

**WORKFORCE ARIZONA COUNCIL – MEASURING EFFECTIVENESS COMMITTEE
MINUTES *DRAFT***

Thursday, August 8, 2019

11 PM – 1 PM

100 N. 15th Ave. Phoenix, AZ 85007, Suite 303

1-240-454-0879 Access Code: 280-993-715

Members Present

John Walters, Chair – Liberty Mutual

Tom Jenkins – Advanced Business Learning

Jon Schmitt – Arizona State University

Members Absent

Alexander Horvath – Tucson Medical Center

1. Call to Order

John Walters, Committee Chair, called the Measuring Effectiveness Committee meeting to order at 11:01 a.m. Quorum was reached.

2. Welcome

Committee Chair, John Walters, provided a welcome to the Committee members and guests; thanked all the Committee members for volunteering their time to this Committee.

3. Call to the Public

There were no comments from the public.

4. Presentation and Possible Action: Workforce Dashboard

Doug Walls, Economic Research Administrator from the Arizona Office of Economic Opportunity, provided details on what has been developed thus far for the Workforce Performance Dashboard through tableau. The Dashboard shows the Statewide Employer Metrics and the Federal Job Seeker Performance Metrics.

Doug shared the pop-ups that are available that describe each measure. There was much discussion on the definition of Program Year as it pertains to each measure resulting in time gaps for the data displayed.

After further discussions of changes that can be made to make the Dashboard more clear, Tom Jenkins moved to present the Workforce Performance Dashboard with the suggested changes to the Workforce Arizona Council at their September meeting. . The motion was seconded by Jon Schmitt; the motion was passed.

5. Discussion: Employer Metrics

Kelly Hart, Employer Engagement Administrator from the Arizona Department of Economic Security, shared the two federal performance measure that are required by the US Department of Labor:

1. Retention
2. Employer Penetration Rate

She provided the current measurement along with a description of how the information is collected.

Kelly then provided details on the three Arizona Performance Measures:

1. Average # of days to fill job openings using ARIZONA@WORK
2. Percentage of Employers who contacted at ARIZONA@WORK Job Center
3. Number of businesses who have been visited by ARIZONA@WORK Staff

Again she provided the description of how the information is collected along with caveats about the 3rd measure and the issues they are having with all the local areas collecting that data.

Committee members had a few questions for Kelly and she responded accordingly; it was suggested that this information be shared with the Workforce Arizona Council and that Kelly be available to answer questions if need be.

6. Discussion: Fundamentals Roadmap

Karen Nelson Hunter, WIOA Coordinator for the Arizona Department of Economic Security, shared the new Fundamentals Roadmap developed to reflect the Workforce System and relate the efforts back to the State Plan and the Governor's Goals for Arizona. It is currently a 3 page document but the hope to get it down to 1 page when everything has been collected and the true nature of the document has been anticipated. She was hoping to get feedback and recommendations from the Committee on how to move forward with the document.

Karen addressed questions the Committee had on the document. John Walters thanked her for the work on the document.

7. Committee Next Steps

There were no next steps determined beyond the Council meeting.

8. Adjournment

Tom Jenkins moved to adjourn the meeting. Jon Schmitt seconded the motion. The motion was passed and the meeting was adjourned at 12:28 p.m.