avenues to make connections, seek partnerships and offer resources about Maricopa County Workforce Development and Maricopa County ARIZONA@WORK.

### Social Media

In the last month our social media accounts grown in impressions and new followers!



## TOP PROJECTS & NEW CONNECTIONS

### Healthcare Apprenticeships

With the first apprenticeship accelerator taking place on November 11, 2022 and the second on January 24, 2023, we currently have eight employers beginning an apprenticeship program in either one occupation or multiple! I am currently brainstorming up a secondary event to take place in the new fiscal year!

➤➤➤ STAY TUNED!

### Refugees

The onboarding of the employer and educational partners has been a slow but steady process. In March, the refugees workgroup plans to regroup and refocus our efforts to move forward.

STAY TUNED! <<<



### Cross Sector Collaboration

Healthcare is a vast and robust sector, and it encompasses so many other specialties within it! All hospitals and medical office buildings need construction to build and need IT to operate. Additionally, so many manufactured goods are used within all medical facilities.

During January and increasingly in February, I have begun to cross-sector collaborate with technology organizations and educational institutions, and manufacturing businesses.

- On February 15, I was invited by WESTMARC to help facilitate and moderate their first Manufacturing Industry Employer Collaborative.
- On February 27, I convened an open discussion with Northern Arizona University about apprenticeships. NAU is looking for different training avenues in their current attempt to win a 1M NSF grant: Experiential Learning for Emerging and Novel Technologies (ExLENT) with the help of a community partner. With the State Apprenticeship Office, with are brainstorming a potential partnership!

STAY TUNED! <<<



# Consent Agenda. Title IA Governance Monitoring 1<sup>st</sup> Quarter



MARICOPA COUNTY

A proud partner of the  americanjobcenter network





DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

Katie Hobbs  
Governor

Angie Rodgers  
Director

February 24, 2023

Maricopa County Workforce Development Board  
701 W Jefferson St Ste 104  
Phoenix, AZ 85007  
602-506-0153

RE: FINDINGS

Dear Director Clark,

The Department of Economic Security (DES) Quality Assurance and Integrity Administration (QAIA) Workforce Innovation and Opportunity Act (WIOA) section, conducted case desk audit file reviews for Maricopa County Workforce Development Board in January 2023. The review determined compliance with WIOA Title I-A Governance requirements.

Based on the review conducted, there were no findings noted. With the receipt of this letter, please be advised that the review is considered closed.

If you have any questions, feel free to contact me directly at (480) 309-2326 or [tarasmith@azdes.gov](mailto:tarasmith@azdes.gov).

Sincerely,

Tara Smith  
WIOA Title I-A Governance Auditor  
Quality Assurance & Integrity Administration

Cc: Jacqueline Butera, Quality Assurance & Integrity Administrator  
Jennifer Kelley, Workforce Technical Assistance Coordinator and Acting WIOA Manager



# Information/Discussion/Possible Action. In-Demand Industries Recommendation



A proud partner of the  network

# **In-Demand Industries Discussion/Recommendation**

**March 16, 2023, Executive Committee  
Presenter: Employer Connection Committee**



# Definition

Industry sector that has a substantial current or potential impact (including through jobs that lead to economic self-sufficiency and opportunities for advancement) on the state, regional, or local economy, as appropriate, and that contributes to the growth or stability of other supporting businesses, or the growth of other industry sectors.

WIOA Section 3(23)



# Why are In-Demand industries important?

- Determine workforce board membership
- Focus employer engagement efforts
- Support development of targeted career pathways for all WIOA programs' participants



# Why are In-Demand industries important?

- Clarify which educational programs get approved for the Eligible Training Provider List (ETPL)
- Influence required local board decisions



# Variables to Rank In-Demand Industries

- Employment and wage levels
- Historic employment and wage changes
- Forecasted employment trends to prepare for future needs
- Projected employment growth
  - Focused on strong employment and wage growth within the private sector



# Current Maricopa County In-Demand Industries (2018)

1. Information Technology
2. Manufacturing
3. Healthcare & Social Assistance
4. Finance & Insurance
5. Construction
6. Transportation & Warehousing





# Maricopa 2022 Top Industries by Overall Ranking

1. Finance and insurance
2. Construction
3. Retail trade
4. Mining, quarrying, and oil and gas extraction
5. Health care and social assistance
6. Manufacturing
7. Accommodation and food services
8. Real estate and rental and leasing



# Maricopa 2022 Top Industries by Overall Ranking (cont.)

9. Transportation and warehousing
10. Arts, entertainment, and recreation
11. Professional and technical Services
12. Wholesale trade
13. Administrative and waste services
14. Management of companies and enterprises
15. Other services, except public administration
16. Educational services



# Employer Connection Committee Recommendation

1. Construction
2. Healthcare & Social Assistance
3. Manufacturing
4. Finance & Insurance
5. Transportation & Warehousing
6. Informational Technology
7. **Professional & Technical Services**



# Questions?





# Information/Discussion/Possible Action. Fiscal Report



MARICOPA COUNTY

A proud partner of the  americanjobcenter network



# FY23 WIOA Financial & Budgetary Review





**FY23**  
**WIOA Financial & Budgetary  
Review**

**Nicole Forbes**  
**Finance & Budget Manager**

# FY2023 WIOA Budget to Actual

## **Service Provider Approved Budget \$22,285,720**

Expended YTD as of February 28, 2023

\$11,805,624

## **WDB Approved Budget= \$ 1,118,532**

Expended YTD as of February 28, 2023

\$512,640

**\*\*In FY23 at minimum \$12,899,881 must be Expended By  
June 30, 2023\*\***

68% Expended as of February 28, 2023



# WIOA Funding by Category

Fiscal Year 07/01/2022-06/30/2023						
FY23 Service Provider (WDD)						
	FY23 Approved Budget	YTD FY23 AS OF 2/28/2023	% Spent YTD	Forecast	% Forecast	Balance Remaining
<b>Roll Up</b>						
ADULT	13,371,432	7,938,882	59%	11,557,099	86%	1,814,333
DW	1,337,143	610,228	46%	1,450,942	109%	(113,799)
YOUTH	7,577,145	3,256,514	43%	5,250,055	69%	2,327,090
<b>Total</b>	<b>22,285,720</b>	<b>11,805,624</b>	<b>53%</b>	<b>18,258,096</b>	<b>82%</b>	<b>4,027,624</b>
Fiscal Year 07/01/2022-06/30/2023						
FY23 Workforce Development Board (WDB)						
	FY23 Approved Budget	YTD FY23 AS OF 2/28/2023	% Spent YTD	Forecast	% Forecast	Balance Remaining
<b>Roll Up</b>						
ADULT	850,084	389,606	46%	594,477	70%	255,607
DW	78,297	35,885	46%	54,754	70%	23,543
YOUTH	190,150	87,149	46%	132,975	70%	57,175
<b>Total</b>	<b>1,118,532</b>	<b>512,640</b>	<b>46%</b>	<b>782,207</b>	<b>70%</b>	<b>336,325</b>





**Thank You**



**WORKFORCE DEVELOPMENT BOARD  
BUDGET FY 2023  
YTD Feb 2023**

<b>WDB-FY23</b>	<b>BUDGET</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>YTD EXPENDED</b>	<b>FORECAST</b>	<b>BALANCE</b>	<b>YTD % EXPENDED</b>
<b>TOTAL COSTS</b>	<b>1,118,532</b>	<b>65,376</b>	<b>60,247</b>	<b>63,519</b>	<b>77,932</b>	<b>73,959</b>	<b>62,452</b>	<b>64,171</b>	<b>44,984</b>	<b>98,340</b>	<b>59,703</b>	<b>54,509</b>	<b>62,064</b>	<b>512,640</b>	<b>782,207</b>	<b>322,276</b>	<b>46%</b>
<b>Fund - 222</b>	<b>BUDGET</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>YTD EXPENDED</b>	<b>FORECAST</b>	<b>BALANCE</b>	<b>YTD % EXPENDED</b>
<b>PERSONNEL</b>																	
REGULAR SALARIES	477,600	43,641	41,759	39,943	20,582	32,171	31,638	31,639	17,271	48,309	36,003	37,142	37,142	258,644	417,242	60,358	54%
<b>TOTAL PERSONNEL</b>	<b>477,600</b>	<b>43,641</b>	<b>41,759</b>	<b>39,943</b>	<b>20,582</b>	<b>32,171</b>	<b>31,638</b>	<b>31,639</b>	<b>17,271</b>	<b>48,309</b>	<b>36,003</b>	<b>37,142</b>	<b>37,142</b>	<b>258,644</b>	<b>417,242</b>	<b>60,358</b>	<b>54%</b>
<b>FRINGE BENEFITS</b>																	
TAXES	36,536	3,532	2,936	3,014	1,556	2,425	2,384	2,384	1,303	3,677	2,754	2,841	2,841	19,533	31,647	4,889	53%
RETIREMENT	58,124	5,664	4,713	4,861	2,176	3,915	3,850	3,850	1,845	5,622	4,382	4,520	4,520	30,875	49,919	8,205	53%
MEDICAL	81,792	6,816	6,816	3,408	7,316	2,340	5,680	5,680	2,840	8,520	6,816	6,816	6,816	40,896	69,864	11,928	50%
UNEMPLOYMENT & WORKERS' COMP	2,234	-	-	505	-	-	505	-	-	505	-	-	505	1,010	2,020	214	45%
TUITION REIMBURSEMENT	10,500	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10,500	0%
<b>TOTAL FRINGE BENEFITS</b>	<b>189,186</b>	<b>16,011</b>	<b>14,465</b>	<b>11,788</b>	<b>11,048</b>	<b>8,680</b>	<b>12,419</b>	<b>11,914</b>	<b>5,988</b>	<b>18,324</b>	<b>13,952</b>	<b>14,178</b>	<b>14,683</b>	<b>92,313</b>	<b>153,450</b>	<b>35,736</b>	<b>49%</b>
<b>INDIRECT COSTS</b>																	
INDIRECT COSTS	145,696	-	3,501	9,854	3,810	1,358	17,730	3,399	878	2,207	4,068	3,097	3,147	40,529	53,049	92,647	28%
<b>TOTAL INDIRECT COSTS</b>	<b>145,696</b>	<b>-</b>	<b>3,501</b>	<b>9,854</b>	<b>3,810</b>	<b>1,358</b>	<b>17,730</b>	<b>3,399</b>	<b>878</b>	<b>2,207</b>	<b>4,068</b>	<b>3,097</b>	<b>3,147</b>	<b>40,529</b>	<b>53,049</b>	<b>92,647</b>	<b>28%</b>
<b>TRAVEL &amp; TRAINING</b>																	
TRAVEL	35,000	306	162	-	-	134	351	15,626	6,302	-	-	-	-	22,881	22,881	12,119	65%
<b>TOTAL TRAVEL &amp; TRAINING</b>	<b>35,000</b>	<b>306</b>	<b>162</b>	<b>-</b>	<b>-</b>	<b>134</b>	<b>351</b>	<b>15,626</b>	<b>6,302</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>22,881</b>	<b>22,881</b>	<b>12,119</b>	<b>65%</b>
<b>SUPPLIES</b>																	
OFFICE SUPPLIES	4,500	-	113	922	-	-	222	1,500	575	-	-	-	5,000	3,331	8,331	(3,831)	74%
FOOD	1,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
POSTAGE	50	-	-	-	-	1	-	-	-	-	-	-	-	1	1	49	0%
NON- CAPITAL EQUIPMENT	5,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>TOTAL SUPPLIES</b>	<b>10,550</b>	<b>-</b>	<b>113</b>	<b>922</b>	<b>-</b>	<b>1</b>	<b>222</b>	<b>1,500</b>	<b>575</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>5,000</b>	<b>3,332</b>	<b>8,332</b>	<b>(3,782)</b>	<b>32%</b>
<b>CONTRACTUAL</b>																	
ONE STOP OPERATOR	200,000	-	-	-	40,525	31,524	-	-	13,940	29,376	5,588	-	-	85,988	120,952	79,048	43%
CONSULTANT	40,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	40,000	0%
<b>TOTAL CONTRACTUAL</b>	<b>240,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>40,525</b>	<b>31,524</b>	<b>-</b>	<b>-</b>	<b>13,940</b>	<b>29,376</b>	<b>5,588</b>	<b>-</b>	<b>-</b>	<b>85,988</b>	<b>120,952</b>	<b>119,048</b>	<b>36%</b>
<b>OPERATING SERVICES</b>																	
ASSOCIATION/MEMBERSHIPS	8,000	5,418	247	636	-	-	-	-	-	-	-	-	-	6,301	6,301	1,699	79%
MARKETING	2,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%
LABOR MARKET	1,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%
PRINTING (COPIER)	6,000	-	-	-	1,675	-	-	-	-	-	-	-	2,000	1,675	3,675	2,325	28%
CELL PHONES/LAND LINES	3,500	-	-	377	291	92	92	92	31	123	92	92	92	975	1,374	2,126	28%
<b>TOTAL OPERATING SERVICES</b>	<b>20,500</b>	<b>5,418</b>	<b>247</b>	<b>1,012</b>	<b>1,966</b>	<b>92</b>	<b>92</b>	<b>92</b>	<b>31</b>	<b>123</b>	<b>92</b>	<b>92</b>	<b>2,092</b>	<b>8,951</b>	<b>6,301</b>	<b>6,150</b>	<b>44%</b>
<b>TOTAL COSTS</b>	<b>1,118,532</b>	<b>65,376</b>	<b>60,247</b>	<b>63,519</b>	<b>77,932</b>	<b>73,959</b>	<b>62,452</b>	<b>64,171</b>	<b>44,984</b>	<b>98,340</b>	<b>59,703</b>	<b>54,509</b>	<b>62,064</b>	<b>512,640</b>	<b>782,207</b>	<b>322,276</b>	<b>46%</b>



# Information/Discussion Only

## 2023 Arizona Workforce Summit



A proud partner of the  network

# 2023 Arizona Workforce Summit

**June 29 & 30, 2023**  
**Desert Willow Conference Center**



# Purpose of Summit

- Connect workforce development, economic development, and education leaders
- Align, innovate, and collectively build a strong foundation for regional economic success





# Target Audience

- Workforce Board Members/Staff
- Service Providers
- Arizona Workforce Areas
- State, County, and Local leaders in:
  - Economic Development
  - Education
  - Workforce Development





# Draft Agenda Topics–Day #1

## “Prioritizing Partnerships”

- Workforce Arizona Council Overview
- Workforce System Overview
- Local Workforce Board Overview
- Workforce System Integration
- Strategic and State Planning



# Draft Agenda Topics–Day #2

## “Prioritizing Partnerships”

- Regional Workforce Perspective
- Local Elected Officials
- Local Workforce Development Board Panel Perspective
- Education Panel Prospective
- Economic Development Panel Prospective



# Questions/Ideas to Consider?





# Information/Discussion Only WIOA Performance Measures



A proud partner of the  americanjobcenter network



# WIOA Performance Outcomes

3/9/2023



# WIOA PERFORMANCE

- **Employment Rate 2<sup>nd</sup> and 4<sup>th</sup> Quarter After Exit**
  - Percentage of participants employed
  - Youth program – participants in education or training are also included in this measure
- **Median Earnings**
  - Median earnings of participants during the 2<sup>nd</sup> quarter after exit
- **Credential Attainment**
  - Percentage of participants in training who attain a credential during participation or within one year after exit
- **Measurable Skills Gains**
  - Percentage of participants enrolled in training who achieve a measurable skills gain

# Negotiated Performance Levels

- Levels of performance agreed to by the State and The Secretary of Labor
- Incorporated into the State Plan
- States work with Local Workforce Development Boards to establish goals for Title I programs

# Outcomes

- Historical
  - 90% of goal = “Meets”
  - Reaching or exceeding the goal = “Exceeds”
- Current
  - 50% or higher of the goal for individual indicators = Success
  - 90% or higher of the goal for overall indicators = Success



# Statistical Adjustment Model (SAM)

- Accounts for factors that may affect levels of performance
- Adjusts performance goals
- Takes into account harder-to-serve populations
- Applied to the negotiated performance goals after the close of the program year

# PY21 Final Performance

PY2021 Annual Performance (SAM-Adjusted), Title I-B Programs

Indicator	ARIZONA@WORK Maricopa County				
	PY2021 Negotiated Level	Adjustment Factor (Predicted Model)	PY2021 Adjusted Level	PY2021 Actual Performance	PY2021 % Goal Achieved (Actual Performance/ Adjusted Level)
<b>Adult</b>					
Employment 2nd Quarter after exit	71.4%	3.1%	74.5%	68.7%	92.2%
Employment 4th Quarter after exit	67.5%	-4.2%	63.3%	61.7%	97.5%
Median earnings in the 2nd quarter after exit	\$7,158.00	\$326.49	\$7,484.49	\$8,979.00	120.0%
Credential attainment rate	74.8%	-0.5%	74.3%	79.7%	107.3%
Measurable skill gains	65.0%		65.0%	72.8%	112.0%
<b>Overall Program Performance Score</b>					105.8%
<b>Dislocated Worker</b>					
Employment 2nd Quarter after exit	77.0%	3.7%	80.7%	73.6%	91.2%
Employment 4th Quarter after exit	71.3%	-2.0%	69.3%	66.7%	96.2%
Median earnings in the 2nd quarter after exit	\$8,795.00	\$1,129.25	\$9,924.25	\$10,245.00	103.2%
Credential attainment rate	79.7%	26.1%	105.8%	84.9%	80.2%
Measurable skill gains	51.9%		51.9%	68.9%	132.8%
<b>Overall Program Performance Score</b>					100.7%
<b>Youth</b>					
Employment/Education 2nd Quarter after exit	75.0%	6.2%	81.2%	71.2%	87.7%
Employment/Education 4th Quarter after exit	67.8%	1.1%	68.9%	62.7%	91.0%
Median earnings in the 2nd quarter after exit	\$4,500.00		\$4,500.00	\$6,242.00	138.7%
Credential attainment rate	59.0%	-1.1%	57.9%	78.5%	135.6%
Measurable skill gains	65.0%		65.0%	80.6%	124.0%
<b>Overall Program Performance Score</b>					115.4%
<b>Overall Indicator Score</b>					
Employment 2nd Quarter after exit					90.40%
Employment 4th Quarter after exit					94.90%
Median earnings in the 2nd quarter after exit					120.60%
Credential attainment rate					107.70%
Measurable skill gains					122.90%

# PY22 YTD Performance

Indicator	PY22 Negotiated Level	PY22 YTD As of 3/9/23	PY22 % Goal Achieved
<b>Adult</b>			
Employment 2nd Quarter	70.20%	66.70%	95.01%
Employment 4th Quarter	67.50%	64.66%	95.79%
Median Earnings 2nd Quarter	\$7,537.00	\$9,577.75	127.08%
Credential Attainment	77.00%	70.35%	91.36%
Measurable Skills Gain	66.60%	45.59%	68.45%
<b>Overall Adult Program Score</b>			<b>95.54%</b>
<b>Dislocated Worker</b>			
Employment 2nd Quarter	76.50%	60.24%	78.75%
Employment 4th Quarter	71.50%	63.39%	88.66%
Median Earnings 2nd Quarter	\$9,029.00	\$9,711.60	107.56%
Credential Attainment	77.80%	65.43%	84.10%
Measurable Skills Gain	65.00%	41.46%	63.78%
<b>Overall Dislocated Worker Program Score</b>			<b>84.57%</b>

Individual Indicator Score at or above 50%  
 Individual Indicator Score below 50%

Overall Program/Indicator Score at or above 90%  
 Overall Program/Indicator Score below 90%



# PY22 YTD Performance

Indicator	PY22 Negotiated Level	PY22 YTD As of 3/9/23	PY22 % Goal Achieved
<b>Youth</b>			
Employment/Education 2nd Quarter	70.70%	67.26%	95.13%
Employment/Education 4th Quarter	67.00%	68.39%	102.07%
Median Earnings 2nd Quarter	\$4,900.00	\$6,350.85	129.61%
Credential Attainment	65.20%	72.23%	110.78%
Measurable Skills Gain	62.00%	44.74%	72.16%
<b>Overall Youth Program Score</b>			<b>101.95%</b>
<b>Overall Indicator Score</b>			
Employment 2nd Quarter			<b>89.63%</b>
Employment 4th Quarter			<b>95.51%</b>
Median Earnings 2nd Quarter			<b>121.42%</b>
Credential Attainment			<b>95.42%</b>
Measurable Skills Gain			<b>68.13%</b>

Individual Indicator Score at or above 50%

Individual Indicator Score below 50%

Overall Program/Indicator Score at or above 90%

Overall Program/Indicator Score below 90%

# Performance Management

- Measurable Skills Gains are a real-time measure
  - MSGs are resulted out continuously
  - Improved 3.5% over last 2 weeks
- Expanded Quality Improvement Team
  - Additional staff to follow up with participants
  - Increase the frequency of check-ins



**Thank You**



# Information/Discussion Only FY24 MCWDB Committee Structure



A proud partner of the  americanjobcenter network

# **FY 2024 Maricopa County Workforce Development Board Committee Structure Discussion**

**March 16, 2023, Executive Committee**





# Current Structure

## Youth Committee

- Standing Committee (bylaws)
- Foster integration/collaboration of youth activities
- Recommend system enhancements for a broad range of youth services



# Current Structure

## Employer Connection Committee

- Ad-Hoc Committee
- Recommend ways to leverage resources to better connect businesses with workforce services



# Current Structure

## Marketing & Outreach Committee

- Ad-Hoc Committee
- Recommend various marketing strategies to make the public aware of the ARIZONA@Work services
- Provide cost-effective ways to connect with clients and businesses



# Committee Successes

## Youth Committee

- Expanded committee roster/areas of focus
- Brokered new career pathways for all youth
- Convened new educational partners



# Committee Successes

## Employer Connection Committee

- Built capacity with business partners
  - Identified specific needs
- Analyzed regional workforce needs
  - In-Demand Industries Recommendation
  - Projected future needs in workforce



# Committee Successes

## Marketing & Outreach Committee

- Analyzed various marketing techniques
- Recommended increased use of social media
- Integrated with Human Services Department marketing team



# Future Plans

## Youth Committee (Mandatory)

- Continue to bridge the gap between youth and career pathways
- Continue to broker relationships between K-16 and the workforce
- Overseeing a comprehensive youth program



# Future Plans

## Employer Connection Committee

- Continue to build capacity with employers in identifying future labor needs
- Continue to analyze trends in the in-demand industries
- Recommend system enhancements to Executive Committee





# Future Plans

## Marketing & Outreach Committee

- Continue evaluating and recommending new marketing solutions
- Potentially integrate with Human Services Department marketing strategies to maximize exposure



# Other Committee Considerations

- Talent Pipeline Committee
- Business and Workforce Engagement Committee
- Regional Workforce Initiatives Committee



# Thought/Suggestions?

