

WORKFORCE ARIZONA COUNCIL – MEASURING EFFECTIVENESS COMMITTEE MEETING MINUTES

Thursday, April 20, 2017
1:00 PM – 3:00 PM
100 N 15th Avenue, Suite 103, Phoenix, AZ 85007

Members Present

Bill Terry, Chair – IBM
Trevor Stokes – Office of Economic Opportunity
Michael Wisehart – Department of Economic Security
Maria Ethier – Arizona Department of Education
Melinda Jensen – IBM
Doug Walls – Office of Economic Opportunity

Members Present via Phone

Stephen Gilman – Goodyear Firefighters Association
Teri Drew – ARIZONA@WORK-Yavapai County

1. Call to Order

- The meeting was called to order at 1:03 p.m.

2. Welcome

3. Call to the Public

- No public comment was offered.

4. Adoption of Minutes

- The Chair indicated that he spoke with the CEO of the Arizona Chamber of Commerce and they have identified someone from the organization to join the Measuring Effectiveness Committee. The Chair asked that the WAC Manager to follow up with the Chamber accordingly.
- A motion to adopt the previous meeting minutes was made by Trevor Stokes and seconded by Michael Wisehart.
- The meeting minutes from January 24, 2017 were adopted.

5. Discuss Required Performance Measures

- The committee discussed in detail the performance measures as required from WIOA and/or listed in the State Plan. At the previous committee meeting there had been a question regarding the new employer performance measure using wage records to identify whether or not a participant matched the same FEIN in the second and fourth quartered and if that data is available. The data is available at a state level and DES will assist with capturing that performance measure.
- After reviewing the matrix of performance measures, the only area that may not be listed are the new credentials and certifications that WIOA will be requiring to measure. The matrix will be updated once the new measures are available.

- OEO indicated that they should have all of the performance measures required by WIOA available on the dashboard by October 2019. Plan is to capture what is available now and upload data and measures as they become available. OEO did indicate that some data or information may be restricted due to confidentiality.

6. Update on Workforce Dashboard

- Chair complemented the OEO team on the outstanding job they have done with both the Workforce Dashboard and the two webinars that they just held. He expressed his appreciation for their time and professionalism throughout the entire development process of the Dashboard and is excited to show it to the WAC Chair.

Results from Webinars with Local Area

- OEO reviewed the summary handout that they prepared for the Committee highlighting the feedback they received from the two webinars.
- OEO staff then walked the Committee through a live demonstration of the Dashboard explaining the various features. At the same time, they explained what they learned from the feedback from the two webinars with the Local Areas and any changes and/or additional features they are considering incorporating into the Dashboard.
- The Chair expressed his excitement for having OEO do a live presentation at the WAC Executive Committee Council meeting on May 4 and then to the full Council at the June 1, 2017 meeting. Chair suggested that a high level road map or plan be prepared for the Council and that if there were areas that OEO felt they needed the Council's input or assistance with to let him know. OEO staff indicated they will be prepared to do the live presentation and will be prepared to bring up any constraints and/or high level questions that OEO may need from the Council regarding the Dashboard concept during the presentation.

7. Committee Next Steps

- Chair indicated that the next Committee meeting will need to be scheduled between June 1 and August 24 (in-between the two scheduled WAC Council meetings) and asked the WAC Manager to send out a Doodle of possible dates and times to poll the Committee members.

8. Adjournment

- A motion to adjourn was made by Michael Wisehart and seconded by Trevor Stokes.
- The meeting was adjourned at 2:50 p.m.