



Innovative Workforce Solutions

**WORKFORCE ARIZONA COUNCIL
MEASURING EFFECTIVENESS COMMITTEE
Minutes**

Thursday, May 6, 2021

1:00 p.m.

Via Zoom: <https://azcommerce.zoom.us/j/93809857626>

Members Present

John Walters - Liberty Mutual

Jon Schmitt - Arizona State University

Members Absent

Alex Horvath - Tucson Medical Center

Tom Jenkins - Advanced Business Learning

1. Call to Order

The meeting was called to order at 1:01 p.m.

2. Welcome and Meeting Logistics

Committee Chair, John Walters, welcomed everyone to the meeting.

3. Call to the Public

No public comments were received.

4. Employer Performance Measures Review

Ashley Wilhelm explained that one of the priorities of this Committee is to review the performance indicators that track services to employers.

Kelly Hart, Employer Engagement Administrator, Arizona Department of Economic Security, presented a review of the current employer services performance measures at the Federal and State level. Kelly reviewed three types of services that are provided to employers: Recruitment, Work-Based Learning, and Rapid Response.

The Committee members discussed possible measures that can be used to update the current performance indicators in place. Considerations include apprenticeship programs and COVID reponse. The Committee members will meet with Kelly and local business engagement specialists and have further discussions to determine future measurements to best provide an accurate picture of services being provided as well as ensure that the services that should be measured are being measured.

5. Technology Plan Development

Ashley explained that there are multiple projects that are underway to address technology needs of the workforce system. She provided updates on the following technology projects that are underway:

a. Arizona Workforce Information Technology Charter – This is a state taskforce that includes representation from DES, ACA, OEO, the Council, Local Workforce Areas, the Department of Administration, the Governor’s Office, higher education, and the Department of Education.

Its goal is to modernize and streamline Employment Service’s information technology infrastructure. The process will be to evaluate needs and identify appropriate steps, and the outcome will be replacement and/or improvement of infrastructure.

b. National Governors Association Workforce Innovation Network (WIN) Grant – This grant will provide funding to accomplish the initial goals of the Technology Plan. The process will include discovery and vendor selection, and the vendor’s outcomes will be meeting with leaders and gathering of input, inventory, evaluation of needs, market analysis, and development of cost estimates for the workforce technology needs.

c. Integrated Data System – This system will provide the means to gather, review, summarize, and report data from multiple workforce arenas, including education records from community college districts, WIOA programs participation data, and wage records from the Unemployment Insurance program. Delivery for the system is expected by the end of this calendar year (2021).

6. Adjournment

The meeting was adjourned at 1:54 p.m.