



Innovative Workforce Solutions

YUMA COUNTY WORKFORCE DEVELOPMENT BOARD

Regular Meeting
 Martin Luther King Center
 300 S. 13th Avenue, Yuma, AZ 85364
 May 13, 2020
 9:00 a.m.

MINUTES

I. CALL MEETING TO ORDER

Jesus Garcia called the meeting to order at 9:14 a.m.

II. PLEDGE OF ALLEGIANCE

Nidia Herrera led the Pledge of Allegiance.

III. ROLL CALL

The roll was called, and those present and absent were:

Members Present	Members Absent
1. Judith Castro (Phone)	1. Valentin Casillas (Excused)
2. Maria Chavoya (Phone)	2. Charles Grube (Excused)
3. Daniel Corr (Phone)	3. Wayne Rooks
4. Jesus Garcia (Phone)	
5. Blanca Garza	
6. Kevin Imes	
7. Marisol Kelland	
8. Gregory LaVann (Phone)	
9. Samuel G. Loveless (Phone)	
10. Steven M. Miller	
11. Douglas A. Pancrazi (Phone)	
12. Diane Poirot (Phone)	
13. Tracy Schultz (Phone)	
14. Maria Vasquez	
15. Antonio Zuniga (Phone)	

Thereby a quorum was established.

Guests (From Sign-in list)

Gary Gammel, YPIC	Nidia Herrera, YPIC
Martha Camacho, YPIC	Beatriz Aguilar, YPIC
Susan Thorpe, Yuma County	Juan Castillo, YPIC
Lynne Pancrazi, Yuma County	

Shavon Knox, YPIC
Patrick Goetz, YPIC

IV. *CALL TO THE PUBLIC

There were no comments from the public.

V. INTRODUCTIONS

Maria Chavoya introduced Supervisor Lynne Pancrazi was appointed by the Chairman of the Yuma County Board of Supervisors as Liaison to the Workforce Development Board for Calendar Year 2020.

Maria Chavoya welcomed Blanca Garza to the Board from S & A Industries under the Business Section.

Nidia Herrera acknowledged that County Administrator, Susan Thorpe was also present.

Maria Chavoya informed the Board that Valentin Casillas will be replace by Miguel Ramos.

VI. FINANCE AND PERSONNEL COMMITTEE REPORT

Maria Chavoya informed the Board, the Finance and Personnel Committee met and reviewed all the items under Consent Agenda and agreed with all the information that was presented. The Arizona Western College and ResCare Workforce Services contracts were accepted and will be going out for signatures. One more contract is pending to be returned for review.

VII. DISCUSSION AND ACTION ITEMS:

A. Approval of the Consent Agenda

- 1. Approval of Minutes (March 11, 2020)**
- 2. Full Time Law Enforcement Academy**
- 3. Microsoft Office Specialist Excel 2019**
- 4. Microsoft Office Specialist PowerPoint 2019**
- 5. Procurement Policy**
- 6. Quarterly Financials**

Maria Chavoya asked for a motion to approve the Consent Agenda.

Daniel Corr made a motion to approve the Consent Agenda; Seconded by Antonio Zuniga.

Daniel Corr voted yes, while abstaining on items 2, 3 and 4 due to the items pertaining to Arizona Western College where he is employed.

VOICE VOTE: 14-0

VIII. DIRECTORS REPORT

Nidia Herrera, Executive Director presented a PowerPoint. The PowerPoint is attached.

During the presentation Nidia Herrera thanked Judith Castro, Valentin Casillas and Kevin Imes for taking time to review the applications and their feedback. The templates were submitted on Friday, May 1, 2020. Maria P. Vasquez thanked everyone for taking the time to review the Title II applications and for now the approval of the grant is pending.

During the presentation Maria Chavoya thanked all the partners and volunteers for all their contributed to the San Luis Unemployment Insurance Office and claimants. Nidia Herrera stated if anyone would like to contribute, they are welcomed to. Judith Castro also shared that staff from Vocational Rehabilitation also participated and contributed to the San Luis Unemployment Insurance Office.

IX. PRESENTATION AND INFORMATION ITEMS:

1. Youth Director Presentation

Maria Chavoya welcomed Juan Castillo to Yuma Private Industry Council (YPIC)-Youth Center.

Juan Castillo, Youth Director presented a PowerPoint. The PowerPoint is attached.

Kevin Imes commended Juan Castillo for doing a fantastic job during pandemic. Maria Chavoya agreed with Mr. Imes and looks forward to meeting Mr. Castillo in person. Maria Chavoya also thanked Mr. Imes for being there for Mr. Castillo.

2. Business Services/Rapid Response

Patrick Goetz, Employer Engagement Officer/Rapid Response Coordinator presented a PowerPoint on Business Services and Rapid Response Update. The PowerPoint is attached.

During the presentation Supervisor, Lynne Pancrazi asked how much longer will the 600 hundred dollar unemployment insurance benefit last. Patrick Goetz replied that benefit will end July 31st and could possibly have an extension.

A conversation took place regarding the Unemployment Insurance, Stimulus Checks and the Paycheck Protection Program. Patrick Goetz will research how much of the Paycheck Protection Program was allocated in Yuma and what employers maintained their staff.

X. WDB MEETING SCHEDULE

A. Proposed Next Meeting Date: Wednesday, June 10, 2020 at 9:00 a.m. at the Martin Luther King Center located at 300 S. 13th Avenue, Yuma, AZ.

XI. OTHER INFORMATION AND/OR COMMITTEE REPORTS

A. Economic Development Issues, Report

The Economic Development Issues Report was not provided.

B. Educational Opportunity Center Charter High School Board, Report

Steven M. Miller reported;

- Expenses are at 77%, and are at 83% of the school year.

- The school received a 7 thousand dollar grant to purchase laptops.
- The school has applied for another grant to try to provide a tablet for each student (110). Some of the carry-over (19/20 projected net income) will probably be used to ensure each student has a tablet for next year in case of a reoccurrence (COVID-19).

C. Southwest Technical Education District of Yuma (STEDY), Report

The Southwest Technical Education District of Yuma (STEDY) Report was not provided.

XII. GOOD OF THE ORDER

Maria Chavoya reminded the Board members to submit their Nomination form and if anyone is interested in being the Chair, Vice-Chair or Treasurer to let Nidia Herrera or Beatriz Aguilar know. Elections will be in the June Board meeting.

Maria Chavoya thanked the staff, partners, volunteers and Board members who have been helping.

XIII. ADJOURNMENT

Maria Chovoya called for a motion to adjourn the meeting. A motion was made by Steven M. Miller; Seconded by Judith Castro. The motion carried.

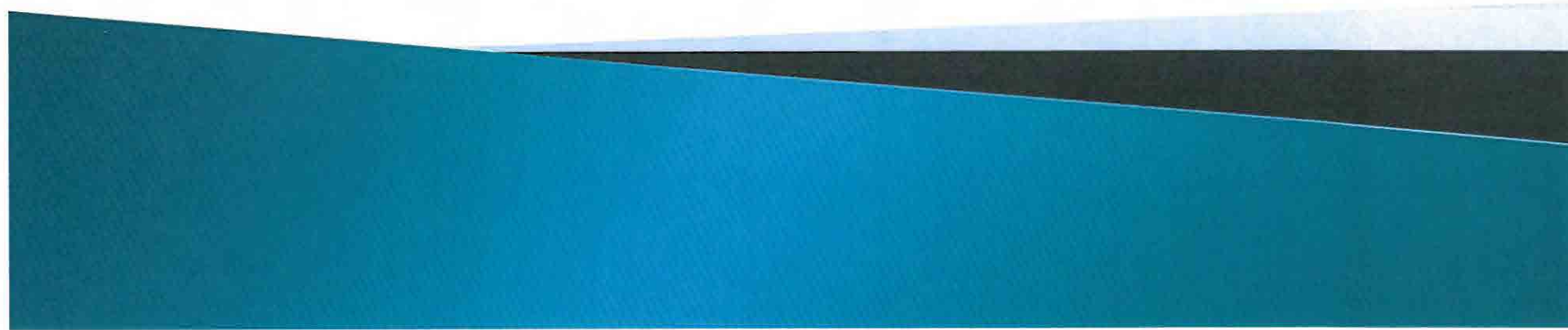
The meeting adjourned at 10:38 a.m.

VOICE VOTE: 13-0

Respectfully submitted by Beatriz Aguilar, Clerk of the Board.

Executive Director Report

May 13, 2020



Director's Community Activities & Events: March 2020

- ▶ 3/04/20: Yuma Executive Association (YEA) Meeting
 - ▶ 3/05/20: Campesinos Sin Fronteras – Emma Torres
 - ▶ 3/10/20: Yuma Executive Association (YEA) Meeting
 - ▶ 3/12/20: Chamber Breakfast
 - ▶ 3/12/20: Cocopah Prison
 - ▶ 3/13/20: Youth Services Staff Meeting
 - ▶ 3/17/20: Yuma Executive Association (YES) Meeting
 - ▶ 3/17/20: State MSFW Meeting – Tim Tucker
 - ▶ 3/17/20: Yuma County Meeting: Susan Thorpe
 - ▶ 3/18/20: GYEDC Meeting – ACRC Update
 - ▶ 3/19/20: State Business Service
 - ▶ 3/19/20: Economic Development
- 

Director Conference Calls

April 2020

- ▶ State Business Service (Kelly Hart): Daily
- ▶ Economic Development (Paul Melcher): Daily
- ▶ Arizona Workforce Association (AWA): Local Directors
- ▶ Workforce Arizona Council (WAC) : Bi-weekly
- ▶ Arizona Commerce Authority (ACA): Bi-weekly
- ▶ State/Local Board Director & Chair : Bi-weekly
- ▶ Performance Excellence Committee
- ▶ Office of Economic Opportunity (OEO)
- ▶ DES – State Workforce Services
- ▶ Staff “Team” Meeting: weekly




Action Items & Upcoming Projects cont.

- ▶ **Title II - Adult Education Application Submission:** completed May 1, 2020
- ▶ **Local Memorandum of Understanding:** Yuma County Housing, Housing America Corporation, San Luis Comite de Bienesta
- ▶ **WIOA Virtual Eligibility Registration:** Streamline the process to 35 minutes –completed May 8, 2020
- ▶ **Memorandum Of Understanding (OSO):** due June 30, 2020
- ▶ **Infrastructure Agreement:** due June 30, 2020
- ▶ **Youth Staff Analysis:** Start Date April 12, 2020 - In progress
- ▶ **Additional Trainings:** ETPL List

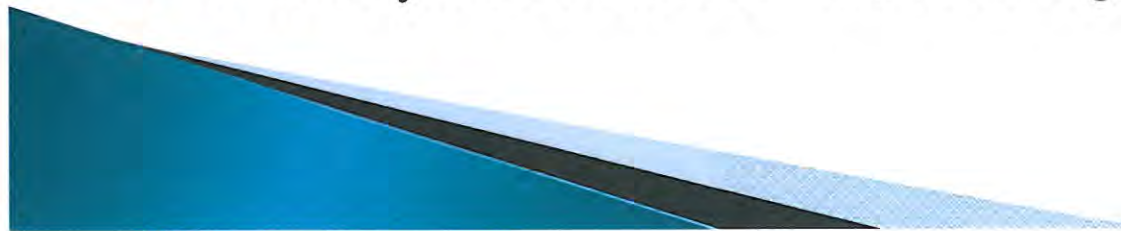


Action Items & Upcoming Projects Cont.

- ▶ **Director/Board Conference – March 2020 “Cancelled”**
 - National Workforce Development Boards: March 20th – March 24th
 - ▶ **Vita Income Tax – “Cancelled”**
 - ▶ **Arizona Complete Health (QPR Suicide Prevention): “Cancelled”**
 - April 1, 2020: Mental Health First Aid Training (3 year certification; 8 hour)
 - ▶ **Yuma County Training: “Cancelled”**
 - ▶ **AZ Career Readiness Credential (ACRC): “Cancelled”**
 - MLK Youth Center – pending proctor Site
 - Aztec & Vista High School – interested in proctor site
 - Juvenile Court – working towards proctor site
 - Adult Literacy Plus Southwest (ALPS) – interested in proctor site
 - ▶ **Committee Outreach: “Cancelled”**
 - Yuma Community Food Bank – Recruitment (WIOA Services)
 - Monthly Community Events
- 

COVID-19 Safety Measures Update

- ▶ Huge Thank you to Mr. Miller's wife for providing Board staff with homemade mask 😊
- ▶ Mandatory – Face Mask (gloves – as needed)
- ▶ 50% employees are teleworking (Schedule Rotation & AM or PM)
- ▶ Comply with CDC guidelines: homemade shield guards, posted flyers, social distancing and routine cleaning & disinfecting
- ▶ Administration: limit 10 in building & teleworking
- ▶ Remain in this status – until further notice
- ▶ Sun City Pest Control – All buildings disinfected



State Update

- ▶ **Waivers:**
 - Local plan, performance negotiations, dislocated worker policy–flexibility
- ▶ **State Applying: Dislocated Worker Grants (pending)**
- ▶ **Post Covid–19: Recovery Plans**
- ▶ **Education & Training –Marketing Campaign**
- ▶ **System Performance (Service Delivery)**
 - Business Services (Layoffs)
 - Shared Work Program
 - UI Program Dates



Local Four Year Plan

- ▶ **Local Area's request State Extension:** Under consideration - pending State response
- ▶ **July 1, 2020: Deadline date to Submit Yuma County Plan to State**
- ▶ **Key Stakeholders & Partners:**
 - Local Board staff
 - Core Partners: Adult Education, Employment Services & Veterans, Vocational Rehabilitation, Migrant Seasonal Farm Workers
 - Chief Elected Official (BOS)
 - Yuma Economic Development (GYEDC, Yuma County, City of Yuma, City of San Luis, City of Somerton and AWC Small Business Development Center)
 - Service Provider: Arizona Western College
 - Southwest Tech Education District of Yuma (STEDY)



San Luis UI Partnership

- ▶ April 12, 2020 – Establish collaboration
- ▶ Weekly Follow-up Meetings – Status check
- ▶ DES – San Luis UI Office
- ▶ City of San Luis (Economic Development, Police Dept., Parks & Rec's, Attorney): Tents, parking, barricades
- ▶ Campesinos sin Fronteras: Radio spot (KYMZ-99.9), mask, water & food
- ▶ Arizona Complete Health: water & mask
- ▶ PPEP – YouthBuild: water
- ▶ Arizona Interagency Farmworker Coalition: mask
- ▶ ARIZONA@WORK: staff-volunteers & water
- ▶ 1st Bank of Yuma: parking



Annual Performance PY' 19/20 (July 2019 -April 2020)

Dislocated Worker

Employment Rate (Q2) (Cohort Period: 07/01/2018 - 06/30/2019)	Employment Rate (Q4) (Cohort Period: 01/01/2018 - 12/31/2018)	Median Earnings (Cohort Period: 07/01/2018 - 06/30/2019)	Credential Rate (Cohort Period: 01/01/2018 - 12/31/2018)	Measurable Skill Gains (Cohort Period: 07/01/2019 - 06/30/2020)
Rate	Rate	Earnings	Rate	Rate
77.50%	72.00%	\$6900.00	57.80%	NA
<u>38</u>	<u>39</u>	<u>\$5473.80</u>	<u>7</u>	<u>8</u>
82.35%	73.58%		63.64%	80.00%
<u>51</u>	<u>53</u>		<u>11</u>	<u>10</u>



Performance PY' 19/20 (July 2019 - April 2020) Adult

	Employment Rate (Q2) (Cohort Period: 07/01/2018 - 06/30/2019)		Employment Rate (Q4) (Cohort Period: 01/01/2018 - 12/31/2018)		Median Earnings (Cohort Period: 07/01/2018 - 06/30/2019)	Credential Rate (Cohort Period: 01/01/2018 - 12/31/2018)		Measurable Skill Gains (Cohort Period: 07/01/2019 - 06/30/2020)	
	Rate		Rate		Earnings	Rate		Rate	
	74.00%		67.00%		\$5500.00		66.00%		NA
<u>281</u>	75.74%	<u>252</u>	72.83%	<u>\$5810.75</u>		85.42%	<u>69</u>	53.49%	
<u>371</u>		<u>346</u>					<u>48</u>		<u>129</u>



Performance PY' 19/20 (July 2019 -April 2020)

Youth

Placement Rate (Q2) (Cohort Period: 07/01/2018 - 06/30/2019)		Placement Rate (Q4) (Cohort Period: 01/01/2018 - 12/31/2018)		Median Earnings (Cohort Period: 07/01/2018 - 06/30/2019)	Credential Rate (Cohort Period: 01/01/2018 - 12/31/2018)	Measurable Skill Gains (Cohort Period: 07/01/2019 - 06/30/2020)	
Rate		Rate		Earnings	Rate		Rate
68.50%		66.00%		NA	54.00%		NA
<u>133</u>	74.72%	<u>143</u>	74.87%	<u>\$4654.68</u>	<u>125</u>	71.02%	<u>121</u>
<u>178</u>		<u>191</u>			<u>176</u>		<u>234</u>





Workforce Innovation Opportunity Act – (WIOA)

YOUTH SERVICES

PROGRAM OVERVIEW

- Start date 3/16/2020
- One on one meeting with each staff member (finding out what's working and what's NOT)
- Began initial meetings with our partners regarding our Local Plans (2020-2023).
Partners include AWC, STEDY, & PPEP



PROGRAM OVERVIEW



- COVID-19 adjustment, operating following all CDC guidelines
- Developed an Eligibility Process with Precautionary Measures that would be taken in the event most employees would work from home
- Piloting Eligibility Process
Virtually.....end goal is to supplement process and procedures, build on what we already have
- Constant change during pandemic to ensure our participant's needs are being met

HIGHLIGHTS

- Hosted our first virtual staff meeting on March 27 (ongoing)
- Our Outreach Specialist held her first virtual orientation with participants (ongoing)
- Virtually eligibility process (purchased 7 Adobe Acrobat licenses) facilitate process during COVID-19



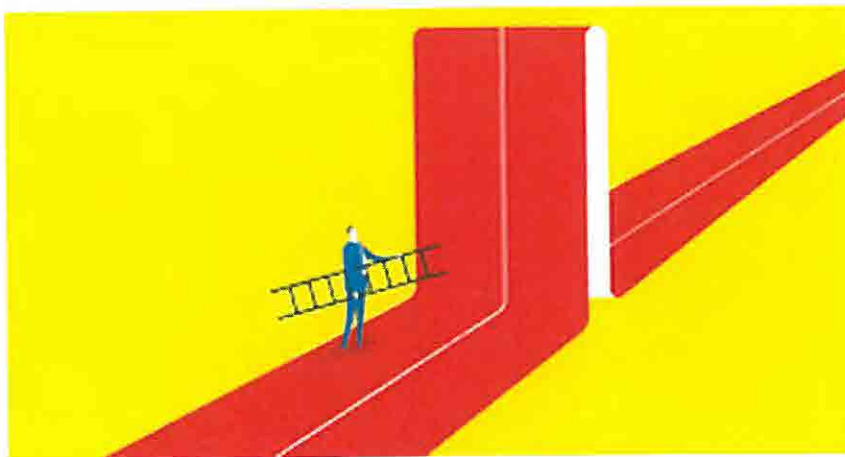
HIGHLIGHTS



- We are assisting DES in San Luis, AZ with unemployment process/procedures
- Staff's flexibility and adaptability
- Open to the public (never closed)

CHALLENGES

- WEX (registering participants in WEX)
- Stop/End of WEX
- TABE testing (no more than 10 per building)

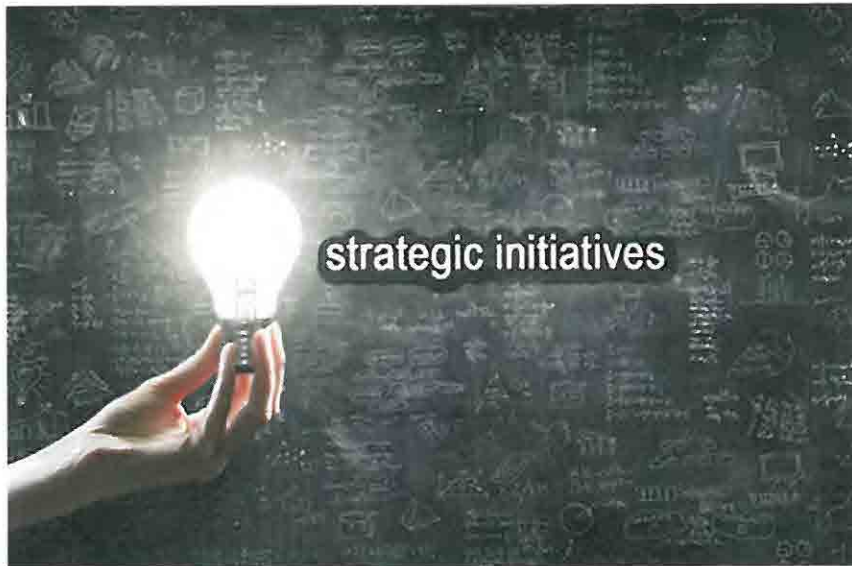


INITIATIVES

- Virtual Orientations
- Virtual Workshops
- GoToMeetings
- Virtual Eligibilities
- Over the phone one-on-one orientations
- Facetime Initial assessment



INITIATIVES



- Online resume assistance
- Digital eligibility forms
- Electronic signatures
- Staff telecommunicating
- Staff meetings (virtually)
- Virtual trainings

OUTREACH ACTIVITIES

1. OC Johnson (3/10/20)
2. Arizona Western College Career Expo
(3/10/20)
3. Mesa Heights (3/12/20)



ENROLLMENT DATA

Program	Carry Overs	Previous Enrollments	March Enrollments	YTD Total	19/20 Targeted Goal
OSY (14 Elements)	128	228	25	404	300
OSY (ABE/GED)	44	38	4	92	70
In-School Youth	0	40	0	41	40

YOUTH SERVICES DATA (at a glance)

Service Level	19/20 Target Goals	Youth Goals	July 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020
Basic Career Services	Enrollments	300	120 CO 20	166	193	212	271	298	333	356	381
Individual Career Services	WEX/Internships/OJT	190	14	32	44	58	63	75	91	101	110
	Employed Participants	139	5	9	14	18	21	23	28	31	40
Training Services	# Participant beginning training	100	13	16	30	41	44	47	79	89	93
	# participants become employed	73	5	11	16	22	25	27	30	32	42
Employment	Average wage	\$12.50	\$13.10	\$12.84	\$12.42	\$12.33	\$12.21	\$12.09	\$12.17	\$12.29	\$12.59
Customer Satisfaction	Evaluation of Customer Service	180	115	243	354	434	465	492	527	536	543

QUESTIONS



ARIZONA @ WORK™
Innovative Workforce Solutions

BUSINESS SERVICES & EMPLOYER ENGAGEMENT

Patrick Goetz



ARIZONA @ WORK™

YUMA COUNTY



ARIZONA@WORK Activity

Yuma County

2020

	February	March	April	YTD
Yuma CRC/EOC	479	498	299	1,786
MLK/Youth Services	310	210	83	1,058
ES - Yuma	557	756	2,227	4,236
ES - San Luis	583	446	7,653	9,169
Virtual Contacts	232	150	182	801
<hr/>				
	2,161	2,060	10,444	Total 17,050

2015 Total: 35,666

2017 Total: 34,341

2019 Total: 47,033

2016 Total: 28,643

2018 Total: 44,613

REFERRAL AND PLACEMENT REPORT

Information on the number of job orders taken and the related number of job openings; referrals and placements made, including those made for veterans; and the number of job developments

	Job Orders			Job Openings	Referrals	Placements	Job Developments
	Employer Managed	Staff Assisted	All				
City of Phoenix, Phoenix Workforce Connection	20,917	815	21,732	50,732	343	347	0
Coconino County Career Center	812	52	864	1,287	32	98	0
Maricopa County, Maricopa Workforce Connections	15,570	318	15,888	25,425	824	512	1
Mohave-LaPaz Local Workforce Investment Board	986	183	1,169	1,507	115	77	0
Northeastern Arizona Innovative Workforce Solution	785	17	802	929	35	121	0
Pima County Workforce Investment Board	7,304	121	7,425	9,076	357	367	0
Pinal Workforce Development Board (PWDB)	779	42	821	1,516	119	118	0
Santa Cruz County One Stop Career Center	123	22	145	261	57	75	0
Southeastern Arizona Workforce Connection	691	34	725	757	97	134	0
Yavapai County Less	896	96	992	2,117	78	61	0
Yuma County Workforce Investment Board	827	83	910	1,962	963	386	0
Total	49,690	1,783	51,473	95,569	3,020	2,296	1









REPORT CRITERIA

Aggregated by Local area

Activity from 2020-03-01 to 2020-04-30

Report ran in 4.33 seconds.

Community Engagement Activities

- ~~State Prison Reentry Presentation~~ (Continuous)  
- ~~Chamber of Commerce Board Meeting~~ (Continuous) 
- Monthly Article in the Chamber **YUMABIZ**
- ~~Yuma Executive Association Breakfast (YEA)~~ (Continuous) 
- Investing in Manufacturing Communities Partnership Mtg. (Continuous)
- ARIZONA@WORK Communications Team Mtg. (Continuous) 
- ~~Trident Seafood's Recruitment~~ 3/13/20 
- ~~MCAS Air Show~~ 3/14/20 
- ~~US Census Training~~ 3/13&20/20 
- ~~Follow Up Meeting with VISTA High School~~ 3/18/20 
- ~~Military Appreciation Day~~ 3/21/20 
- ~~High School Seniors Career Expo~~ 4/1/20 
- ~~Yuma County Business Service Team Meeting~~ 4/8/20 

Scheduled Community Engagement Activities

- ~~Healthy Kids Day 4/18/20~~
- ~~Dia del Nino 2020 Event 4/25/20~~
- ~~E&E Foods Recruitment 4/23&24/20~~
- ~~WIOA Orientations Somerton Library~~
- ~~WIOA Orientations San Luis Library~~
- ~~WIOA Orientations Yuma County Housing Authority~~



YUMABIZ



22 BIZARIZONA@WORK

DEVELOP YOUR OWN TRAINING

BY NIDIA HERRERA & PATRICK GOETZ - ARIZONA@WORK

INTERESTED IN DEVELOPING some in-house training? There are several internal training options that may work for your business. Several of these methods are also low-cost, requiring only staff time and creativity on your part. In return, businesses of all sizes may find these programs lead to enhanced engagement as well as employee skill development. Here are some low-cost training approaches you can try:

- **Cross-train workers.** This involves having employees train one another in different aspects of related jobs. This provides greater flexibility in assigning tasks, and also challenges employees to learn new skills and diversify their tasks. It can also be highly motivating to employees seeking career development, particularly young workers just beginning to establish a career path.

- **Train the Trainer Model.** Train the Trainer is a framework for training potential instructors or subject matter experts to enable them to train other people in their organizations.

- **Assign mentors.** Match new employees with more experienced staff. Mentoring promotes the leadership development of current

employees and encourages them to support the productivity and success of new workers. It also increases satisfaction and retention of new employees, who feel more confident and adapt more quickly in their new workplace.

- **Low-cost community education.** Low-cost community education offerings are widely available for very short-term training on topics such as software skills, health and safety, basic legal knowledge and the arts. Contact your local school district office to find your nearest provider.

- **Online training courses.** Online courses are a great way for employees to learn at their own pace and select from a wide variety of courses, some of them free or at low cost.

- **Set goals and measure success.** Finally, before you embark on any training or mentoring program, be specific about what you and your employees want to achieve. Use performance reviews to measure competency gaps as well as your employee's desired areas of improvement. Then put your training goals in place.

Information obtained from <http://bit.ly/1u0m100>
<http://biz.arizona.com/2013/09/04/>



RAPID RESPONSE UPDATE

Patrick Goetz



ARIZONA @ WORK™

YUMA COUNTY



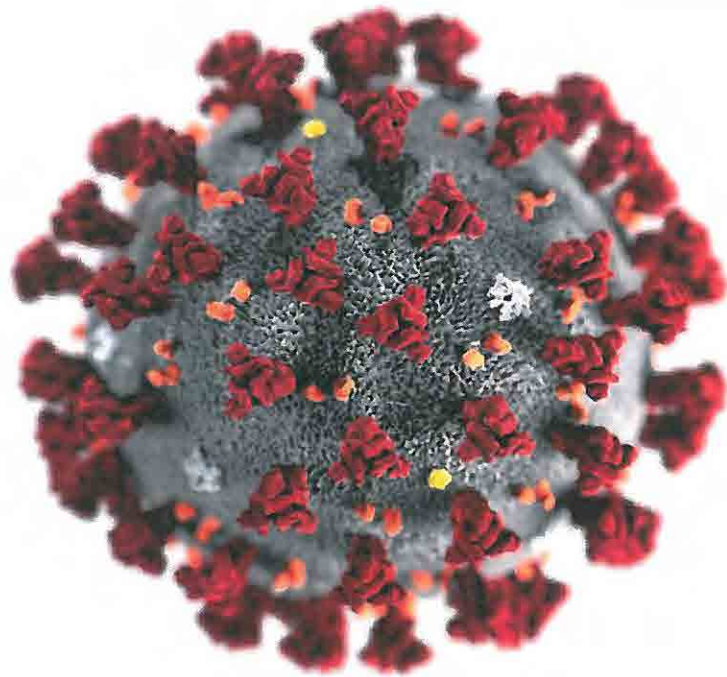
Scheduled to File Bankruptcy



The filing will come with plans to close 200+ of their 850 stores. While **JCPenney** is one of the country's oldest department store chains, they have been on the decline recently, and are currently \$4 billion in debt.

COVID-19

UPDATE



GREATER YUMA ECONOMIC RESOURCE PORTAL

WE ARE STRONGER TOGETHER

Resources

COVID-19 Information



Business Resources



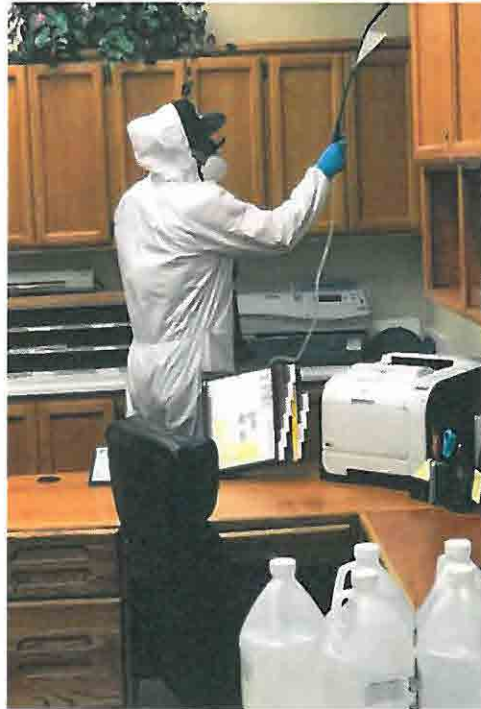
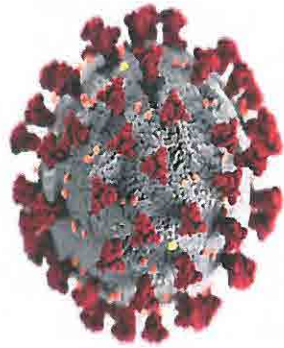
Small Business Resources



[Job Seekers](#)



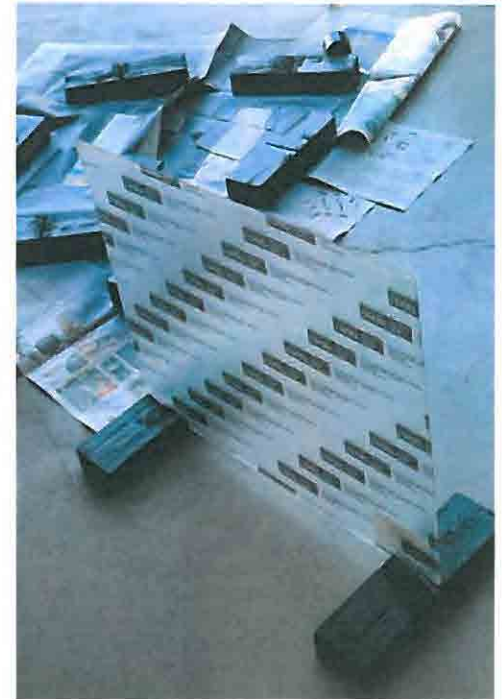
Sanitizing & Safety Precautions

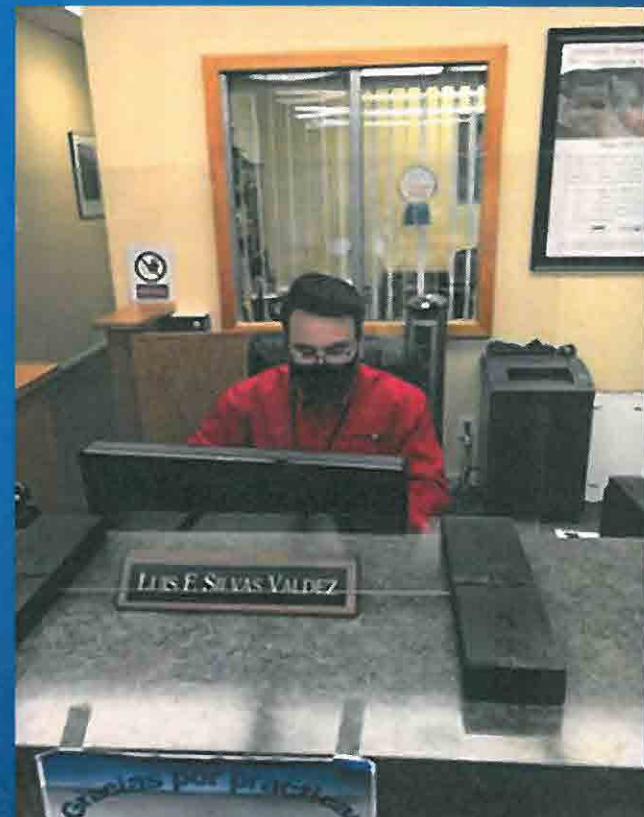
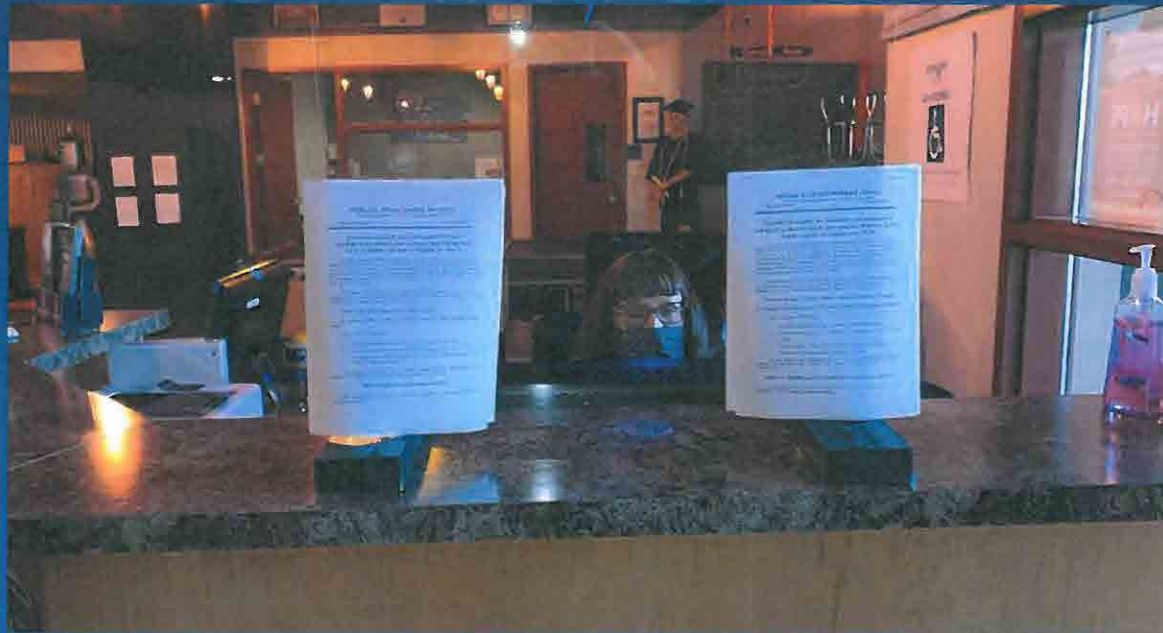


1 SOCIAL DISTANCE
2 WASH HANDS
3 CLEAN SURFACES



1 ELBOW BUMPS
2 FOOT SHAKES
3 JUST WAVE!







A proud partner of the americanjobcenter network

COMPLETE YOUR UNEMPLOYMENT CLAIM AT THESE LOCATIONS

Disclosure: These locations do not provide one on one assistance in completing unemployment applications. All applicants must submit their UI claim independently.



ARIZONA@WORK - YUMA COUNTY
3826 W 16TH ST YUMA, AZ 85364
(928) 329-0990 | TTY: (928) 329-6466
MONDAY - FRIDAY 9:00 AM TO 5:00 PM



ARIZONA@WORK - DES
1185 S REDONDO CENTER DR YUMA, AZ 85365
(928) 247-8740
MONDAY - FRIDAY 8:00 AM TO 5:00 PM



SOUTH COUNTY BUSINESS RESOURCE CENTER
1453 N MAIN ST. SUITE 5 SAN LUIS, AZ 85336
(928) 782-2568
MONDAY - FRIDAY 9:00 AM TO 1:00 PM

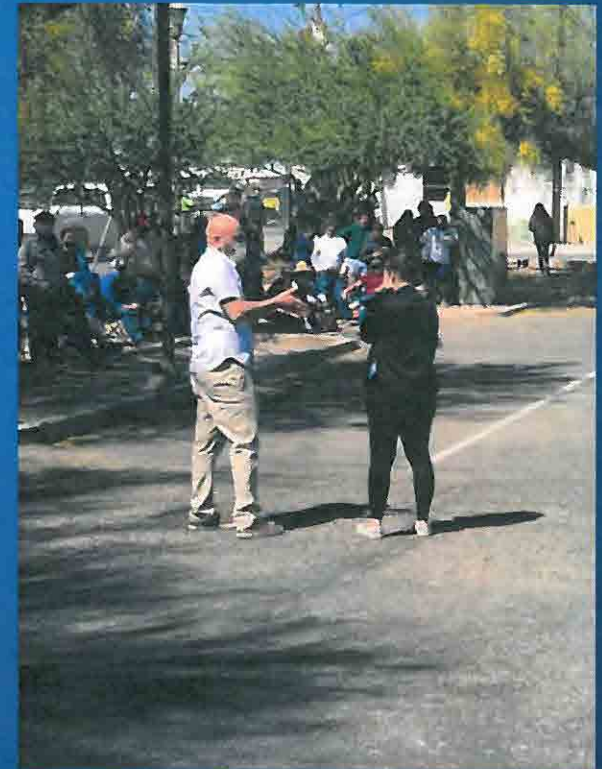
Equal Opportunity Employer/Program -auxiliary aids and services are available upon request to individuals with disabilities. Program funded by the United States Department of Labor

San Luis Unemployment Office



San Luis Unemployment Office

4/20/2020







ARIZONA @ WORK™

YUMA COUNTY

San Luis Unemployment Office →

↓
San Luis Small Business Resource Center





Social Media

For our Community

CITY OF SAN LUIS, ARIZONA@WORK - YUMA COUNTY,
CAMPEÑINOS SIN FRONTERAS, & ARIZONA COMPLETE
HEALTH

Are working together in taking the necessary precautionary measures to better assist those individuals applying for unemployment insurance during COVID-19.

There are many ways to apply and/or inquire about unemployment;

- Online - www.azui.com
- Telephone - 1-800-600-2722
- In Person - San Luis Office
- Telecommunications Relay Service for the Deaf/Hard of Hearing:: 711-1-877-600-2722

Equal opportunity employer / program. Auxiliary aids and services are available upon request to individuals with disabilities. Funded by the US Department of Labor.



Bajo El Sol, 5/1/20

COMPRA LOCALMENTE



1453 N. Main St. #5
San Luis, Arizona



Bajo El Sol

Llamam a aprovechar sitios alternativos para solicitudes por desempleo

Colabora de Arizona@Work con agencias para reducir espera y proteger a solicitantes en San Luis.

CESAR BETTY BAKO R. SCA

San Luis, Ariz. La agencia Arizona@Work hizo una llamada a las personas que planean solicitar o renovar beneficios por desempleo a visitar los sitios alternativos donde pueden recibir asistencia y usar el sitio de internet y la línea telefónica para hacer sus reclamos, para evitar exponerse al calor y a largas esperas.



Foto César Betty Bako R. Sca

PERSONAL DE LA AGENCIA Arizona@Work asistiendo en el llenado de solicitudes de beneficios por desempleo, en San Luis. Desde la semana anterior, agencias del área ayudan en la atención a solicitantes y en reducir los esperas, ante el incremento de solicitudes de pago por desempleo.

Ante el alto número de personas solicitando beneficios por desempleo en la región, y la saturación y largas filas en la oficina del Departamento de Seguridad Económica (DES) en San Luis, la agencia rediseñó que sus beneficios están disponibles y además esos trámites pueden hacerse en tres sitios alternativos en San Luis y en Yuma.

Nilda Herrera, directora operativa de Arizona@Work, dijo a conocer que desde el 12 de abril se reunieron para analizar que medidas para mitigar la exposición de los solicitantes al sol y al calor, y cómo establecer para disminuir la espera para hacer los reclamos.

La agencia abrió una colaboración con organizaciones como el Ayuntamiento de San Luis, la Cámara de Comercio de Clarendon, Compañía de Comercio Arizona Complete Health para, entre otros,

facilitar, habilitar tres lugares alternativos para el llenado de las solicitudes de desempleo.

Uno de ellos está aquí, en el Centro de Recursos para Negocios del Sur del Condado, en el 1411 sur de la calle Main. La oficina tiene el teléfono número 520 y está abierta de lunes a viernes, de 9:00 a 1:00 p.m.

Otro de los sitios para hacer reclamos por desempleo está en Yuma, en la sede de Arizona@Work del Condado de Yuma, en el 3020 sur de la calle 25, con el teléfono número 951-850-1111, en la oficina de la agencia en el DES, en el 1101 sur de la calle Main. Desde que el teléfono número de DES es 520-951-1111.

DESEMPLEO, página A1



SOLICITANTES DE BENEFICIOS por desempleo esperan para ser atendidos por personal de Arizona@Work en su trámite de pago o hacer sus reclamos en la oficina de DES. La agencia llamó a hacer los trámites por internet o por teléfono de manera

LOCALES

DESEMPLEO, página A1

“En esta época las personas pueden hacer sus solicitudes de forma más cómoda y con menos espera, entre más aprovechar las personas el uso de estos sitios, menos filas se ven en la oficina de DES de San Luis y la gente encontrará menos”, dijo.

Añadió que a las agencias les preocupan los riesgos a la salud de las personas que llegan a solicitar sus beneficios, con la exposición al sol y al calor, pero también porque no se respetan algunas medidas de distanciamiento y protección para prevenir contagios de COVID-19.

Patrick Goetz, oficial de involucramiento de empleadores de Arizona@Work, comentó que la pandemia de COVID-19 provocó que la mayoría de las compañías finalizaran la temporada agrícola antes de lo normal, lo que se reflejó en más personas acudiendo al DES para reclamar beneficios de desempleo.

Desde la segunda semana de marzo, el número de reclamos de desempleo en el condado de Yuma es de 6,000 y esos números se mantendrán o aumentarán hasta el 31 de julio, debido a la extensión de la semana de pago bajo la ley federal de Seguridad Económica y Asistencia y Alivio por Coronavirus (CARES).

Los representantes de Arizona@Work dijeron que, además del alto número de solicitantes, las filas se generan porque en la oficina del DES, la única que la dependencia



Foto César Betty Bako R. Sca

ARIZONA@WORK JUNTO SE UNIO con otras agencias como Compañía Sin Fronteras y el Ayuntamiento de San Luis para dar los solicitantes de beneficios por desempleo una espera más llevadera en sus trámites, con las medidas de distanciamiento y protección para prevenir contagios del virus COVID-19.

La estatal mantiene abierta al público, solo se permite la presencia de cinco clientes al mismo tiempo, como restricción sanitaria.

A ello se agrega «explicaron, que muchos solicitantes quieren saber cuánto van a recibir de pago por su reclamo, lo que solo pueden consultar en la oficina, y otros van a renovar semanalmente el beneficio o a preguntar sobre otros servicios.

La recomendación a los solicitantes es que usen los sitios alternativos donde pueden hacer sus reclamos, pero también que lo hagan por teléfono, en el número 520-951-1111, o por internet, en el sitio www.azdes.gov.

Herrera agregó que inicialmente esas herramientas presentaron algunas demoras al saturarse con llamadas y visitas, pero la situación se ha regularizado, y es cuestión de que las personas insistan.

Por otra parte, llamó al público a evitar hacer sus reclamos en sitios de pago. “Es importante recordarle que la solicitud es gratuita, no tienen

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Yuma Sun, 5/3/20

Unemployment applicants in San Luis urged to file claims at alternate sites

Long lines have become an issue

*) more BY CESAR NEYOY BAJO EL SOL



AN ARIZONA@WORK staff member helps an applicant for unemployment assistance fill out his claim. For more than a week, the organization has been helping take care of long lines of applicants.

SAN LUIS, Ariz. — As applicants for unemployment assistance stand in lines in the heat here, Arizona@ Work is urging them to file their claims at alternative sites or online.

close in the spring, but the unemployment rate is surging even higher as businesses shutter amid the COVID-19 pandemic.

Patrick Goetz, employer engagement officer for [Arizona@Work](#), said the pandemic caused most of the agricultural companies operating in the area to end the season sooner than normal this year.

Long lines of unemployment applicants have formed at the Arizona Department of Economic Services office in San Luis, prompting [Arizona@Work](#), a statewide workforce development network, to partner with city of San Luis and several

DES website.

"In (the alternate) sites people can make their applications conveniently and with shorter wait times," said Nidia Herrera, executive director of the Yuma County branch of [Arizona@Work](#).

Partnering with the [Arizona@Work](#) are the Yuma County Chamber of Commerce; Campesinos sin Fronteras, a social service agency in Somerton and San Luis, and Arizona Complete Health.

Herrera said the agencies were concerned that by forming long lines outside the DES office in San Luis, the ap-

looking social distancing recommendations aimed at preventing the spread of the virus.

For social distancing reasons, she said, the DES office only allows five applicants at a time inside the office, further contributing to long lines outside.

One of the alternate application sites, is the South County Business Resource Center opened by the chamber of commerce in San Luis. The office at 1453 N. Main St. is open Monday through Friday, 9 a.m. to 1 p.m. Its phone number is 928-782-2568.

The other two sites are in Yuma, at the Arizona@ Work office, 3826 W. 16th St., and the DES office, 1185 S. Redondo Drive. Phone numbers are 928-329-0990 for [Arizona@Work](#) and 928247-8740 for the DES office.

[Arizona@Work](#) is also urging applicants to go to the DES website, www.azdes.gov, to file or get information about filing claims.



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- Patrick Goetz – Arizona@Work - Employment
- Page Misenhimer – Misenhimer, Aivazian, Tenant, PC

Moderated by John Courtis of the Chamber

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FOR MORE INFORMATION
CALL THE YUMA COUNTY CHAMBER OF COMMERCE AT 928-782-2567





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Unemployment Insurance Benefits Story

4/9/2020



BREAKING NEWS: Coronavirus in the Desert Southwest



Unemployment Insurance Information

4/23/2020



ARIZONA @ WORK™

YUMA COUNTY

Front Line Friday



Weekly Unemployment Insurance Initial Claims

March 14th – May 2nd 2020

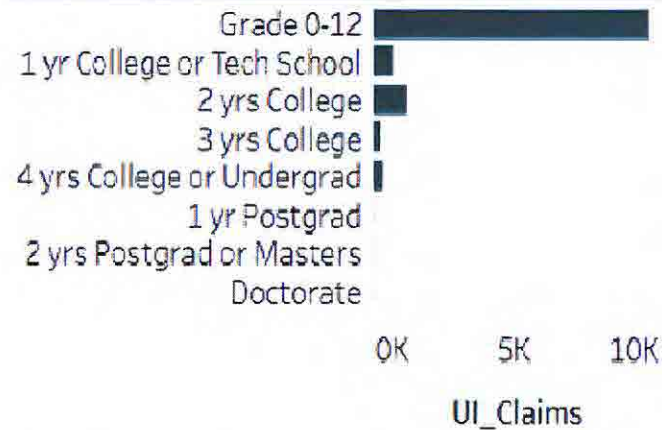
NOTE: Demographic detail is not available for all UI claims filed. The data provided are a subset of the total UI claims filed in Arizona. For total state-level initial claims data, please visit the Arizona Office of Economic Opportunity's website at laborstats.az.gov.

Select Area: Select Week Ending:

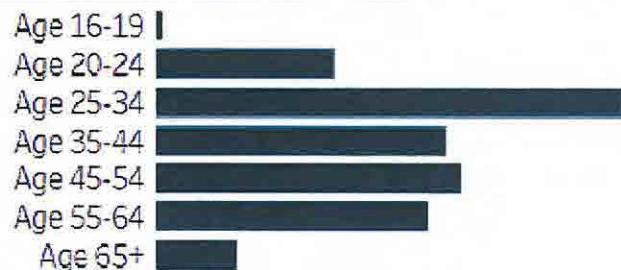
Unemployment Insurance Initial Claims

8,402

Claims by Ed Attainment



Claims by Age



Claims by Industry



Claims by Occupation



2020 Layoffs & Closures

Confidential Information - Not for Release

Company

Employees Dislocated

Closures
Layoffs



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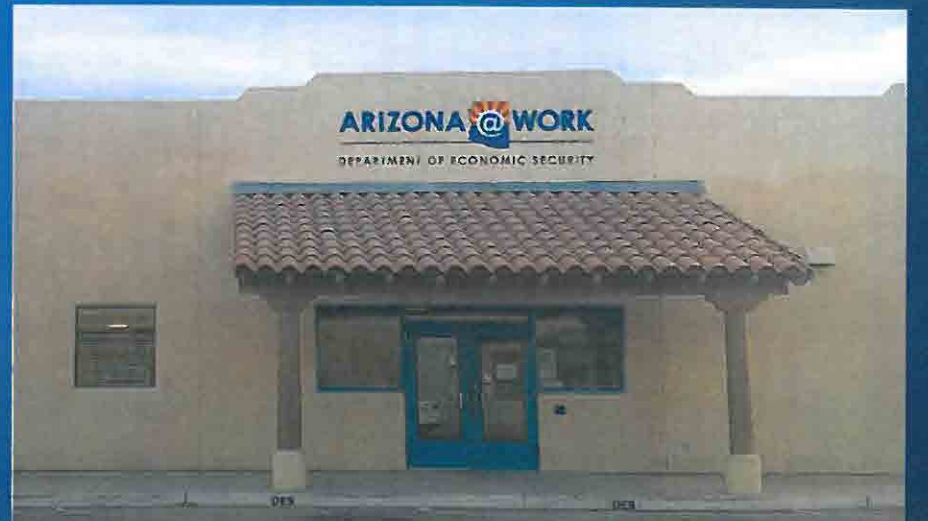
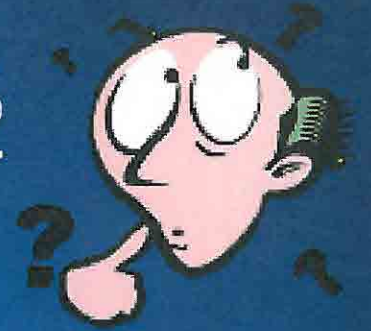
Contact our Business Services Department

Email: BSO@YPIC@COM

Tel: 928-329-0990

TTY: 928-329-6466

BUSINESS SERVICES QUESTIONS?



2019 Layoffs and Closures

Company

Employees Dislocated

Chaparral Veterinary Clinic	5
Convey Health Solutions	100
Hot Rods & Beer (Estimate)	15
Joann's	23
Family Dry Cleaners	40
Payless Shoe Source	15
Filter Factory	10
Chico's	5
Factory Motor Parts (FMP)	4
Pier 1 Imports	10
Total	227

Closures

Layoffs

Yuma County

2008	<u>Layoffs</u> 14	<u>Business Closures</u> 6	<u>Positions Lost</u> 572
2009	<u>Layoffs</u> 14	<u>Business Closures</u> 7	<u>Positions Lost</u> 710
2010	<u>Layoffs</u> 16	<u>Business Closures</u> 7	<u>Positions Lost</u> 1,444
2011	<u>Layoffs</u> 22	<u>Business Closures</u> 16	<u>Positions Lost</u> 454
2012	<u>Layoffs</u> 10	<u>Business Closures</u> 3	<u>Positions Lost</u> 461
2013	<u>Layoffs</u> 5	<u>Business Closures</u> 9	<u>Positions Lost</u> 631
2014	<u>Layoffs</u> 3	<u>Business Closures</u> 15	<u>Positions Lost</u> 437
2015	<u>Layoffs</u> 2	<u>Business Closures</u> 2	<u>Positions Lost</u> 110
2016	<u>Layoffs</u> 2	<u>Business Closures</u> 8	<u>Positions Lost</u> 192
2017	<u>Layoffs</u> 4	<u>Business Closures</u> 10	<u>Positions Lost</u> 186
2018	<u>Layoffs</u> 2	<u>Business Closures</u> 6	<u>Positions Lost</u> 211
2019	<u>Layoffs</u> 1	<u>Business Closures</u> 9	<u>Positions Lost</u> 227
2020	<u>Layoffs</u>	<u>Business Closures</u>	<u>Positions Lost</u>

Total 95 98 5,980

2018 Layoffs and Closures

Company

Employees Dislocated

Toy's R Us	23
Advanced Cooling Systems	60
Hunter Steakhouse	20
CenturyLink	11
Kelland's Kiddie College	13
Statewide Express	6
Coco's Bakery & Restaurant	15
Sears	63
Total	148

Closures
Layoffs

2017 Layoffs and Closures

<u>Company</u>	<u>Employees Dislocated</u>
ARIZONA@WORK – Yuma County (YPIC)	16
Sergio's House of Carpet	8
Community Health Associates	12
University of Phoenix (Yuma Learning Center)	4
Radio Shack (Foothills)	8
RU21 (San Luis)	12
Emerald Correctional Management	8
RU21 (Yuma)	12
Republic Parking System	8
Native Grill & Wings	40
Assurance Health and Wellness (Formally ACTS)	10
John's Family Restaurant	25
Copper Miner Restaurant	20
Motherhood Maternity	3
Total	186

Closures
Layoffs

2016 Layoffs and Closures

Company

Employees Dislocated

Frankie Frank's (Closure)	30 (Estimate)
Advanced Cooling Systems, LLC (Reduction in Force)	25
Farley's Market	7
Sports Authority	14
Hastings	35
Radio Shack (16 th Street)	10 (Estimate)
Z Fun Factory	40
Americas Best Value Inn	14
Main Squeeze	5
Farley's Market	12
Total	192

Closures
Layoffs