

WORKFORCE ARIZONA COUNCIL

Thursday, September 5, 2019

1:00 pm – 3:00 pm

100 N. 7th Ave. Suite 100, Camelback Conference Room, Phoenix, AZ 85007

Conference Line: 1-240-454-0879, Access Code: 280-993-715

Members Present

Mark Gaspers, Boeing
Susan Anable, Cox
Gregory Anderson, Summit Healthcare Services
Dennis Anthony, Arizona Apprenticeship Advisory Committee
Supervisor Bill Gates, Maricopa County
Rosaly Boxer, Arizona Commerce Authority/Office of Economic Opportunity
Allison Gilbreath, Arizona Chamber of Commerce
Sheryl Hart, Arizona Department of Education
Willard James, Pinnacle West Capital Corporation
Thomas Jenkins, Advanced Business Learning
Gretchen Kitchel, Salt River Project
Larry Lucero, Tucson Electric Power
David Martin, Arizona Chapter Associated General Contractors
Brian Rice, Hensley Beverage Company
Johnathan Schmitt, Arizona State University
Drew Thorpe, APS
John Walters, Liberty Mutual

Members Present via Phone

Jeff Fleetham, Arizona State Registrar of Contractors
Randall Garrison, Fentek Industries
Dawn Grove, Karsten Manufacturing
Alexander Horvath, Tucson Medical Center
Stephen Macias, Pivot Manufacturing
Mayor Jen Miles, Kingman
Daniel Seiden, Intel

Members Absent

Audrey, Bohanan, Adelante Healthcare
Todd Graver, Freeport
Thomas Longstreth, Ventana Medical Systems

I. Call to Order

Workforce Arizona Council member, Mark Gaspers, let the meeting in the absence of Chair, Dawn Grove. The Workforce Arizona Council meeting was called to order at 1:12 p.m.

II. Roll Call

Quorum was present after roll call.

III. Welcome

Mark Gaspers welcomed Council members and the public to the meeting.

IV. Introductions

Mark Gaspers introduced all the new Workforce Arizona Council Members including Gregory Anderson, Supervisor Bill Gates, Willard James, Mayor Jen Miles, Brian Rice, Gretchen Kitchel and Daniel Seiden; each provided a brief introduction to the Council.

V. Chair's Report

Mark Gaspers thanked the Council and all the Workforce Partners who support the efforts of the Council by attending the last Workforce Leadership Convening in Flagstaff, Arizona on July 29th along with participating in the State planning meetings. He then talked about the NGA Conference he attended with Dawn Grove and Ashley Wilhelm and stated that Arizona was able to shine at this conference due to the Governor's initiative on universal occupational licenses and the reentry program.

VI. Manager's Report

Ashley Wilhelm started out by introducing the new Office of Economic Opportunity Workforce Staff Kolu Wilson and Robert Garcia and allowed each of them to provide a brief introduction to the Council. Ashley then shared that she has been meeting with the new members to prepare them for their roles on the Council. She completed her report by sharing a worksheet in the Council's binders talking about the different sessions from NGA that were discussed and the states that shared their Best Practices for each of those topics.

VII. Call to the Public

There were no comments from the public.

VIII. Discussion of Possible Action

a. Vote to Approve Meeting Minutes – June 5, 2019

Susan Anable moved to approve the minutes, seconded by Thomas Winkel; motion was adopted.

b. Committee Reports

i. Quality Workforce Committee

Mark Gaspers reported that the committee did not meet this quarter but he brought back ideas from the NGA conference for the Committee to work on this next quarter.

ii. Performance Excellence Committee

David Martin reported that his Committee didn't meet this quarter because they are waiting on items from the Local Workforce Areas; they do plan to meet this quarter and come back with recommendations for the Council.

iii. Strategic Communication and Partnerships Committee

Supervisor Bill Gates is stepping into the Chair position for this committee and is looking forward to working with the committee members and the Council in this next quarter to get the committee up and running again.

1. Workforce Leaders Convening Update

Ashley Wilhelm provided an update for the last Convening; there were 86 individuals in attendance including 6 Workforce Arizona Council members with 11 of the 12 local areas represented. This convening was focused around learning Best Practices for Rural Communities along with a State Plan exercise to find out the Strengths and Weaknesses of the Arizona State Workforce System.

iv. Measuring Effectiveness

John Walters shared about their first meeting as a committee; was a very productive meeting and was thankful to Kelly Hart and Karen Nelson Hunter from DES for the information they shared as well Doug Walls presented who presented the new Dashboard.

1. WIOA Performance Dashboard Presentation

Doug Walls, Office of Economic Opportunity, shared the Workforce Performance Dashboard and discussed each of the metrics that are on the Dashboard along with how the data is pulled and how often it will be updated.

Jon Schmitt moved to approve the Workforce Performance Dashboard, seconded by Michael Traylor; motion was adopted.

v. State Plan Task Force

1. In-Demand Industries Recommendation

Mark Gaspers reported about the process to choose the In-Demand Industries and the key data that was reviewed; there are 7 In-Demand Industries that were chosen.

Tom Jenkins moved to accept the 7 In-Demand Industries to be represented in the WIOA State Plan, seconded by Greg Anderson; motion was adopted.

2. In-Demand Occupations Recommendation

Sheryl Hart reported about the process to choose the In-Demand Occupations. She shared the key data that was reviewed and the methodology of the Star Rating System utilized; it was agreed upon to utilize the 3-5 Star Occupations within the In-Demand Industries as a “target” list.

David Martin moved to accept the 3-5 State Occupations within the In-Demand Industries as a “target” list, seconded by John Walters; motion was adopted.

3. Strength & Weakness Recommendation

Mark Gaspers reported about the process that was utilized to identify the Strengths and Weaknesses for the Arizona Workforce System. The Strengths and Weaknesses were identified in 4 topic areas including Promoting a Strong Economy, Serve Business Needs, Prepare Job Seekers; Defending against Poverty and Protect Taxpayers by providing efficient, accountable government services.

Dennis Anthony moved that Arizona’s 4-Year Workforce Plan should identify the five strengths and 8 weaknesses as areas for improvement over the next four years, seconded by Tom Jenkins; motion was adopted.

4. Goals Recommendation

David Martin reported on the process utilized for attaining the Goals for the 2020-2024 State Plan. There were 4 goals that were developed that came from

this process, upon reviewing the slide there was an error found in the 3rd Goal, so it would now read Prepare Job Seekers and Defend Against Poverty.

Rosalyn Boxer moved to accept the Goals for 2020-2024 with the one change made, seconded by Thomas Winkel; motion was adopted.

c. ARIZONA@WORK Fundamentals Map

Director Michael Traylor introduced this portion of the meeting. He explained the importance the State of Arizona has put on the Arizona Management System and how his agency plans to incorporate this System throughout the ARIZONA@WORK system.

Molly Bright, Deputy Assistant Director-DERS, Arizona Department of Economic Security reported on the Fundamentals Map that is being developed by DES that will enable ARIZONA@WORK to make key decisions that will enhance and translate into summarizing the strategic direction for the Arizona Workforce System. She explained this Fundamentals Map will provide for greater opportunity and alignment with all ARIZONA@WORK sites along with all key Workforce Partners.

d. Voice of Customer Exercise

Molly Bright invited Warren Stokes from the DES Continuous Improvement office to lead this exercise with her. This exercise was developed for the Council to discuss areas to focus on to move the identified goals forward.

e. 2019 Council Meeting Schedule

Mark Gaspers reviewed the schedule of the upcoming meetings.

f. Council Member Remarks

There were no council remarks.

IX. Adjournment

Larry Lucero moved to adjourn the meeting, John Walters seconded the motion; the motion was adopted. The meeting adjourned at 3:10 p.m.