

# WORKFORCE ARIZONA COUNCIL – QUALITY WORKFORCE COMMITTEE AGENDA

Tuesday, November 1st, 2022 1:00 p.m.

Via Zoom: https://azcommerce.zoom.us/j/99983800304

#### **Members**

Audrey Bohanan- Adelante Healthcare

#### **Members Absent:**

Thomas Winkel- AZ Coalition for Military Families Karla Moran- SRP Greg Anderson- Summit Healthcare Jackie Elliott- Central AZ Community College

#### 1. Call to Order- 1:03 pm

# 2. Welcome and Meeting Logistics

Chair Bohanan welcomes all committee members and the public to the Q4 Quality Workforce Committee meeting.

#### 3. Call to the Public

None

# 4. Approval of Minutes from August 2nd committee meeting

No quorum.

# 5. ACRC Update Discussion, Andy Ridley

Andy Ridley gives some discussion updates regarding ACRC, beginning 2 months ago, ACRC launched a new companion to current program components. Digital literacy for people to work virtually.

Digital Literacy - foundational level available and it's launched and trending RFP issued/proposal offering closes Nov. 4th for 5-year continuation of full program RFP process to be finalized by Jan. 2023

Success: Q1 (Jul-Sep) 2022 - *all* data outpaced Q1 2021 - certs earned, hours in platform, meas. Gains

Professional Skills certificate heavily trending with active partners

ARIZONA@WORK participation has improved since summer-AZ@WORK enrolled 450 vs. 2000 from other partners Jan-Oct '22.

Andy: Granted a one year continuation of contract for ACRC for vendor, and closes at the end of this week. Goal is to finish this by January and hopefully before the fiscal year.

Use of professional skills and assessment- each month approximately the same additional numbers beyond the ACRC that are just focused on the professional skills. Overall adding up all the assessments over time, the professional skills is very popular. There has been increased participation from ARIZONA@WORK. Post COVID ACRC would like to recognize the ACRC participation in Pinal County and Yuma County.

Out of the number enrolled since Jan. only 450 have come from ARIZONA@WORK partners and the other <sup>3</sup>/<sub>4</sub> are coming from schools and other non-partners.

Timothy Tucker: Asked about Correctional facilities and using ACRC.

Andy: There have been ACRC achievements over the years, but also highly seeing participatation in digital literacy. One of the private prisons, in Red Rock, has also had connection through Phoenix College, and since they are a private prison, they can do more for ACRC and have completed the process. And would like to revisit some issues in correctional facilities and accessing ACRC and education.

#### 6. Apprenticeships Discussion, Stacey Faulkner

Effective November 25, 2022 Direct all resources back to Registered Apprenticeships Good Paying Jobs Create reliable pathways

The IRAPS news release update, released in Sept. 2022 all apprenticeship resources will focus on registered apprenticeships programs (RA) and move away from IRAPs. Goes into effect November 2022.

Shout-out to Maricopa County: Workforce Team attended HCAP and there was a room full of employers and training providers that are interested in creating apprenticeship programs.

NGA Youth Apprenticeship Action Labs- October 26th and 27th

• State representation- DES/OEO/EDU

Policy Landscape Funding Mechanism

NGA: Stacey, Willie attended adult education, CTE programs and other individuals that support WIOA and other DERS system. NGA discussed how we are moving youth apprenticeship forward. Also discussed, next steps to advance youth apprenticeship, we were able to share concerns and the needs and learning from other states that are doing well in youth apprenticeships.

Stacey invites Willie Higgins to also add to the discussion.

**Willie Higgins:** Just announced that the final rule was rescinded and November 25<sup>th</sup> 2022 will take full effect.

Highlight: 931 apprenticeships served in Arizona, and Arizona does lead in that area.

#### 7. ADE Career Expo Discussion, Carrie Brown- ADE Event Coordinator

Carrie Brown ADE Event Coordinator, speaking on ADE Career Expo. Hoping that this event will reach folks that are available in their local communities and schools. We will have other schools and school districts from all over the state, the fair takes place in Glendale. Not only for educators, there are jobs available in transportation/food handling, or for anyone interested in pursuing a job in education or as a teaching career.

Please share within their network and feel free to reach out to Carrie Brown. <a href="https://www.azed.gov/teach/ade-state-educator-job-fair">https://www.azed.gov/teach/ade-state-educator-job-fair</a>

## 8. AZ Quest Grant- Discussion, Stacey Faulkner

Arizona QUEST \$15 million award

- 6 Local Workforce Development Areas
- Cochise, Maricopa (City of Phoenix), Mohave/La Paz, Pima, Yavapai, and Yuma
- 1500 participants- Dislocated workers impacted by COVID-19

Industries: Healthcare, Manufacturing, Logistics, and Professional, Scientific and Technical Services

#### Grant focus

- Partnerships and Outreach
- Business Engagement
- Employment and Training

Stacey- when onboarding with OEO in July first task was determining whether we can support submitting a grant. Reetika Dhawan with Arizona College really led the efforts with the AZ Workgroup and out together a really robust proposal and AZ QUEST Grant was a success, and it was won. Maricopa, PHX, Cochise,

The main focus of this grant is also to grow partnership and the outreach. To ensure we are reaching all that could use the assistance in this grant.

# Council Restructure- Discussion, Stacey Faulkner

Committees vs. Workgroups -- Beginning 1st Quarter 2023

Effectiveness and Efficiency

Statewide Collaboration

Strategic Plan

**Initiatives and Priorities** 

Compliance vs. Statewide Expectations and Impact

Workforce team has been discussing internally with Chair Gaspers. A big challenge was finding time for council and committee members and continue to move these items forward. This will be discussed at Convening

Workgroups will allow more area and flexibility to focus on one initiative or priority and move these forward.

Council is more compliance focused currently and should be more collaborative, conquer initiatives and move priorities forward.

Nationally workgroups are a more successful and efficient model rather than multiple committees to accomplish the same goal

Stacey and Chair Gaspers attended NGA- and the main topic was moving committee actions forward. Discussed challenges and best practices. What we found was that we discovered that many committees are transitioning to work groups.

We appreciate the committees and the committee chairs, but just to be transparent everyone is a volunteer and use extra time to move those initiatives forward, and if we go to work group model, it gives an opportunity to pull in other partners and allow workgroup sessions and move priorities forward. Collaboration and the different partner participation may be very beneficial. Council also does not have a strategic plan- Stacey strongly believes that developing a strategic plan that guides us for a 5 year plan/period. This will allow the council to track data, and see where we are state wide, rather the focusing on compliance items. Our council is very compliance focused, and the expectation should be designing a robust workforce system.

Not near finalizing- we need the feedback and the discussion to allow partners to come together to move action forward.

## Feedback/Thoughts/Discussion:

Billy Francis, CCWB gave feedback regarding that any time one can take an innovative approach, and giving the opportunity for people to be subject matter experts...it allows us to bring an expertise to these different areas and it pushes us to be the best version of ourselves. This is going to allow us to be experts and no barrier that comes to the state of Arizona, we will be ready because this will make us a stronger and a better state.

Chair Audrey Bohanan: I believe the goal is to add meaningful value, and becoming more innovative and to spend more time around unique ideas and moving away from compliance.

# 9. Adjournment

#### No quorum. Meeting ended 1:47pm.

Pursuant to A.R.S. § 38-431.02, notice is hereby given to members of the Workforce Arizona Council Quality Workforce Committee and to the general public that the Committee will hold an electronic meeting, on **Tuesday, November 1st, 2022 at 1:00 p.m.** via zoom.

Persons with a disability may request reasonable accommodation, such as a sign language interpreter, by calling (602) 364-0430. Requests should be made as early as possible to allow time to arrange the accommodation.

A copy of the material provided to Committee members (with the exception of material relating to possible executive sessions) is available for public inspection by contacting workforce.council@oeo.az.gov.

*Under A.R.S.* § 38-431.03(A)(3), the Committee may vote to go into executive session, which will not be open to the public, for the purpose of obtaining legal advice on any item on the agenda.

At its discretion, the Committee may consider and act upon any agenda item out of order. Members of the Committee

may appear by telephone.