



WORKFORCE ARIZONA COUNCIL – PERFORMANCE EXCELLENCE Operator Procurement Workgroup Agenda

Friday, December 16, 2016
10:00 a.m. – 4:00 p.m.
100 N. 15th Avenue, Suite 103 Phoenix, AZ 85007

10:00 a.m. – 10:15 a.m. Introduction to the Session (Sheila Murphy):

Objective for Meeting

Prepare policies ready for a vote by the Workforce Arizona Council and to build local capacity to implement them.

Rules of Engagement for Today's Discussion

- Focus on the topics by expressing points succinctly.
- Be prepared to summarize opposing views before expressing a point, to clarify differences.
- Actively seek a higher plane of agreement that serves both the state and local workforce areas.
- Look for ways to showcase distinctive characteristics of local area workforce development while sustaining compliance with the law.

10:15 a.m. – 10:30 a.m. (Paul Shannon):

Overview of Components to be Clarified

- Vision for the roles of the WAC and the local area boards.
- Practical Opportunities and Challenges for OEO and Local Workforce Development Boards and Staff (How does vision affect practice?)
- Resolution of Challenges (How do we work together to integrate statewide vision and local area implementation?)

10:30 a.m. – 11:00 a.m. (Sheila Murphy):

Purposes of WIOA (handout)

SEC. 2. PURPOSES.

The purposes of this Act are the following:

- (1) To increase, for individuals in the United States, particularly those individuals with barriers to employment, access to and opportunities for the employment, education, training, and support services they need to succeed in the labor market.
- (2) To support the alignment of workforce investment, education, and economic development systems in support of a comprehensive, accessible, and high-quality workforce development system in the United States.

(3) To improve the quality and labor market relevance of workforce investment, education, and economic development efforts to provide America’s workers with the skills and credentials necessary to secure and advance in employment with family-sustaining wages and to provide America’s employers with the skilled workers the employers need to succeed in a global economy.

(4) To promote improvement in the structure of and delivery of services through the United States workforce development system to better address the employment and skill needs of workers, jobseekers, and employers.

(5) To increase the prosperity of workers and employers in the United States, the economic growth of communities, regions, and States, and the global competitiveness of the United States.

(6) For purposes of subtitle A and B of title I, to provide workforce investment activities, through statewide and local workforce development systems, that increase the employment, retention, and earnings of participants, and increase attainment of recognized postsecondary credentials by participants, and as a result, improve the quality of the workforce, reduce welfare dependency, increase economic self-sufficiency, meet the skill requirements of employers, and enhance the productivity and competitiveness of the Nation.

Key Topics

11:00 a.m. – 12:00 p.m. (small groups and facilitation):

Topic #1 Optimizing Operations in the Local Workforce Development Areas

- A. Identify approaches to defining the five roles for the local workforce development areas to foster innovation and ensure compliance.

Five Roles within the One-Stop Delivery System:

- i. Fiscal Agent**
 - ii. Local Workforce Development Board**
 - iii. Career and/or Youth Services Provider**
 - iv. Training Services Provider**
 - v. One-Stop Operator**
- B. How can local area workforce boards ensure mutually beneficial role contributions for the One-Stop Delivery system?
- C. What support might be beneficial to assist in strengthening operations?

12:00 p.m. – 12:30 p.m. Break (Lunch will be provided)

12:30 – 1:45 p.m. (small groups and facilitation):

Topic #2 One-Stop Operator Role

- A. In what way does the One-Stop Operator role as specified in WIOA enhance client outcomes?
- B. How can the One-Stop Operator role be configured to fulfill the purposes of WIOA?

- C. What specific support from the local area board can help the One-Stop Operator fulfill the responsibilities most effectively?

1:45 pm. – 2:00 p.m. Break

2:00 p.m. – 3:45 p.m. (small groups and facilitation):

Topic #3 Reworking Policy for One-Stop Operator

- A. How can policy integrate innovation and compliance statewide?
- B. What statewide guidance can help the One-Stop Delivery System in the local areas optimize performance on behalf of clients and communities?
- C. How can the local area workforce board establish a conflict of interest policy?

3:45 pm. – 4:00 pm. (Sheila Murphy and Paul Shannon):

Next Steps and Adjournment

A copy of the agenda, background material provided to Committee members (with the exception of material relating to possible executive sessions) is available for inspection at the Workforce Arizona Council Office, 100 N. 15th Avenue, Suite #103, Phoenix, AZ 85007.