



## Goal Group #3 Meeting Minutes

**DATE:** Mon December 13, 2021

**TIME:** 2:00pm - 3:00pm MST

**LOCATION:** ONLINE - Until Further Notice

**GROUPS:** Goal Workgroup 3

**REMOTE:** <https://us02web.zoom.us/j/82551268631?pwd=Y3V1U1V5dIVrRGtxV1ISU2YyNWRGQT09>

Meeting ID: 825 5126 8631 Passcode: 755307

### Welcome & Roll Call

Meeting called at 2:02pm

Goal Group #3 Members Present: Susan Aguilar, Tim Tucker, and Richard Wilkie

Goal Group #3 Members Absent: Dr. Jani Attebery, Jack Beveridge, Liz Harris-Tuck

Board Staff Present: Joel Millman, Mariah Cavazos, Moriah Robles

*Quorum was not met.*

### Approval/Disapproval of the November 8<sup>th</sup>, 2021 Meeting Minutes

Quorum was not met, draft minutes from November 8<sup>th</sup>, 2021 will be moved to the next meeting agenda.

### Report Out by the One Stop Operator

The One Stop Operator provided a report to Goal Group #3. The One Stop Operator is currently working with Pinal County Citizen Contact Center to finalize a plan for the call center to be the primary contact for calls made by the public for ARIZONA@WORK Pinal County services. The One Stop Operator is coordinating with staff who work at the center to inform them of the pending change in call procedures as well as to determine call routing procedures and to establish an initial implementation, testing and evaluation plan.

## **Memorandum of Understanding/Infrastructure Funding Agreement**

### **a. Approval/Disapproval of the Memorandum of Understanding/Infrastructure Funding Agreement Revisions**

Goal Group #3 reviewed the revisions from the Memorandum of Understanding/Infrastructure Funding Agreement and no changes were made. Goal Group #3 will recommend approval of the MOU/IFA at the Pinal County Workforce Development Board meeting on December 16<sup>th</sup>, 2021.

**Next Meeting – January 10, 2022**

### **Adjourn**

Meeting Adjourned at 2:53pm.